Non-Emergency Medical Transportation Tribal Broker RFI

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What is a Broker?

• A Broker can be described as an entity that works as an agent for others in negotiating contracts, purchases or sales.

• An NEMT Broker manages a network of NEMT providers.
What is the benefit of an NEMT Broker?

• Ability to provide oversight.
• Provides the opportunity to drive services to higher value providers.
Why an RFI?

• Interest?
• Infrastructure?
• Services administered by the tribe for their tribal community.
Who will this impact?

• Fee For Service Members
• Tribal Communities
• Preference for partnerships with IHS or through 638 facilities
Examples of RFI Questions

• How do you/would you operationalize the transportation broker services?
• What kind of information system and/or software do you/would you use to manage the NEMT services?
• What types of vehicles do you/would you and/or your providers use for general and special populations?
• Describe your current/proposed provider network or proposed network and service area of the network.
• How do you/would you ensure the safety of the vehicles?
• Describe the current or proposed operations of your call center.
• How would you establish a mechanism for capturing member satisfaction?
• Provide, to the extent possible, an estimated pricing model to implement, and operate the described NEMT Broker service for the FFS population in your Tribal lands.

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Questions?

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Thank You.

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