

## Adults by GSA

### OUTCOMES: Has quality of life improved for individuals served by the behavioral health system?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Drug/alcohol use history, now reduced or no use	50.5%	69.2%	48.0%	51.1%	51.1%	52.0%
Are not homeless	97.1%	96.2%	98.0%	97.9%	95.0%	97.3%
Are employed	34.6%	30.3%	39.7%	33.2%	36.4%	36.5%
Attend school	9.1%	9.7%	7.4%	9.0%	10.1%	14.1%
Have no recent criminal justice system involvement	86.2%	98.5%	98.4%	98.1%	86.1%	98.0%
Participate in self-help groups	23.6%	11.5%	7.8%	5.6%	15.3%	14.5%

### ACCESS TO SERVICES: Do individuals and families have access to recovery and resiliency oriented services?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Are satisfied with their access to services	85.1%	88.4%	88.2%	93.0%	79.1%	89.0%
Receive timely services	80.2%	92.9%	94.8%	95.9%	90.3%	91.9%
Live within 15 miles of an outpatient clinic (within 10 miles for GSA 6)	83.4%	98.1%	91.3%	89.9%	97.8%	99.2%

### SERVICE DELIVERY: Are services provided based on the needs of individuals and families?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Participate in their treatment plans	93.4%	90.9%	92.9%	92.4%	89.4%	90.6%
Have current and complete service plans	76.5%	81.3%	82.4%	94.1%	88.2%	82.4%
Receive services identified on their service plan	91.7%	87.5%	80.0%	80.0%	82.4%	88.2%

### COORDINATION AND COLLABORATION: Do individuals and families get seamless behavioral and medical care coordination?

Individuals....	GSA 1 NARBHA	GSA 2 Cenpatico	GSA 3 Cenpatico	GSA 4 Cenpatico	GSA 5 CPSA	GSA 6 Magellan
Have their care coordinated with their medical doctor	88.2%	87.5%	87.5%	88.2%	82.4%	88.2%
Return to a psychiatric hospital	10.6%	5.6%	17.6%	17.4%	16.5%	20.2%
Stay in a psychiatric hospital an average of...days	6.4	13.9	15.3	9.8	7.7	11.8