Welcome to the NATIVE HEALTH
Patient Centered Medical and
Dental Home

• Federally Qualified Health Centers
• All are welcome
  • Accredited
• **Mission:** NATIVE HEALTH provides holistic, patient centered, culturally sensitive health and wellness services

• **Vision:** Healthy People in Healthy Communities
NATIVE HEALTH Growth
NATIVE HEALTH
4041 North Central Avenue, Building C – Phoenix
Hours: Monday -Friday, 7 a.m. to 6 p.m.
NHW COMMUNITY HEALTH CENTER
2423 West Dunlap Avenue, Suite 140 – Phoenix
Hours: Monday - Friday, 8 a.m. to 7 p.m.
NATIVE HEALTH
Information and Referral Center

- Located at MetroCenter Mall (lower level, next to children’s play area)
- AHCCCS/SNAP/TANF/ACA/KidsCare enrollment assistance during most mall hours
NATIVE HEALTH WIC at 16th Street (PIMC)
NATIVE HEALTH

URBAN INDIAN ORGANIZATION PROFILE: NATIVE HEALTH is located in Phoenix, AZ. Services provided include the following: primary medical, dental, behavioral health, WIC (three sites), and community health and wellness (health promotion and disease prevention). The program has contracts, grants, and program revenue for over $12.2 million dollars. NATIVE HEALTH’s two clinic sites are all AAAHC accredited and accepted as a provider for most private insurance and State of Arizona Medicaid (AHCCCS) plans.
East Valley expansion site located near Fiesta Mall. The site will offer primary care and behavioral health services.

NATIVE HEALTH is obtaining a new EHR. Certain requirements of health plans, the Arizona health information exchange, and maintaining meaningful use have precipitated this decision.
NATIVE HEALTH Service Divisions

- Administration
- Finance
- Medical/Dental
- Behavioral Health
- Community Health and Wellness
Medical/Dental Division
Primary Medical Care

- Well men, women, child exams
- Prenatal care
- Pediatric care
- Immunizations and flu shots
- Chronic care management
Pediatric Hearing and Vision Services

- Expanded pediatric hearing and vision services through EAR Foundation
Podiatry Services
provided by Midwestern University
Dental Services

• Both locations - 10 dental chairs
• Appointments and same day emergency
• Preventive and restorative care
• Free transportation
Dental Services

- Sliding fee scale
- AHCCCS accepted
- Contract to serve Pascua Yaqui Tribal Members
Additional Dental Services

• Fluoride varnish provided at community outreach events. Funded by Delta Dental Foundation of Arizona and Arizona Department of Health Services.
Transportation

- Free Transportation within 15 mile radius for medical and dental patients
Integrated Behavioral Health

- Behavioral Health Consultants (BHCs) use their behavioral health clinical skills with their patients.
- Services provided in exam rooms
- The BHC’s focus on the obstacles patients face by providing brief interventions with a focus on improved physical health.
Outreach for Coverage Enrollment

- AHCCCS (Medicaid)
- SNAP (food stamps)
- Emergency Cash Assistance (TANF)
- Sliding Fee Scale
- KidsCare
- Health Insurance Marketplace
Behavioral Health Services

• Contract Provider for Regional Behavioral Health Authority: Mercy Maricopa Integrated Care.

• Mental Health services
  – Individual, family/child counseling

• Recovery Services
  - Adult Intensive Out-patient Program (IOP), Standard Outpatient Program (StOP), and Continuing Care.

• Youth Substance Abuse
Behavioral Health (continued)

- Domestic Violence (DV) Offender Treatment Program: Male & Female groups.
- Women’s DV treatment & case management services
- Adult and Teen Anger Management Groups
- Native STAND (Youth Program)
- Positive Indian Parenting
- Anxiety Group
- Treatment services to San Lucy Community
Community Health and Wellness Division
Women, Infant, Children (WIC)

- Four locations
  - NATIVE HEALTH (Central)
  - NHW Community Health Center
  - WIC at 16th Street /Phoenix Indian Medical Center
  - Guadalupe – Pascua Yaqui Tribal Building

- 3,400 patients/month
- no waiting list
Health Start

- New Mother’s Program
- Arizona Department of Health Services
- For pregnant families or families with children up to age two
- Qualification based on social need

- Free classes such as Safe Sleep, Childbirth Classes, and more....
- Free cribs and car seats with class participation
Home Visiting Program

- For Native American families
- Residing off reservation in Maricopa County
- Pregnant through age five
- Parents as Teachers Model

- Parenting Support
- Monthly Group Connections
Diabetes Program

- Education, group and one-to-one
- Diabetes 101 Classes

Diabetes 101

Tuesdays, 1 p.m. - 3 p.m. at NATIVE HEALTH
4041 North Central Avenue, Building C - Phoenix

Diabetes is a chronic disease that requires self-management skills and coping strategies in order to prevent long-term complications. Diabetes 101 is a free, seven-week program that will focus on:

- proper food nutrition
- high/low blood sugar
- sugar testing
- tips for grocery shopping
- portion control
- know your numbers and A1C

Diabetes 101 is free to anyone who is diagnosed with pre-diabetes, diabetes, or is a caretaker for someone with diabetes.

Gift cards and additional incentives will be given for attendance

To reserve a spot or for more information call (602) 279-5262 ext. 3457 or email: achee@nachci.com
Living Well Traditionally Native American Youth Diabetes Prevention Youth Camp
Camp held at Camp Colley
• Native American children (ages 7 to 12 years old) and their families, who are interested in learning about healthy living.

