

# Using Health-e-Arizona Plus and the Federally Facilitated Exchange to Access a Wide Range of Benefits

Presentation for Health Directors  
Representing IHS, 93-638 Tribal and Urban  
Health Facilities and Tribal Leaders  
March 21, 2013

# Consumers Have a Wide Range of Program Options

## Full Range of AHCCCS Benefits

- AHCCCS Health Insurance (Medicaid)
- ALTCS
- Freedom to Work (FTW)
- Breast and Cervical Cancer Treatment Program (BCCTP)
- Medicare Savings Programs (MSP)

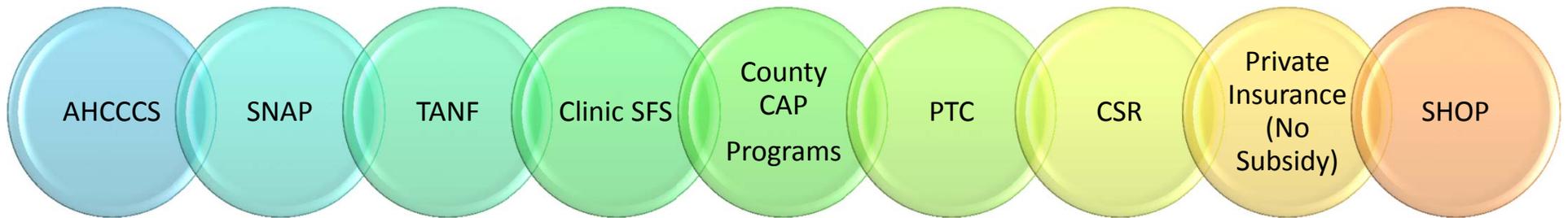
## Other Federal and Local Programs

- Nutrition Assistance (SNAP or Food Stamps)
- Temporary Assistance for Needy Families (TANF)
- Clinic-based Sliding Fee Scale programs SFS)
- County-based Community Assistance Programs (PCAP and Santa Cruz Health Connection )

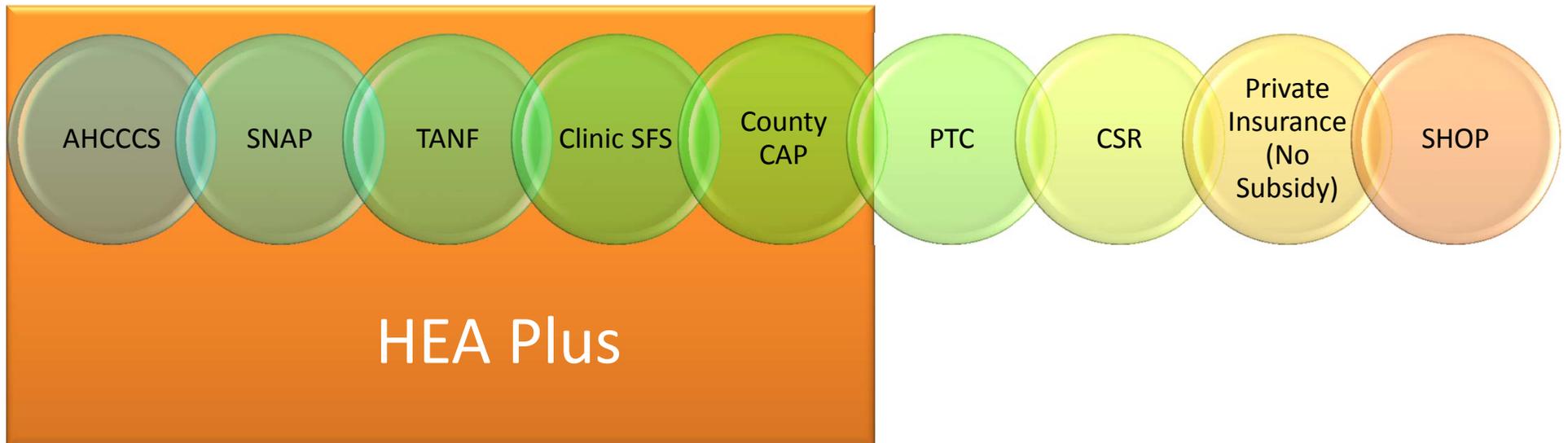
## Exchange Programs

- Premium Tax Credit Program
- Cost Sharing Reduction Program
- Private Insurance, No Subsidy
- Small Business Health Opportunities Program (SHOP) for employers of 50 employees or less

