



## Electronic Visit Verification

[www.azahcccs.gov/EVV](http://www.azahcccs.gov/EVV)

*We need your input* on how an Electronic Visit Verification (EVV) system impacts you and your attendant care, personal care, homemaker, respite and habilitation services. EVV systems are a federal requirement for every state to help insure you get your services when you need them and to document the date and time the service begins and ends. Your comments will help us make final decisions and provide critical information that can impact the design of the system.

### Background

The 21<sup>st</sup> Century Cures Act, passed by Congress in December of 2016 requires states to implement an EVV System for Personal Care (by January 1, 2019) and Home Health Services (by January 1, 2023) provided in the member's home.

The 21<sup>st</sup> Century Cures Act requires that the EVV system electronically verify:

- **Type** of service performed
- **Individual** receiving the service
- **Date** of service
- **Location** of service delivery
- **Individual** providing service
- **Time** the service begins and ends

The use of the EVV system **does not limit** the services provided, provider selection or an individual's choice of caregiver.

### AHCCCS' Proposed Decisions

#### **The Services and Timeline**

- The services impacted by EVV include personal care (attendant care and homemaker), respite care, habilitation (hourly) and home health services.
- EVV will be implemented for both personal care and home health services at the same time (January 1, 2019)

#### **The EVV System**

- One state-wide system will be created and required to be used by members, Direct Care Workers, service providers and Managed Care Organizations. If service providers already use a system, they can keep using the system as long as it meets AHCCCS' requirements.
- Options being considered to document the date and time of service delivery include:
  - **Fixed device:** A small electronic device that generates a random numeric code when the Direct Care Worker arrives and leaves a visit. The Worker calls a number and shares the code when they start and end work.
  - **Smart phone or tablet application:** Direct care worker signs into an application from the device when they start/end work.
- Paper timesheets will no longer be allowed, except under limited circumstances.

For more detailed information on AHCCCS' proposed decision on the EVV System, please review the Community Forum PowerPoint on the AHCCCS website ([www.azahcccs.gov/EVV](http://www.azahcccs.gov/EVV)).

**Things to consider in your comments and questions may include:** your experience with filling out timesheets, your past or current use of an EVV system, how a new system might affect your ability to participate in community activities, privacy issues and concerns about limits on scheduling flexibility.

#### **We need to hear from you!**

The public comment period for EVV is from October 30, 2017 through January 31, 2018.

Please send us your questions and comments about EVV to:

**E-mail:** [EVV@azahcccs.gov](mailto:EVV@azahcccs.gov)

**Mail:** AHCCCS c/o EVV - Division of Health Care Management  
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