



Cenpatico Integrated Care

BH Service Delivery to Children in Foster Care

October 30, 2017

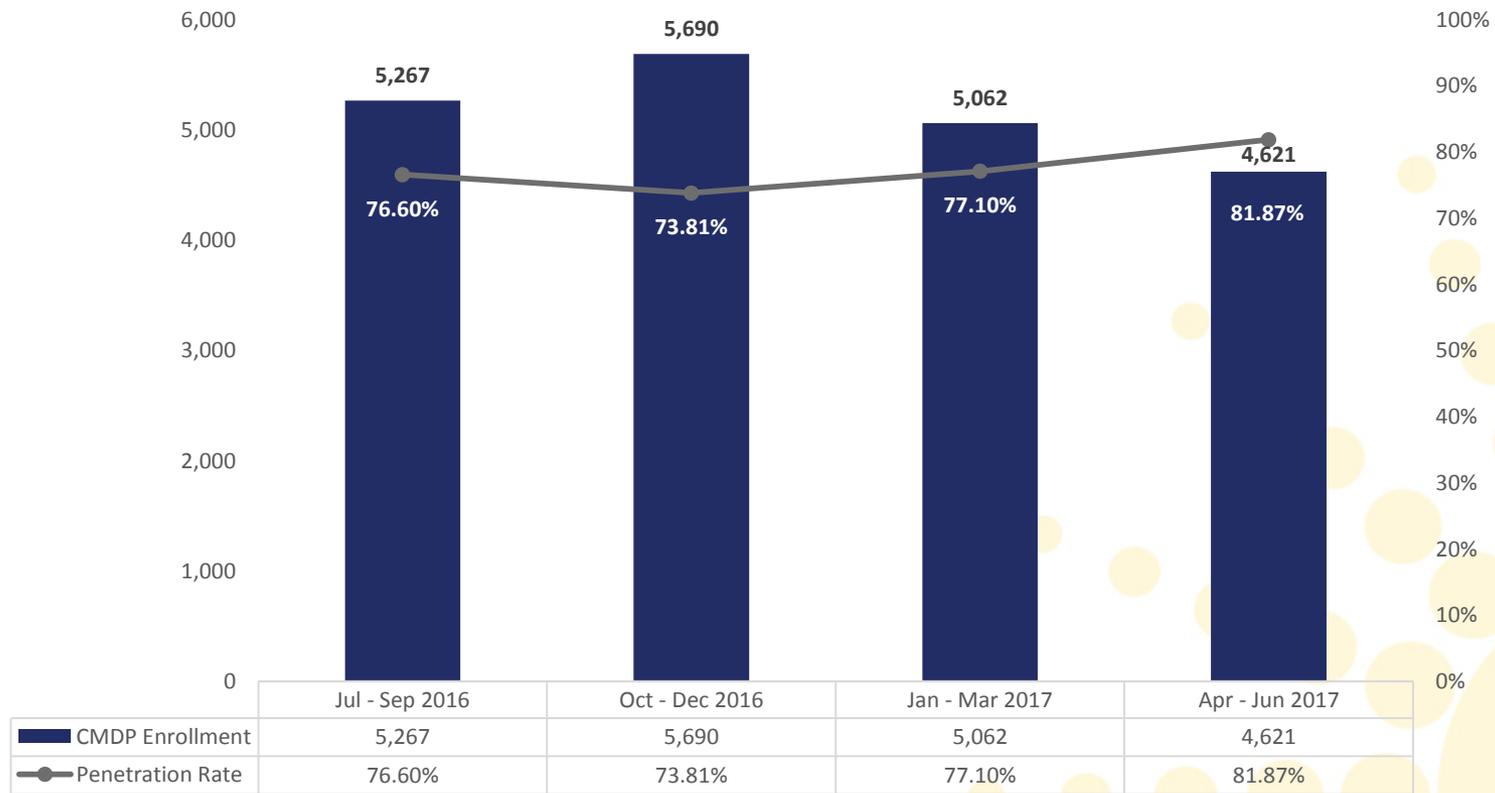
Summary of Measures

Quarterly trend data for 7/1/2016 - 6/30/2017

- Penetration Rate
- Top 5 Utilized Services by units
- Crisis Services Utilization – 2 hour response (performance vs contract requirement)
- Rapid Response – 72 hour response (performance vs contract requirement)
- HCTC Utilization - # of foster children, average LOS
- Respite Utilization
- Reunification Services