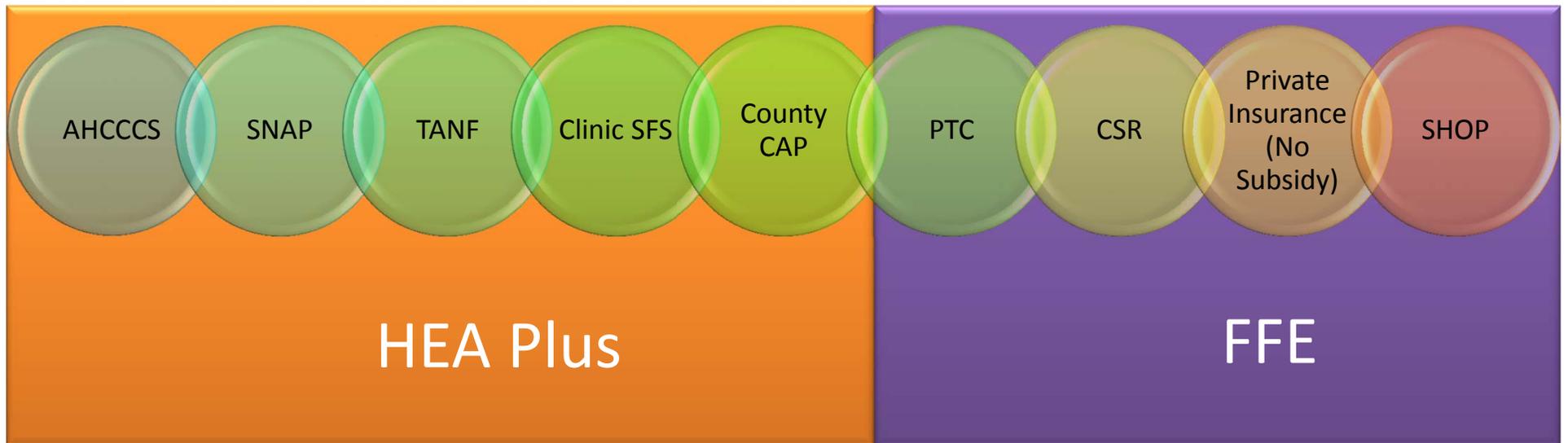
# Consumers Have a Wider Range of Program Options



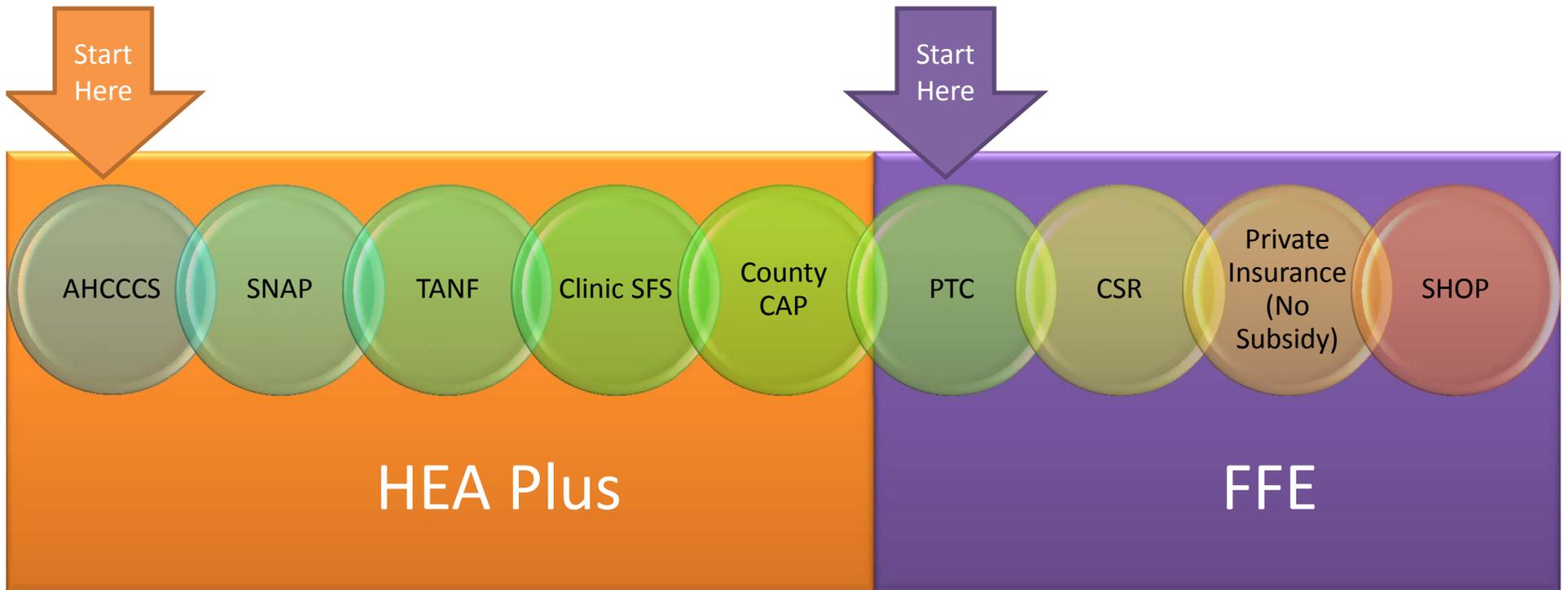
# Many of These Options are Accessed Through Health-e-Arizona Plus (HEA Plus)



