



Arizona State Hospital Human Rights Committee Meeting

<b>Thursday, November 16, 2017</b> <b>6:00-9:00PM Meeting</b> <b>AzSH Auditorium</b>	Arizona State Hospital 2500 E. Van Buren St. Phoenix, AZ 85008
<b>Members Present:</b> Joe O’Cain; Leon Canty; Jim Gillcoatt (phone); Sharon Ashcroft, Chair; Laurie Goldstein; Ashley Oddo- (phone) Kim Scherek (phone)	
<b>Other Attendees:</b> Dana Hearn, A.D./AHCCCS; Yisel Sanchez, Human Rights Committee Coordinator/AHCCCS; Mike Sheldon, CEO/ASH; Jacqueline Bachelier, Patients’ Rights Advocate/ASH; Lisa Wynn, CQO/ASH; H. Steve Harris; Anna Branson, Disability Law; Dr. Aaron Bowen, ASH, Debra Taylor; Margret McLaughlin; Carol Hasper; Debra Bykowski; Holly Gieszl, Levada Coker	
<b>Members Absent:</b> Ross Davids; Michael White; Joe Contreras	
<b>Next Meeting: Holiday Party in December, January 18 2018</b>	
<b>Approved:</b>  _____ <b>Sharon Ashcroft, Chairman</b>	



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Item	Discussion	Follow-Up/Action	Person(s) Responsible for Follow Up	Target Completion Date
Welcome and Introductions	<ul style="list-style-type: none"> <li>• Sharon Ashcroft calls meeting to order at 6:06pm.</li> </ul>	NA	NA	NA
Disclosure of Conflict of Interest	<ul style="list-style-type: none"> <li>• Chair asks for disclosure of conflict of interest.</li> </ul>	<ul style="list-style-type: none"> <li>• None noted</li> </ul>		
Review September Meeting Minutes	<ul style="list-style-type: none"> <li>• Correction to page 2 of 11, correct Ashley's name.</li> </ul>	<ul style="list-style-type: none"> <li>• Joe makes a motion to approve with change. Leon seconds, all member vote in favor.</li> </ul>	NA	
Dr. Bowen's Report  <b>Requested Website</b>	<ul style="list-style-type: none"> <li>• Michael Sheldon reported that Health AZ website was added; Joe confirmed</li> <li>• DB101 was added</li> <li>• Michael S. reported they were unable to locate the third request WIIN</li> <li>• Michael S. asks that web address be confirmed and resent to him</li> <li>• New vendor scheduled to load one computer and Joe will pilot before its rolled out throughout hospital</li> </ul>			



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<b>Approved Others</b>	<ul style="list-style-type: none"> <li>• Social work is responsible for orienting approved others, after they are approved by the PSRB. Patients are notified and aware of all pertinent information regarding outings</li> </ul>			
<b>Hope Lives Outings</b>	<ul style="list-style-type: none"> <li>• Hope Lives used to take patients on outings</li> <li>• Unaware as to why visits no longer take place</li> <li>• Dr. Bowen doesn't have contact with Hope Lives or any other outside provider</li> <li>• Hope Lives and ASH do not have a contract on place-ASH does not have any funds available for this kind of program.</li> </ul>	<ul style="list-style-type: none"> <li>• Sharon will work with Leon to get contact information and reach out to them</li> </ul>	Sharon Leon	1/18/2018
<b>Church</b>	<ul style="list-style-type: none"> <li>• The church on ASH property is not part of licensed space</li> <li>• No staff available to take patients to worship services at ASH church</li> </ul>			



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<b>S/R Issues</b>	<ul style="list-style-type: none"><li>•</li><li>• A monthly work group has been implemented and chaired by Dr. Dingle to review seclusion and restraint policy.</li><li>• Various people within the hospital sit on work group</li><li>• Goal is to overall improve S/R setting for the patients, recovery, trauma impaired care, and educate staff</li></ul>			
<b>Education</b>	<ul style="list-style-type: none"><li>• Social work can and will assist any patient that is interested in taking educational classes.</li><li>• Social work can provide resources, contact information, and support requested</li><li>• Previous program with Rio Salado changed funding stream which resulted in patients unable to participate</li><li>• Sharon asks if patients can get</li></ul>			



