![AHCCCS - Arizona Health Care Cost Containment System logo]

Welcome to the SMAC Quarterly Meeting

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LISTEN FOR MUSIC.

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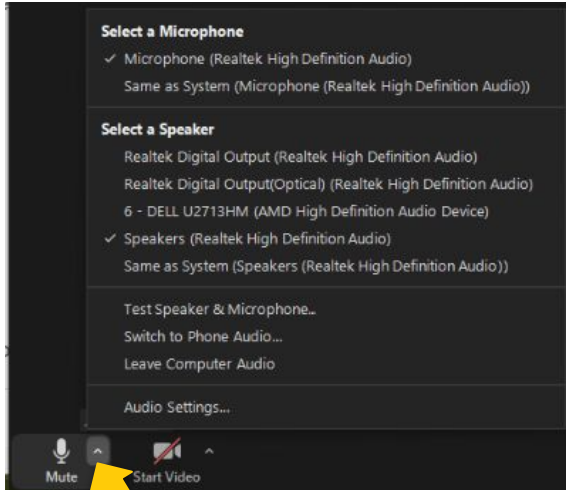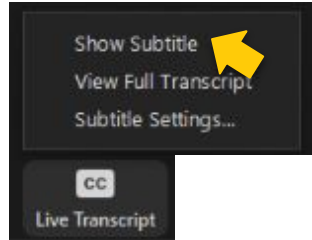Please use the chat feature for questions or raise your hand.

Thank you.

Zoom Webinar Controls
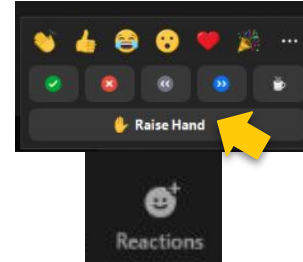
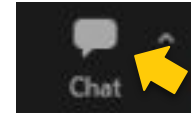## Navigating your bar on the bottom...

Audio Settings
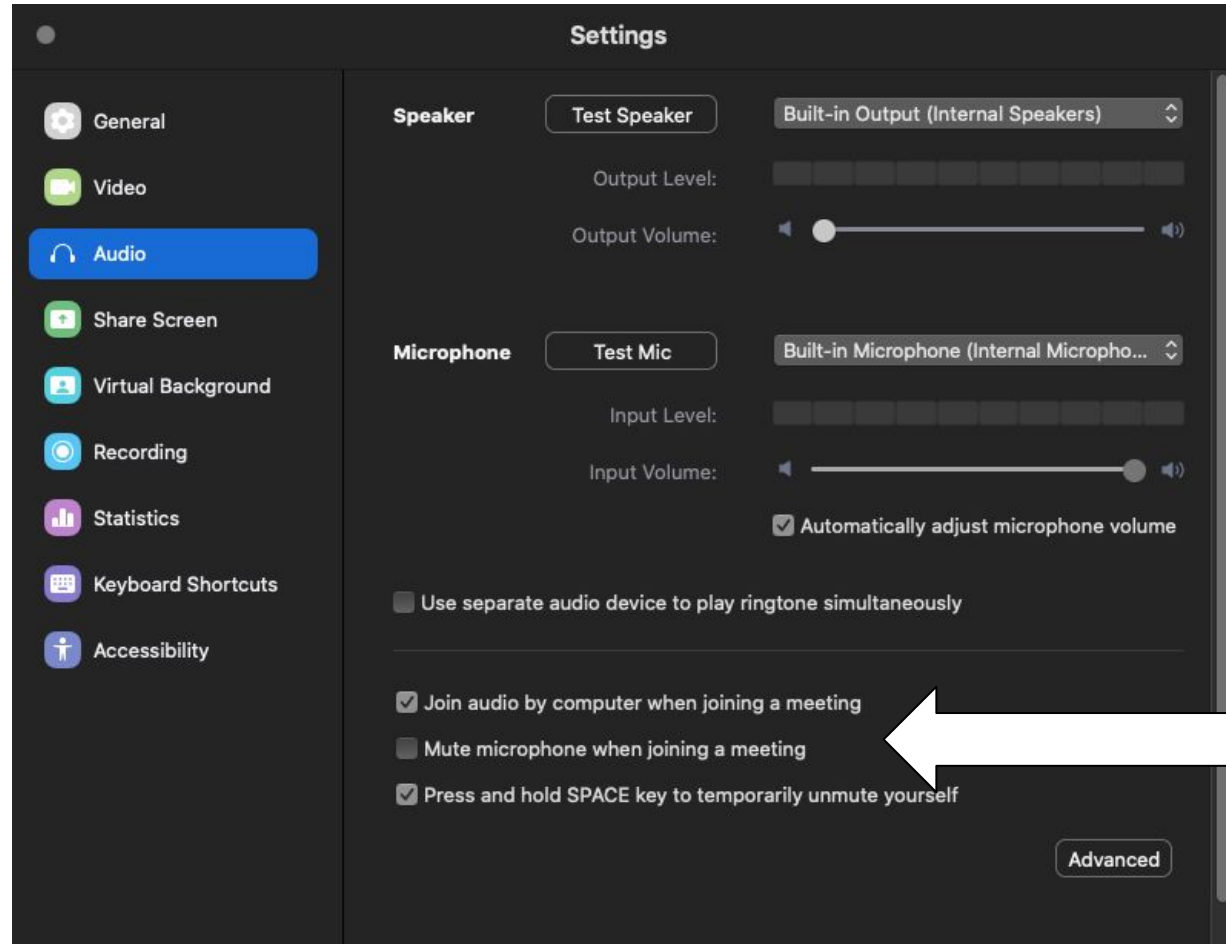
Turn on Closed Captioning

