

maricopa county
Human Rights Committee
 for the mentally ill



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| Wednesday January 6, 2016 | Maricopa Human Rights Committee Draft Minutes |
| Committee Members Present: Dr. Craig Carter; Ms. Joy Green; Ms. Karen Smith; Mr. Scott Gormley; Dr. Jack Potts; Ms. Holly Gieszl; Ms. Marilyn Viarengo; Mr. Charles Sullivan | |
| Non-committee Members Present: Norm Nigro, MMIC; Troy Chester, MMIC; Paul Galdys, AHCCCS Assistant Director; Yisel Sanchez- Human Rights Committee Coordinator; Susan Junck, Office of Individual and Family Affairs; Kathy Bashor, AHCCCS; Dawn McReynolds, Office of Individual and Family Affairs. | |
| Other Attendees: | |
| Committee Members Absent: Ms. Jessica Blaha; Mr. Ryan Welch | |
| Next Meeting: Wednesday, February 17, 2016 | |
| Approved: | |
| Craig Carter, Chairperson | |

| Item | Discussion | Follow-Up/Action | Person(s) Responsible for Follow Up | Target Completion Date | Complete Yes/No |
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| Review of October, November and December Minutes | <p>Committee discusses October, November and December minutes.</p> <p>The committee approves the minutes for December.</p> <p>October and November minutes was deferred by Chair, Dr. Craig Carter</p> | <p>Motion to accept December minutes from Holly Gieszl, seconded by Karen Smith. All voted in favor.</p> <p>Approval of October</p> | Dr. Carter | February 10, 2016 | |

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| | | <p>and November minutes to be added to the next agenda.</p> <p>Yisel Sanchez to send to the committee the October and November minutes prior to the next meeting.</p> | | | |
| <u>PUBLIC COMMENT</u> | None | | | | |
| MCHRC Chairperson Update | <p>Dr. Carter discusses developing the Annual Report and accomplishments over the past year including:</p> <ul style="list-style-type: none"> • Passage of Legislation • HRC Statewide Conference • Site Visits • Senator Barto Community | <p>Preparation of draft report to be sent to committee members prior to the next meeting.</p> <p>Review of the draft will be added to the next</p> | Dr. Carter | | |

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| | <p style="text-align: center;">Forum</p> <ul style="list-style-type: none"> • Responsiveness of Mercy Maricopa • Jail Issue • HRC membership expansion <p>Dr. Carter discusses ongoing challenges including:</p> <ul style="list-style-type: none"> • SMI Homeless Issue • Special Assistance client list inaccuracies and accountability <p>Dr. Carter and the committee discusses future initiatives including:</p> <ul style="list-style-type: none"> • Monthly Coordination/Cooperation with other Human Right Committees • Court Ordered Treatment of individuals in the jail <p>The committee discusses the status of the HRC Operational Guidelines.</p> | agenda. | | | |
| MMIC Update | Troy Chester responds to Dr. Pott's | Dr. Potts will review the | Dr. Carter | February | |

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| | <p>request to verify addresses for individuals on special assistance.</p> <p>Troy Chester reports on Incident Report #2015681. The individual passed away on the 3rd. The committee reviewed the report and the medical record.</p> | <p>medical record.</p> <p>Review of the report will be added to next agenda.</p> | | 10, 2016 | |
| AHCCCS DBHS Report | <p>Paul Galdys reported that Dana Hearn has accepted a position at AHCCCS as the Bureau Chief for the Office of Human Rights; and Kathy Bashor has accepted the position of Bureau Chief for the Office of Individual and Family Affairs at AHCCCS. Margery Ault has accepted the position of Deputy Assistant Director for the Division of Health Care Management at AHCCCS.</p> <p>Office of Human Rights, Office of Individual and Family Affairs, and Customer Service are anticipated to transition to AHCCCS at the end of January. Two additional members</p> | <p>Revise HRC Brochure to include ADHS/DBHS Customer Service contact, and link to the Facebook page.</p> | Dr. Carter | | |

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| | <p>of Quality Management will transition in February. The Finance Team will transition in June.</p> <p>Paul Galdys reports that DBHS is requesting members and families to contact the ADHS/DBHS Customer Service Department with concerns to help identify systemic issues.</p> <p>ADHS/DBHS is currently developing a Family Member Bill of Rights.</p> <p>The committee discusses their interest in providing input for the Family Member Bill of Rights and concerns with HIPAA.</p> | <p>Advise the committee of workgroups that would be appropriate for HRC member participation</p> | <p>Paul Galdys</p> | | |
| <p><u>ONGOING BUSINESS</u></p> | <p>The committee discusses the November 2015 Office of Human Rights (OHR) report.</p> <p>The committee discusses protocol for HRC members to attend jail visits with the Office of Human Rights. The committee's preference is to expand existing HRC site visit protocol to</p> | <p>Verify protocol for HRC members to attend jail visits.</p> <p>Follow up discussion on</p> | <p>Paul Galdys</p> <p>Dr. Carter</p> | | |

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| | <p>include jail visits similar to the OHR protocol.</p> <p>Paul Galdys clarifies that members of the OHR have privileged contact visits at the jail.</p> <p>Dr. Potts advises that privileged visits do not count against allowed regular visits. He requests that ADHS/DBHS identify that HRC members are authorized for face-to-face privilege visits.</p> <p>Paul Galdys clarifies that OHR has a right to provide oversight to providers not jails to ensure that behavioral health needs are met and coordinated with members on special assistance in the jail system.</p> | <p>operationalizing protocol will be added to the next agenda.</p> | | | |
| <p>IAD Report Update: Scott Gormley</p> | <p>The Committee reviews IAD #2015 – 9234. The committee discusses how suicides are tracked in Arizona. The committee recognized they could not request additional</p> | | | | |

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| | <p>information due to this being an individual with a general mental health designation which is outside the jurisdiction of the HRC.</p> <p>Paul Galdys discussed the investigation process for reports of deaths on any member within the system.</p> | | | | |
| Site Visit update | <p>Dr. Potts, Marilyn Viarengo, and Joy Green reported on 2 site visits of residential facilities. The members were impressed with both places. They visited with 2 clients at each house. The committee will send a follow up letter to the sites describing their experiences and findings. Dr. Potts reported the staff felt since Mercy Maricopa had started, things had improved.</p> <p>Dr. Potts expressed concern of the systems propensity to have clients arrested.</p> | Send list of site visits conducted in 2015 to Dr. Carter. | Joy Green | | |

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| | The committee discussed upcoming site visits planned for the next few months. | | | | |
| <u>NEW BUSINESS</u> | <p>Dawn McReynolds reported on the HRC Training Module. The overall training concept will have separate modules on each subject. This allows the trainings to be individualized for each HRC depending on their needs or they can train on the entire contact.</p> <p>The committee discussed their perspective on the community forum with Senator Barto. The committee discussed future opportunities for attending community meetings. The Mercy Maricopa meeting is the same date/time as the HRC meeting. The committee agreed to change the HRC meetings to the 2nd Wednesday of each month.</p> <p>The committee discussed no need for further action on IAD 2015-6681.</p> <p>The committee discussed the use of</p> | | | | |

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| | person first language. | | | | |
| Meeting Adjourned | Dr. Carter adjourns the meeting | | | | |
| Next Meeting | Tentative | | | | |