AHCCCS Tribal Care Coordination Initiative
Background and History

- Division of Fee For Service Management (DFSM)- Who are we and what do we do?
- Utilization Management/Care Management Unit (UM/CM)- What is our role and function?
- Tribal Care Coordination “Pilot Project”- How did it begin and where is it going?
The Four Strategic Areas of Focus

Staff
Relationships
Data
The Model
AHCCCS Care Coordination Staff

- Care Coordination Leader
- Tribal Health Care Coordinator
- Behavioral Health Coordinator
- Case Managers
- Administrative Support
- Collaboration with UM Nurses and Techs
Building and Maintaining Relationships

- Regional Approach to Outreach
- IHS/ Tribal 638/Urban Indian Programs
- RBHAs/TRBHAs
- Tribal Leaders
- Tribally Funded Programs
- State and Federal Programs
- Housing
- Community Resources
Improving Information and Data Sharing Capabilities

- What Data?
- Where Does This Data Come From?
- How Can This Data Be Used to Identify “Super Utilizers” For Care Coordination?
Implementation of a Robust Tribal Care Coordination Model

- Alignment with the IHS Improving Patient Care- Care Model for the Indian Health System
- Person-Centered Holistic Approach to Care Coordination
- AHCCCS as a Care Coordination Data Repository
Tribal Care Coordination Model

Our first care is your health care
Arizona Health Care Cost Containment System

"Reaching across Arizona to provide comprehensive quality health care for those in need"
Accomplishments and Next Steps
What We Have Accomplished

- Established an Internal AHCCCS Tribal Care Coordination Workgroup
- Increased AHCCCS Tribal Care Coordination Staff
- Identified Target Populations
- Quarterly Data Sharing-Statewide Outreach
- Coordination with the Behavior Health System
- Tribal Care Coordination Work Session
Next Steps

- Expand outreach for data sharing to additional IHS/638 facilities
- Begin outreach to non-IHS/638 facilities regarding the AIHP population
- Establish statewide partnerships with the RBHAs/TRBHAs
- Refine Data that is shared
- Establish Care Coordination Staffing meetings with IHS/638, non-IHS/638 facilities and RBHAs/TRBHAs
Achieving Goals TOGETHER

Improving health of individuals

Improving health outcomes in Native Communities

Lowering per capita health care costs

“Reaching across Arizona to provide comprehensive quality health care for those in need”
THANK YOU

Elizabeth Carpio, DFSM Care Coordination Leader
E-mail: Elizabeth.Carpio@azahcccs.gov

Melina Solomon, UM/CM Unit Manager
E-mail: Melina.Solomon@azahcccs.gov

Denise Taylor-Sands, Tribal Health Care Coordinator
E-mail: Denise.Taylor-sands@azahcccs.gov

Markay Adams, Behavioral Health Care Coordinator
E-mail: Markay.adams@azahcccs.gov