

Q: Who's eligible for American Indian Medical Homes (AIMH)?

A: Title 19 Members enrolled with the AHCCCS American Indian Health Program are eligible to voluntarily participate in the American Indian Medical Home.

Q: If a Member switches their American Indian Medical Home, who will be reimbursed for that month?

A: The cutoff period is the 25th day of the month. The AIMH in which the Member is assigned on that day will receive reimbursement. There are no retroactive payments made.

Q: If I am an AIMH clinic and not an AIMH hospital what are my requirements for the Health Information Exchange (HIE)?

A: The AIMH clinic would be required to share Member information such as assessments, prescribed medications, and any relevant clinical information with the HIE. The AIMH hospital would be required to share admissions, discharges and transfers as well as any other relevant clinical information with the HIE.

Q: What supporting documents should be submitted with the AIMH application?

A: If submitting your application via fax at 602-256-4667, a fax cover sheet would be required. In addition, a signed Intergovernmental Agreement (IGA), completed Provider Application Registration form, the DFSM Electronic Data Interchange (EDI) checklist, and an IRS Form W-9. Your application should include documentation your accreditation status of your Primary Care Case Management (PCCM) and a 24 hour care management phone number for AIMH Members. If you selected to provide Diabetes Education, then evidence that the program is nationally certified will be required. If participating in the Health Information Exchange (HIE) then evidence of bi-directional participation is also required.

Q: Does the American Indian Medical Home need to re-apply each year even if it is not looking to switch tiers?

A: Yes, the terms of the IGA are valid from 10/1 – 9/30 of each year until 6/30/2022. Your PCCM status has to be accredited and current on an annual basis.

Q: How long must an American Indian Medical Home keep Member records on file?

A: For approximately 7 years after an AIHP member is assigned to your medical home.

Q: When are renewal applications due?

A: Renewal applications are due in October of each year. An AIMH can submit their renewal application up to 2 months early. However, it becomes effective in October of that year.

Q: Does the AIMH receive notification whenever a member switches their medical home?

A: If a member contacts the AHCCCS Division of Member Services, then a letter is generated notifying the AIMH that the member has selected to receive services at their medical home. The AIMH receives a monthly roster of assigned members each month with the 820 Electronic Funds Transfer.