



Arizona State Hospital Human Rights Committee Meeting

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| Thursday, August 17, 2017 6:00-9:00PM Meeting AzSH Auditorium | Arizona State Hospital 2500 E. Van Buren St. Phoenix, AZ 85008 |
| Members Present: Joe O’Cain; Laurie Goldstein; Ross Davids; Leon Canty; Jim Gillcoatt; Sharon Ashcroft, Chair (phone) | |
| Other Attendees: Dana Hearn, A.D./AHCCCS; Sherri Moncayo, Administrative Assistant/Business Partner/AHCCCS; Yisel Sanchez, Human Rights Committee Coordinator/AHCCCS; Mike Sheldon, CEO/ASH; William Bugbec, Chief of Security/ASH; Jacqueline Bachelier, Patients Rights Advocate/ASH; Lisa Wynn, CQO/ASH; Jacob McArdle, Meggan McArdle (patient Southwest Network); Anna Branson, Disability Law; Justin Lepley, CFO/ASH; Dr. Aaron Bowen, ASH (phone) | |
| Members Absent: Kim Scherek; Michael White; Ashley Oddo; Joe Contreras | |
| Next Meeting: September 21, 2017 | |
| Approved: _____ Sharon Ashcroft, Chairman | |



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| Item | Discussion | Follow-Up/Action | Person(s) Responsible for Follow Up | Target Completion Date |
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| Welcome and Introductions | Leon Canty presided for Sharon Ashcroft and called the meeting to order at 6:00 pm. | NA | NA | NA |
| Disclosure of Conflict of Interest | Request for disclosure – none disclosed. | | | |
| Review July 20, 2017 meeting minutes | Edit on page 2 under Dorm Closures; Jim motioned to accept; Joe seconds; all approve. | Spell out the word “has”; missing the person who made the motion – Ashley needs to be entered. Reach out to Jaime Shapiro to get the PowerPoint presentation from last month’s meeting. | Yisel Sanchez Yisel Sanchez Yisel Sanchez | August 2017 August 2017 August 2017 |
| Dr. Bowen’s Report | <ul style="list-style-type: none"> Received notification from ADOA that we can move forward with the P3 project and solar shade project. Begin work on RFP for the public/private partnerships. Excited on building a center for psychiatric excellence and bringing in partners to help create | Begin working on the P3 project. | Dr. Bowen / ASH | TBD |



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| | <p>this.</p> <ul style="list-style-type: none"> • Need to follow-up with contractors who previously submitted bids. Those bids expired in June 2017. | <p>Follow up with contractors - need to resubmit bids.</p> | <p>Procurement / ASH</p> | <p>TBD</p> |
| <p>Site Visit Overview – Ross & Laurie</p> | <ul style="list-style-type: none"> • Visited 2 patients on the Forensics Campus today. • Patient #1: <ul style="list-style-type: none"> ○ Complained of not being able to shower for over 5 months. ○ Patient has not heard from their doctor regarding treatment plan and filed a grievance in June 2017. ○ Reports of physical/sexual abuse even though she called the police. Laurie advised patient to file a greivance. ○ Patient felt punished for their religious beliefs. ○ Feels privileges have been lost because of illness. | | | |



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| | <p>Doctor Bowen wants the patients' name provided to Jacqueline because he is very concerned about allegations regarding lack of showering, sexual abuse, etc. and he wants to get clarification.</p> <ul style="list-style-type: none"> • Patient #2: <ul style="list-style-type: none"> ○ Patient is very happy with changes regarding being on a new unit (Pinion). Patient very happy with doctors and staff. ○ Patient felt that their prior unit (Sycamore) would retaliate against patients for filing a complaint. ○ Patient feels everyone is overmedicated and not able to progress in the Sycamore Unit. ○ Patient stated that the atmosphere of fear may be coming more from the | <p>Provide patient's name to Jacqueline for follow up and gather further information for clarification.</p> | <p>Sharon Ashcroft</p> | <p>August 2017</p> |



