



Mercy Maricopa Integrated Care

BH Service Delivery to Children in Foster Care

October 30th, 2017



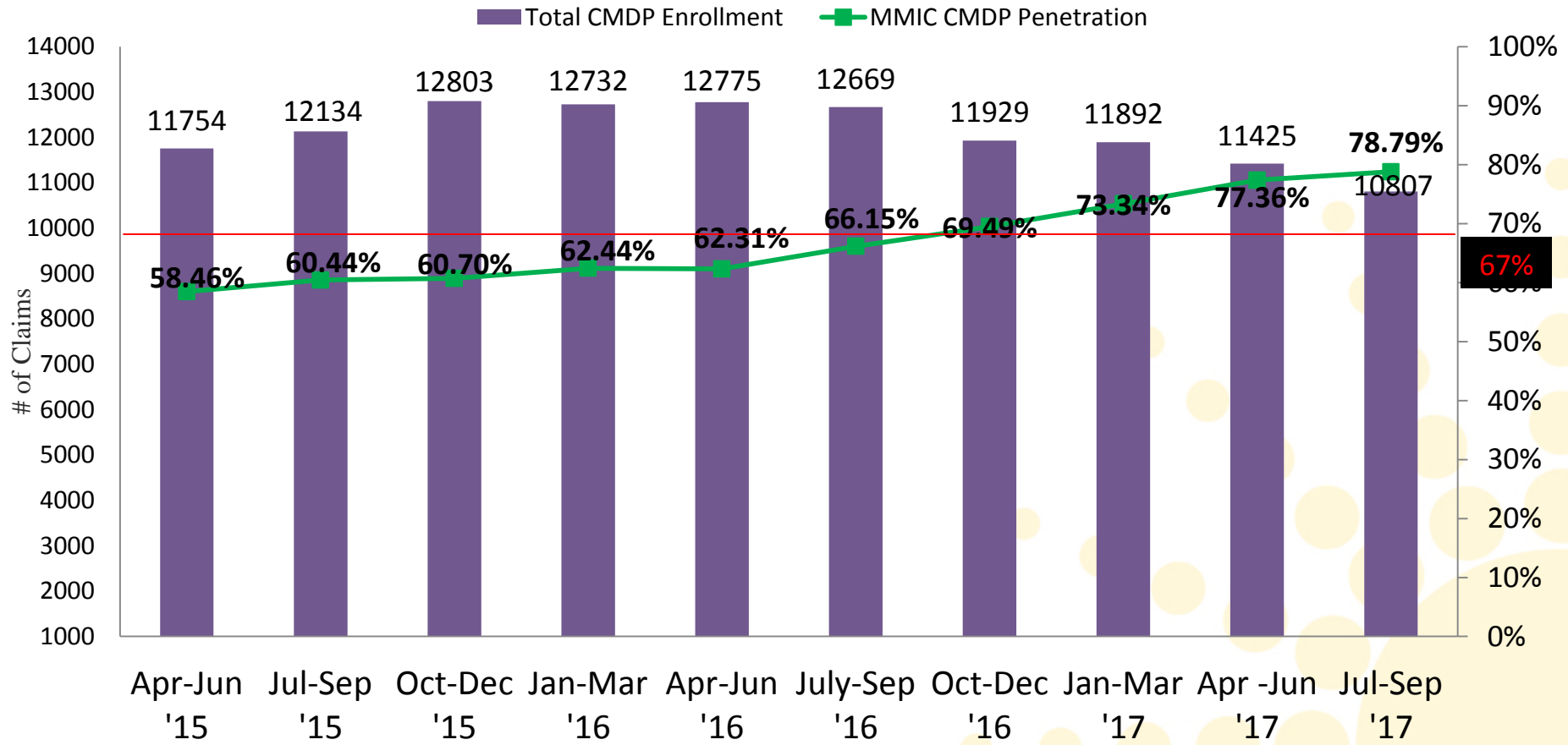
Summary of Measures

Quarterly trend data for 7/1/17 -9/30/2017

- Penetration Rate
- Top 5 Utilized Services by units
- Crisis Services Utilization – 2 hour response (performance vs contract requirement)
- Rapid Response – 72 hour response (performance vs contract requirement)
- System of Care Practice Review Data
- HCTC Utilization - # of foster children, average LOS
- Reunification Services
- Network Development
- Stakeholder Engagement
- Training
- Domestic Child Victim Sex Trafficking Treatment and Intervention Initiative

