



## Welcome to AHCCCS Community Forum

While you are waiting TEST YOUR AUDIO.

LISTEN FOR MUSIC.

You were automatically muted upon entry.

Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.



Thank you.

# Back-to-School Well-Care Member Incentive Campaign

**WHO:** AHCCCS or KidsCare (managed care enrolled) members, ages 3-19, and who complete their first well-care visit of 2023

**WHEN:** June 5 - Sept. 5 2023

**WHAT:** Eligible to receive a \$25 gift card from their AHCCCS health plan.

[www.azahcccs.gov/wellcare](http://www.azahcccs.gov/wellcare)



**Get an A+ on health!**

- ✓ Complete an annual well-care visit between June 5 and September 5, 2023.
- ✓ Earn a \$25 gift card.

Contact us for more information.

#BackToSchool

# Statewide Arizona Crisis Hotline

**Call: 1-844-534-HOPE (4673) or**

**Text: 4HOPE (44673)**

**Chat: Crisis Response Network**



# Arizona Crisis Hotlines by County

## Local Suicide and Crisis Hotlines by County

### Phone

Maricopa, Pinal, Gila Counties served by Mercy  
Care: **1-800-631-1314** or **602-222-9444**

Cochise, Graham, Greenlee, La Paz, Pima, Santa Cruz and Yuma Counties  
served by Arizona Complete Health: **1-866-495-6735**

Apache, Coconino, Mohave, Navajo and Yavapai Counties served by Care1st:  
**1-877-756-4090**

Gila River and Ak-Chin Indian Communities: **1-800-259-3449**

### Especially for Teens

Teen Life Line phone or text: **602-248-TEEN (8336)**



# How to access the crisis line in your area

## Statewide:

Call: **1-844-534-HOPE (4673)**, Text: **4HOPE (44673)** or

Chat: [Crisis Response Network](#)

## North GSA

- **Counties: Coconino, Mohave, Navajo, Yavapai:**  
Health Choice Arizona: **1-877-756-4090**

## Central GSA

- **Maricopa County, Pinal, Gila:** Mercy Care **1-800-631-1314**

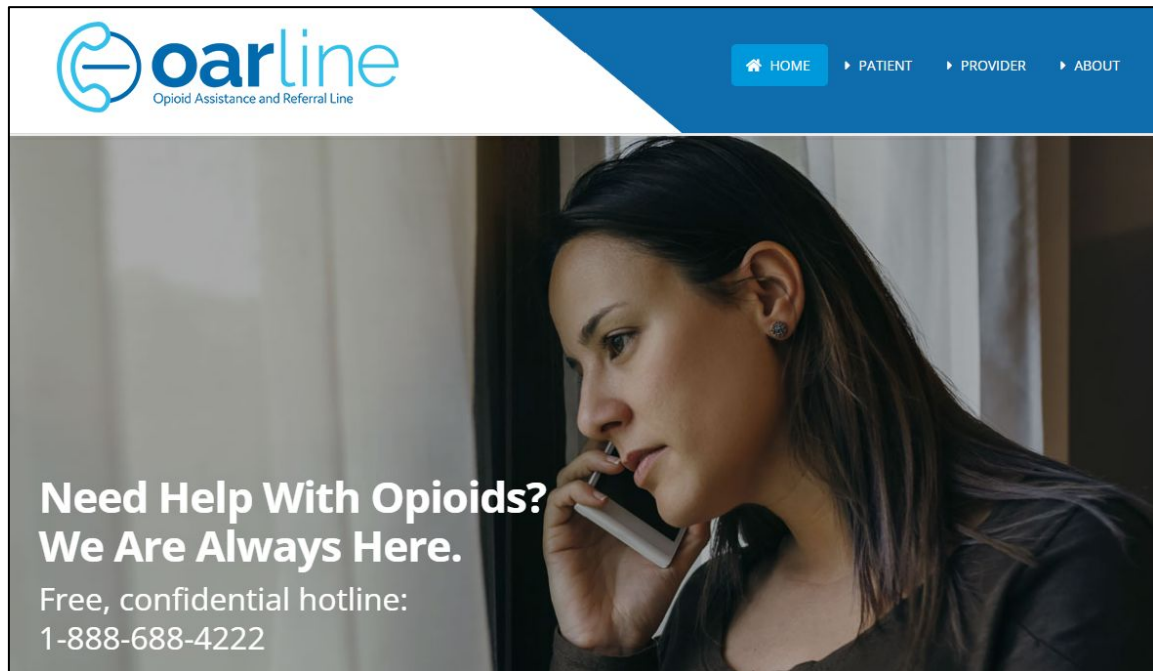
## South GSA

- **Counties: Apache, Cochise, Graham, Greenlee, La Paz County, Pima, Santa Cruz, Yuma:**  
Arizona Complete Health - Complete Care Plan  
**1-866-495-6735**

## Tribal

- **Ak-Chin Indian Indian Community:**  
**1-800-259-3449**
- **Gila River Indian Community:**  
**1-800-259-3449**
- **Salt River Pima Maricopa Indian Community:**  
**1-855-331-6432**
- **Tohono O'odham Nation:**  
**1-844-423-8759**

# OARLine

The image shows a screenshot of the OARLine website. At the top left is the logo for 'oarline' with the tagline 'Opioid Assistance and Referral Line'. To the right of the logo is a blue navigation bar with white text links: 'HOME', 'PATIENT', 'PROVIDER', and 'ABOUT'. Below the navigation bar is a large photograph of a woman with long dark hair talking on a mobile phone. In the bottom left corner of the photograph, there is white text that reads: 'Need Help With Opioids? We Are Always Here. Free, confidential hotline: 1-888-688-4222'.