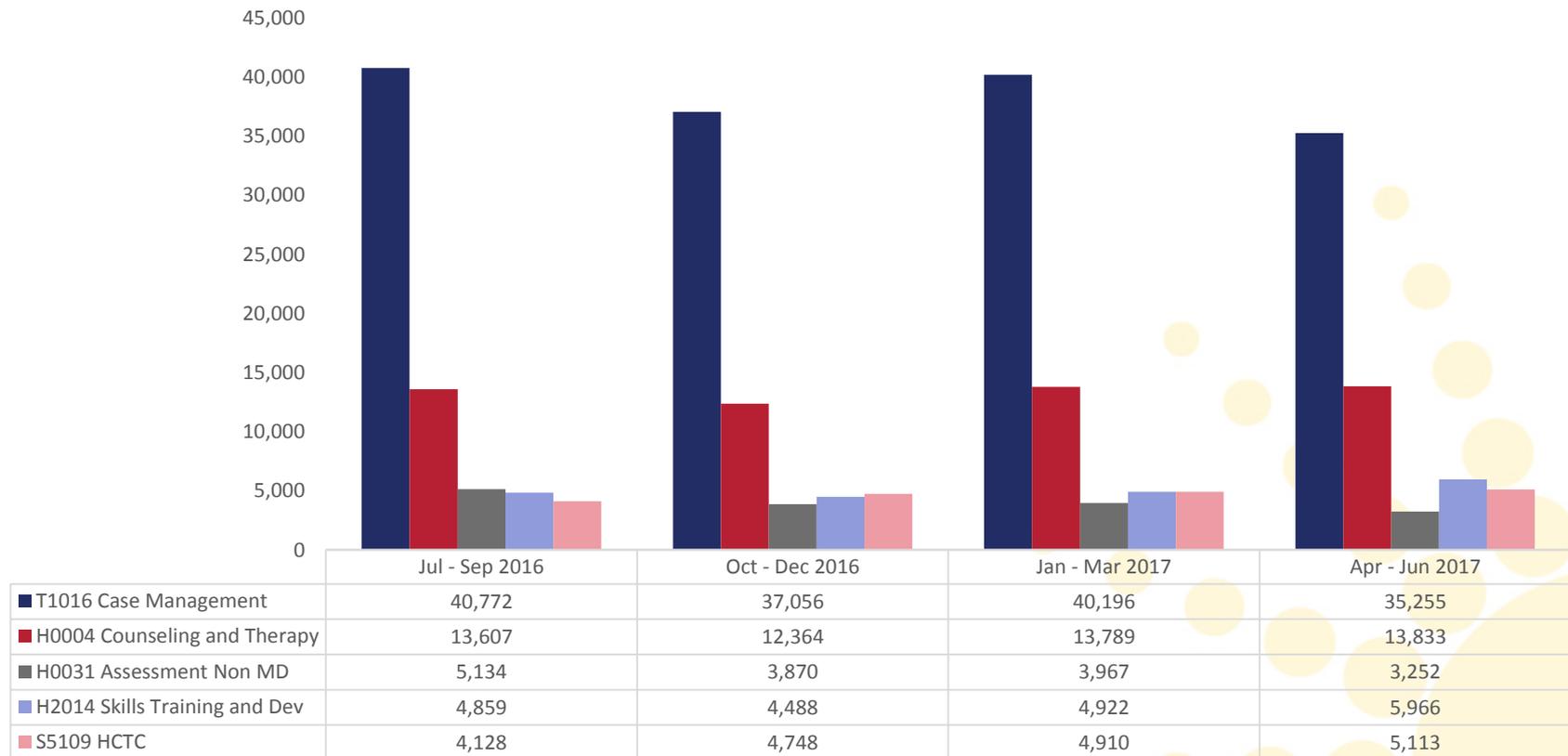
Trended Quarterly CMDP Penetration Rate

Quarterly CMDP Penetration Rate
Total CMDP Enrollment vs. Total CMDP Penetration



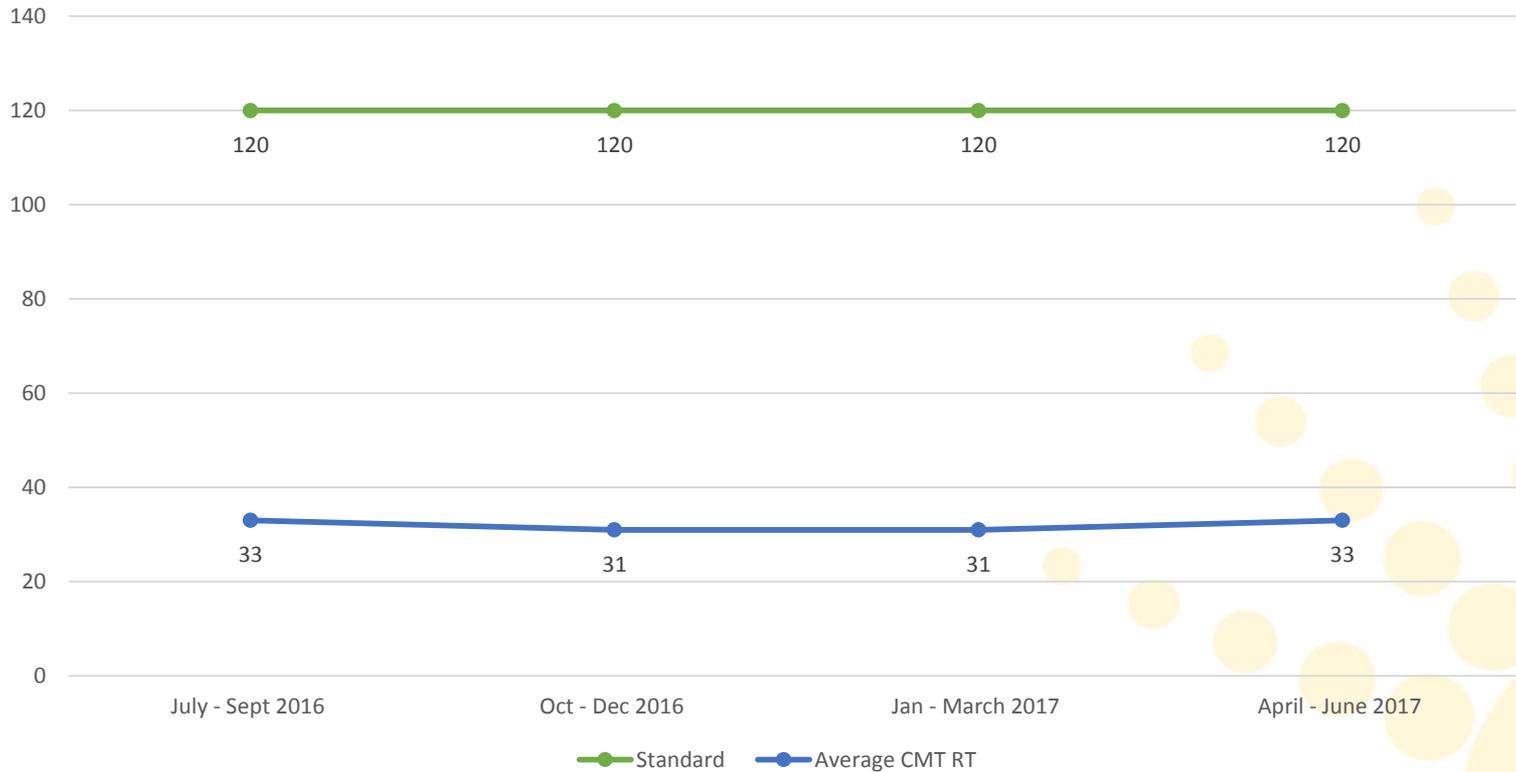