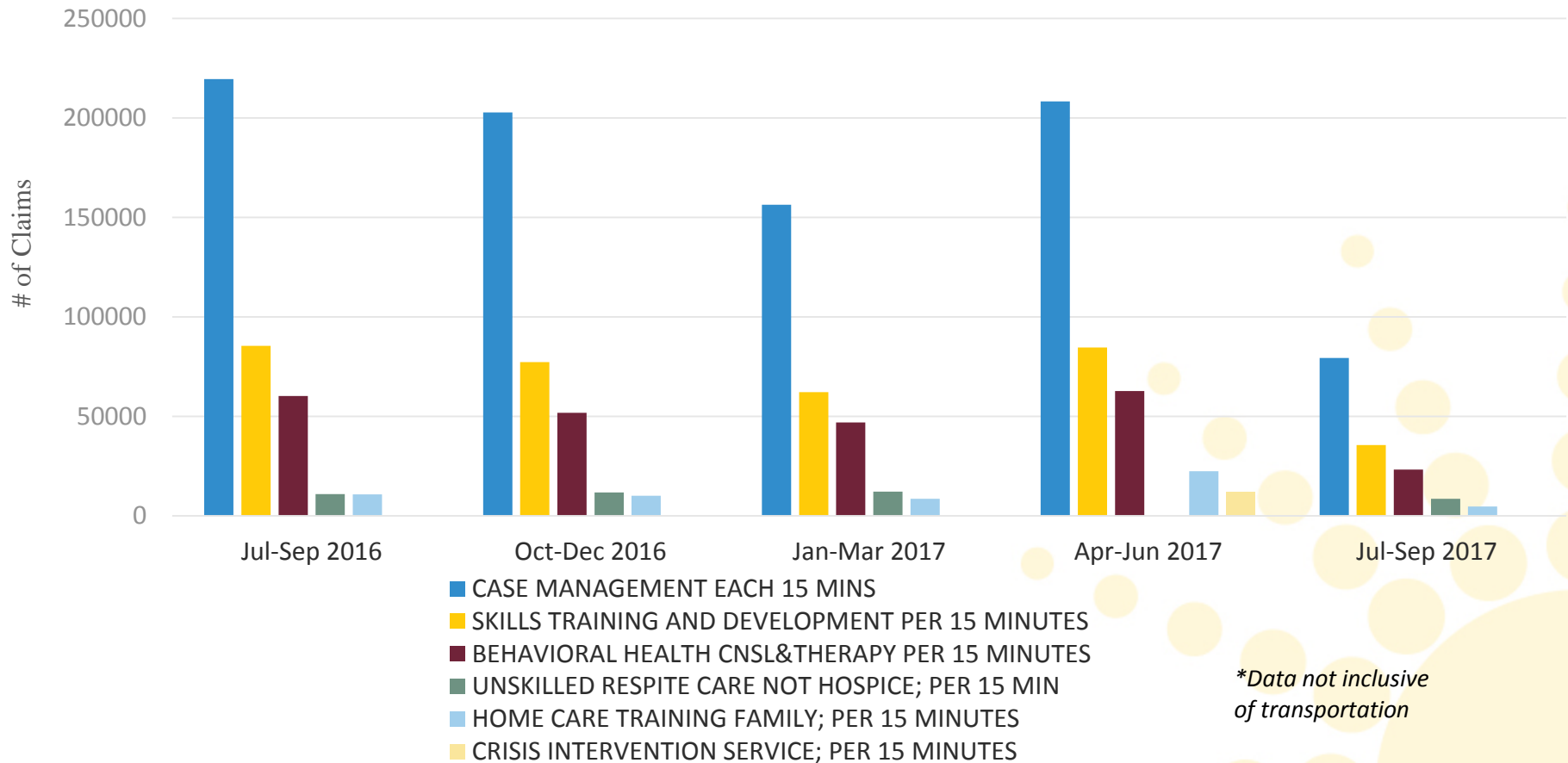
Trended Quarterly CMDP Penetration Rate

Total CMDP Enrollment