**Email:**

[AzOarline@gmail.com](mailto:AzOarline@gmail.com)

[www.azdhs.gov/oarline](http://www.azdhs.gov/oarline)

# Members: Make Sure Your Contact Info Is Current In Health-e-Arizona PLUS

## Need to report a change?

The screenshot shows the Health-e-Arizona PLUS website interface. The 'I Want To...' menu on the left has 'Report a Change' highlighted with a red box. The main content area shows 'My Account' information, including a verified ID, address (701 E Jefferson St, Phoenix, AZ, 85034-2215), and email. Below this is 'My Medical Assistance' with a table showing one entry: AHCCCS Medical Assistance starting on 09/01/2021. At the bottom, 'My Applications' shows a table with one application: 2021272000237, dated 9/30/2021, with a status of 'Submitted'.

Name	Program	Begin Date	End Date
	AHCCCS Medical Assistance	09/01/2021	

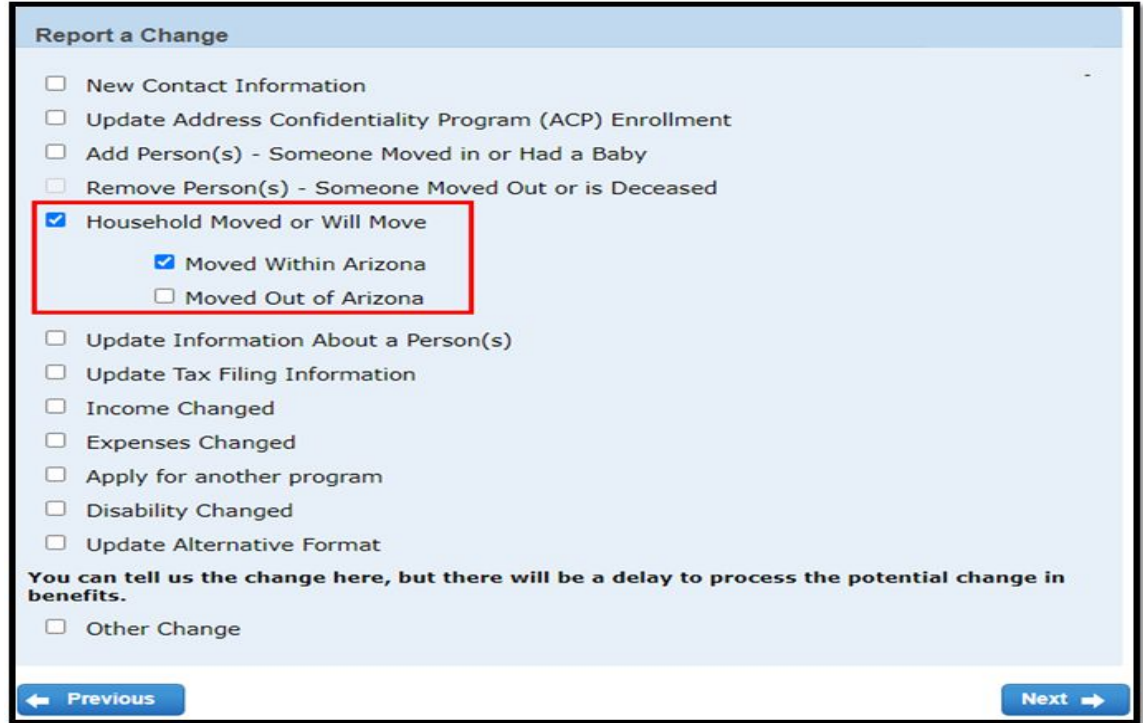
Application Number	Date Started	Date Sent	Status	View
2021272000237	9/30/2021	MA 9/30/2021	Submitted	Provide/View Documents View Application Summary

The graphic features a laptop displaying the website. The URL [www.healthearizonaplus.gov](http://www.healthearizonaplus.gov) is shown at the top. The main text reads 'UPDATE YOUR INFORMATION TODAY!' followed by the instruction: 'Make sure your contact information is up to date so AHCCCS can contact you, if needed.' Below this is a section for 'INDIVIDUAL AND FAMILY' with the tagline 'Connecting individuals and families to coverage, plans and services.' The AHCCCS logo is at the bottom left.

Log in or create an account today at [www.healthearizonaplus.gov](http://www.healthearizonaplus.gov)

# Health-e-Arizona PLUS Address Changes

Address changes can be reported online using Health-e-Arizona PLUS.