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<p><b>Forensic Pts T19</b></p> <p><b>Funding for Voc Education</b></p>	<p>recognition on treatment plan that attending classes contributes toward meeting treatment goals. Also, wonders if the rehab can include completing educational classes in their program of rewarding patients who complete rehab programs with credits that can be used toward purchasing food and other items</p> <ul style="list-style-type: none"> <li>• Hospital reported that fiscal impact may preclude this from happening due to budget</li> <li>• CMS- Forensic population is deemed to be incarcerated</li> <li>• Question as to civil population, if T19 do they qualify for vocational or educational funding.</li> <li>• Committee will research what is available and to whom</li> <li>• Dr. Bowen reported that patient can reach out to social works or rehab for assistance in learning</li> </ul>	<ul style="list-style-type: none"> <li>• Committee will follow up</li> </ul>	<p>Committee</p>	<p>1/18/2018</p>



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<p><b>Phone Issues</b></p> <p><b>Holiday Party</b></p>	<p>how to use their cell phone</p> <ul style="list-style-type: none"> <li>• Hospital needs dates as soon as possible in order to prepare for event. Dr Bowen notes there are several holiday parties already planned</li> <li>• Additional staff will be needed for holiday party</li> <li>• Suggestion from to start on civil side given the attendance last year</li> </ul>			
<p>Incident/Accident Reports – Jim Gillcoatt</p>	<ul style="list-style-type: none"> <li>• Jim reported there are missing dates in the information was able to access</li> <li>• Unable to access until this afternoon</li> <li>• Yisel shared Jim was accessing different portal</li> <li>• Credentials were reset and sent to</li> </ul>	<ul style="list-style-type: none"> <li>• Jim will provide update at the next meeting</li> </ul>	<p>Jim</p>	<p>1/18/2018</p>



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	Jim, confirmation he was able to access			
Membership Removal	<ul style="list-style-type: none"> <li>• Sharon reported that Michael White is unable to continue to serve on the committee.</li> </ul>	<ul style="list-style-type: none"> <li>• Laurie makes a motion to remove Michael White from the committee, Leon seconds. All vote in favor</li> </ul>	Laurie Leon	11/16/2017
Sub-committee Leon Canty	<ul style="list-style-type: none"> <li>• Leon provided the committee with a draft of the presentation</li> <li>• Currently has 3 slides completed</li> <li>• Final draft to be provided at the next meeting</li> <li>• Training should commence in early January 2018</li> <li>• Questions as to families being able to attend with the patients</li> <li>• Due to HIPPA unable to do training with families and patients</li> <li>• 2 separate training to be provided – Civil and Forensic, but the patients families can be merged for one</li> </ul>	Complete training presentation	Leon Canty  Dana Hearn	1/18/2018



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	<p>presentation</p> <ul style="list-style-type: none"> <li>• Discussion how often training will be offered- monthly, quarterly, etc</li> <li>• Michael S. will meet with quality to better determine that</li> <li>• Suggestion to include CRN contact information</li> <li>• Suggestion to include resource page at the end</li> <li>• Question as to whether this will be available as a webinar in the future</li> </ul>	<p>Michal S. to provide more information at January meeting once he meets with quality regarding frequency</p>	<p>Michael S.</p>	<p>1/18/2018</p>
<p>Public Comment</p>	<p>Cynthia Hernandez</p> <ul style="list-style-type: none"> <li>• Provided book on how to use cell phone, font is too small and unable to read</li> <li>• Needs hands on training</li> <li>• she used to attend school through mail on Pell grants – ASH liaison to education position has been phased out</li> <li>• Was notified that there was no funding for education</li> <li>• Why is ASH's performance</li> </ul>	<ul style="list-style-type: none"> <li>• Dr. Bowen will address at next month's meeting</li> </ul>	<p>Dr. Bowen</p>	<p>1/18/2018</p>