Raise Hand

Chat

KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Audio Settings

Tips for successful ZOOM PARTICIPATION

1 MUTE your mic when you're not speaking

2 BACKGROUND NOISE watch when turning on mic

3 Limit the DISTRACTIONS around you

4 Look at the CAMERA not your screen

5 PREPARE & queue docs or links that you plan to share

6 Stay FOCUSed by not texting or side conversations

7 Use GALLERY VIEW to see all participants

8 Use CHAT to ask questions or share resources

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State Medicaid Advisory Committee (SMAC) Quarterly Meeting

January 10, 2024

AHCCCS
Arizona Health Care Cost Containment System

AHCCCS CEO Updates
Carmen Heredia

Agency Successes: 2023 in Review

2023: Year in Review

- Renewed eligibility for more than 1.2 million AHCCCS members and deployed Arizona's 12-month strategic plan to ensure a smooth return to regular renewal process,
- Addressed organized, fraudulent Medicaid behavioral health billing with numerous operational and administrative system changes to strengthen program security,
- Launched the Arizona Perinatal Access Line and Targeted Investments 2.0 program,
- Partnered with Arizona's community colleges, Association of Training & Development, PipelineAZ, Arizona Board of Nursing, and Arizona Hospital and Healthcare Association to launch workforce development programs to address future health care worker needs,
- Created a new Olmstead Plan outlining the agency's priorities regarding members at risk of institutionalization,
- Continued implementation planning for the Housing and Health Opportunities (H2O) program,

2023: Year in Review

- Reformed the agency's Tribal Consultation process to allow for greater input from tribal leaders and governments,
- Reformed Peer Support Training Programs to incorporate national standards,
- Awarded $17 million to more than 60 Home and Community Based Services (HCBS) providers, and disseminated $368.23 million of American Rescue Plan funding through MCOs to 3,930 HCBS organizations,
- Extended coverage to women for up to 12 months postpartum,
- Submitted an 1115 waiver amendment to expand Kidscare eligibility to 225% FPL,
- Allowed for Certified Community Health Workers and Community Health Representatives to be reimbursed for AHCCCS covered services,
- … and many more!

Unwinding From the Public Health Emergency

AHCCCS Population: March 2020 - December 2023

Eligibility Dashboard
Updated 12/06/2023
Total Medicaid Renewal Progress
This data reflects renewal progress from April 2023 to current

