

# Strategic Plan FY2027

## Whole-Person Care

Increase the percentage of members with identified Health-Related Social Needs (HRSNs) whose cases are actively managed by a community-based provider/organization to meet or exceed the national average of 61.6% by June 2029.



## Coverage Continuity

Reduce preventable (procedural) AHCCCS disenrollments due to "Failure to Complete Renewal" by 3% by June 2029.



## Community Reintegration

Reduce the percentage of justice-involved AHCCCS members who have an Emergency Department visit within six months of release from 33.97% to 25.5% by June 30, 2030.



## Preventive Care

Increase percentage of Targeted Preventive Care (TPC) measures meeting or exceeding the National Committee for Quality Assurance (NCQA) Medicaid Mean from 25% to 35% by June 2029.



## Operational Efficiency

Increase the percentage of claims approved for claims submitted to the prepayment review code group from 71% to 81% by June 2029.