vs. Total CMDP Penetration



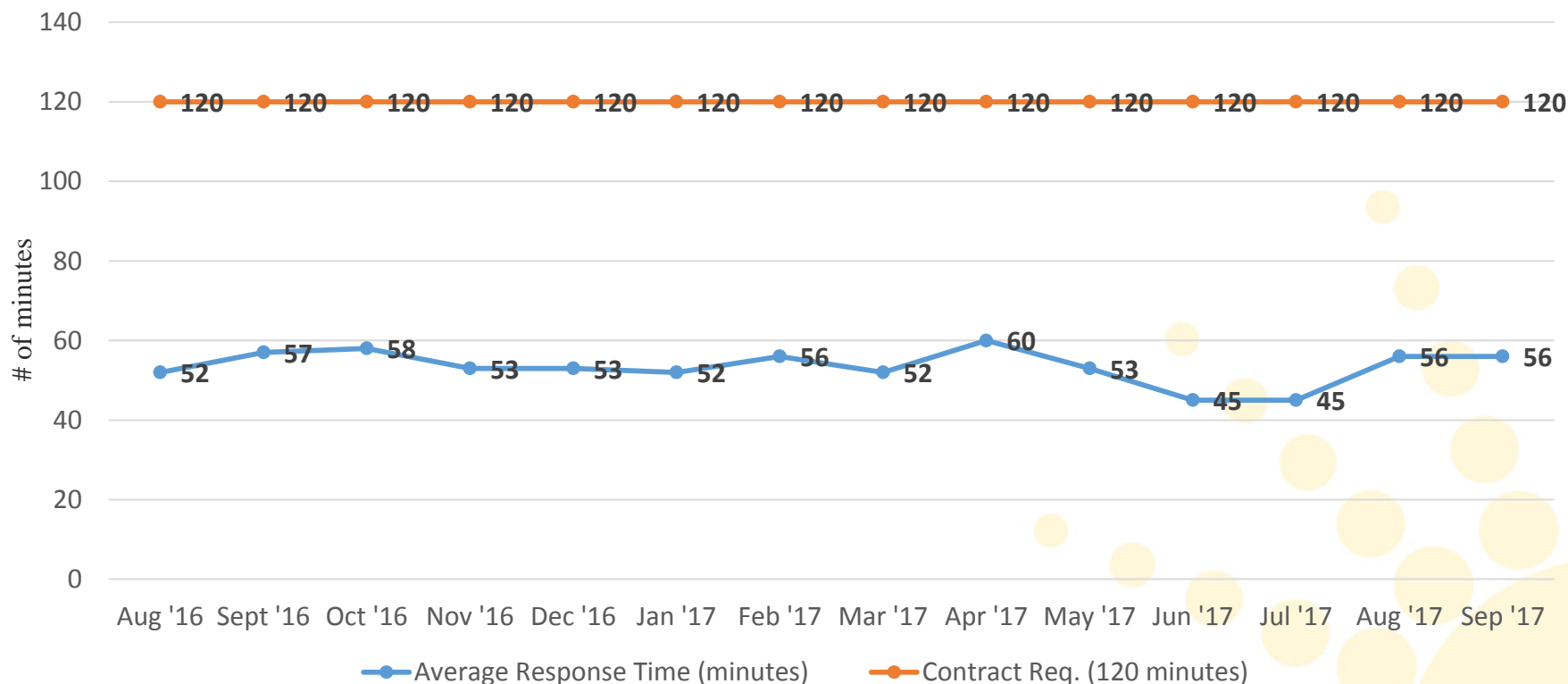
67%

CMDP Top 5 Service Utilization



