

NO WAIT LISTS!

Wait lists for Title XIX and Title XXI Behavioral Health Services are

PROHIBITED

You have a right to the services you need, within AHCCCS Policy established timelines.

If an agency or specialist is unable to serve you, there are other providers who can meet your needs.

The agency or specialist should refer you to your Regional Behavioral Health Authority (RBHA) to locate a provider near you.

Mercy Maricopa Integrated Care (MMIC)

**Member Services
1-800-564-5465**

*Maricopa County and parts of
Pinal County*

Health Choice Integrated Care (HCIC)

**Member Services
1-800-640-2123**

*Apache, Coconino, Gila, Mohave,
Navajo & Yavapai Counties*

Cenpatico Integrated Care (CIC)

**Member Services
1-866-495-6738**

*Cochise, Graham, Greenlee, La Paz, San-
ta Cruz Pima, Pinal & Yuma Counties*

Call 1-(800)-867-5808 if you are still unable to access services.

Under no circumstances should you be made to wait without being given other options.



The Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality behavioral health care. If you or a loved one are enrolled in AHCCCS and are unable to access behavioral health services, or if you have a concern about the quality of care, please call the Member Services hotline for the RBHA serving your area.

If you still have questions, or are still unable to access services, please call AHCCCS Clinical Resolution Unit at 602-364-4558, or toll free at 1-(800)-867-5808.