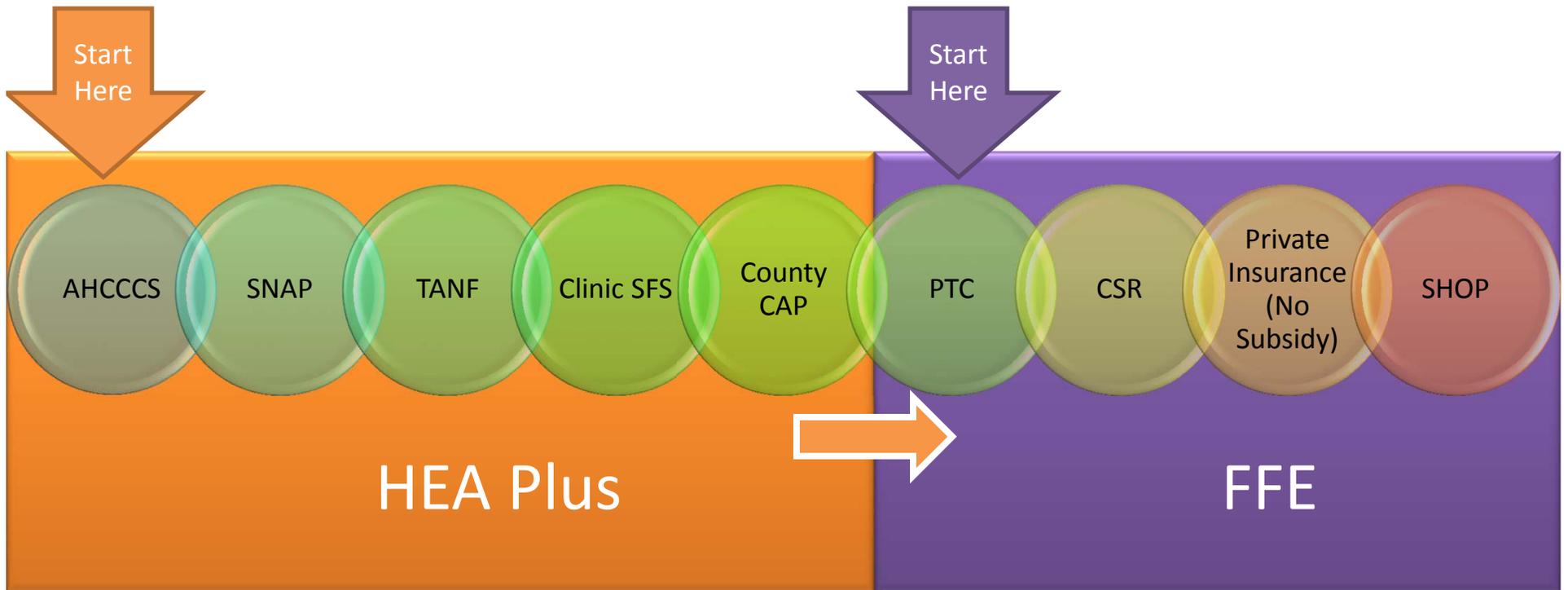
# Others are Accessed Through the Federally Facilitated Exchange (FFE)