Crisis Services

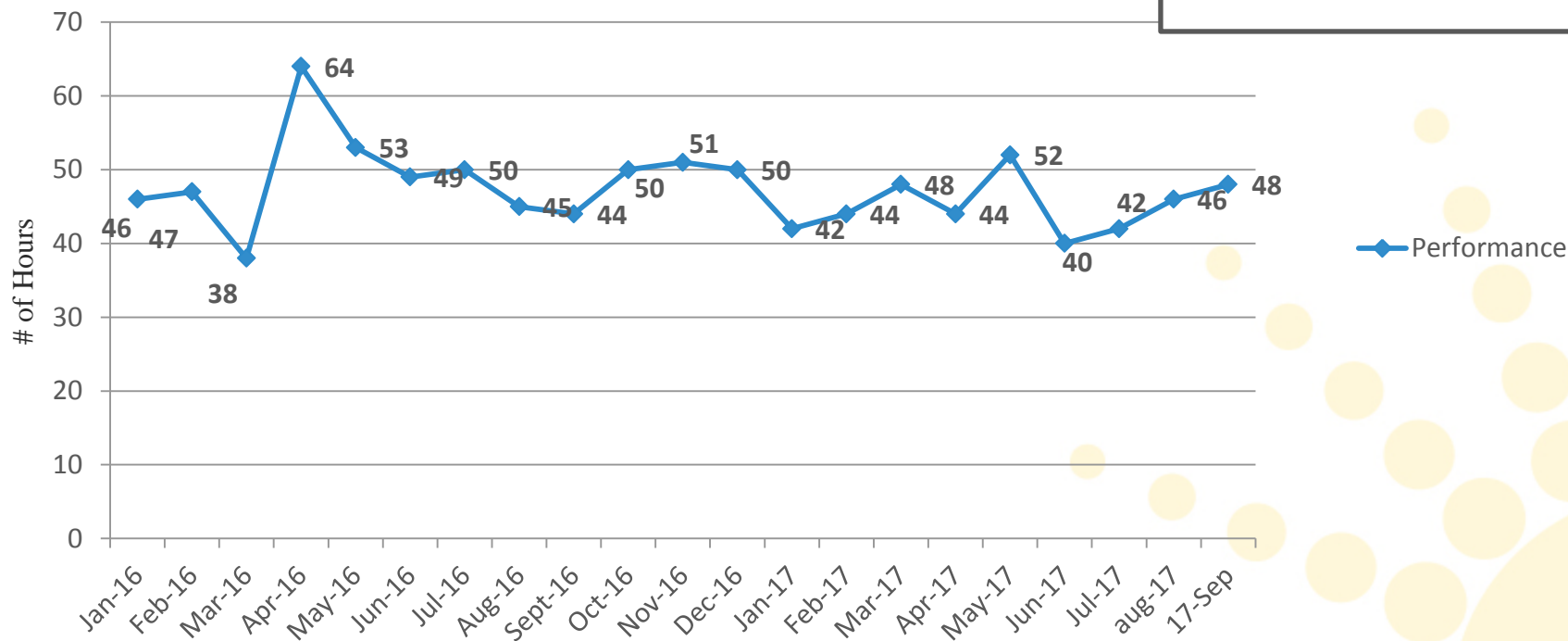
Crisis Mobile Team Average Response Time