Planned renewals remaining 451,058 18%

Renewals discontinued 431,623 17%

Renewals in process 398,177 15%

Renewals approved 1,264,596 50%

Total Planned Renewals: 2,545,454
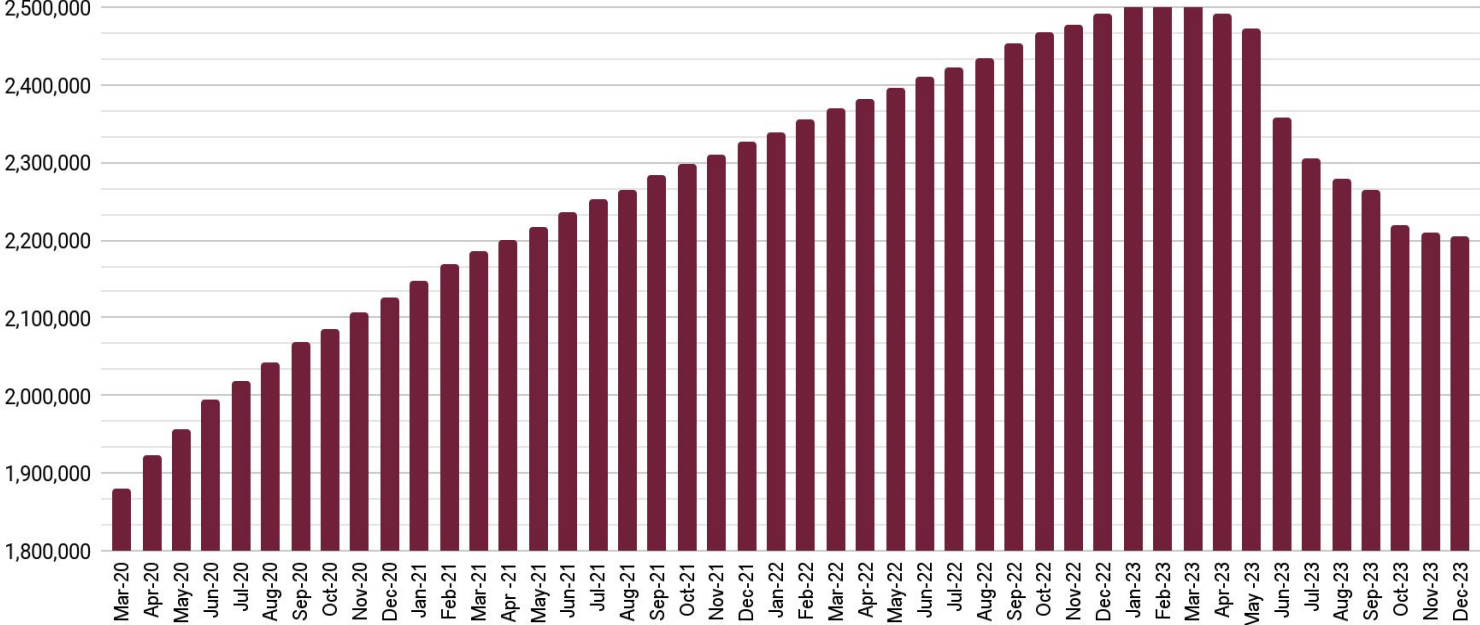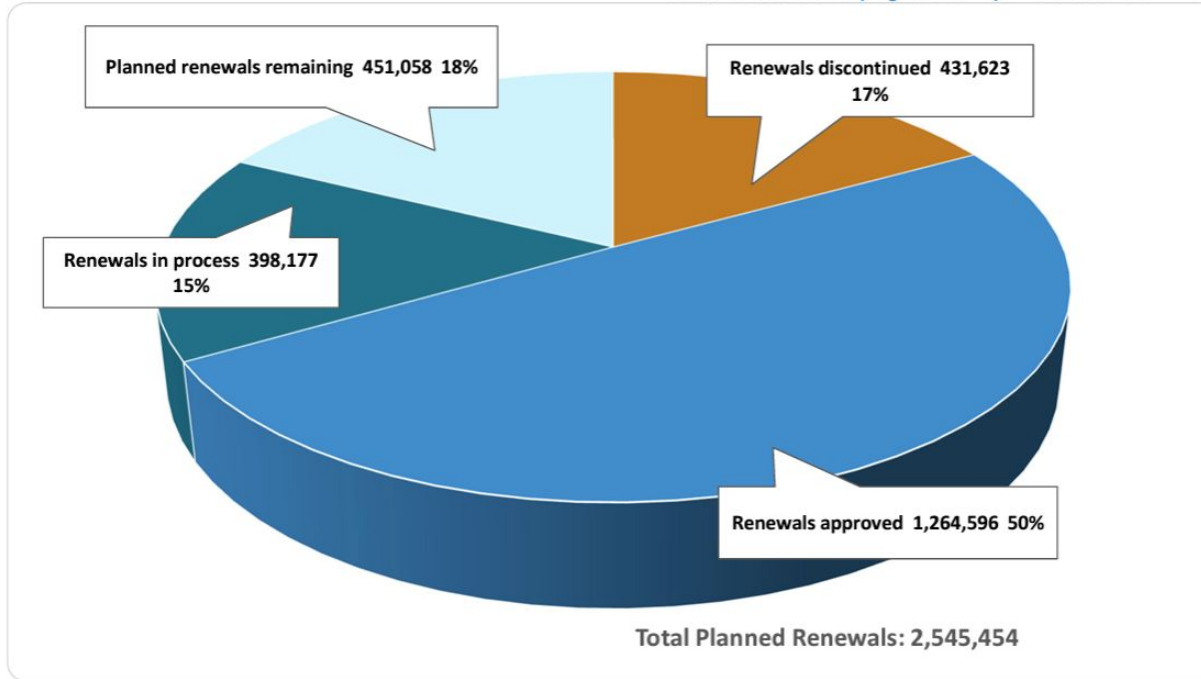
All data published in this report is a snapshot in time and reflects what happened during the reporting period.
Population numbers may not match other published report totals due to the timing of each individual report.

