HANNING THE FUTURE OF INTEGRATED HEALTHCARE

Request for Proposal (RFP)

Integrated Contractors for AHCCCS Acute and CRS Program



In February 2017...

• 5 community forums

• 21 formal responses received

 Community engagement & communication will continue throughout implementation



How We Will Communicate

 Collect 2-way feedback from key stakeholders

 AHCCCS-enrolled members, family members, tribal nations, local/regional government partners, and justice system

Recommendations or opportunities?



AHCCCS RFP Resource Page

Posting information and resources include:

- Schedule of Community Forum Events;
- The Request for Information (RFI) Released in January 2017;
- Solicitation Amendment 1 Responses to Submitted Questions;
- Appendix Service Utilization Data; and
- Forum Presentations.
- <u>https://www.azahcccs.gov/AHCCCS/Initiatives/CareCoordination</u> /2018IntegratedContractors



Integrated Contractor Request For Information (RFI) Timeline

Activity	Target Date
Released Request for Information (RFI)	January 23, 2017
Deadline for RFI Questions	February 6, 2017
RFI Responses Due	February 27, 2017

Note: Dates are subject to change



Integrated Contractor Anticipated Procurement Timeline

Activity	Target Date
Issue Request for Proposal	November 1, 2017
Prospective Offerors' Conference and Technical Interface Meeting	November 8, 2017
Proposals Due	January 25, 2018
Contracts Awarded	By March 8, 2018
Transition Activities Begin	March 9, 2018
Contract Start	October 1, 2018

Note: *Dates are subject to change*



Integrated Contractor RFI

• RFI puts forth for consideration:

Integration of physical and behavioral health for individuals enrolled in an "acute care plan" (other than CMDP) or CRS who are not currently integrated.... Also examines:

- Crisis services currently provided by RBHAs
- Grant funded services TBD

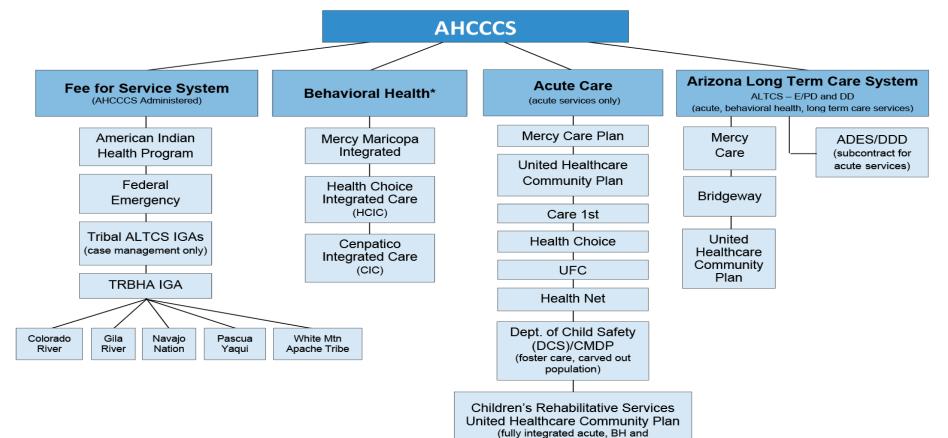


Current AHCCCS Program Overview





Care Delivery System



*Fully integrated contractors for acute and behavioral health services for members with serious mental illness (SMI) and carved out behavioral health services for Acute Care/DD adults with general mental health and substance abuse needs (GMH/SA) and children.

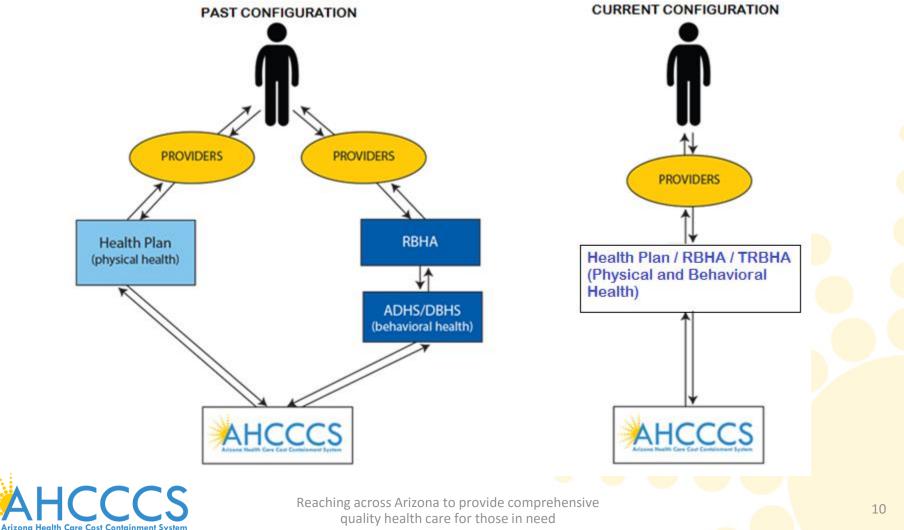


Reaching across Arizona to provide comprehensive quality health care for those in need