**This data is inclusive of mobile team responses to adults and children.*

Rapid Response

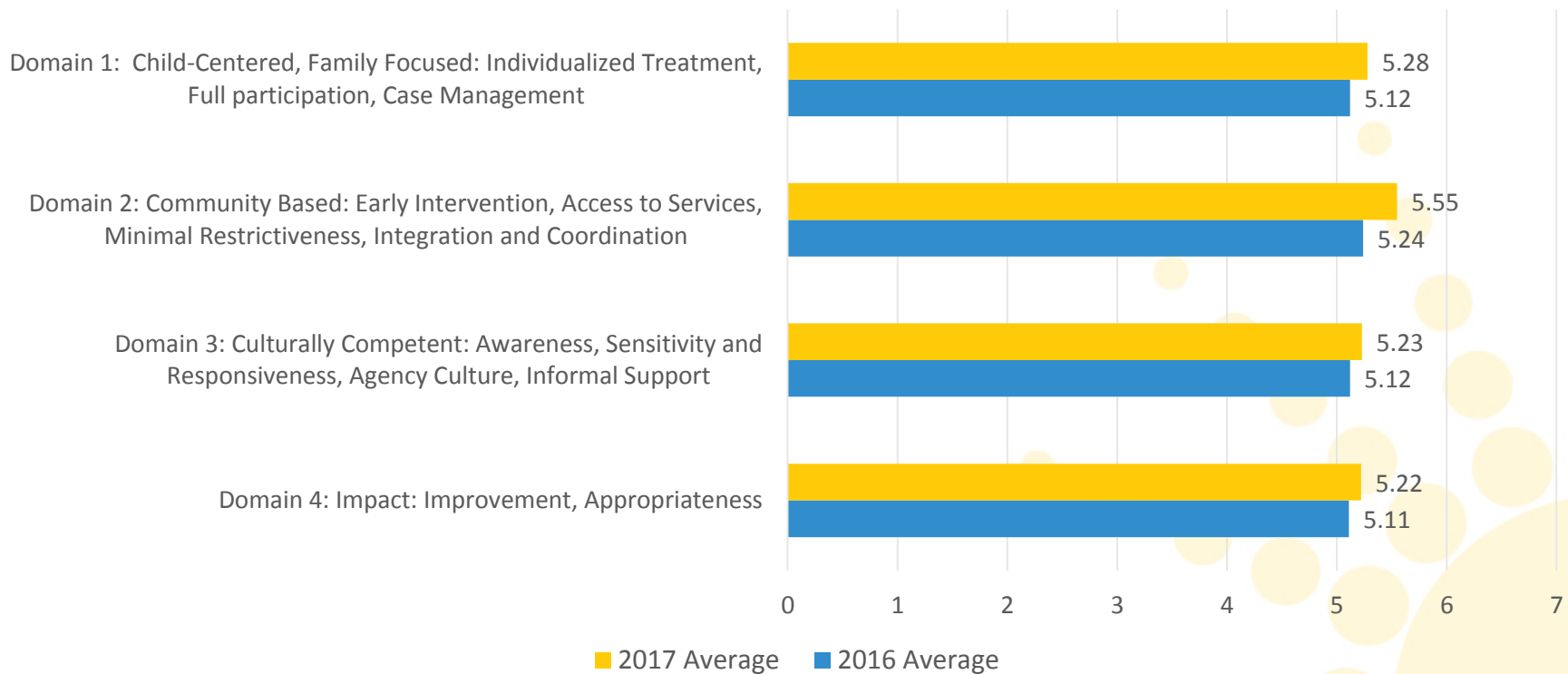
Average Rapid Response Time



*Average Maricopa County Response Time for September is 48 hours, 33% sooner than the 72 hour contract requirement.

System of Care Practice Reviews

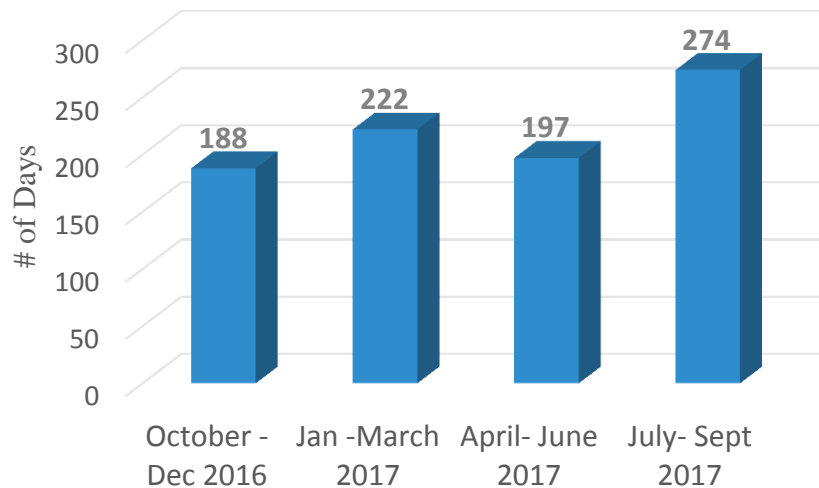
System of Care Practice Reviews - Complex Reviews focused on the DCS Population