Top 5 Services by Units

Quarterly Top 5 Procedure Codes for CMDP Members



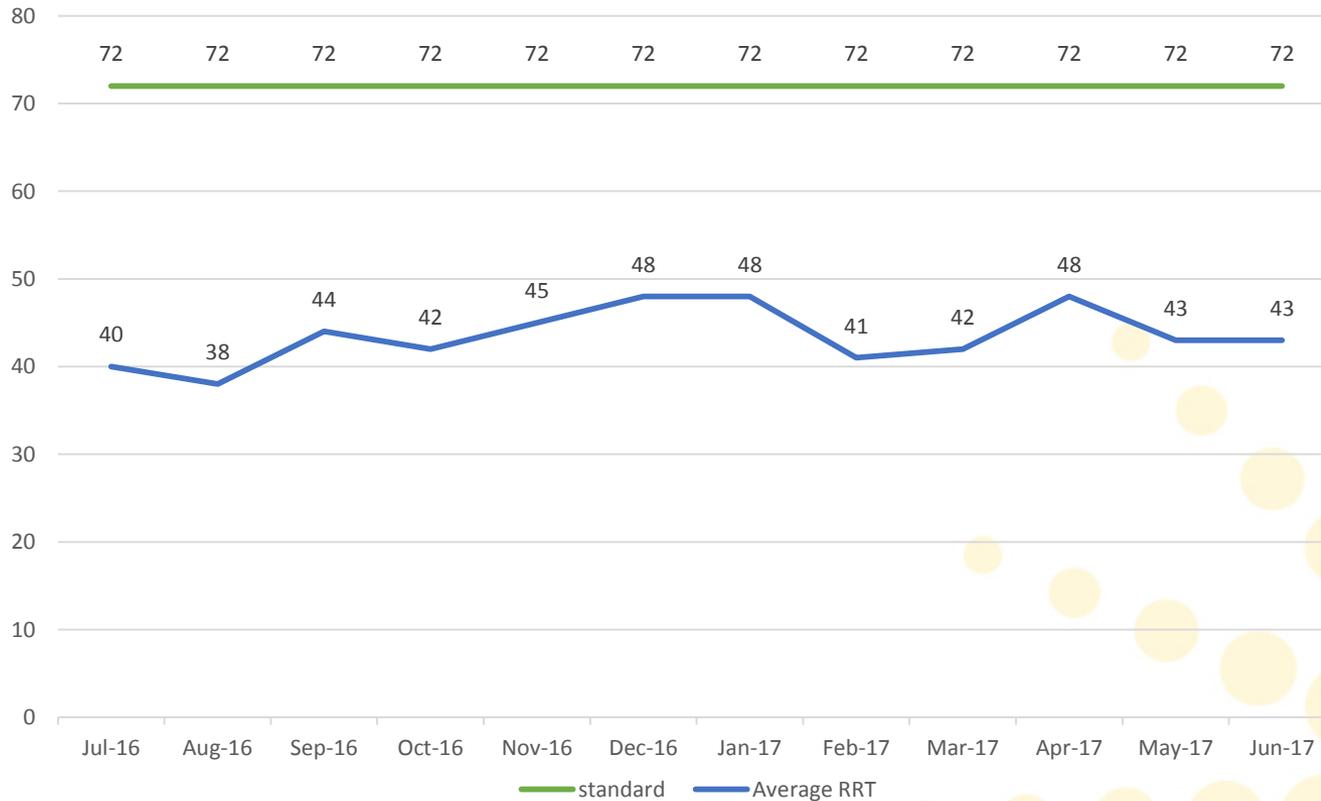
Crisis Services

Average Crisis Mobile Team Response Time - Minutes



