



Arizona State Hospital Human Rights Committee Meeting

Thursday June 16, 2016 6:00-9:00PM Meeting AzSH Auditorium	Arizona State Hospital 2500 E. Van Buren St. Phoenix, AZ 85008
Members Present: Laurie Goldstein; Joe Contreras; Ashley Oddo; Joe O’Cain; Joe Contreras; Jill Manahan; Susan Ashcroft; Kim Scherek (via phone); Ross Davids (via phone); Mary Lou Brncik (via phone); Jim Gillcoatt (via phone)	
Other Attendees: Dr. Aaron Bowen; Paul Galdys; Liz Kosloff; Jacqueline Bachelier; Todd Reynolds; Debra Tayler; Connie Belden; Dr. Steven Dingle; Levada Coker; Laura Burstein (via phone); Rodney W. (via phone); David M. (via phone); Amado Salas (via phone); Gavin (via phone); Tyler (via phone); John Paul (via phone)	
Members Absent: Michael White	
Next Meeting:	
Approved: _____ Sharon Ashcroft, Chairman	



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Item	Discussion	Follow-Up/Action	Person(s) Responsible for Follow Up	Target Completion Date	Complete Yes/No
Introductions	N/A	N/A	N/A	N/A	N/A
Review of May, 2016 meeting minutes	Laurie motioned for approval noting one typo on page 7; Ashley seconds; all approve.	N/A	Yisel Sanchez		No
Conflict of Interest	None reported.	N/A	N/A	N/A	N/A
Dr. Bowen's Report	<u>Smart Beds</u> <ul style="list-style-type: none"> Still running the 4 bed pilot in the Sago unit and everything is going well. Ryan had a phone conversation with the vendor and he and Dr. Bowen will meet with the vendor on the 23rd to discuss possibly implementing Smart Beds on a full unit and work within AzSH' budget limitations. 	Meeting with vendor to work out a deal to have an entire unit outfitted with the Smart Beds. Implement at Forensic campus by the end of July 2016.	Dr. Bowen and Ryan Hoffmeyer Ryan Hoffmeyer	N/A	No
	<u>Internet</u> <ul style="list-style-type: none"> Up and running on CRU. Social work and rehab are 			July 31, 2016	No



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	<p>currently working on trying to get the internet implemented at the Forensic campus by the end of July.</p> <ul style="list-style-type: none"> After implementing at Forensic, the plan is to implement at Civil and then ACPTC. 	N/A	N/A	N/A	No
	<p><u>Grievance and Appeals</u></p> <ul style="list-style-type: none"> The policy has been approved by the governing body with several attached forms to go with policy. 	Dr. Bowen provided copies of the policy and extra forms to the committee. Mary Lou Brncik asked for a copy to be emailed to those attending by phone.	Laurie Goldstein	N/A	N/A
	<ul style="list-style-type: none"> At the next meeting, Margaret will provide a presentation and answer any questions. 	Margaret will provide a presentation along with Q & A session at next meeting.	Margaret McLaughlin	N/A	No
	<p><u>RFI</u></p> <ul style="list-style-type: none"> The RFI went out and an initial information gathering 	N/A	N/A	N/A	N/A



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	<p>meeting was held at ADHS. The meeting was well attended by entities showing interest in either building on the land or using the existing facilities.</p> <ul style="list-style-type: none"> • The response date has been extended to July 30th. The RBHA's and AHCCCS will provide a joint response. • Discussion regarding the CRU and explain to staff that any transfer of staff and/or patients is currently on hold. <p><u>Request for additional staff</u></p> <ul style="list-style-type: none"> • ADOA has confirmed that 95 staff has been added. This will include staffing for security, behavioral health technicians and R.N.'s. This is in addition to the 29 staff already received. • 3 job fairs have been planned 	<p>N/A</p> <p>N/A</p> <p>Job fairs to be held in June and July to recruit for new staffing positions.</p>	<p>N/A</p> <p>N/A</p>	<p>July 30, 2016</p> <p>N/A</p> <p>July 30, 2016</p>	<p>N/A</p> <p>N/A</p> <p>No</p>