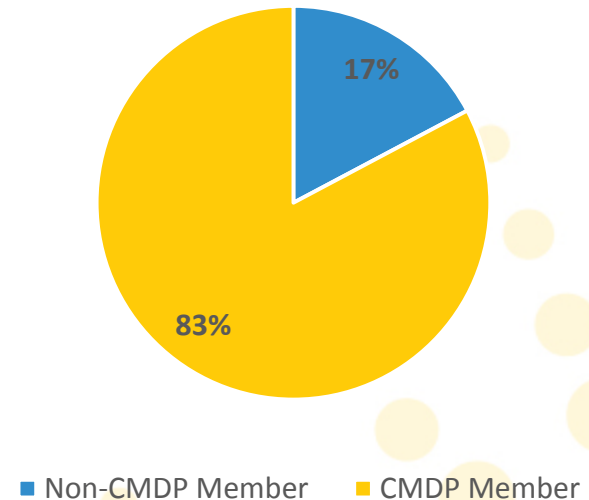
*The 2017 averages are based on 6 providers, which are all SOCPR reports received to date.

HCTC Utilization

CMDP Members in HCTC
Average Length of Stay



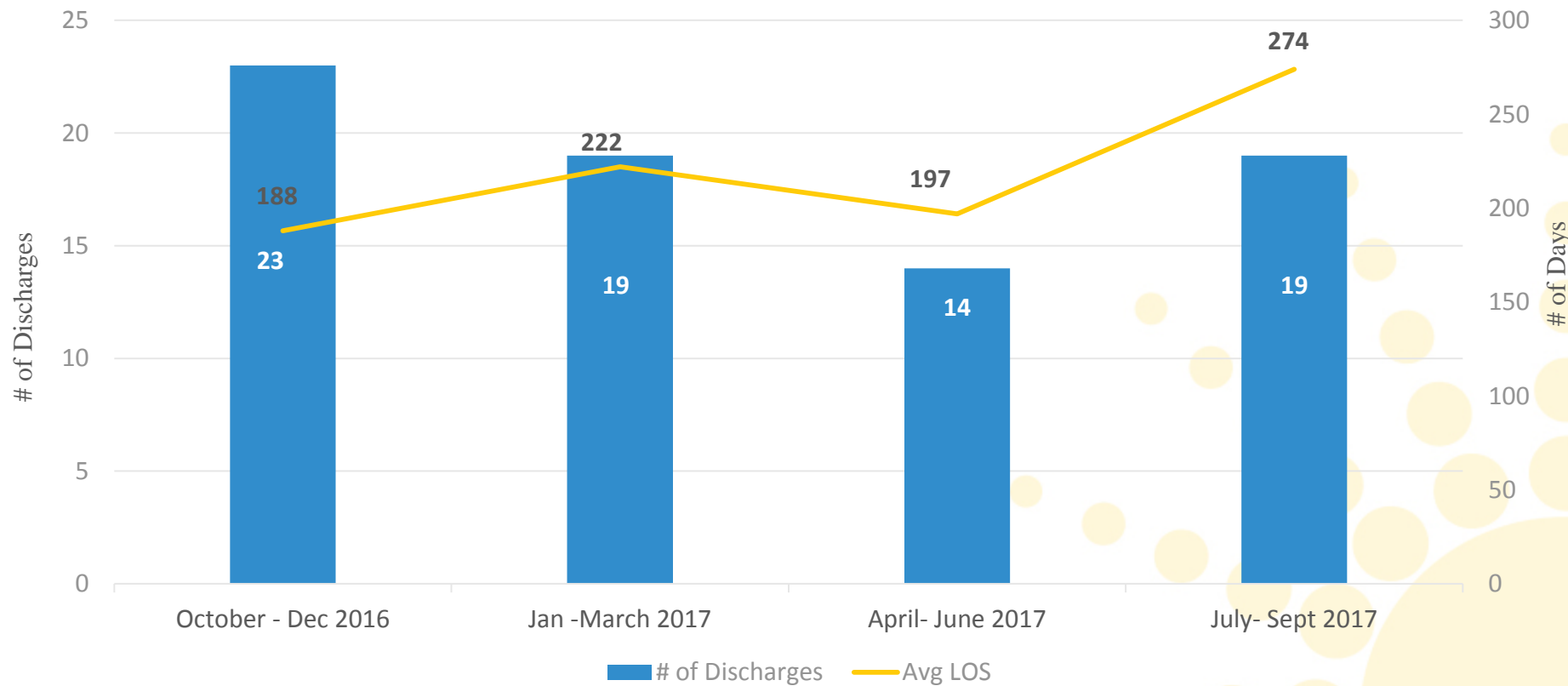
CMDP vs. Non CMDP Members in HCTC



- There are a total of 87 Children in an HCTC level of care as of October 2017, and 72 of those are children in Foster Care.
- The average length of stay for children in Foster Care who discharged between October 2016 to September 2017 was 220 days.

HCTC Utilization

HCTC Average Length of Stay and Discharges by Quarter



Reunification Services

- Outreach and engagement of the biological family often begins with Rapid Response
 - With guardian's permission, rapid response reaches out to the biological parents to gather information and assist them in connecting with services
- Mercy Maricopa collaborated with co-located providers at three "DCS Model Offices" to implement the CMDP Project targeted to engage the biological parents of the youth taken into DCS custody. The Projects includes parent mentors and/or family support partners to engage parents more effectively and has an extended family-focused assessment and planning process
- Opening of the Family Center of Excellence
 - Integrated Center with focus on the needs of families and youth in the Maryville area with the goal to decrease time youth are in DCS custody or prevent DCS removals
- Fast Pass Identification and Processing partnership developed within the Glendale Office
 - Participated in development of the training of the program and delivery of the training
 - Behavioral health providers are part of process and protocol

Reunification Services

- No Wrong Door starting with Family Involvement Center. Mercy Maricopa is implementing the “No Wrong Door” initiative which will allow Family Run Organizations to complete a specialty assessment and implement services immediately
- Foster and Adoptive Support Team (FAST) – Program developed by a foster care agency to support foster and adoptive families in a holistic manner to promote permanency