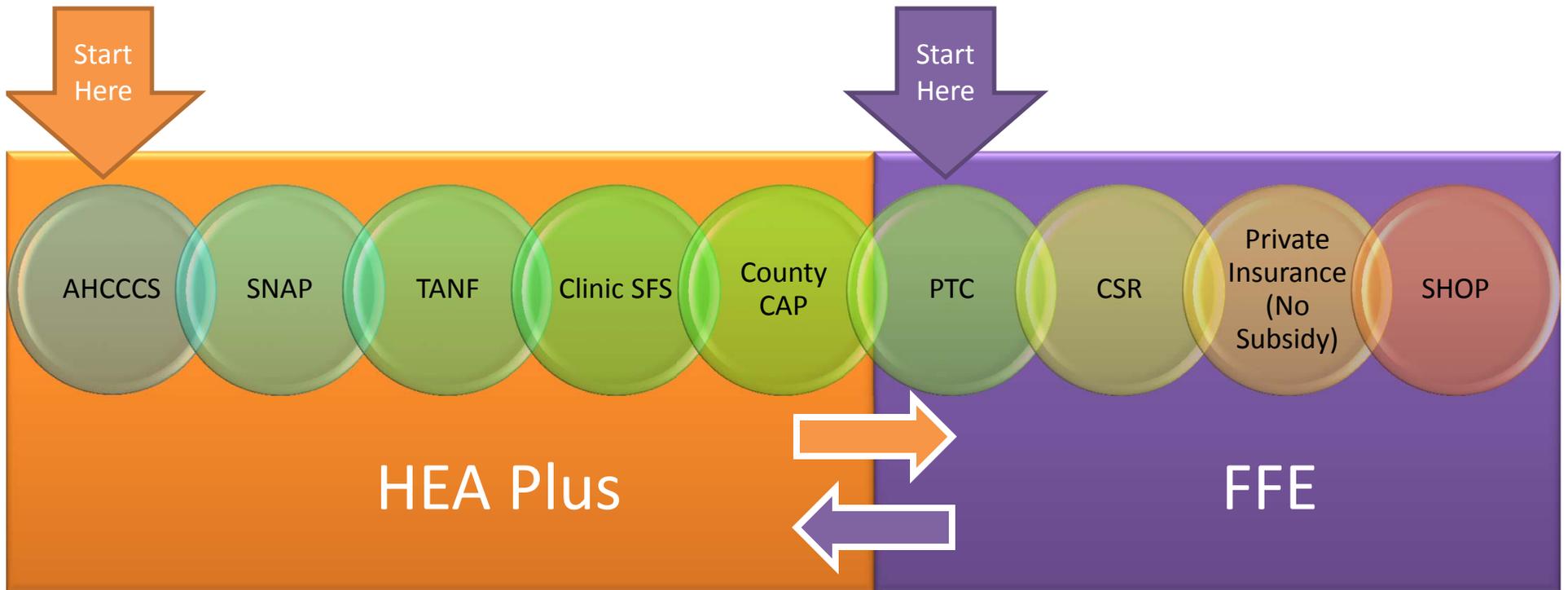
# Consumers and Assistors Can Start in Either System



