



Arizona State Hospital Human Rights Committee Meeting

Thursday, October 19, 2017 6:00-9:00PM Meeting AzSH Auditorium	Arizona State Hospital 2500 E. Van Buren St. Phoenix, AZ 85008
Members Present: Joe O’Cain; Ross Davids-(phone); Leon Canty; Jim Gillcoatt; Sharon Ashcroft, Chair Joe Contreras; Laurie Goldstein	
Other Attendees: Dana Hearn, A.D./AHCCCS; Yisel Sanchez, Human Rights Committee Coordinator/AHCCCS; Mike Sheldon, CEO/ASH; Jacqueline Bachelier, Patients’ Rights Advocate/ASH; Lisa Wynn, CQO/ASH; H. Steve Harris; Anna Branson, Disability Law (phone); Dr. Aaron Bowen, ASH	
Members Absent: Michael White; Ashley Oddo (out until November) ; Kim Scherek	
Next Meeting: November 16, 2017	
Approved: _____ Sharon Ashcroft, Chairman	



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Item	Discussion	Follow-Up/Action	Person(s) Responsible for Follow Up	Target Completion Date
Welcome and Introductions	<ul style="list-style-type: none"> • Sharon Ashcroft calls meeting to order at 6:03pm. • Sharon noted Ashley is on medical leave. 	NA	NA	NA
Disclosure of Conflict of Interest	<ul style="list-style-type: none"> • Chair asks for disclosure of conflict of interest. 	<ul style="list-style-type: none"> • None noted 		
Review September Meeting Minutes	<ul style="list-style-type: none"> • Correction to page 3 of 9, add a second T to Jim's last name 	<ul style="list-style-type: none"> • Jim makes a motion to approve with change. Joe seconds, all member vote in favor. 	NA	
Dr. Bowen's Report Two Patient Concern	<ul style="list-style-type: none"> • Jackie updates on two patients mentioned last month. <ul style="list-style-type: none"> • Patient not showering- • Patient involving new medication • Dr. Bowen notes that there were abuse allegations reported • No times or dates provided but statements such as; "every day and every moment in time" 	<ul style="list-style-type: none"> • Shower logs discounted and a shower chair was identified as a need. • Chair was obtained • Several incident reports written on concerns and three 	Jackie	Completed



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	<ul style="list-style-type: none"> • Dr. Bowen noted that when allegations made are very general with no details, hospital takes seriously and investigates for SMI members • Report is also sent over to AHCCCS to conduct investigation for a second time • Dr. Bowen shared that there have been upwards of 50 complaints • Hospital not looking to decrease number of complaints but rather a prosocial way for patients to voice and encourage expression of concerns • Hospital reminds Chair the are still waiting for write up from her • Hospital encourages submission be more timely • Chair clarifies there is nothing pressing • Dr. Bowen reported that looking in to the records id part of their 	<p>complaints opened on patients behalf by advocate</p> <ul style="list-style-type: none"> • All concerns resolved and or unsubstantiated • Medication concern-patient discussed concerns with Jackie but did not want to pursue further • Patient request to submit IAD • Patient noted he was happy in the new unit • Chair notes she is trying to get dates and times and records • Chair will work on narrowing to date/time and person 	<p style="text-align: center;">Sharon</p> <p style="text-align: center;">Sharon</p>	<p style="text-align: center;">TBD</p> <p style="text-align: center;">TBD</p>



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Computers	<p>process as well as review video footage.</p> <ul style="list-style-type: none"> • Dr. Bowen notes video footage is only kept for a couple of months then it is recorded over. • This is the capacity for 800+ cameras recording 24/7 • Mike has been working on IT aspects and has been involved in the websites/internet. • Working on pilot to expand internet across campus • Conference call scheduled with Cisco. 			
Website	<ul style="list-style-type: none"> • State procurement requires 3 quotes. • Sites - 42 approved sites and 5 sites pending approval by review committee. • Sites include; News, shopping, NFL, AHCCCS, Disability Benefits, ARS, AZ Courts, AZDHS, State Hospital, AZ 	<ul style="list-style-type: none"> • Site will be looked in to as they were not listed on current list for approval; HealthEAZ and WIIN 	Mike Sheldon	11/16/2017



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<p>Handbook/Guide For Approved Others</p> <p>Other Updates</p>	<p>Central, Fox News, Indeed, LL Bean, Yellow Pages, Valley Metro, etc.</p> <ul style="list-style-type: none"> • Newest additions include AHCCCS and DB101 • Currently routed through treatment team • Due to patient restrictions hospital is hesitant to put guide out • Patient treatment is individualized • Discussion on clarification for approved others • P3 and Procurement in process • Unable to discuss process due to signed procurement documents • Shade- Tariff rule on solar shades has delayed the process • Still working on tariff language • Previous land issue resolved • Per statute land should be used to benefit public behavioral health • ASH donation funds optional and person can specify how funds are 	<ul style="list-style-type: none"> • Add Follow-up on Approved other to November agenda 	<p>Sharon</p>	<p>11/09/2017</p>