- Collaboration with the Maricopa County Juvenile Probation to begin a the process to outreach and engage families of youth that are brought to detention and not held. Families are outreached to engage and offer support and services.
- First Connections – Team in Children’s Provider that is connected to women that are pregnant and a designation of Serious Mental Illness.
 - Initiative to address substance exposed newborns
 - Engagement, education and support prior to birth
 - Supports member and newborn
 - Connections to early childhood programs
 - Coordination of the care and services needed

Network Development

Mercy Maricopa has expanded services for youth in the following areas:

- Continues to extend contracts with Out of County Providers for outpatient services for DCS Youth who are placed outside of Mercy Maricopa areas
- Continued process of increasing specialized residential and outpatient services for youth in the areas of sexually maladaptive behaviors and substance abuse
- Mercy Maricopa has worked with stakeholders and community partners to develop and implement a sex trafficking protocol
- Expansion of respite services through MIKID, Aid to Adoption of Special Kids, New Hope and Zarephath

Network Development

- Opening of the Family Center of Excellence
 - Integrated Center with focus on the needs of families and youth in the Maryville area with the goal to decrease time youth are in DCS custody or prevent DCS removals
 - Informs and connects families with resources about child development, successful parenting strategies and links parents to adult behavioral health services
 - Incorporates trauma informed care, evidenced based practices and substance abuse intervention through an integrated, family-centered model
- Opening of two Autism Spectrum Disorder Center for Excellence
 - The Centers of Excellence are designed to diagnose and treat individuals with Autism Spectrum Disorder or those at risk. One of the centers will be an integrated clinics so it will have the ability to address the physical health and behavioral needs of youth on the autism spectrum or at risk