Fraudulent Billing and Member Exploitation

Update on High-Risk Provider Type/ Moratoria Extension

Moratorium Exemption Requests

- On June 9, 2023, AHCCCS implemented a temporary (6 month) provider moratorium on 5 provider types (77, B8, IC, NEMT and CSA).
- On November 9, 2023, AHCCCS submitted a request to extend the moratorium to CMS.
- On December 6, 2023, AHCCCS received approval for a 6 month extension on the current moratoria.
  - The new expiration date will be June 9, 2024.

High-Risk Provider Types

1. Behavioral Health Residential Facility (B8)
2. Integrated Clinics (IC)
3. Behavioral Health Outpatient Clinics (77)
4. Non-Emergency Medical Transport (28)

What providers need to know:

At initial application and at revalidation, need to pay application fee and meet additional requirements:

- Fingerprint-Based Criminal Background Check (FCBC)
  - o Individual high-risk providers (such as individual Non-Emergency Medical Transportation providers),
  - o Owners of high-risk provider types,
  - o A person with a 5 percent or more direct or indirect ownership interest in a high-risk provider, and
  - o All Statutory Agents and Directors, Executive Directors, Chief Executive Officers, and Presidents listed publicly on the Arizona Corporation Commission Entity Information page under the Principal Information Section.
- Site visit in accordance with Section 6401 of the Affordable Care Act and 42 CFR 455, Subpart E, in addition to all other required screenings.

Questions: Email APEPTrainingQuestions@azahcccs.gov

Protecting AHCCCS Members

Report Suspicious Activity and Provider Fraud

- Email: AHCCCSFraud@azahcccs.gov
- Online: https://www.azahcccs.gov/Fraud/ReportFraud/onlineform.aspx
- Phone: 602.417.4045 or 888-ITS-NOT-OK (888.487.6686)

Support for Affected Individuals and Families

- Call 2-1-1 (press 7)

Other AHCCCS Updates

Other Updates

- [FCBC one-pager](#) and [FAQs](#) updated to reflect policy discussed on November 16th.
- ID.me

> **COMING JANUARY 4, 2024!**
>
> Beginning January 4, 2024, AHCCCS will require proof of identity in order to continue using the AHCCCS Online website. In addition to having a website account, all users will be required to have an *ID.me* account. *ID.me* is our federally certified technology partner for secure digital identity verification.
>
> Whether or not you already have an *ID.me* account, no further action is necessary at this time. On or after January 4, 2024, when you login to AHCCCS Online, you will also be required to login to an existing *ID.me* account, or create a new account. In either case, *ID.me* requires your consent to share your personal information with AHCCCS in order to complete the verification process. In order to continue using the AHCCCS Online website, the information on your AHCCCS Online account must match the information on your *ID.me* profile.
>
> To learn more about *ID.me*, watch this video and visit their Help Center.