**Report a Change**

- New Contact Information
- Update Address Confidentiality Program (ACP) Enrollment
- Add Person(s) - Someone Moved in or Had a Baby
- Remove Person(s) - Someone Moved Out or is Deceased
- Household Moved or Will Move
  - Moved Within Arizona
  - Moved Out of Arizona
- Update Information About a Person(s)
- Update Tax Filing Information
- Income Changed
- Expenses Changed
- Apply for another program
- Disability Changed
- Update Alternative Format

**You can tell us the change here, but there will be a delay to process the potential change in benefits.**

- Other Change

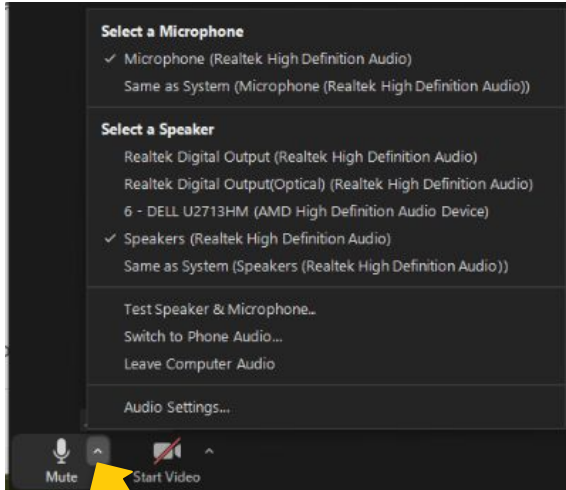
← Previous Next →



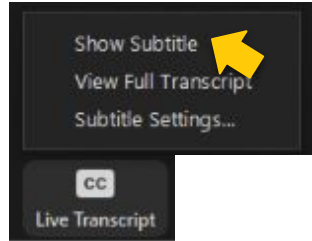
# Zoom Webinar Controls

Navigating your bar on the bottom...

