Division of Fee-for-Service Management Update

Tribal Consultation
January 20, 2016
AIHP Care Coordination

- High Need/High Cost Initiative
- Flagstaff Medical Center Initiative
- Data Sharing Efforts
- Building Relationships
AIHP Payments for Services (in millions)

Reaching across Arizona to provide comprehensive quality health care for those in need
100% Federal Indian Health Services & Tribal Facility Payments (In Millions)
TRBHA Transition

• Point of Contact - Markay Adams

• DBHS Staff

• Outreach Meetings

• IGA Development
Tribal ALTCS Transition

• Point of Contact- Denise Taylor-Sands

• Tribal ALTCS Staff

• Audits and Reviews

• Daily Operations
State Innovation Model (SIM) Grant

• Care Coordination Workshop(s)

• Stakeholder Groups - Data Sharing

• Health Information Exchange

• Letter to IHS Headquarters
Claims and Policy

• Claims Administration Staff Changes
• Training Resources (see attachment)
• IHS/638 Quarterly Forum
• NEMT Tribal Broker RFI
• Audits (see attachment)
Contact Information for Prior Authorizations and Claims

**FFS Prior Authorization Contact Number:** 602-417-4400
AHCCCS Website web portal: [https://azweb.statemedicaid.us/](https://azweb.statemedicaid.us/)
Once they log in, select Prior Authorization Inquiry

**FFS Claims Customer Service Number:** 602-417-7670, Option 4
AHCCCS Website web portal: [https://azweb.statemedicaid.us/](https://azweb.statemedicaid.us/)
Once they log in, they can status claims, check eligibility and enrollment, submit claims etc.

**FFS Behavioral Health Claims Customer Service:** 602-417-7670, Option 4
AHCCCS Website web portal: [https://azweb.statemedicaid.us/](https://azweb.statemedicaid.us/)
Once they log in, they can status claims, check eligibility and enrollment, submit claims etc.
Contact Information

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Thank You.

Reaching across Arizona to provide comprehensive quality health care for those in need