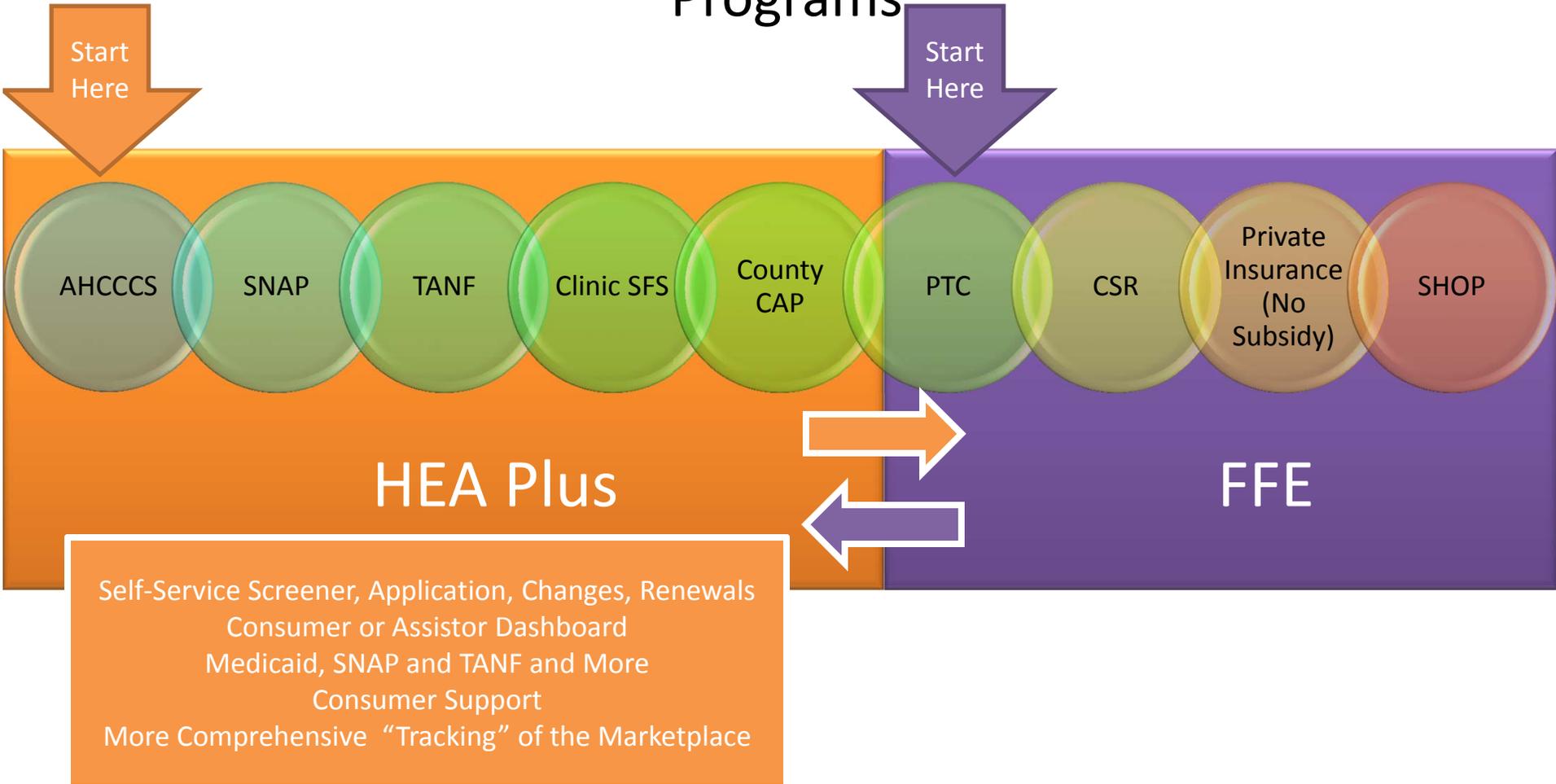
# Consumers and Assistors Starting in Health-e-Arizona Plus Who Appear APTC/CSR Eligible will be Routed to FFE

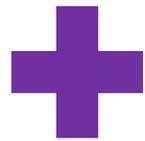


Consumers and Assistors Starting at the FFE and who are assessed Medicaid Eligible will be Routed to Health-e-Arizona Plus



# Consumers and Assistors Using Health-e-Arizona Plus Will Be Supported By Integrated Health and Human Service Programs





# To Help Avoid Confusing Environment

- Community-Based Assistor Training and Support
- Consumer Supports such as:
  - Interactive Voice Response (IVR)
  - Call Center
  - Live Chat
  - Frequently Asked Questions
  - Help Text
  - Learn More information links
- A system that generally will feel familiar to applicants and those that assist them as it is based on today's Health-e-Arizona system

We are happy to answer your  
questions.