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	<p>spent to benefit patients</p> <ul style="list-style-type: none"> • Comment inquiring on church 	<ul style="list-style-type: none"> • Dr. Bowen will look into church inquiry 	Dr. Bowen	11/16/2017
Incident/Accident Reports – Jim Gilcoatt	<ul style="list-style-type: none"> • Jim reviewed most reports • Noticed the specific BH criteria for release from S&R • Two forms provided very similar • Forms include three monitoring criteria • Notes that in many cases description is that they are not ready but doesn't specify why • Noted that in some cases behavior was the cause for seclusion • Dr. Bowen notes that seclusion is the first step in cases where disruptive/ danger to others/ etc. is the behavior • Idea is to get patient away from other to calm them down • Restraint process is typically for 	<ul style="list-style-type: none"> • Clarification that one is Dr. and other is nursing staff • Dr. Bowen will follow-up with Dr. Dingle on the concerns for more specificity • Dr. Dingle and process improvement are looking at seclusion, specifically 	<p>Dr. Dingle</p> <p>Dr. Dingle</p>	<p>11/16/2017</p> <p>Ongoing</p>



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	<p>someone who is danger to self</p> <ul style="list-style-type: none"> • Reports note patient does not meet criteria for release but don't provide a reason • Jim noted some reports are nebulous as "remain clam" or "as above" • Jim suggested that on debriefing it may be a good idea to include a guardian or a family member • Dr. Bowen shared that they use CPI NVIC- nonviolent crisis intervention • This is a standard of practice and any deviations are investigated • Committee notes that sometimes incident reports are frustrating with some of the language used • Discussion on nebulous examples • Executive Management meets daily to review each incident report and quality reviews include video and assessment of NVCI. 	<p>restraints</p> <ul style="list-style-type: none"> • 		



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	<ul style="list-style-type: none"> • OSI personnel branch also reviews • In some instances APS documentation corresponds 			
Membership Removal	<ul style="list-style-type: none"> • Discuss Michael White's membership • Discussion on vote to have Michael removed from the committee • Michael has not signed confidentiality form • Discussion includes difficulty reaching him • Michael asset to the committee when present • Executive session not on the agenda therefore unable to discuss in further 	<ul style="list-style-type: none"> • Place this item in the agenda for discussion in November 	Sharon	11/16/2017
Sub-committee Leon Canty	<ul style="list-style-type: none"> • Sub-committee seeking approval to proceed with presentation • Dr. Bowen notes presentation will be overwhelming and confusing • Dr. Bowen notes they have a very complex system 	<ul style="list-style-type: none"> • Joe Contreras will be added to the subcommittee 	Leon Canty	Effective immediately



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	<ul style="list-style-type: none"> • Presentation needs to be clean and concise on benefits and specific to Medicaid, T19, N-T19 and SMI designation • Discussion to keep simple and to 2X a year and in conjunction with Leon • Discussion on previous family information sessions • Dr. Bowen noted survey didn't show interest for continued sessions • Committee discussed exploring family/natural support provide upon discharge • Leon notes the need for staff participation and discussed specific issues related to his discharge- lack of communication with hospitals and clinics • Considering adding ASH liaison • Discussion on social worker contacting all required parties 	<ul style="list-style-type: none"> • Presentation to be drafted and shared with committee for review 	Sub-committee	TBD



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	<ul style="list-style-type: none"> • Clarification that all forensic are NT19 until out due to incarceration • Civil all remain T19 and the majority are SMI • Leon inquired about GED • Dr. Bowen reported that due to participation program was discontinued • Program is available upon request • Sharon inquired about enticements for education or being on the HRC 	<ul style="list-style-type: none"> • Update on education from Dr. Bowen in November 	Dr. Bowen	11/16/2017
Public Comment	<p>Cynthia Hernandez</p> <ul style="list-style-type: none"> • Asks about beauty school upon receiving level 5 & 6 • Reviewed that while in hospital (forensic) the T19 services are not available • Scholarship touched on briefly and noted they are another issue • Phones cannot be used at forum • Received phone but doesn't know how to use it 	<ul style="list-style-type: none"> • Dr. Bowen will address at next month's meeting 	Dr. Bowen	11/16/2017



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	<ul style="list-style-type: none"> • Dr. Dingle was going to have rehab assist but hasn't heard from them 	<ul style="list-style-type: none"> • Jackie will follow-up 	Jackie	11/16/2017
Agenda Items	<ul style="list-style-type: none"> • Holiday Party • Education update (Bowen) • Approved other • Membership (White) • Guidelines • Executive Session 	Sharon to add to agenda; <ul style="list-style-type: none"> • Michael Sheldon, COO • William Bugbee, CSO • Add CCO to Margaret McLaughlin • Correct title for Lisa Wynn to CQO • Joe Contreras under committee members 	Sharon	11/16/2017
Meeting Adjourn	<ul style="list-style-type: none"> • Sharon calls for a motion to adjourn the meeting. 	<ul style="list-style-type: none"> • Motion to adjourn submitted by Laurie and seconded by Joe. Meeting adjourned at 7:53PM 	Laurie Goldstein Joe O'Cain	