Rapid Response

Average Rapid Response Time - Hours



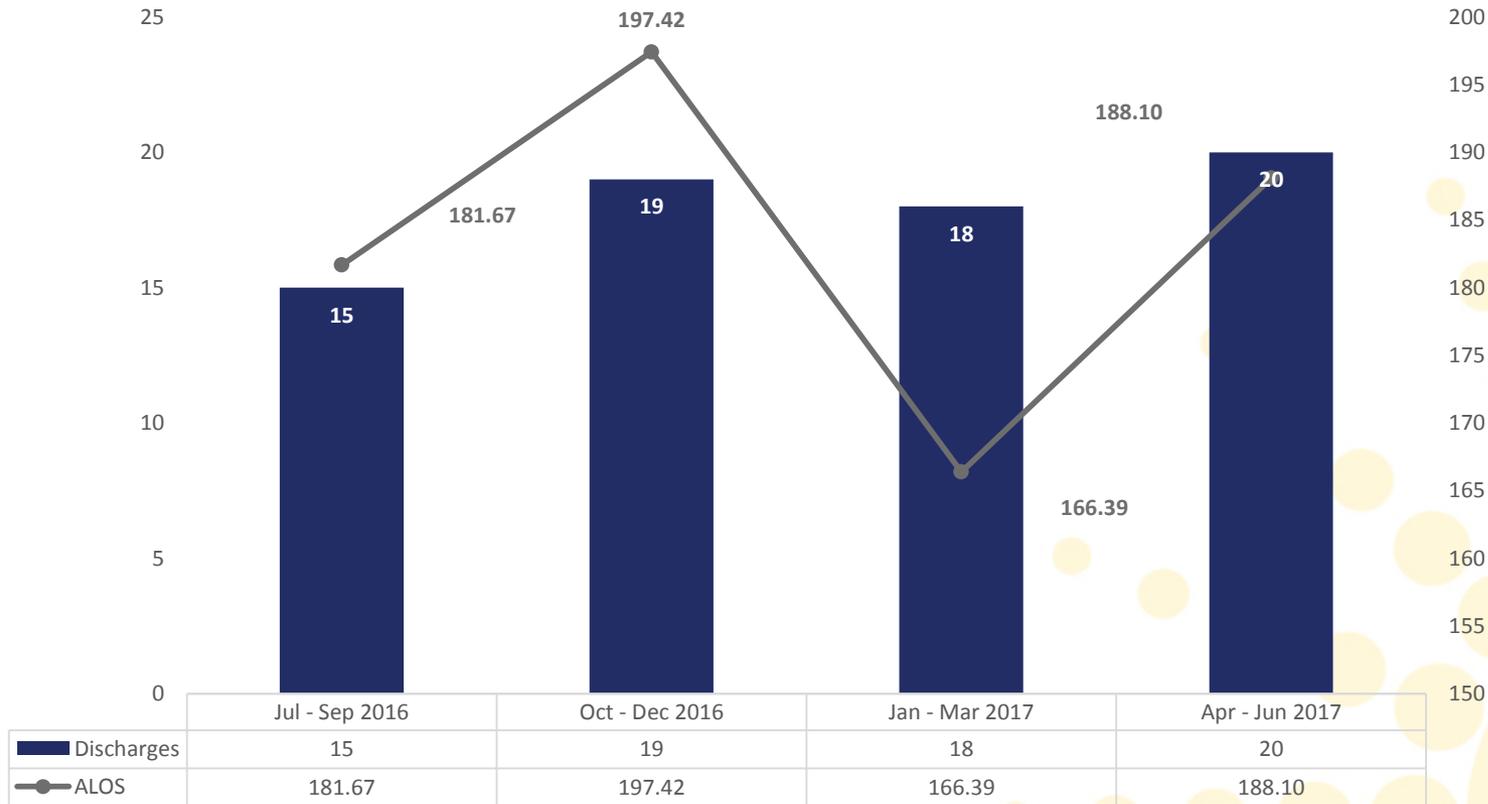
HCTC Current Snapshot

CMDP Children Currently Placed – 52

- 69% are age 12 and under
- Currently in HCTC over 1 Year 10 (19%)
- Currently in HCTC for 9 to 12 Months 5 (10%)
- Currently in HCTC for 6 to 9 Months 10 (19%)
- Currently in HCTC for 3 to 6 Months 8 (15%)
- Currently in HCTC < 3 Months 19 (37%)