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| | <p style="text-align: center;">other patients instead of staff.</p> <ul style="list-style-type: none"> • Leon made the statement that all clinical staffings are open to family members or others that the patient could take with them to attend their staffings as a witness. • Sharon asked if the patients could remain anonymous so the patient can feel there will not be any retaliation since staff will not know who has filed a complaint. Dr. Bowen stated that the Executive Team is very committed to being transparent and root out any type of retaliation. He wants specific examples of retaliation so the Executive Team can look into the allegations. • Laurie stated that staff members will file a grievance against another staff member if they see any problems. | <p>Sharon to provide a preliminary list of dates, times, people and circumstances.</p> <p>Sharon and Jacqueline to speak over the phone regarding getting this information. Jacqueline will then provide the information to Dr. Bowen.</p> | <p>Sharon Ashcroft</p> <p>Jacqueline Bachlelier</p> | <p>August 2017</p> <p>August 2017</p> |



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| | <ul style="list-style-type: none"> • Sharon mentioned that she has a recording of a patient staffing in which the doctor told the patient that they had to take the medications in order to progress. The patient asked if there were any alternatives such as therapy or a medication trial period and the provider said “no, if you do not take the medication you do not progress.” Dr. Bowen stated that having a recording is a violation of hospital policy. • It was discussed that all staffings are open to family or friends whether in person or on the phone. This way there is a witness for the patient. • Dr. Bowen discussed the fact that there are no recording devices at the hospital due to potential HIPPA violations. Having a recording of staffings can become | | | |



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| | a compliance issue for the hospital. | | | |
| Bradley not approved as a new member – where do we go from here? | <ul style="list-style-type: none"> • The Director at AHCCCS did not approve Bradley to the Committee as announced in last months’ meeting. • Recruiting is still open for all campuses/units at ASH. Need to get a person from Civil and a person from Forensics to join. Need people to fill the open special education, social work, someone specific to mental health and patients outside of Forensics. • Currently have 10 people and are allowed up to 15 people on the Committee. AHCCCS is also actively recruiting for openings at ASH. | <p>Need to recruit two members from Civil campus and one from Forensics campus.</p> <p>Need to recruit from the outside to fill other open positions.</p> <p>Yisel will follow-up with Sharon regarding names she has of people who have expressed interest in the HRC statewide.</p> | <p>HRC</p> <p>HRC</p> <p>Yisel Sanchez</p> | <p>August 2017</p> |
| Incident/Accident Reports – Jim Gillcoatt | <ul style="list-style-type: none"> • Jim has not read these for a while but Yisel sent them to Sharon. • Discuss a FTP server in the works to distribute the I/A Report. | <p>Yisel to send Jim an email containing multiple forms</p> | <p>Yisel Sanchez</p> | <p>August 2017</p> |



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| | Committee members can then open online instead of having pages of hard copies. | he needs to fill out, sign and return to her. She will then filter through AHCCCS. | | |
| Confidentiality Agreement – Yisel Sanchez | <ul style="list-style-type: none"> • Yisel mentioned those who have not returned the signed original back to her. | Follow-up with Laurie, Sharon, Michael, Kim and Joe C. on returning the signed Confidentiality Agreement. | Yisel Sanchez | August 2017 |
| What does the HRC thing about forming a subcommittee headed by Leon to discuss introducing education for patients about AHCCCS job placement, Vocational Training and other ideas to help | <ul style="list-style-type: none"> • Dr. Schnieder, CRU doctor who speaks to patients about their progress, to speak to regarding privileges, passes and outings. • Dana spoke about trying to get information regarding Vocational Education and all services available plus one-pagers. | Provide a website and research all services available. | Dana Hearn | September 2017 |
| | | Dana emailed the head of AHCCCS' Voc Rehab put his pipeline of projects. Dana can reach out to hospital administration and set up something | Dana Hearn | September 2017 |



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| patients transition into the community – Leon Canty | <p>willing to support these efforts.</p> <ul style="list-style-type: none"> • Possibly place 5 minutes on the agenda at the patient forums to answer any questions patients may have regarding discharge. • AHCCCS is working on one pagers with quick references to different services. • Everyone seems to be very interested in a sub-committee. Motion to add sub-committee by Laurie and seconded by Joe. | <p>during some patient staffings for training and answer questions patients may have about discharging.</p> | | |
| Public Comment | <ul style="list-style-type: none"> • Megan McCartal – read a statement regarding lack of behavioral health issues within the state SMI system. Southwest Behavioral was the worst place she has ever been to. Has been repeatedly denied her own medical records, problems with transportation, medicine, etc. and feels her SMI determination is being used against her. | | | |



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| Agenda Items | <ul style="list-style-type: none">• NA | | | |
| Meeting Adjourn | Motion to adjourn submitted by Jim and seconded by Laurie. Meeting adjourned at 7:10 | | | |