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	<p>compared to other Hospital around the country instead of just sticking to what they are doing for their own residents?</p> <p>Rodney</p> <ul style="list-style-type: none"> <li>• Most social workers are associated with Corrections Association</li> <li>• Weed killer- concerned with Agent Orange like chemicals running off into community water</li> <li>• Computers- total of 4, currently 2 are down</li> <li>• Website- Amazon recently updated and the new version not accessible by the patients</li> <li>• The salt used in ASH food linked to blood in urine</li> </ul> <p>Bradley</p> <ul style="list-style-type: none"> <li>• Check entity-503C for donations to help with education and vocational training</li> <li>• Concerned that social workers don't promote school</li> </ul>			



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	<ul style="list-style-type: none"> <li>• Denied school assistance when requested</li> <li>• Can hospital offer vocational skills</li> <li>• Information flow is restricted by social workers</li> <li>• SMI rights not enforced</li> </ul> <p>James Marshall</p> <ul style="list-style-type: none"> <li>• Medical and Psych care not efficient through social work</li> </ul> <p>David</p> <ul style="list-style-type: none"> <li>• ASH does not allow patients enough time outside. Wonders why during the time patients are required to spend in day room, patients couldn't alternatively spend that mandatory time on the patio.</li> <li>• If food allergy visible why is testing not offered.</li> <li>• Tired of filing grievances with no results</li> <li>• Wants more fresh fruit and vegetables available-feels it would help in overall patient well being</li> </ul>			



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	<p>John Mancini</p> <ul style="list-style-type: none"> <li>• Several concerns with his unit being in disrepair- paint peeling, toilets not working, and broken chairs.</li> <li>• Expresses concern that a member of the ASH administration has been censured by the AZ Medical Board, and wants patients and staff to be aware. Dr Bowen interrupts public comment to object to patient mentioning this subject.</li> </ul> <p>Aaron</p> <ul style="list-style-type: none"> <li>• Member expressed security concerns. Does not feel safe on his unit.</li> <li>• He was stabbed while he was sleeping in his bed.</li> <li>• His unit told ASH staff they felt they were in danger. Repeatedly asked staff for keys to lock his door, but didn't get them.</li> </ul> <p>Jill</p>	?	Sharon	TBD



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	<ul style="list-style-type: none"> <li>• Non SMI and SMI grievance processes are not the same</li> <li>• Why does same entity investigate grievances and complaints- outside entity should review to avoid conflict of interest</li> <li>• Education-has her own funding, why can't she enroll in services online and use her own laptop.</li> <li>• 2-3 Civil patients on Forensics</li> <li>• Why are Forensic patients transported to medical appointments with TSD devices?</li> </ul> <p>Timothy</p> <ul style="list-style-type: none"> <li>• TSD placed on a person with a fall risk, and using a walker-why is this necessary?</li> <li>• Had issue on Pinion and was instructed to wear TSDs shortly after</li> <li>• Feels this was done in retaliation</li> <li>• Team not working in his best</li> </ul>	<p>HRC to visit patient</p>		<p>TBD</p>



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	<p>interest, requested different team and denied</p> <p>Debora Bykowski</p> <ul style="list-style-type: none"> <li>• Concerned with care provided to family member</li> <li>• Not enough counseling services provided for family member</li> </ul> <p>Holly Gieszl</p> <ul style="list-style-type: none"> <li>• Concerned with patient transitions out of Hospital into the community- if there is not enough support, patient will face extreme hardships.</li> <li>• Maricopa HRC interested in creating a relationship with other HRC's in the state.</li> <li>• Requested that Dr. Bowen attend and provide a presentation to Maricopa HRC so they can better learn as an HRC how to help patients transitioning back into Maricopa County</li> </ul>			



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Agenda Items	<ul style="list-style-type: none"> <li>• No executive session</li> </ul>	Sharon to study regulations regarding executive session- possibly form a subcommittee to review open meeting law and review operating guidelines with the intent of suggesting updates	Sharon	1/18/2018
Meeting Adjourn	<ul style="list-style-type: none"> <li>• Sharon calls for a motion to adjourn the meeting.</li> </ul>			