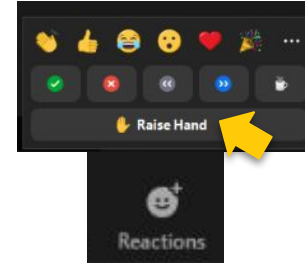
Audio Settings



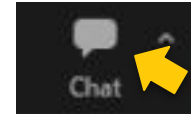
Turn on Closed Captioning



Raise Hand



Chat



## KEYBOARD SHORTCUTS TO RAISE HAND

**Windows:** Alt+Y to raise or lower your hand

**Mac:** Option+Y to raise or lower your hand

# Tips for successful ZOOM PARTICIPATION



MUTE your mic  
when you're not  
speaking



BACKGROUND  
NOISE watch when  
turning on mic



Limit the  
DISTRACTIONS  
around you



Look at the  
CAMERA  
not your screen



PREPARE & queue  
docs or links that  
you plan to share



Stay FOCUSED by  
not texting or side  
conversations



Use GALLERY  
VIEW to see all  
participants



Use CHAT to ask  
questions or share  
resources

# This Meeting Is Being Recorded

**The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.**

**Please disconnect from this meeting if you do not agree to these terms.**

# Office of Human Rights Training Awareness

Brenda Morris, OHR Administrator

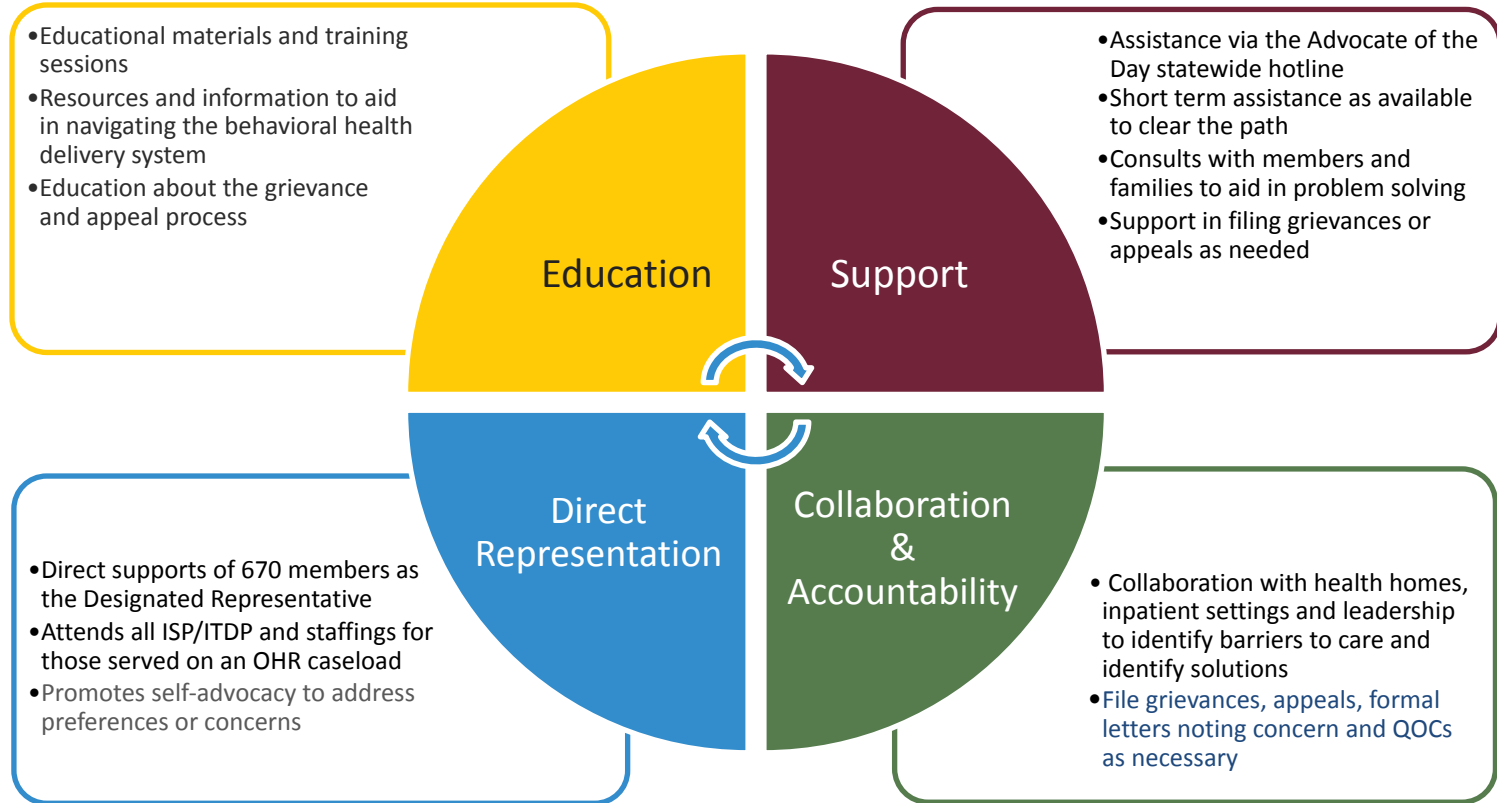
# The Office of Human Rights

## Mission Statement

The OHR Provides advocacy to individuals living with a SMI to help them understand, protect and exercise their rights, facilitate self-advocacy through education, and obtain access to behavioral health services in the public behavioral health system in Arizona.



# OHR Advocacy at-a-Glance



# Community Education

OHR facilitate the following community education sessions in the past year with over 2,000 attendees:

- Rights of Individuals living with a Serious Mental Illness,
- Court-ordered Evaluation and Court-ordered Treatment for Individuals Living with a Serious Mental Illness,
- The Individual Service Plan and Why it Matters for Individuals Living with a Serious Mental Illness,
- Inpatient Treatment and Discharge Planning for Individuals with a Serious Mental Illness,
- The Grievance and Appeals Process for Individuals Living with a Serious Mental Illness,
- The Power of Collaboration and Advocacy for Individuals Living with a Serious Mental Illness,
- Why Assess for Special Assistance for Individuals Living with a Serious Mental Illness,
- Provider Case Management for Individuals living with a Serious Mental Illness, and
- The Role of the Office of Human Rights for Individuals living with a Serious Mental Illness.

Previous OHR trainings are available [here](#).

# Upcoming AHCCCS Advocacy Training

Register for upcoming trainings by clicking on the name of the course.



7/19	<a href="#"><u>Covered Behavioral Health Services for Individuals Living with a Serious Mental Illness</u></a>
8/24	<a href="#"><u>COE/COT for Individuals Living with a Serious Mental Illness</u></a>
9/26	<a href="#"><u>Inpatient Treatment and Discharge Planning for Individuals with Serious Mental Illness</u></a>
10/26	<a href="#"><u>The Power of Collaboration and Advocacy for Individuals Living with a Serious Mental Illness</u></a>



# Solari SMI/SED Determination

Jennifer Janzen,  
Eligibility Education and Training Coordinator

# The Serious Emotional Disturbance (SED) Determination Process

*An Introduction & Overview*

# What Does Solari Do?



- Solari Crisis & Human Services is an award-winning non-profit organization based in Arizona
- We partner with communities to provide solutions that improve public access to local services and resources
- We help, inspire, and empower individuals through our crisis call center, information and referral, and data services



# Solari's Role: the ECS



## Team

- No direct services
- Neutral third party in the public behavioral health system
  - No monetary incentive to determine an individual's eligibility
- Completes all SED/SMI Determinations in Arizona
  - Behavioral Health Providers complete the assessment and submit to Solari; we review and make the determination
- Applies SED/SMI criteria as mandated by AHCCCS:
  - Does the individual meet diagnostic criteria?
  - Does the individual meet functional criteria?

# What is SED?

---



Serious Emotional Disturbance (SED) is a designation used in Arizona to identify children who have a diagnosable mental, behavioral or emotional disorder which substantially interferes with or limits the child's role or functioning in family, school or community activities.



# SED Flag -> SED Category

---



- The current SED flag process will be transitioned to use of a Behavioral Health Category to capture SED designations on 10/1/2023
- AHCCCS encourages providers to refer children with an existing SED flag indicator to go through the SED Eligibility Determination at the time of their annual reassessment or prior to 9/30/2024 (end of MHBG SED funding)
- AHCCCS encourages Providers to refer any child, birth to age 18 ,who are experiencing functional impairment secondary to a mental health or emotional disorder for an SED Eligibility Determination

# What is the Criteria?

---



Applicant age: birth to 18

Applicant must have:

- Qualifying Diagnosis
- Functional Impairment
  - Impairment must have been present for at least the past 6 months or the past 3 months with expected continuation of another 3 months, or applicant can be at
- Risk of Deterioration

# Workflow &



## Request

Applicant meets with a qualified assessor within seven days of request

## Evaluation

Assessor submits completed packet to Solari within one business day from date of

## Determination

Solari makes decision within three days from date of consent: SED, Not SED, or Pend (with waiver) for records or further evaluation (clinical staffing, tele-med, EEP)

## Notification

- Applicant notified by mail
- Assessor notified by email
- AHCCCS notified electronically



# The SED Evaluation



## Packet:

### Required Forms:

- Consent for Assessment signed by parent or legal guardian
- Assessment with CALOCUS score
- Serious Emotional Disturbance (SED) Determination Form signed by BHP

### Additional Documents:

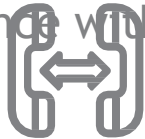
- Waiver of Three-Day Determination Form
- Release of Information (ROI)
- Demographic Data Sheet
- Additional Treatment Records