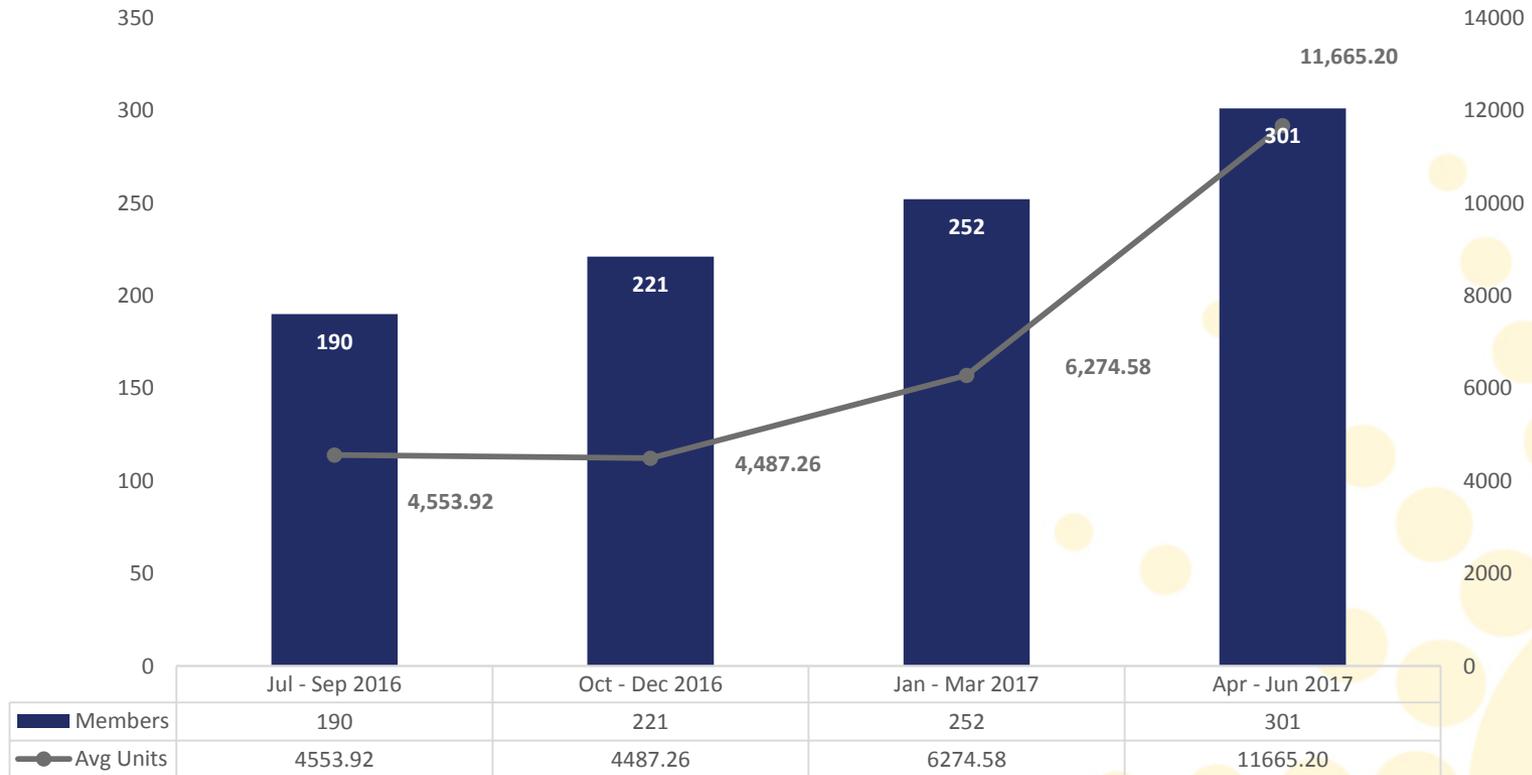
HCTC

Quarterly HCTC Placements for CMDP Members
Average Length of Stay (days)



