AHCCCS’ Tribal Health Care Management Plan Update

Presented By:
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UM/CM Care Coordination (Con’t)

Current Facilities/In-Patient Census:

<table>
<thead>
<tr>
<th>Medical Facility</th>
<th>In-Patient</th>
<th>Care Coordination F/U</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tucson Medical Center</td>
<td>56</td>
<td>56</td>
</tr>
<tr>
<td>Phoenix Children’s Hospital</td>
<td>86</td>
<td>86</td>
</tr>
<tr>
<td>St Joseph’s Hospital</td>
<td>120</td>
<td>97</td>
</tr>
<tr>
<td>Maricopa Medical Center</td>
<td>141</td>
<td>141</td>
</tr>
<tr>
<td>St. Mary’s Hospital</td>
<td>33</td>
<td>33</td>
</tr>
<tr>
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<tr>
<td><strong>Total:</strong></td>
<td><strong>436</strong></td>
<td><strong>413</strong></td>
</tr>
</tbody>
</table>

UM/CM Census dates: 02/06/12-08/25/12

“Reaching across Arizona to provide comprehensive quality health care for those in need”
Tribal Outreach Overview

- Total Member Contact: 413
- Weekly averages:
  - Average Calls per week: 150
  - Successful weekly contacts: 40
  - I.H.S/638 Referrals: 30
  - Pharmacy: 5
  - Transportation: 23
  - Diabetic Education/Nutrition: 28
  - Behavioral Health: 6
  - Other: 12

Our first care is your health care
Arizona Health Care Cost Containment System

“Reaching across Arizona to provide comprehensive quality health care for those in need”
## Referred Services

- Daycare Assistance
- Food Box Programs
- Car Seat Programs
- Clothing Programs
- Domestic Abuse Shelters/Programs
- Housing Information
- Educational Assistance/Information
- DES Services
- Parenting Classes
- Employment Agencies
- Utilities Assistance
- Traditional Belief
- Community Support Groups
- Behavioral Health
Common Issues

- No established Primary Care Provider (PCP)
- Limited Specialty Providers at IHS/638
- Lack of Continuity of Care
- Appointment accessibility
- Limited Services
Questions?/Comments?

Division of Fee For Service Management
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