# The Appeal Process

Every applicant/HCDM has the right to appeal the SED decision within 60 days of the determination date:

- Appeal can be requested by calling 855.832.2866 or in by completing and submitting the appeal form via mail
- Once the request is received, we must schedule an informal tele-med conference within seven days



If the applicant/HCDM wishes to appeal this decision, they have the right to request an administrative hearing





# Removal of Designation:

---

## Required Forms:

- Attestation Form signed by parent or legal guardian
- Serious Emotional Disturbance (SED) Determination Form signed by BHP

## Additional Documents:

- Waiver of Three-Day Determination Form
- Release of Information (ROI)
- Demographic Data Sheet
- Assessment (less than six months old)
- Additional Treatment Records

# SED Designation -> SMI Designation

---



- No automatic transition from SED to SMI
- 17.5-year-olds are eligible for an SMI Evaluation
- Evaluate early to aid with transition to Adult Services

# Monthly Training Sessions



## SED Determination Training - Starting August 2023

- The first Friday from 9-10:30 am
- The second Monday from 10-11:30 am
- The third Friday from Noon-1:30pm
- The fourth Monday from 2-3:30 pm
- No session will be held if day falls on a holiday

## SMI Determination Training

- The first Monday from 9-10:30 am
- The second Friday from 10-11:30 am
- The third Monday from Noon-1:30pm
- The fourth Friday from 2-3:30 pm
- No session will be held if day falls on a holiday

I can also provide a personalized group training via Zoom or in-person at your site in addition to these already scheduled trainings and I also offer “informational sessions” for community members and outside agencies.

# Questions or Concerns?

---



Jennifer Janzen - Eligibility Education and Training  
Coordinator [Jennifer.Janzen@solari-inc.org](mailto:Jennifer.Janzen@solari-inc.org)  
520-727-3005 or 480-273-3847



Dr. Korey Hawkins - Manager, Eligibility Clinical Operations  
[Korey.Hawkins@solari-inc.org](mailto:Korey.Hawkins@solari-inc.org)  
[rg\\_ 602-531-8731](tel:6025318731)



Ashley Gill - Manager, Eligibility  
[Ashley.Gill@solari-inc.org](mailto:Ashley.Gill@solari-inc.org)  
[rg\\_ 602-527-8115](tel:6025278115)



Website: <https://community.solari-inc.org>  
Includes Tips, Application, Required Forms, Submission  
Instructions,  
FAQ's, etc.

# Parents as Paid Caregivers Waiver Amendment

Shreya Arakere,  
Federal Waiver and Evaluation Administrator  
Maxwell Seifer, Data Coordinator

# Parents as Paid Caregivers

- 2020:
  - In response to COVID-19 PHE, AHCCCS submitted and received approval for an Appendix K waiver amendment to allow for payments to parents providing caregiving services to minor children.
  - Currently, this program authority extends through November 11, 2023.
- 2023:
  - Based on stakeholder feedback, the agency plans to request authority to make this a permanent feature of the ALTCS program.



# Parents as Paid Caregivers

- **Eligible Individuals:** Eligible minor Arizona Long-Term Care (ALTCS) members who require home and community-based services (HCBS).
- **Benefits:**
  - Allows legally responsible parents to receive payment for “extraordinary” direct care services (attendant care, personal care, and homemaker services) approved under the 1115 demonstration waiver, and
  - Parents would be limited to 40 hours of paid care, per child, in a given week and cannot exceed more than 16 hours in a single day.

# Parents as Paid Caregivers

- Parents who do provide these services must meet all direct care worker requirements as established by AHCCCS policy including:
  - Being employed/contracted by an AHCCCS Registered Direct Care Service Agency,
  - Passing specific direct care worker competency tests, and
  - Demonstrating compliance with Electronic Visit Verification (EVV) per the 21st Century Cures Act
- Parents who provide these services must also maintain quarterly in-person case management visits as well as agency supervisory visits.

# Extended Family Support & Home Care Maintenance

- As an auxiliary support to the PPCG proposal, the Agency is proposing to establish a home care training family support (family support) service for the long-term care population.
- Currently, a comparable service is available to AHCCCS members with a behavioral health need under the rehabilitation benefit in the agency's State Plan.

# Extended Family Support & Home Care Maintenance

- **Eligible Individuals:** Primary caregivers of children and adults enrolled in the Arizona Long Term Care System who are residing at home.
- **Benefits:** Family supports may involve activities such as:
  - Assisting the family to learn skills related to adjustment to the member's disability or aging process or significant life events or transitions,
  - Enhancing and improving the health and wellbeing of the member and family unit,
  - Navigating the health care system, and
  - Self-advocacy, and more.

# Parents as Paid Caregivers - Goals

- Mitigate DCW shortage and other access to care challenges by allowing payments to parents who serve as paid caregivers for their minor children,
- Increase member satisfaction and promote positive health and well-being outcomes for the target population,
- Extend an additional support service to restore, enhance, and maintain family functioning to preserve effective care for the member in the home and community, and
- Ensure that members receive high-quality care while increasing timely accessibility to care providers.

