New Community Intervener
ALTCS Service
October 24, 2018
Combined Vision and Hearing Loss

• Congenital Deaf-Blindness
• Congenital Deafness - later became Blind
• Congenital Blindness - later became Deaf
• Onset of Deaf-Blindness later in life (age, trauma, etc.)
Members With a Combined Vision and Hearing Loss

• 22 AIHP members identified*
  • Total Acute = 109
• 0 Tribal ALTCS members identified*
  • Total ALTCS = 134

*Does not include Tribal members who have enrolled with an MCO

Reporting Period (Oct 2015 – Sept 2016)
The Need

• Individuals with a combined vision and hearing loss:
  o Have their physical health, mental health, safety and welfare disproportionately impacted by their impairments
  o Are unserved or underserved because they don’t have access to services to that provide visual, auditory and environmental information which they are unable to gather on their own
Scope of the Service

• To provide access, intervention and skill development support to the member related to the following areas:
  o Communication
  o Information
  o Environment
  o Emotional Support
  o Activities (Home and Community-Based)
Timeline and Committees

• Information gathering from New Mexico and Texas Medicaid programs

• May/June 2018 – Two Stakeholder Input Sessions

• Two Advisory Committees
  o Internal - Steering Committee
  o External – Members, families, advocates, providers, educators, etc.

• 07/01/19 – Planned effective date
Current Discussions

• Scope of the service
• Determining and documenting medical and functional need
• Provider Type and Requirements
• Provider Qualifications
Program Readiness

• Collect and analyze data to understand the current service utilization of AHCCCS members and where they live

• Provide technical assistance to Tribal ALTCS Case Managers in collaboration with DFSM-Tribal ALTCS

• Provide technical assistance to providers regarding recruitment and preparation the workforce to provide the service
More Information

• The video linked below provides an overview of a Community Intervener.
  ○ Video

• Contact
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Thank You.