Arizona is Getting Ready for Health-e-Arizona Plus
New Application and Eligibility System

AHCCCS’ ACE

DES’ AZTECS

Health -e- Arizona

Health-e-Arizona Plus
Increased Electronic Data Exchange

- Integration with Federal Hub
- Building a State Hub
- Electronic application transfer

Goal = Real-time online eligibility
Consumers Have a Wider Range of Program Options

SNAP = Supplemental Nutrition Assistance Program (Nutrition Assistance)
TANF = Temporary Assistance for Needy Families (Cash Assistance)
Clinic SFS = Clinic-based Sliding Fee Scale programs
County CAP = County-based Community Assistance Programs (CAP) (Pima and Santa Cruz Counties)
AHCCCS & KidsCare = Arizona Health Care Cost Containment System & KidsCare
PTC = Premium Tax Credit Program
CSR = Cost Sharing Reduction Program
SHOP = Small Business Health Opportunities Program
Many Programs are Accessed Through Health–e–Arizona Plus

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Private Insurance (No Subsidy)
Applications started at the FFM

**Health-e-Arizona Plus**
- SNAP
- TANF
- Clinic SFS
- County CAP
- AHCCCS & KidsCare

**FFM**
- PTC
- CSR
- Private Insurance (No Subsidy)
- SHOP

Apply for

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Assessment
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Exchange of Data between HEAplus and FFM

Application data will be transferred electronically.

Arizona intends to transfer data to the FFM in real time.

The FFM process is still in development.
Arizona Wants to Avoid Consumer Confusion

HEAplus

Federally Facilitated Marketplace

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Arizona’s Plan to Avoid Consumer Confusion

The following features and capabilities will be offered in association with Health-e-Arizona Plus:

- Community-Based Assistor Training and Support
- Consumer Supports such as:
  - Interactive Voice Response (IVR)
  - Call Center
  - Frequently Asked Questions
  - Help Text
  - Learn More information links
- A system that generally will feel familiar to applicants and those who assist them as it is based on Health-e-Arizona
Upcoming Milestones

09/15/13
HEAplus Customer Support Center

10/01/13
HEAplus goes live
QHP open enrollment
HEAplus Phase II begins

01/01/14
Medicaid changes effective
QHP enrollment effective