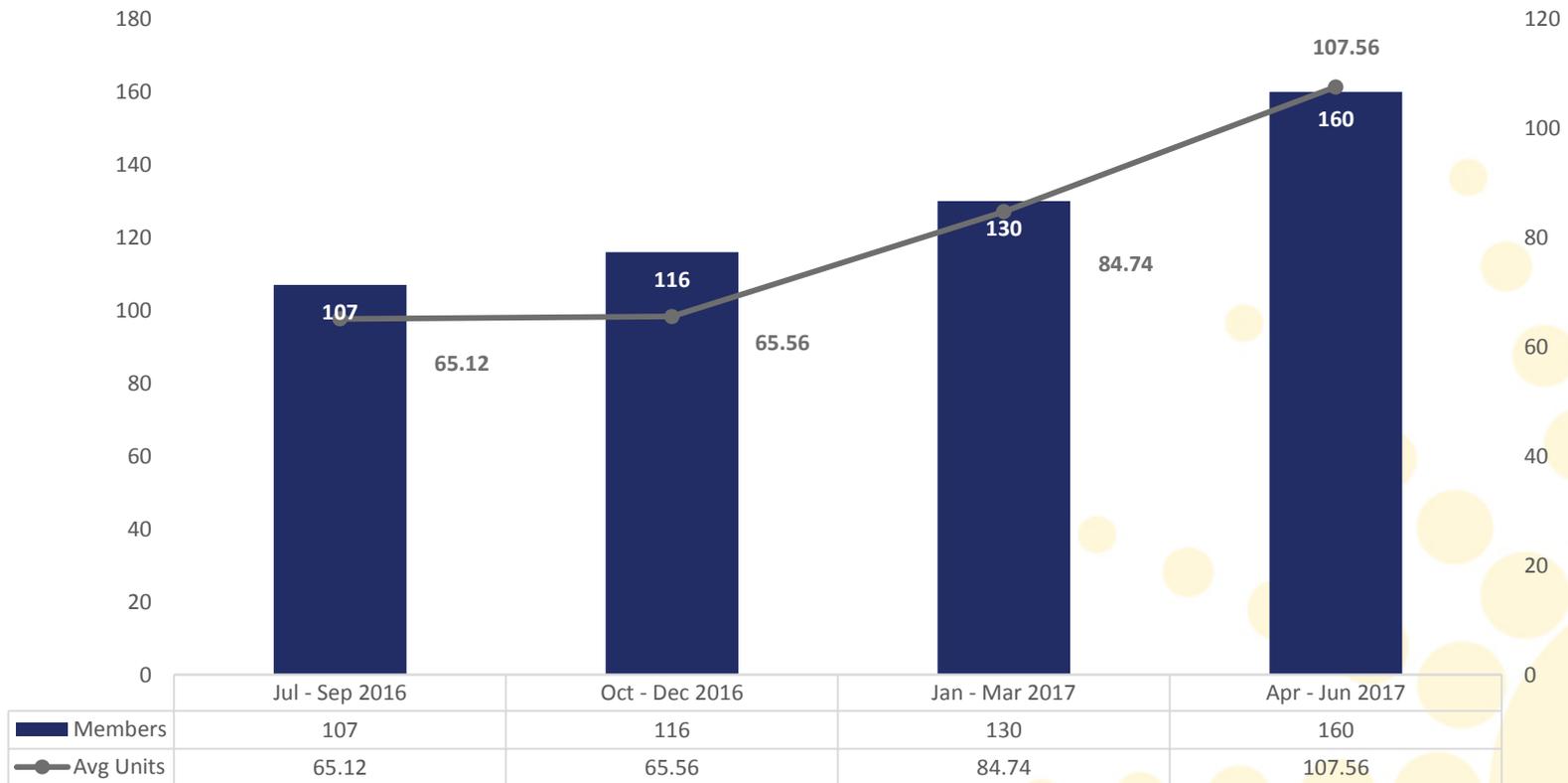
Respite Utilization

Quarterly Respite Services for CMDP Members - S5150
Utilizing Members and Average Units Per 1,000 Eligible Members Per Quarter



Respite Utilization

Quarterly Respite Services for CMDP Members - S5151
Utilizing Members and Average Units Per 1,000 Eligible Members Per Quarter



Reunification Services

- MIKID “Parent Support Now” has been implemented in Nogales effective August 2017 and is in the initial stages of implementation in Cochise and Pima Counties.
- Cenpatico collaborates with DCS to develop training for behavioral health staff in support of the SAFE Az model.
- Cenpatico participates with Pima County Court leadership and DCS leadership on a local SAFE Az “steering committee.”
- Cenpatico has initiated discussions with Pima County DCS leadership to develop co-located family engagement positions to support SAFE Az model.
- Cenpatico participates in statewide Fostering Sustainable Connections meetings to support DCS with implementation.

Network Development

- Continued development of Foster Care Stabilization programs with planned expansion to Cochise and Yuma Counties.
- Created partnerships with two Pima County Hospital OB/GYN departments and an adult and birth to five provider to provide services to pregnant and post partum women who have or may be struggling with substance abuse.

Network Development

- Single case agreements for CMDP members since 7/1/16 (volume and provider type)

Provider Type B8 RF	12
Provider Type 78 RTC	4
Provider Type 77 BH OTC	4
Provider Type B1 RTC	2
Total SCAs for CMDP	22

Stakeholder Engagement

- Cenpatico has developed a virtual “DCS Toolkit” to pilot in Pima County.
 - The need for DCS specialists to have easy access to information on a variety of behavioral health system topics was identified in a collaboration meeting with Pima County DCS leadership.
 - The concept of a virtual “toolkit” that could be updated as information changes in the system was developed.
 - The final review of items in the “toolkit” occurred in collaboration with DCS and CMDP leadership and a sustainability plan was created.
 - The “toolkit” is expected to go live on the DCS share drive by October 30, 2017.
 - The goal is to have information readily available to DCS specialists on their own network.

