The Four Strategic Areas of Focus

- Staff
- Relationships
- Data
- The Model
AHCCCS Care Coordination Team

• UM/CM Manager- Karen Grady
• Nurse Case Manager- Lynn Bergeson
• Nurse Case Manager- Catherine Geiger
• Case Management Support- Jamaal Mathews
• Transportation Coordinator- Vacant
Building and Maintaining Relationships - Outreach Visits

- 3 IHS Areas (Navajo, Phoenix, Tucson)
- 9 IHS/638 Facilities
- 4 RBHAs/2 TRBHAs - On-going meetings
- 30 Presentations
- 2 Tribally Funded Programs/1 Urban Program
Improving Information and Data Sharing Capabilities

- Data User Guide
- Census Documents
- Customized Reports - Supporting work already being done
- Data Sharing
- RBHAs - Data analytics and staffing forms
Implementation of a Robust Tribal Care Coordination Model

- Established weekly clinical conference meetings
- Establishing a care coordination strategic plan and performance metrics
- Flagstaff Medical Center Project
- Supporting our tribal partners
Contact Information

• Elizabeth Carpio, DFSM Care Coordination Administrator
  E-mail: Elizabeth.Carpio@azahcccs.gov

• Karen Grady, DFSM UM/CM Unit Manager
  E-mail: Karen.Grady@azahcccs.gov

• Denise Taylor-Sands, Tribal Health Care Coordinator
  E-mail: Denise.Taylor-Sands@azahcccs.gov

• Markay Adams, Behavioral Health Coordinator
  E-mail: Markay.Adams@azahcccs.gov
Questions?
Thank You!