  - To learn more about ID.me, [watch this video.](#)
- Provider Participation Agreement updates effective 1/1/24:
  - EFT/Direct Deposit - Phased rollout to start in January; providers who currently receive paper checks <u>directly</u> from AHCCCS will be contacted with how to enroll in EFT and provided 30 days notice to switch to direct deposit
- Clarifying requirements to serve AIHP members
  - "The Provider shall not decline to provide health care services for any AHCCCS eligible and enrolled member due to such member's health plan."

On the Horizon

- **ID.me coming to AHCCCS Online portal**
- **ALTCS E/PD contracts start 10/1/24**
- **1115 Approval Implementation (10/1/2024)**
  - Targeted Investments 2.0
  - Housing and Health Opportunities Demonstration (H20)
- **CMS Negotiations Continuing**
  - Reimbursement for traditional healing services
  - Reimbursement for services 30 days pre-release
  - Former foster youth continuous eligibility
  - Parents as paid caregivers of minor children
  - Expansion of CHIP to 225% FPL

- **MES Roadmap**
  - Awarded a System Integrator (SI) contract; will begin implementation upon CMS approval
- **ARP Program Awards for HCBS providers**
  - 2nd round of awards closes Jan. 15
- **Continued roll out of CommunityCares (CLRS)**
- **Full implementation of CHW services**
- **Continued support for the Opioid Services Locator tool**
- Continued **system improvements** to combat fraudulent billing and member exploitation

Open Discussion

Division of Fee for Service Management (DFSM) Updates

Leslie Short, Deputy Assistant Director

Division of Fee For Service Management

DFSM Updates

Transforming the Fee-for-Service Program into a quality of care-focused program

- Increase proactive quality assurance on-site visits to FFS providers
- Increase Medical Management team to review provider documentation, utilization management functions, and assist with on-site visits
- Enhanced collaboration with Office of Data Analytics to ensure data driven strategies

DFSM Behavioral Health Clinical Quality Reviews

BHCQR Outcomes as of 1/8/2024
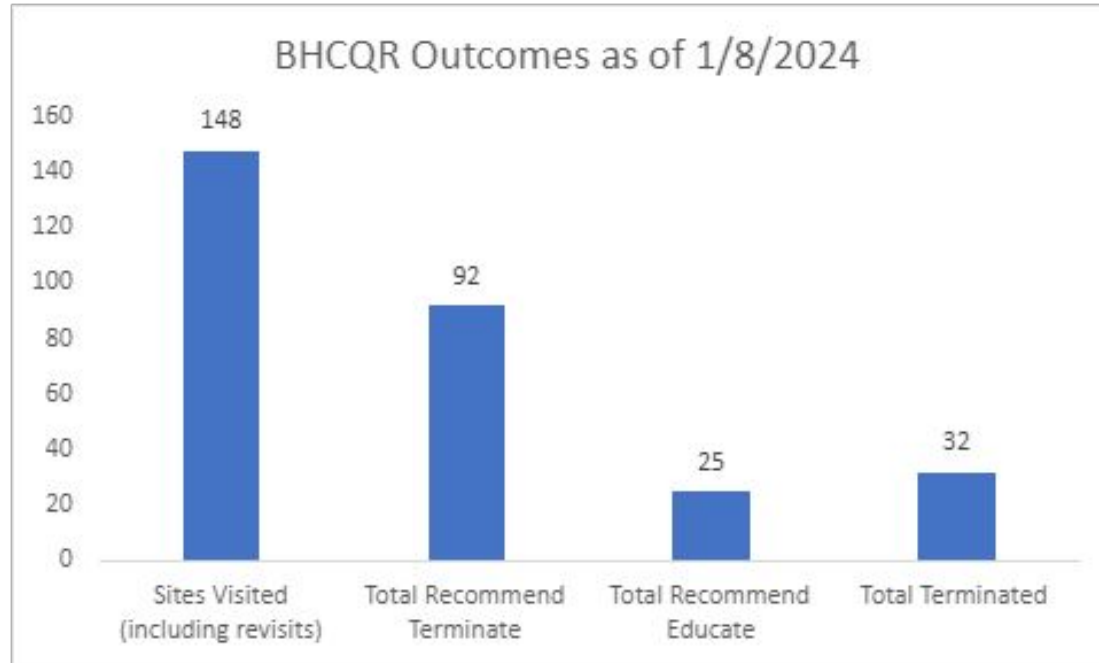
ROPA

- Per 42 CFR 455.410 of the Affordable Care Act, the State Medicaid Agency must require all ordering or referring physicians, or other professionals providing services to be enrolled as participating providers.
- This means that referring, ordering, prescribing and attending (ROPA) providers must be AHCCCS-registered providers to ensure payment of items or/or services
  - Implementation for FFS only, and will start with rendering, ordering and attending providers
- AHCCCS has extended the ROPA registration deadline to 7/1/2024
- A ROPA Excepted Providers List and FAQs may be reviewed here: https://www.azahcccs.gov/PlansProviders/NewProviders/ROPA.html