• Funded by Arizona Attorney General Office.

• Quarterly Activities (Bike Rodeo, Dinners, Walks)
Community Garden

- 28 Garden beds
- City of Phoenix – PHX Renews and Keep Phoenix Beautiful
- Central Avenue & Indian School Road
- Monthly educational activities
• Half-acre
• Traditional plants, such as Hopi Bean, Gila River Tepary Beans, Sonoran Wheat, and other indigenous, drought tolerant plants
- First Traditional Garden Harvest
- Cooking Demonstration by Native American chef
Read It and Eat

• Over 200 families attended in 2016
• Phoenix Public Library
• Learn how to prepare healthy food on a budget
• Produce bag distributed at each class
Read it and Eat
HIV and Hepatitis C Program

- Education, Testing and Counseling
- Integration into Medical Clinics

no cost HIV testing
fast • easy • confidential
available to everyone
Arizona Long Term Care System (ALTCS) Case Management

Case management for eligible participants of long term care services for 13 Arizona Tribes
Fluoride Varnish Program

- Fluoride varnish applied to teeth in children 0-17
- Reduces incidence of cavities if applied 4 x year
- Free
- Funding provided by Delta Dental and Arizona Department of Health Services
- Available at community events
Expanding Service Opportunities through Community Collaborations
Free Community Classes

• Self Esteem Classes
• Bullying, Gang Awareness
• Teen Pregnancy Prevention
• Child Support/Paternity
• Internet Safety
• Suicide Prevention
Free Community Classes

- Safe Sleep/Home Safety
- Infant Massage
- Infant/Toddler Brain Development
- Childbirth & Car Seat Classes
- Read It and Eat Literacy and Nutrition Classes
Early Childhood Literacy Classes and Programs

• Brain Time
• Kindergarten Bootcamp
• Preschool Prep
• Kindergarten Readiness Kits
• Raising a Reader
• Reach Out and Read
• Read It and Eat

• Provided by: Phoenix Public Library and Southwest Human Development
Affordable Care Act (ACA)

- Presentations available
- Expertise in Native American exceptions
- Enrollment Assistance by Certified Application Counselors (CAC)

Urban Day of Action

Do you know your healthcare options?

Tuesday, December 8, 2015 3 p.m.—7 p.m.
NATIVE HEALTH
4041 North Central Avenue, Building C - Phoenix

- Learn about the options you can have with healthcare
- Enrollment specialists will be there to help you
- Stop by anytime
- Refreshments

For more information please call (602) 279-5262, ext. 3440 or email: Elise@nachci.com

NATIVE HEALTH
your healthcare home
Immunizations and Flu Shots

- Immunization partnerships with local school districts
- Flu shot clinics (adults and children) in clinics and outreach events
• Division of Child Support Services Tuesdays
• Division of Benefits and Medical Eligibility Wednesdays, and Thursdays
• Central Ave. clinic
• 8 a.m. - 5 p.m.
Community Legal Services

- Medical Legal Partnership
- Free for patients that meet income guidelines

"Equal Justice For All"

COMMUNITY LEGAL SERVICES, INC.
Addressing Food Insecurity

- Summer Food Service Program
- Year-round nutrition pilot program through St. Mary’s Food Bank and USDA - daily meals for children 18 and under
New “BackPack” Program

- Pilot Program through St. Mary’s Food Bank
- Addresses food insecurity in NH patients/clients
- One “BackPack” per family every seven days
- Feeds four people for three meals
- Nonperishables
- Must have a child under age 18 to qualify
NATIVE HEALTH Newsletter

• Text NATIVEHEALTH (one word) to 22828 to receive monthly newsletter
• Website sign up
• Monthly distribution 36,000+
• News and events welcome
Radio Show

- Native Talk Radio is aired weekly on www.radiophoenix.org
- The show is currently syndicated and aired in multiple locations.
Medicaid/SNAP/TANF/KidsCare/ACA Enrollment Assistance

• Outreach and enrollment services at community locations and schools
• Available at community events
Annual Children’s Pageant and Open House
NATIVE HEALTH

prayer walk

walk for the land and the people

your healthcare home
• Six week curriculum
• Basic cooking skills
• Produce bag distributed at end of each class
Partnerships

- City of Phoenix
- Catholic Charities
- Arizona Department of Health Services
- Maricopa County Department of Public Health
- Washington Elementary School District
- Phoenix Union High School District
- Grand Canyon University
- American Indian College
- Maricopa Community Colleges
- AT Still University
- Chamberlain College
- Midwestern University
- Phoenix College
- UA Medical School
- Southwest Human Development
- Head Start
- Everest College
- Osborn School District
- Delta Dental of Arizona Foundation
NATIVE HEALTH
4041 North Central Avenue, Building C – Phoenix  (602) 279-5262

NHW Community Health Center
2423 West Dunlap, Suite 140 – Phoenix  (602) 279-5351

NATIVE HEALTH Information & Referral Center
MetroCenter Mall - lower level, next to children’s play area
9617 North Metro Parkway W, Suite 1060 – Phoenix  (602) 618-6092

NATIVE HEALTH WIC
NATIVE HEALTH (Central Ave.)   NHW Community Health Center (Dunlap Ave.)
4212 North 16th Street (PIMC) – Phoenix  (602) 319-1588
9405 South Avenida del Yaqui – Guadalupe  (602) 316-4928

nativehealthphoenix.org