Network Development

- Mercy Maricopa continues to have providers co-located at the DCS Offices and expanded the model to be inclusive of family support and outreach at the
 - The Projects outlines a comprehensive behavioral health program model that meets the needs of the children, youth, families and caregivers that are involved in the child welfare system and enrolled in CMDP.
- Mercy Maricopa facilitates ongoing meetings with Providers and DCS Staff involved in the Family Engagement Model to identify solutions to barriers in the process and establish measurable outcomes.

Stakeholder Engagement

- Regular Collaborative Meetings
 - DCS/CMDP Executive/Administrative/Regional
 - CMDP CCR
 - High Cost High Needs
 - DCS sites: Co-location Collaboration Meeting
 - Family Engagement Meeting
- DCS Stakeholder Meetings
 - DCS IV-E Waiver and improvement initiatives
- Workgroups
 - DCS SAFE Model training for behavioral health
 - Foster, Adoptive and Kinship Oversight
 - Transition Age Youth Meeting
 - Juvenile Justice Workgroup
 - Safe Reduction Workgroup
 - ASD Workgroup
 - Fostering Sustainable Connections – Statewide Implementation Team Meeting

Training

Community Reinvestment Initiatives – Mercy 360 Academy	Date	Total Attendance
Trauma Focused Cognitive Behavioral Therapy Training (TF-CBT)	April 2017 and September 2017	68
Transition to Independent Process (TIP) Training	October 2017 and November 2017	140

**Mercy Maricopa was pleased to include DCS Family Preservation Teams in the TF-CBT trainings, as well as the DCS YAP Office and Probation in the TIP Training.*

Training

Navigating Behavioral Health Services Foster Care Forums	Location(s)	Date
Family Foster Forum	CPES, AZCA Foster Parents,	August 2017
Family Foster Forum	FIC, AASK, St. Patrick's Catholic Community Church	September 2017

The Foster Forum's took a Summer Break during the month of July. Family Foster Forum trainings have resulted in over 443 Foster Parents trained.

Training

Foster-Adoptive Trauma Informed Care Training Series	Date	Total Attendance
Working with Children with Sexually Maladaptive Behaviors	August 2017	20
Managing Children with Aggressive Behaviors	August 2017	18
Managing Children with Aggressive Behaviors	September 2017	25

The Foster-Adoptive Trauma Training Series took a Summer Break during the month of July. From May 2017 – September 2017 a total of 130 foster/adoptive/kinship providers have been trained.

Training

Training for DCS Group Homes, Foster Care Licensing and Stakeholders	Location	Date	Total Attendance
Family Systems Training	Arizona Supreme Court	July 2017	60
Relias Trainings for Group Homes	Relias	July 2017	10
Relias Trainings for Group Homes	Relias	August 2017	35
Relias Trainings for Group Homes	Relias	September 2017	80
Understanding and Defining Attachment and Trauma	Rise Services	September 2017	7

Domestic Child Victim Sex Trafficking Treatment and Intervention Initiative

- Collaboration with Phoenix Police Department Vice Squad and DCS/CMDP and Mercy Maricopa to provide identification, assessment, intervention and treatment to DCS identified child victims of Domestic Sex Trafficking
- Provide 23 hour specialized evaluation upon identification of Child Victim by Phoenix Police Department Vice Squad, through partnering with St. Luke's Observation Services Children and Adolescence Unit
- Specialized Assessment to identify immediate needs and on-going treatment recommendations for the child
- Treatment and Intervention for the child victim can include but is not limited to:
 - Inpatient Hospitalization
 - Behavioral Health Inpatient Facility
 - Community placement with wrap services specific to serve this population
 - Trauma Therapy
 - Sex Trafficking Awareness and Recovery Group (STAR) and counseling