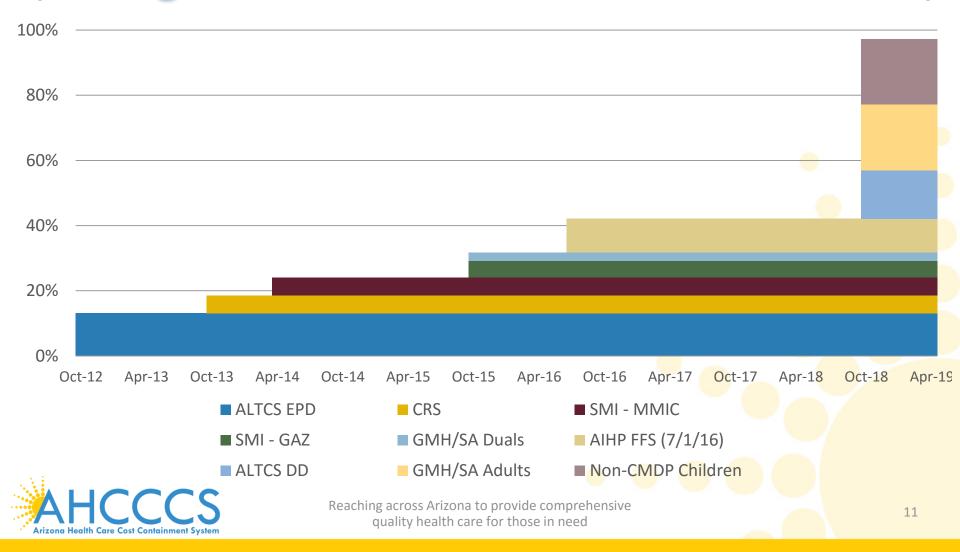
CRS services)

Rev. 4/13/2017

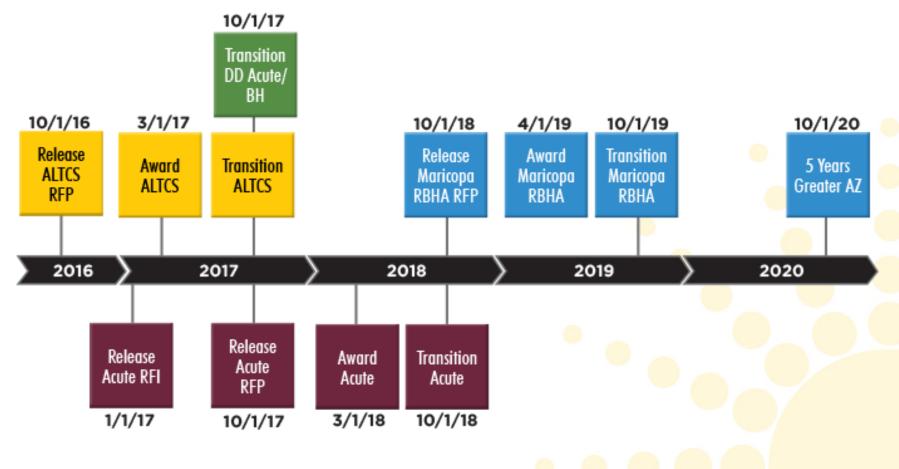
Vision - Integration at all 3 Levels



Integration Efforts



AHCCCS Contract Timeline





Potential Impact on AI Members

- Integrated choices within fee-for-service and managed care;
- CRS Services; and
- Autism Spectrum Disorder (ASD) Services.