# Parents as Paid Caregivers - Future Steps

- Upon CMS approval, the following operational and system modifications will be implemented:
  - Policy revisions
  - MCO network development for the family support service
  - Case Manager training
  - Member and family member education and outreach



# Resources

# Parents as Paid Caregivers Resources

- More information on the Parents as Paid Caregivers Waiver Amendment can be found at [www.azahcccs.gov/Resources/Federal/PendingWaivers/ParentCareGivers.html](http://www.azahcccs.gov/Resources/Federal/PendingWaivers/ParentCareGivers.html).
- The web page includes a summary of Arizona's Demonstration amendment request & the schedule (dates and times) of public forums across the state.



# Public Comments

Public comments or written testimony may be submitted to AHCCCS via:

[waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov)

AHCCCS, c/o Division of Community Advocacy and  
Intergovernmental Relations,  
801 E. Jefferson Street, MD 4200  
Phoenix, AZ 85034

Comments are received through 08/21/2023

# Member Exploitation and Fraudulent Billing

Nicole Fries, Deputy General Counsel

# May 16, 2023 Press Release and Fact Sheet

- More than 100 providers suspended from Medicaid payments based on credible allegations of fraud
- ~7,000 members potentially impacted
- [List of suspended providers](#)
- [Fact sheet](#)
- [Press release](#)

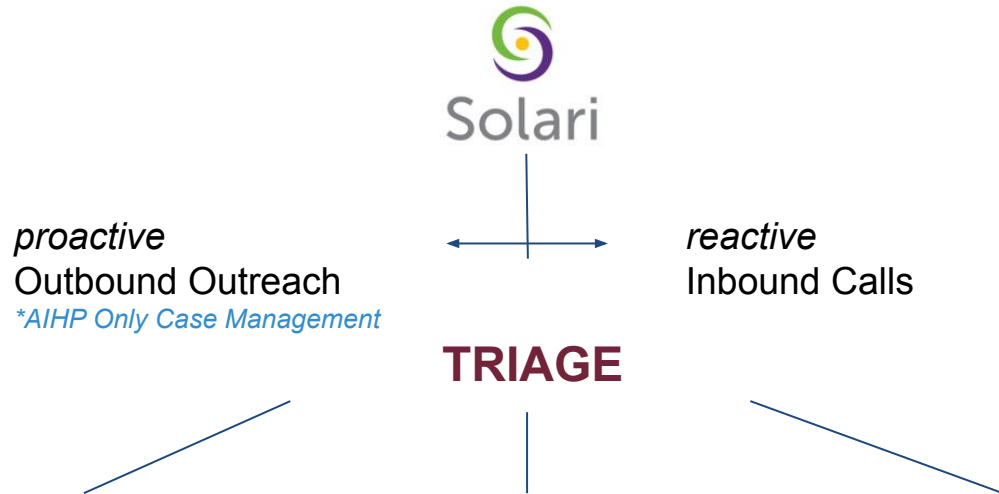
The screenshot displays the AHCCCS website with a navigation menu and a news article. The article is titled "AHCCCS Suspends Payments to Behavioral Health Providers Based on Credible Allegations of Fraud" and includes a "Fact Sheet: AHCCCS Provider Payment Suspensions".

**Fact Sheet: AHCCCS Provider Payment Suspensions**

**Background & Findings**

- The Arizona Health Care Cost Containment System (AHCCCS) Office of Inspector General and the Arizona Attorney General's Office became aware of potential fraudulent billing practices including significant increases in billing for outpatient behavioral health services. These circumstances triggered a multi-agency review and investigation of potential fraud, waste and abuse. Ultimately, this led AHCCCS to connect the irregular billing of these services with alleged criminal activity targeting Indigenous peoples and other vulnerable Arizonans.
- These investigations led to the announcement that the AHCCCS Office of Inspector General (OIG) suspended payments to more than 100 registered providers of Medicaid services based on credible allegations of fraudulent billing activities. These provider payment suspensions are expected to increase as the investigative process evolves. A list of these suspended providers, along with prior suspensions since 2019 and provider terminations since May 1, 2023, is posted on the [AHCCCS Provider Suspensions and Terminations web page](#). This list will be updated regularly.
- According to federal regulation 42 CFR 455.2, a credible allegation of fraud may be an allegation, which has been verified by the State, from any source, including but not limited to the following:
  - (1) Fraud hotline tips verified by further evidence,
  - (2) Claims data mining, or
  - (3) Patterns identified through provider audits, civil false claims cases, and law enforcement investigations. Allegations are considered to be credible when they have indicia of reliability, and the State Medicaid agency has reviewed all allegations, facts, and evidence carefully and acts judiciously on a case-by-case basis.

# Incident Command 2-1-1 Model



AIHP ONLY	AIHP + TRBHA / AIMH	MCO
*Solari AIHP Only case management	TRBHA / AIMH case management	MCO provider case management

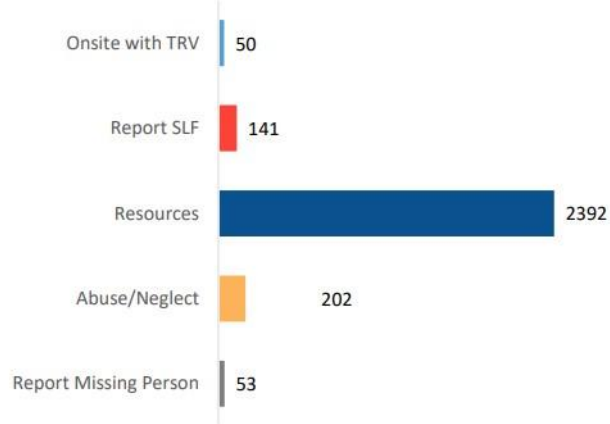
# Sober Living Facility Closure Response