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Natural remedies and how can patients obtain them?	<p style="text-align: center;">in June and July to recruit for the 3 new staffing areas.</p> <p>Dr. Dingle addressed this question. In a hospital environment any vitamins, supplements, protein bars/powder, etc. are considered nutraceuticals and must be managed by a physician and the dietary staff. These requests will be reviewed on a case by case basis. A physician needs to execute an order for these items just like a regular prescription, and if a patient is denied a natural remedy request, there isn't an appeal process.</p>	N/A	N/A	N/A	N/A
Clothing Issue	<p>Last month there was a discussion regarding a patient not being able to purchase a pair of designer pants because they couldn't find anyone to help them. Dr. Dingle suggested that any of the patients who want to</p>	N/A	N/A	N/A	N/A



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	purchase specialty items with their own money should get in touch with their social worker first to try and help them out with purchasing items.				
Site Visit Report & Forensic Library Update – Laurie Goldstein	<p>Jackie Bachelier helped the with providing names of special assistance people to speak with. There is a concern about visiting the day room and hanging out to see if anyone wanted to talk to them. Does a guardian need to sign off allowing the patient to speak to HRC? What is the policy?</p> <p>Sharon and Laurie went to visit client #1 in Mohave. This client is concerned about the lack of progress in getting a dentist appointment. Client has cavities that need filling and he has lost all of his upper teeth and is requesting dentures. Client stated several times during the visit</p>	<p>Need clarification of visitation policy. Need to avoid any HIPPA violations.</p> <p>N/A</p>	<p>Margaret McLaughlin</p> <p>N/A</p>	<p>N/A</p> <p>N/A</p>	<p>N/A</p> <p>N/A</p>



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	<p>that he and his guardian have been repeatedly ignored on this issue. HRC did follow up on his dietary needs and were able to confirm that his food is being prepared correctly (ground up) so he can eat. Dr. Dingle brought up that getting dentures has historically been a problem but it has recently been solved.</p> <p>Client also stated that the staff ignores him since he is soft spoken but when he raises his voice to be heard, he gets into trouble. Client states that he feels safe in Mohave but not in any of the other units. Claims that he was beaten and it was another patient who intervened and not staff even though they were close by. Also claims to have been assaulted by staff and nobody helped. When asked about seclusion and restraint, client states he</p>				



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	<p>understands the purpose and need when either he or another patient get out of control. This client also works at a paying job and has access to his money.</p> <p>There was a question as to what is the current approach to patients who need crowns, caps, fillings? Is it pull rather than restore? Dr. Dingle stated that according to the new dentist, the approach is to restore as much as possible. Dr. Dingle will follow up with the dentist to get clarification.</p> <p>Sharon and Laurie then went over to Pinon unit to visit client #2 and the first thing that was striking was the smell of burning electrical wiring. When asking about the smell they were told it has always been there but some days were worse than</p>	<p>Follow up with new dentist to verify the approach of restore rather than pull.</p> <p>Have the Pinon unit electrical wiring checked out.</p>	<p>Dr. Dingle</p> <p>Dr. Bowen</p>	<p>N/A</p> <p>N/A</p>	<p>No</p> <p>No</p>



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	<p>others. Probably need to have this checked out.</p> <p>Another issue noted is the dorm being closed during the daytime. A patient wanted to talk to Sharon but was physically ill and unable to go back into her room to lie down due to it being closed. This was in the middle of the day and the day room was crowded with some people sleeping in chairs. The outside mall areas are currently closed due to the heat.</p> <p>They began speaking with client #2 who was mostly concerned about his legal appeal process. He feels the staff is respectful of his religious needs and can worship when he wants to worship. There is a minister who stills comes on the unit. When asked about his ability to socialize with family and friends,</p>	<p>Look at alternate spaces that can extend the living area and everyone not having to be confined to the day room. Also look at activities that can get people off of the units for a little while.</p> <p>N/A</p>	<p>Connie Belden</p> <p>N/A</p>	<p>N/A</p> <p>N/A</p>	<p>No</p> <p>N/A</p>



