



Arizona State Hospital Human Rights Committee Meeting

Thursday, May 18, 2017 6:00-9:00PM Meeting AzSH Auditorium	Arizona State Hospital 2500 E. Van Buren St. Phoenix, AZ 85008
Members Present: Sharon Ashcroft; Joe O’Cain; Laurie Goldstein; Jill Manahan; Joe Contreras; Leon Canty;	
Other Attendees: Paul Galdys, A.D./AHCCCS; Yisel Sanchez, HRC Coordinator/AHCCCS; Dana Hearn, AHCCCS; Aaron Bowen, AzSH; William Bugbee, DHS; Lisa Wynn, AzSH; Justin Lepley, ADHS; Debra Taylor, ADHS; Carol Hasper, ADHS; Levada Coker, ADHS; Steven Barber; Keran O’Brien, NAU; Dorothy O’Brien, parent; Maurice Amey; Jacqueline Bachelier, AzSH; Steven Dingle, AzSH (via phone); Rodney from SAGO (via phone); Steve Harris (via phone)	
Members Absent: Ross Davids; Ashley Oddo; Jim Gillcoatt; Kim Scherek; Michael White	
Next Meeting: June 15, 2017	
Approved: _____ Sharon Ashcroft, Chairman	



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Item	Discussion	Follow-Up/Action	Person(s) Responsible for Follow Up	Target Completion Date
Introductions	Sharon called the meeting to order at 6:11 pm. A quorum was declared. Introductions conducted around the room and via phone.	NA	NA	NA
Disclosure of Conflict of Interest	Chair requested that conflicts be disclosed if applicable. No conflicts of interest were disclosed.	NA	NA	NA
Approval of March 16, 2017 meeting minutes	Jill Manahan motions to approve; Joe O’Cain seconds; all in favor.	NA	NA	NA
PSRB PowerPoint Presentation		Postponed until next months’ meeting.	NA	NA
Dr. Bowen’s Report	<p>Internet:</p> <ul style="list-style-type: none"> • Ryan Hoffmeyer, COO, who was overseeing the computer and the internet, is no longer at AzSH. Carol Hasper provided the update. • Currently have 25 computers on these are a mixture of free standing and internet available. There are computers in all units. The internet accessible computers are equal to those of the staff. 	NA	NA	NA



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	<ul style="list-style-type: none"> • There is at least 1 computer and printer in each of the Forensics units • Currently have 23 websites the patients can access. There are 2 more requests from the patients for access to websites that are pending approval. • The patients who have access to the internet are using it for educational purposes along with shopping. <p>Barber:</p> <ul style="list-style-type: none"> • The barber has been onsite twice now. He has been there all day and cut the hair of approximately 80 patients. <p>Christmas List:</p> <ul style="list-style-type: none"> • Not allowed to give gift cards by state statute. • Recommend changing the list name from Christmas List to Needs List. There needs to be 	<p style="text-align: center;">NA</p> <p style="text-align: center;">Suggest changing the</p>	<p style="text-align: center;">NA</p> <p style="text-align: center;">Unit</p>	<p style="text-align: center;">NA</p> <p style="text-align: center;">Late 2017</p>



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	<p>approval that the patients on a unit are in need such as needing a new couch, juicer for fruits and vegetables, Foosball table, etc.</p> <ul style="list-style-type: none"> In 2015 there was a CAP created by the Auditor General to stop giving individual gift cards to patients from a “wish” list. <p>Cellphones on CRU:</p> <ul style="list-style-type: none"> Cellphones for patients is not a human rights issue. In order to discuss why cellphones are no longer allowed on CRU it requires a lot more information to explain it. Do not want information to be noted in the public record but the question came up regarding patients originally being told they could have a cellphone then signed cellphone contracts. Now they have to pay for cellphone service when they are not allowed to use those devices, although the contract 	<p>name from Christmas List to Needs List and distribute sometime around December.</p> <p>Need to start working on the compilation of the list from the unit coordinators.</p> <p>This issue may be revisited but not at this time.</p>	<p>Coordinators at AzSH</p> <p>NA</p>	<p>NA</p>



