



Welcome to AHCCCS OIFA System Navigation

You were automatically muted upon entry.

Please only join by either your phone or your computer.

Please use the chat feature for questions
or raise your hand.

Thank you.





AHCCCS OIFA System Navigation

Tuesday, December 26, 2023

OIFA AHCCCS Team

- Susan Kennard, Administrator
- Chaz Longwell, Recovery and Resiliency Programs Coordinator
- Cynthia Burr, Children's Behavioral Health Liaison
- Jamie Green, Healthcare Advocacy Coordinator
- Austin Hernandez, Administrative Assistant

Introductions

Type in chat:

- First Name
- Favorite Holiday Tradition



Mental Health Treatment Options for Uninsured or Underinsured

Jamie Green

Treatment for Uninsured or Underinsured

Mental Health Block Grant (MHBG) helps to fund treatment services for those who are underinsured or uninsured.



What Services are Available

- Behavioral health counseling and therapy,
- Family support,
- Peer support,
- Crisis services,
- Transportation, and
- Medication and medication management.

How Do I Qualify for SMI or SED ?

To find out if you qualify for MHBG funded services, please contact one of the AHCCCS Complete Care Plans with Regional Behavioral Health Agreements or Tribal Regional Behavioral Health Authorities.

Care1st - 1-866-560-4042

Mercy Care - 1-800-624-3879

Arizona Complete Health - 1-888-788-4408

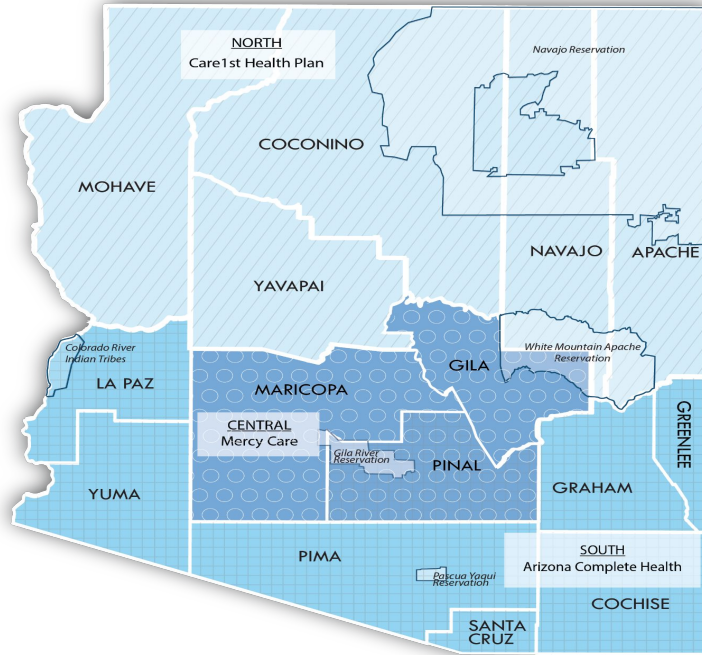
How Do I qualify for SMI or SED?

Tribal Regional Behavioral Health Authority

- Central GSA – [Mercy Care \(formerly Mercy Maricopa Integrated Care\)](#)
- North GSA - [Care 1st](#)
- North GSA - [Navajo Nation](#)
- North and South GSA - [Gila River Regional Behavioral Health Authority](#)
- North and South GSA - [White Mountain Apache Tribe](#)
- South GSA - [Arizona Complete Health \(formerly Cenpatico Integrated Care\)](#)
- South GSA - [Pascua Yaqui Tribe](#)

How to Access Treatment Services for Uninsured

ACC-RBHA/TRBHA Map
Effective October 1, 2022



Note: Zip codes 85542, 85192, 85550 representing San Carlos Tribal area are included in the South GSA.