Pharmacy ROPA

Since pharmacists may act as the prescribers for immunizations administered in the pharmacy, AHCCCS created a flexibility that will allow AHCCCS to capture the required data in the system for claims payment, without requiring pharmacists to enroll a participating providers.

- Initial lists with the needed data were collected from IHS/638 pharmacies and were included in the ROPA Excepted Providers List.
- To update or be added to the excepted list, pharmacists, residents, and interns must submit the following information to: ROPAExceptions@azahcccs.gov
  - NPI
  - Provider Name
  - INdication of of whether the NPI is associated with a resident, intern, or pharmacist, and
  - The beginning date associated with the associations.

Open Discussion

Federal Policy Updates
Division of Community Advocacy and Intergovernmental Relations (DCAIR)

Ruben Soliz, Federal Relations Section Lead and Policy Advisor

Shreya Arakere, Federal Waiver and Evaluation Administrator

Max Seifer, State Plan Manager and Policy Consultant

AHCCCS Federal Policy Overview

AHCCCS' Federal Relations team maintains the two federal policy documents which govern Medicaid and CHIP in Arizona:

1. **State Plan**: A 900+ page document describing various components of AHCCCS (e.g. member eligibility, available services, payment rates) permissible under federal law.

2. **1115 Waiver**: A document which grants us flexibility to design Demonstration projects that promote the objectives of the Medicaid program not otherwise authorized under federal law.

Changes to AHCCCS Federal Policy

Changes to AHCCCS Federal Policy occur through:

1. **State Plan Amendments (SPAs)**: SPAs may be used to alter the State Plan within the framework of federal law and are typically approved within 90-days.
2. **1115 Amendment Requests** may be submitted to pilot new and innovative projects. They have longer negotiation timelines and are typically approved for 5 year periods that can be renewed.

Status of Submitted 1115 Waiver Amendments

KidsCare Expansion to 225% FPL

- Submitted to CMS November 15, 2023.
- AHCCCS gathered public comments in December 2023.

Parents as Paid Caregivers (PPCG)

- Proposal submitted to CMS September 27, 2023.
- Negotiations underway with CMS

Former Foster Youth Automatic Renewal (YATI)

- Submitted to CMS March, 2023
- Currently undergoing negotiations with CMS.

Status of Submitted 1115 Waiver Amendments

Traditional Healing
- Negotiations re-initiated with CMS July 2023.
- TH workgroup helped in answering a variety of CMS questions on services, providers, eligibility, and more.
- Now awaiting additional guidance from CMS on next steps.

Pre-Release Services
- Proposal to offer a set of pre-release services to incarcerated individuals a certain number of days prior to release.
- In final stages of finalizing a concept paper detailing the updated the proposal.
- Currently evaluating the cost of the update concept paper

Status of Other 1115 Waiver Activities

Housing and Health Opportunities (H2O)
- Implementation work has continued for targeted go live date of October 1, 2024.
- Information gathering phase for an RFP for H2O-PA

Waiver Evaluation
- Activities underway with Independent Evaluator, HSAG.
- Evaluation Design for all Waiver Programs due to CMS on January 31, 2024.

Upcoming State Plan Amendments (SPAs)

Medicaid Children's Continuous Eligibility

- This SPA establishes 12-months of Medicaid continuous eligibility for children. It is a requirement of Section 5112 of the Consolidated Appropriations Act (2023).

CHIP Vaccine Coverage

- This SPA confirms that Arizona provides coverage and payment of vaccines recommended by the Advisory Committee on Immunization Practices (ACIP) and their administration without cost sharing to members.