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	<p>recommends having a month to month service plan. The patients can use their cellphones when they are offsite of the campus. There are good reasons to rescind cellphones while on campus.</p> <ul style="list-style-type: none"> • Most cellphones are now mostly Smart phones and not like the flip phones from years ago. Smart phones come with data plans that access the internet and the cellphone contract with the hospital clearly states “no access to the internet”. This policy has been clearly stated in the contract, in this meeting and in patient forums. • We are here to treat the patients who come to us from the Department of Corrections. The hospital has a responsibility to treat the patients along with protecting the public. When multiple patients have access to Facebook, it can 			



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	<p>possibly make the hospital less secure.</p> <ul style="list-style-type: none"> • It's too difficult to monitor all patients' cellphone communications on CRU to ensure they are complying with the contract. This issue is a huge task for administration and staff to handle. • Should patients have cellphones for surveillance while they are out on passes/outings? Include social media training prior to allowing a patient to have a cellphone? 			
<p>AHCCCS Updates – Paul Galdys</p>	<ul style="list-style-type: none"> • Vocational training for those who are transitioning out is a covered service for those who are SMI and Medicaid enrolled. • Vocational training for those who cannot leave ASH would probably not be a good idea until they are ready to transition out. • Patients in the Forensics unit are not eligible for Medicaid while 	<p>Preparing a Request for Proposal which is a contract bid, and will go out on November 1, 2017.</p>	<p>AHCCCS</p>	<p>November 2017</p>



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	<p>incarcerated at the hospital.</p> <ul style="list-style-type: none"> • Integrated Contractors – on January 24th AHCCCS released a Request for Information on how to provide integrated care to the population. Approximately 1.9 million individuals without a serious mental illness, who are enrolled with Medicaid, do not receive integrated care. • Actively seeking input from everyone in the community, from providers, RBHAs and patients regarding integrated care and would like the Council to also provide input. 			
Site Visit Updates	<ul style="list-style-type: none"> • Visited with 3 patients on the Civil side. • Good visit with only one minor complaint from a higher functioning patient who didn't want to color and thought the different levels of functionality are not being 	Jacqueline to follow up with a patient who felt threatened by the other patients.	Jacqueline Bachelier	June 2017



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	<p>taken into consideration.</p> <ul style="list-style-type: none"> • Staff is paying out of pocket for supplies and celebratory decorations. • Patients felt they are being treated with respect and did not have any complaints in this area. 			
Public Comment	<p><u>Rodney W. at SAGO Unit:</u></p> <ul style="list-style-type: none"> • Not all patients were happy with their haircuts from the barber. Did not use scissors, only there for trimming. • There are still food issues and would like to see the Food Committee re-established. • Rodney has seen ads for flip-type phones that do not have data access. <p><u>Steve Harris – network engineer:</u></p> <ul style="list-style-type: none"> • The State of Arizona does not allow for the interference of network frequency because it will affect the 			



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	<p>entire community and that would be illegal.</p> <ul style="list-style-type: none"> • Where can he go to inquire about computer access? His nephew did not know. • Steve confirmed that there are flip phones available that do not have data access. • Where can he get information on how to achieve the different levels in order to gain privileges? • Steve asked if there could be verbiage in the cellphone contract regarding the specific type of cellphone that would be allowed on the units. <p><u>Cynthia (Cindy) at CRU:</u></p> <ul style="list-style-type: none"> • Cindy stated that there are pigeon droppings all over the place and not being cleaned up. Who can take care of this? <p><u>Dorothy O'Brien:</u></p>			



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	<ul style="list-style-type: none"> • Dorothy didn't have anything to add but wanted to let everyone know she enjoyed listening to the group with their insights and obvious respect for the patients. <p><u>Steve Barber from NAMI:</u></p> <ul style="list-style-type: none"> • Steve stated that he is impressed with the caring of the staff and access to family members. 			
Agenda Items	<ul style="list-style-type: none"> • PSRB PowerPoint presentation 		Jamie 	June 15, 2017
Meeting Adjourn	Meeting adjourned to Executive session to discuss reports. Ashley set motion to adjourn at 7:10 pm; Ross seconds; all in favor.	NA	NA	NA