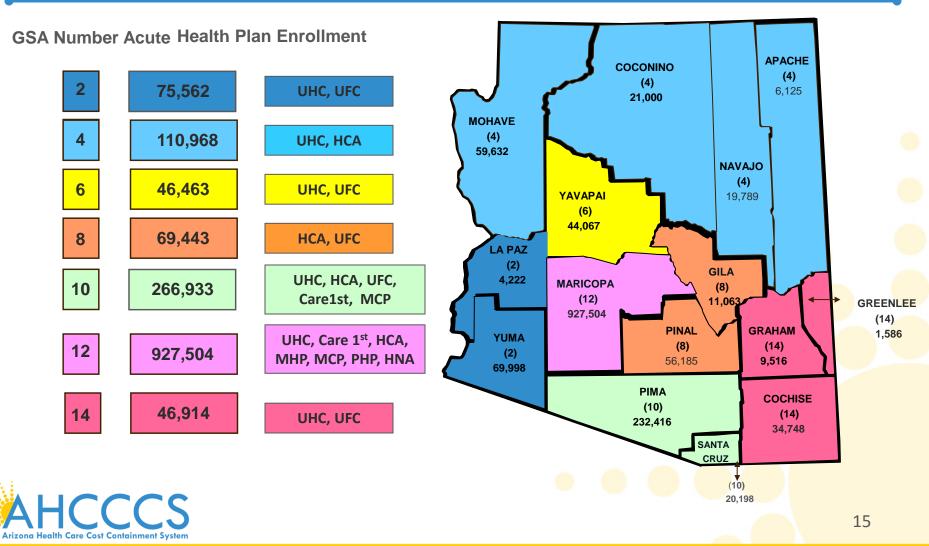
Geographic Service Area - Composition

- Current "acute" contractor areas have been in place for years
- These do not align with the RBHA or ALTCS areas
- Should the GSA composition change? Consider:
 - Access to care
 - Network sufficiency
 - Rural and Urban areas
 - Cultural factors
 - Member placement
 - MCO financial viability
 - Capitation rate credibility

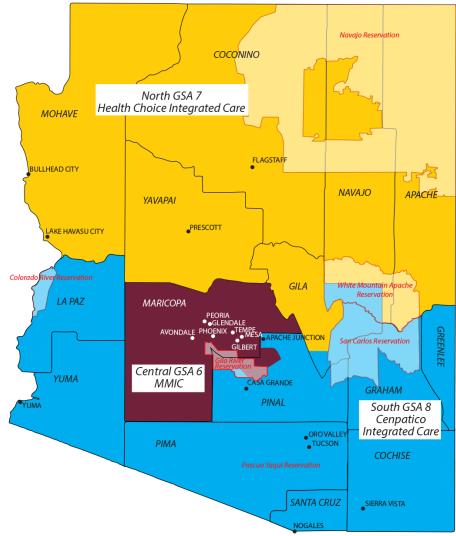


Acute Geographic Service Areas

Acute Enrollment As of January 1, 2017

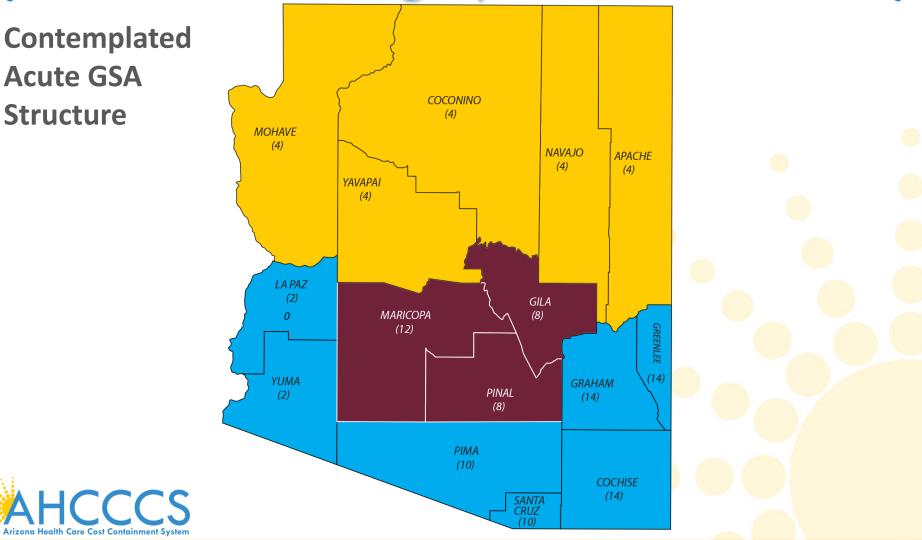


Current RBHA GSAs





ALTCS-EPD Geographic Service Areas



We want your feedback on...

- Crisis System
 - Statewide crisis vendor for system coordination;
 - Single statewide crisis line vendor; and/or
 - Single statewide crisis phone number.
- CRS
 - DesignationMSICs



Next Steps & Questions

- Post updates to the AHCCCS website
- Do you want AHCCCS to offer RFP presentations to tribal members?
- Should we produce an FAQ for American Indians?
- Other thoughts?
- Thank you!