Upcoming State Plan Amendments (SPAs)

Medicaid and Chip Core Set Reporting

- This SPA attests to Arizona's compliance with federal requirements for mandatory Medicaid and CHIP Core Set Reporting that were established in Final Rule 88 FR 60278.

Open Discussion/SMAC Feedback on Federal Policy

- What **questions** do you have about any federal policy that we've discussed?
- What impact will the upcoming federal policy have on AHCCCS **members** in your community?
- What impact will the federal policy have on AHCCCS enrolled **providers** in your community?
- What other **concerns or suggestions** should AHCCCS consider with the federal policy we've discussed?

Public Comments

Public Comments or Written Testimony may be submitted to AHCCCS via:

Email: publicinput@azahcccs.gov

Postal Mail
    AHCCCS
    Attn: DCAIR
    801 E. Jefferson St., MD 4200 Phoenix, AZ 85034

Opportunities for public comment are posted at the following links:
- SPAs: https://www.azahcccs.gov/AHCCCS/PublicNotices/#SPAs
- 1115 Waivers:
  https://www.azahcccs.gov/Resources/Federal/PendingWaivers/

Open Discussion

SMAC Updates

Desiree Greene
Division Project Manager and SMAC Liaison
Division of Community Advocacy and Intergovernmental Relations

New Public SMAC Member

Nominee	Title	Association
Matt Jewett	Directory of Health Policy	Children's Action Alliance

SMAC Bylaws Subcommittee and Updates

AHCCCS
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Katie Hobbs, Governor
Carmen Heredia, CEO

BYLAWS FOR THE
A.H.C.C.C.S
STATE MEDICAID ADVISORY COMMITTEE (SMAC)

MISSION

The SMAC will participate in the development of policy and program administration for the Arizona Health Care Cost Containment System (AHCCCS). Participation will include review of policy, rules, and administrative issues for applicable AHCCCS programs. The SMAC will advise the AHCCCS Director on policy and administrative issues of concern to the SMAC member constituency.

To facilitate accomplishing its mission, the SMAC will, whenever practicable, recommend issues, and/or policies for inclusion on the SMAC agenda in order to allow for consideration prior to recommendation and possible implementation by the AHCCCS. SMAC membership may also request background information and/or policy papers in advance of SMAC meetings, allowing for a deliberative discussion of the issues with AHCCCS Senior Management during the SMAC meeting.

AUTHORITY

The SMAC operates in accordance with 42 CFR 431.12 and the Arizona State Medicaid Plan.

DEFINITIONS

"AHCCCS" or "Administration" means the Arizona Health Care Cost Containment System as defined in Arizona Revised Statutes (A.R.S.) §§ 36-2901, -2931, -2971 and -2981.

"SMAC" means the State Medicaid Advisory Committee, as appointed by the AHCCCS Director.

"AHCCCS Director" means the Director of AHCCCS as specified in A.R.S. §§ 36-2901, -2931, - 2971 and -2981.

New SMAC Member Spotlight - Matt Jewett

Short Bio:

Matt Jewett returned to the role of Director of Health Policy in March 2023, having previously worked in that role and as CAA's Research Associate from 2004 to 2013. He has led outreach campaigns that increased AHCCCS and KidsCare health insurance enrollment. Overseeing grants for Mountain Park Health Center from 2013 to 2023, Matt managed up to $35 million a year in grant funds, including for construction of a new clinic. Matt was a member of the Creighton Elementary School District Governing Board in Phoenix for six years. He is a graduate of the University of Arizona, has studied graduate-level public health at A.T. Still University, and enjoys a good cup of tea, growing his vinyl collection, and exploring his home state of Arizona…and the world.

SMAC Membership Assignments & Voting Session

Dina Norwood
Managing Attorney of the Health & Economic Stability Unit
Community Legal Services

SMAC Member Nomination Review

The SMAC receives many nominations for consideration throughout the year. The SMAC Liaison saves and prepares them for submission to the subcommittee in accordance with the bylaws. The subcommittee makes recommendations to Director Heredia for her consideration to use those recommendations to move forward with a formal majority vote of the SMAC during an open meeting. The SMAC membership is limited to those positions identified on our website, located here: https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/smac.html.

