ADHS process

• ADHS stakeholder process regarding treat and refer
  - Arizona Chapter of the American College of EMS Physicians
  - Pediatric Advisory Committee for Emergency Services
  - Professional Fire Fighters of Arizona
  - Arizona Fire Chiefs Association
  - Arizona Ambulance Association
  - Arizona Fire District Association

• Approval through EMS Council and MDC

• New AHCCCS Provider Type – Target 10/1
  (Register by 8/1)
Treat and Refer

• Treat and Refer is interaction through 9-1-1 when illness or injury does not require ambulance transport to ED

• Must include:
  o Documented evaluation
  o Treatment/referral plan for social, behavioral and healthcare services that address immediate needs
  o Evidence of follow-up
  o Assessment of customer satisfaction

Reaching across Arizona to provide comprehensive quality health care for those in need
Participation Requirement

- Organizational Support (CEO and Med Director)
- EMS Personnel Training
- Medical Director Training
- Standing Orders
- Performance Monitoring and Improvement Plan (including sampling for compliance and program quality monitoring)
- Participation in ADHS data registry
- Follow up
Training Requirements

• EMCTs must complete:
  o 12 hours of initial education (in person, or computer-based)
    ▪ Must demonstrate competency
  o 4 hours annual continuing education.

• Programs must include behavioral health assessment protocol.

• Medical Directors must
  o Have specific supplemental training addressing Treat and Refer services or community paramedicine practices.
  o Should obtain specific education offered by national professional organizations and participate in annual continuing education.
Standing Orders

• Treat and Refer standing orders should be consistent with medical necessity and consider patient preference when the clinical condition allows.

• Must include assessment process for individuals experiencing behavioral health emergencies.
Performance Monitoring

- Programs must include a performance monitoring plan which measures
  - Quality
  - Safety
  - Effectiveness
- Programs must collect and submit complete data quarterly to ADHS following the AZ-PIERS v3 data standard.
Application Process

• Submit application and materials to ADHS
• Initial recognition for 1 year with continuation process
• Opportunity for provisional status
• Loss of status – 1 year waiting period for reapplication
AHCCCS Next Steps

• Create new provider type for 10/1 (8/1 registration)
• Identify appropriate billing codes
• Establish rates