How to Access Treatment Services for Uninsured

AMERICAN INDIAN TRIBAL CONTRACTORS (TRIBAL ALTCS)		
Tribal Contractor	Member Services Phone Number	Member Resources
Gila River Indian Community	602-528-1200	Website ↗
Hopi Tribe	928-734-3552	Website ↗
Navajo Nation	Chinle 928-674-2236 Fort Defiance 928-729-4084 Tuba City 928-283-3250 Leupp 928-686-3200 Dilkon 928-657-8030	Website ↗
Pascua Yaqui Tribe	520-883-5020 Ext 6000	Website ↗
San Carlos Apache Tribe	928-475-2138	Website ↗
Tohono O'Odham Nation	520-383-6075	Website ↗
White Mountain Apache Tribe	928-338-1808	Website ↗
Native American Community Health (NACH)	602-279-5262	Website ↗
(For American Indians living on-reservation not specified above)		

OIFA Contact Information

Organization	Administrator	Title	Phone Number	Email Address
AHCCCS	Susan Kennard	Administrator, Office of Individual and Family Affairs	623.213.6591	oifa@azahcccs.gov
Arizona Complete Health	Melissa Brown	Administrator, Individual and Family Affairs	520.373.1489	melisbrown@azcompletehealth.com
Banner University	Colleen McGregor	Administrator, Office of Individual and Family Affairs	480.827.5988	OIFAteam@bannerhealth.com
Care1st	Debra Jorgensen	Administrator, Office of Individual and Family Affairs	480.205.2305	OIFA@care1staz.com
DCS-CHP	Edi Green	Administrator, Office of Individual and Family Affairs	520.429.5976	CHPCompliance@azdcs.gov
DES/DDD	Leah Gibbs	Administrator, Office of Individual and Family Affairs	602.316.1485	OIFABHAdvocate@azdes.gov
Molina Complete Care	Veronica De La O	Administrator, Individual and Family Affairs	602.489.4165	MCCAZ-OIFA@molinahealthcare.com
Mercy Care	Tyson Gillespie	Administrator, Office of Individual and Family Affairs	520.539.1277	Tyson.Gillespie@mercycaresaz.org
BCBSAZ Health Choice	Veronica Welch	Administrator, Office of Individual and Family Affairs	480.435.1772	OIFA@azblue.com
United Health Care	Dawn McReynolds	Administrator, Office of Individual and Family Affairs	602.255.8605	advocate.oifa@uhc.com

Upcoming AHCCCS Community Events

- Building Partnership Community Policy
 - 1/8/24 12:00 p.m. -1:00 p.m.
 - [Join](#) Meeting
- AHCCCS Community Forum
 - 1/22/24 10:00 a.m.—12:00 p.m.
 - [Register](#) for meeting
- Jacob’s Law Training
 - 1/18/24 10:00 a.m. - 12:00 p.m.
 - [Register](#) for meeting



Questions?
Want to attend?
Reach out to OIFA at
oifa@azahcccs.gov

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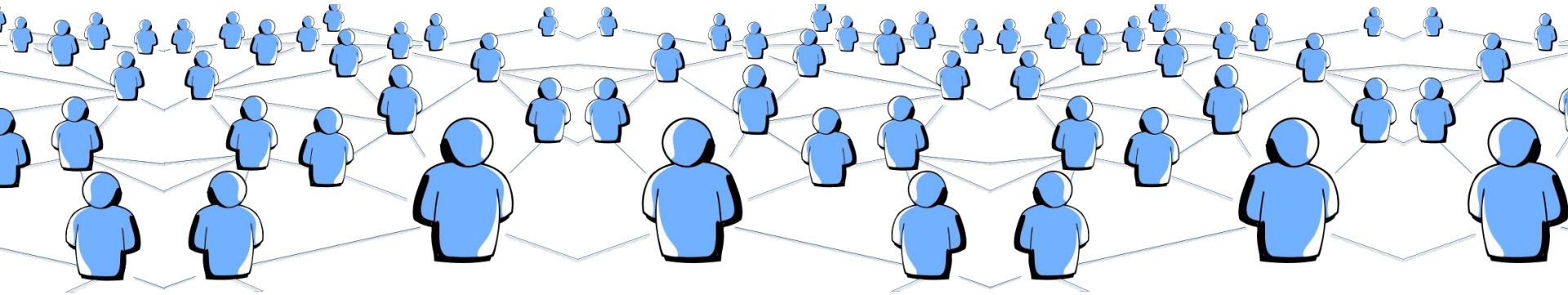
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Next System Navigation Meeting
Tuesday 1/23/24 @ noon

Thank You