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	<p>he has limited contact with his mother but tries to reach out to his sister to talk. Client is able to work at a paying job and has access to his money when he has some. Client has attended AA meetings and it would be beneficial for him to continue to do so.</p> <p>Library: There isn't any space for a library but what about a mobile library? Each unit could have their own craft/book cart.</p>	<p>Speak with rehab about getting something in place and the guidelines for material.</p>	<p>Laurie Goldstein and Sharon Ashcroft</p>	<p>N/A</p>	<p>No</p>
<p>Peer Support Update - Sharon</p>	<p>This was coordinated through Kathy Bashor. There is an outside agency that will come in for free and train patients in peer support. Susan McGinder through S.T.A.R. is the person willing to come in and do the training. She is available starting in August and can handle around 20 patients at a time. She needs a minimum of 2.0 hours and hopefully</p>	<p>Need to get clarification of the time frame whether to meet once a week or twice a week. How many total hours?</p> <p>Need a small proposal for the executive team listing out Susan's requirements and executive team will</p>	<p>Sharon Ashcroft</p>	<p>N/A</p>	<p>No</p>



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	<p>can have 3.0 hours of time to gather the patients together for training. Paul Galdys mentioned that if this is for the full peer employment training, it usually requires 40 hours of training. She is also interested in helping those who do not have a SMI classification with the grievance and appeals process.</p>	<p>need to see if there is available space and rehab staff.</p>			
<p>Public Comment</p>	<p>Gavin in Sycamore unit</p> <ul style="list-style-type: none"> • Thanked Dr. Bowen for clarifying the questions and concerns surrounding CRU. <p>Laura Burstein, mother of a patient</p> <ul style="list-style-type: none"> • Mentioned that her son is in a room that has a Smart Bed and complains that he is disturbed every 30 minutes or so by staff checking beds. <p>Rodney W. on Sago unit:</p> <ul style="list-style-type: none"> • Smart beds are not being utilized. Even in single bed 	<p>Follow up with Rodney regarding his</p>	<p>Someone from HRC will</p>	<p>N/A</p>	<p>No</p>



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	<p>rooms, the staff are waking patients up and disturbing the patient's sleep.</p> <ul style="list-style-type: none"> Concern regarding a doctor is overmedicating patients. <p>David Metcalf on Sago unit:</p> <ul style="list-style-type: none"> Stated that his doctor is forcing him to take a medication that he feels uncomfortable with taking especially at the doses he is being given. <p>Tyler on Sago unit:</p> <ul style="list-style-type: none"> Voiced his concern about the CRU issue being placed on hold. What about the patients who have met their levels and want to leave the Forensic campus? If CRU is not going to be an option, what do they look forward to 	<p>accusations/complaints.</p> <p>Patient needs to speak with his treatment team.</p> <p>Place this as an agenda item for the next HRC meeting.</p>	<p>follow up with patient directly.</p> <p>Someone from HRC will follow up with patient directly.</p> <p>Yisel Sanchez.</p>	<p>N/A</p> <p>July 31, 2016</p>	<p>No</p> <p>No</p>



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	<p>now?</p> <p>John Paul on Sago unit:</p> <ul style="list-style-type: none"> All his concerns have been already addressed so he didn't have anything to add. 	N/A	N/A	N/A	N/A
New Business – Sharon Ashcroft	Are there any plans in the near future of bringing Campus Support back into the units?	With the new funding security will grow from the current 62 to 85 positions.	N/A	N/A	N/A
	Jim asked if anyone has checked into solar panels that would provide shade for outside and generate energy. Dr. Bowen stated that this was the initial desire for the Forensic unit but for some reason Ryan said this fell through the cracks.	Need to re-look at this option. Place on next month's agenda.	Dr. Bowen	N/A	N/A
Discuss Holiday / Christmas Party – Sharon Ashcroft	Brief discussion on whether it is too early to start planning since last year's was too stressful since	Get a few dates and ideas together and can go over them in a holiday sub-	Sharon Ashcroft and Laurie	N/A	No



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	nothing was planned ahead. Dr. Bowen stated that he isn't sure that rehab has thought this far ahead.	committee.	Goldstein.		
Agenda Items	<p>What are the initiatives for Forensic patients to meet levels since CRU is on hold?</p> <p>Solar panels.</p>				
Meeting Adjourn	<p>Jim motioned to adjourn; Jill seconds; all approve.</p> <p>Meeting to go into Executive Session</p>				