Call Volume

**7,982**



Reason for Call



Nights of Lodging

**10,201**



Transportation Provided

**523**



Deployments

**7**

Persons Served

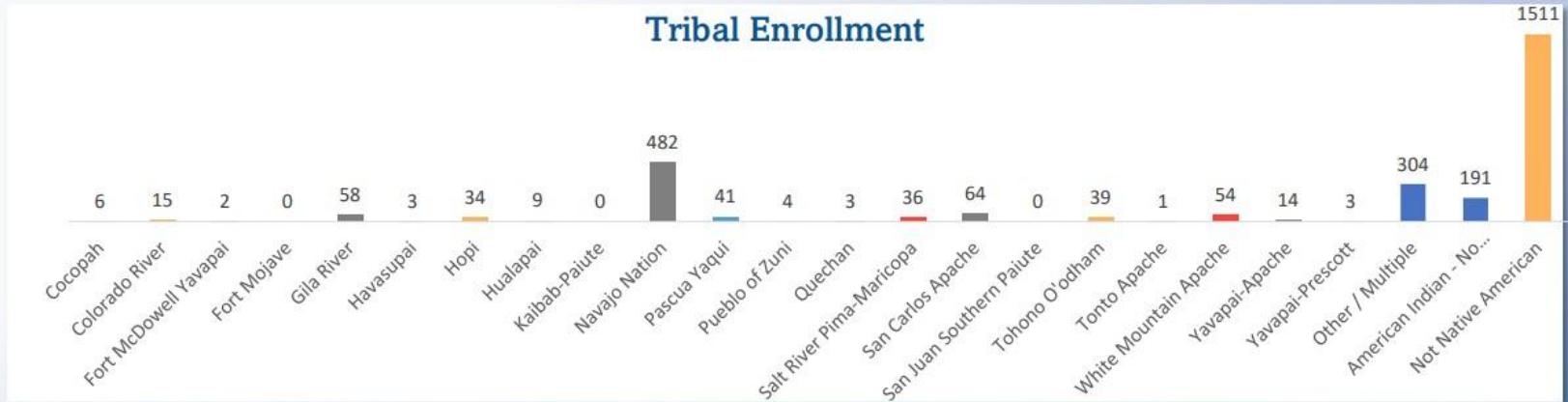
**2,875**



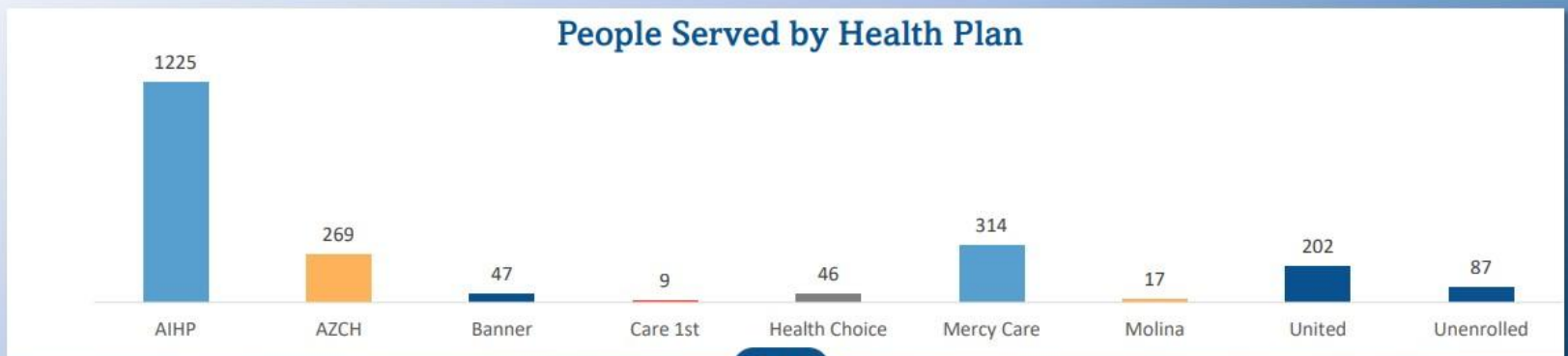
2-1-1

# Sober Living Facility Closure Response

## Tribal Enrollment



## People Served by Health Plan



2-1-1

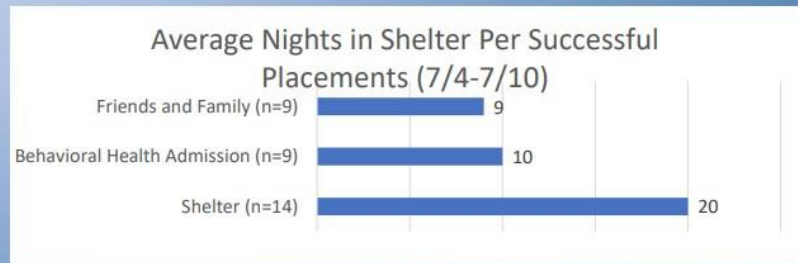
# Call Statistics (211 Option 7)

Statistic	This Week (7/4-7/10)	Last Week (6/27-7/3)
Volume	670 inbound calls	840 inbound calls
Answer Rate	96% Answer Rate	95% Answer Rate
Speed of Answer	10 Second Average  Maximum wait for Triage: 37s Maximum wait after Triage: 5m, 41s	10 Second Average  Maximum wait for Triage: 46s Maximum wait after Triage: 1m, 51s
Average Talk Time	15 minutes 14 seconds	15 minutes 5 seconds

