Electronic Visit Verification

January 2018 Update
Agenda

• Overview of Federal Requirement
• AHCCCS’ Goals
• Proposed Decisions
• Public Comment Period
21st Century Cures Act

• Section 12006 requires states to implement an EVV System for Personal Care and Home Health Services provided in a Member’s home.
  o Personal Care by January 1, 2019
    ▪ Attendant Care (personal care and homemaker), respite care and habilitation (hourly) services.
  o Home Health by January 1, 2023
  o For efficiency and cost effectiveness, AHCCCS is planning to implement EVV for personal care and home health services at the same time.
21st Century Cures Act

- State loses Federal match for services for non-compliance with requirements.
  - Allowances are made if the State is making good faith efforts to comply and delays in implementation are unavoidable.
The system must electronically verify:

- **Type** of service performed
- **Individual** receiving the service
- **Date** of the service
- **Location** of service delivery
- **Individual** providing the service
- **Time** the service begins and ends
21st Century Cures Act

The Act **does not**:

- Limit the services provided
- Limit provider selection
- Constrain individuals choice of caregiver
- Impede the way care is delivered
- In any way establish an employer-employee relationship
AHCCCS EVV Goals

• Ensuring **timely service delivery** for members including real time service gap reporting and monitoring.
• Reducing **administrative burden** associated with paper timesheet processing.
• Generating **cost savings** from the prevention of fraud, waste and abuse.

Reaching across Arizona to provide comprehensive quality health care for those in need
Proposed EVV Design

- Exploring marketplace options for approximately three years
- EVV Vendor Request for Information — May 2016
- EVV Vendor Demonstrations — May 2017
- Created EVV Steering Committee that includes:
  - Members
  - Provider agencies
  - MCO and Tribal Contractors
  - AHCCCS personnel
Proposed EVV Design

• Implement Personal Care and Home Health in 2019
  o Includes: attendant care, habilitation (hourly), home health (hourly - aide, therapy, nursing), homemaker, personal care, and respite

• One statewide EVV system

• Data Aggregator for Legacy Systems

• Technology
  o Fixed Device
  o Smart Phone/Tablet Application
  o Paper Timesheets (limited exceptions)
Proposed EVV Design: Paper Timesheets

• Paper timesheets are eliminated except in certain circumstances.

• Criteria would be developed to allow provider agencies to be exempt from EVV requirements.
  o Geographic areas with limited connectivity/infrastructure
  o Providers with a small number of Direct Care Workers

• Direct Care Workers would enter the numeric code from a fixed device onto the timesheet.

• The timesheet can be manually entered or uploaded into the EVV System.
Proposed EVV Design (cont.)

- Plan of Care and Scheduling Modules
- Service Verification
  - Verification at the end of every shift/visit
  - Verification required by both Caregiver and Member/Responsible Party
- Module to track prior authorization, service approval and utilization reporting for managing and monitoring;
## Proposed EVV Design: Summary

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<th>Things that Stay the Same</th>
<th>Things that are Different</th>
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<td>Member choice of provider</td>
<td>Elimination of paper timesheets</td>
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<td>Availability of services</td>
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<td>Member choice of individual direct care worker</td>
<td>How member/representative signature is collected</td>
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<td>How services are provided</td>
<td>Member/representative signature at the end of every visit/shift</td>
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<td>Where services are provided</td>
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Public Comment Period
October 30 2017 – January 31 2018

- Community Forums
- EVV website
  - Information on how and where to send public comment
  - Recorded webinar
  - PowerPoints
  - Informational Handouts
- Provider RFI

www.azahcccs.gov/EVV

Reaching across Arizona to provide comprehensive quality health care for those in need
General Questions

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