A look at the topics contained in the Virtual “DCS Toolkit”

- 📁 Acronyms- BH
- 📁 Cenpatico Member Handbooks
- 📁 CFT
- 📁 Contact Information
- 📁 Crisis
- 📁 Flyers for Services, Resources
- 📁 Foster Parents Information
- 📁 Higher Levels of Care
- 📁 Jacobs Law
- 📁 Psychiatric Eval and Medication
- 📁 Rapid Response
- 📁 Respite
- 📁 Substance Abuse Resources
- 📁 Understanding Trauma

Stakeholder Engagement

- Monthly collaboration meetings with CMDP to ensure appropriate behavioral service delivery at a system level.
- Weekly coordination meetings with CMDP to staff member specific concerns.
- Monthly High Needs/High Cost collaboration meetings with CMDP.
- Cenpatico and DCS have regular collaboration meetings in all regions.
- Cenpatico collaborates with juvenile justice and dependency courts to develop trainings and provide support in different forums as needed.
- Cenpatico participates in Best for Babies meetings in eight counties.

Stakeholder Engagement

- Cenpatico participates in SENSE collaboration meetings.
- Regional Rapid Response meetings have just been initiated to ensure the rapid response process in each area is efficient.
- Cenpatico meets at least quarterly with DCS director of field operations.
- Cenpatico collaborates with education systems in concert with the Crossover Youth Program Model Initiatives to provide training and support.

Stakeholder Engagement

- Cenpatico's Children Services Liaison attends quarterly PM meetings in Pima County.
- Cenpatico participates in regional Crossover Youth Program Model Initiatives.
- Quarterly Children's System of Care meetings in 5 regions.
 - Pima County
 - Pinal County
 - Yuma/LaPaz Counties
 - Graham/Greenlee Counties
 - Cochise/Santa Cruz Counties

Stakeholder Engagement

- Six Regional Foster Care Advisory Forums that meet quarterly in Sierra Vista, Nogales, Casa Grande, Yuma, Safford and Douglas (as of 9/17).
- One Foster Care Advisory Forum meets monthly in Tucson.

Foster Care Advisory Forum Attendance Dec 2016 – Sept 2017

Sierra Vista	Nogales	Casa Grande	Yuma	Safford	Douglas	Tucson
22	25	27	52	22	2	140

Stakeholder Engagement

- Representatives from Regional Forums meet once per quarter at the Tucson meeting with the CEO or designee to provide input on policy and programs, identify issues and develop an annual action plan and review progress.
- 70% of Council members are Foster, kinship, or adoptive family members.

Training

- In 2016 and 2017 C-IC provided training to all regional Foster Care Focus Groups and Foster Care Advisory Council attendees regarding Jacob's Law and changes to the system.
- The table on the next two slides list those trainings and others that were provided during the fourth quarter of 2016 through the third quarter of 2017 in an effort to improve behavioral health service experience within the foster care system.
- Cenpatico Integrated Care is currently working in collaboration with DCS, MMIC, and ASU to create SAFE Az Model training for Behavioral Health staff to support the implementation of this model.

Training

Training	Audience	Number of Attendees
Jacob's Law	Regional Foster Care Focus groups, Behavioral Health Staff, Stakeholders	465
Rapid Response Assessor Training	Behavioral Health Staff	80
Unique Needs for Kids and Families Involved with DCS	Behavioral Health Staff	785
Practice Protocols- The Unique Behavioral Health Service Needs of Kids involved with DCS	Behavioral Health Staff	1981
Rapid Response	Rapid Response Clinicians	92
Trauma Informed Care	Foster Parents, DDD, Court Staff, Foster Care Licensing Workers, CASAs, Child Care Health Consultants, DCS, Home Visitors, Behavioral Health Staff, Education Professionals	987
Trauma Focused CBT	Licensed Clinicians	42
PSMAPPs Classes/Panels	Foster Parents and Licensing workers	92
Addressing the Behavioral Health Needs of Children involved with DCS/Jacob's Law	Pima County CASAs, Foster Care Hotline Staff	360

Training

Training	Audience	Number of Attendees
Essential Health Care Coordination Skills	Behavioral Health Staff	323
Understanding Arizona's Education System	Behavioral Health Staff	6
Cochise County Cross System Training	Casas, Dependency court Attorneys and Judges, DCS, and Behavioral Health Staff	75
Crossover Youth Practice Model Training for Pinal County	DCS, Juvenile Probation, and Dependency Court Staff, Behavioral Health Staff	203
Autism Spectrum disorder: Tips and Interventions	Behavioral Health Staff	18
Cochise County School District Training: Understanding Arizona's Behavioral Health System	Cochise County Education staff and Behavioral Health Staff	16
Cochise County School District Training: Youth Mental Health First Aid	Cochise County Education staff and Behavioral Health Staff	21

Questions



Reaching across Arizona to provide comprehensive quality health care for those in need