211

# Hotel Statistics

Statistic	7/11
Total Rooms	386 Contracted Rooms
Available Rooms	115 Occupied <b>193 Available</b> 18 Active Reservations
Occupancy	Average: 15 nights at Hotel Longest: 54 nights # above 7 days: 87 Households
Current Demographics	250 Total Persons 178 Adults 72 Children 18 Pets  24 Families with minor children



2-1-1



# Hotel Food Partner Schedule

	Daily Needs	Delivery Details	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Van Buren - Breakfast	105		VSUW	Salvation Army	Salvation Army	Salvation Army	VSUW	VSUW	VSUW
Van Buren - Lunch	105	Delivery window times TBD by SVDP*	St. Vincent de Paul	Salvation Army	Salvation Army	Salvation Army	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Van Buren - Dinner	105	Delivery window times TBD by SVDP*	St. Vincent de Paul	Salvation Army	Salvation Army	Salvation Army	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Phoenix West - Breakfast	128	Both Brkfst & Lunch to deliver 08:00	St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Mary's
Phoenix West - Lunch	128		St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Vincent de Paul	St. Vincent de Paul
Phoenix West - Dinner	128	Delivery window times TBD by SVDP	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Chandler - Breakfast	64		VSUW	VSUW	VSUW	VSUW	VSUW	VSUW	VSUW
Chandler - Lunch	64	Delivery window times TBD by SVDP	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Chandler - Dinner	64	Delivery window times TBD	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Tempe (Scottsdale Rd location) - Breakfast	149	Brkfst to deliver 09:00 Needs refrigeration	St. Mary's	St. Mary's	St. Mary's	St. Mary's	St. Mary's	VSUW	VSUW
Tempe (Scottsdale Rd location) - Lunch	149	Delivery window times TBD by SVDP	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul
Tempe (Scottsdale Rd location) - Dinner	149	Delivery window times TBD	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul	St. Vincent de Paul

2-1-1

# System Changes & Payments Stop-Gap Plan

# System Improvements to Stop Fraudulent Billing and Protect Members

## Recent Changes (as of May 2023):

- Elevated 3 Behavioral Health Provider Types to High-Risk Screening,
- Established Uniform H0015 Rate for Behavioral Health Intensive Outpatient Treatment Services through a State Plan Amendment (SPA),
  - \$157.86 per unit effective May 1, 2023
- Added additional documentation requirements and prepayment review of specified behavioral health codes exceeding limits,
- Stopped approving retroactive enrollment of providers back to the date of licensure,
- Reviewing all existing claims edits which differ from national standards, and
- Hired an external forensic auditor to review all claims for payment since 2019.

# System Improvements to Stop Fraudulent Billing and Protect Members

## Upcoming Changes:

- AHCCCS received federal approval to place a moratorium on BH providers types including Behavioral Health Outpatient Clinics, Integrated Clinics, Non-Emergency Medical Transportation providers, Community Service Agencies, and Behavioral Health Residential Facilities.
- Producing trend reports of BH billing and system reporting to flag concerning claims.
- Behavioral Health Coding Workgroup & re-creating the Covered Behavioral Health Services Guide

# Follow & Support AHCCCS on Social Media

facebook

twitter

 Instagram

LinkedIn

 YouTube

Handle:

[@AHCCCSgov](https://www.facebook.com/AHCCCSgov)

Handle:

[@AHCCCSgov](https://twitter.com/AHCCCSgov)

Handle:

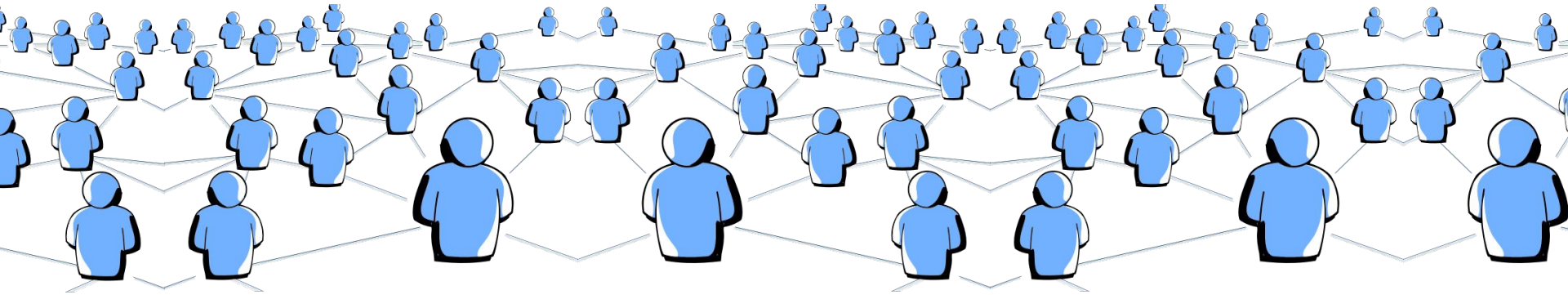
[@AHCCCSGov](https://www.instagram.com/AHCCCSGov)

Handle:

[@AHCCCS](https://www.linkedin.com/company/AHCCCS)

Channel:

[AHCCCSgov](https://www.youtube.com/channel/AHCCCSgov)



# Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

# Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)



***Please take the survey***

to help us better  
tailor meetings to  
meet your needs.