Current Provider SMAC Members

John Hogeboom, CEO/President, Community Bridges, Inc.
David Voepel, CEO, Az Healthcare Association
Dr. Elizabeth McKenna, M.D., Co-Owner, Healing Hearts Pediatrics
Dr. Jessica B. Peterkin, Dentist & Founder/CEO, Ministry of Dentistry, Inc
Vicki Staples, Director of OP Behavioral Health, Valleywise Health
Mary Jo Whitfield, VP of Integrated Health, Jewish Family and Children's Services
Open Seat
Karen Resseguie, Behavioral Health Administrator, Foundation for Senior Living
Katherine Andersen, Director of Health Information Management and Medical Staff; Privacy Officer, San Carlos Apache Healthcare Corporation
Brittney Kaufmann, Chief Executive Officer, Health System Alliance of Arizona

Current Public SMAC Members

Daniel Haley, Chief Executive Officer, H.O.P.E.
Matt Jewett, Director of Health Policy, Children's Action Alliance
Vince Torres, Community Member/Advocate
Dina Norwood, Managing Attorney, Community Legal Services
Jill Anne Castle, Professor/Advocate/Consultant, Arizona State University
Diana "Dede" Yazzie Devine, Community Member/Advocate
Melissa Kotrys, CEO, Contexture
Open Seat
Serena Unrein, Community Member/Advocate
Kavita Bernstein, Senior Director of Strategy & Innovation, Candelen

Recommendation for Public Member Assignment

Nominee	Title	Association
Tory Roberg	The Director of Government Affairs	Alzheimer's Association, Desert Southwest Chapter

Recommendation for Provider Member Assignment

Nominee	Title	Association
Meghan McCabe	Vice President of Policy and Advocacy	Az Hospital and Healthcare Association

THANK YOU

Debbie Johnston

THANK YOU

Greg Corns

Virgina "Ginny" Rountree

Daniel Haley

SMAC Member Assignment Vote

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Open Discussion

Call to the Public

2024 SMAC Meeting Calendar

Per bylaws language, SMAC meetings are to be held during the 2nd Wednesday of
January, April, July and October from 1:00 p.m. - 3:00 p.m

2024 SMAC Meetings:

January 10, 2024

April 10, 2024

July 10, 2024

October 9, 2024 (final meeting of the year)

For all SMAC Dates and Meeting Materials, see the following link:
https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/smac.html

New Public Comment Opportunities

AHCCCS has a variety of opportunities for public comment which may be found at the following links:

- [State Plan Amendments](#)
- [1115 Waiver Amendment Requests](#)
- [Proposed State Rules](#)
- [Policy Changes](#)
- [Payment Rates and Supplemental Payments](#)
- [Additional Opportunities for Public Comment](#)

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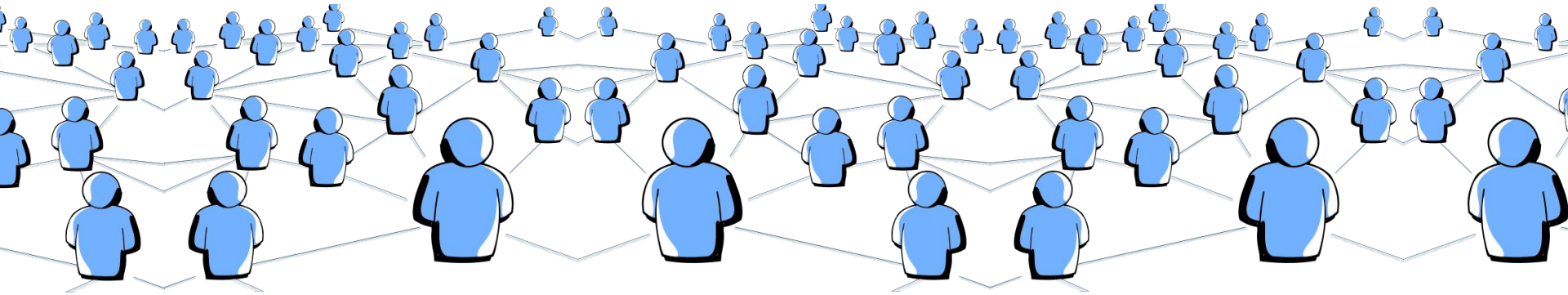
Learn about AHCCCS' Medicaid Program on YouTube!

Watch our Playlist:

Meet Arizona's Innovative Medicaid Program

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative (WPCI)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)

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Thank You.

Have a great day!