

### COVID-19 Behavioral Health Task Force Report Jill Rowland, Chief Clinical Officer

5.5.2020





# COVID19 BH Task Force 4 Strategic Priorities

A Behavioral Health Taskforce lead by AHCCS and ADHS that is multidisciplinary and multi-jurisdictional coming together throughout the pandemic to develop implementation steps to reduce the burden on our healthcare system



# COVID19 BH Task Force: 4 Strategic Priorities

- Implement efforts to increase resiliency amongst all Arizonans with specific targeted strategies for populations at risk of/with behavioral health needs
- 2. Ensure access to crisis, outpatient and other BH services/levels of care
- 3. Evaluate and enhance first responder and health care provider support services
- 4. Provide best practice resources for BH providers on how to minimize risk of COVID transmission



# **Increase Resiliency of Arizonans**

1. Address the needs of all Arizonans experiencing life changes due to COVID-19

- ADHS and ASU Center for Mindfulness, Compassion and Resilience-daily webinars for continuing mindfulness practice and support
- 2. Address the needs of school aged children and their families
  - PAXIS Institute: PAX GBG and other efforts to support teachers
  - BH in schools: leveraging telehealth and remaining socially connected while physically distancing
- 3. Address the needs of Arizonans experiencing loss during COVID-19
  - Compassion and end of life support: HOV is offering bereavement webinars and tips to memorialize and celebrate loved ones
- 4. Suicide prevention: targeted efforts for at-risk groups-ADHS and AHCCCS partnership



# Ensure Access to Crisis, Outpatient and other BH Services/Levels of Care

- 1. Maintain Statewide BH Crisis System with enhanced targeted approach to address concerns re COVID-19
  - Addition of 211 COVID-19 Hotline operated by the Crisis Response Network (CRN)
- 2. Maintain access to outpatient BH services while physically distancing to limit the spread
  - Expanded services available via telehealth/telephonically
  - Public media/messaging campaign
  - BH utilization tracking



# Evaluate and Enhance Support Services for First Responders and Health Care Providers

- FEMA Crisis Counseling Assistance and Training Program Grant-AHCCCS/ADHS Grant Response due 5.14.2020
  - The mission of the Crisis Counseling Assistance and Training Program (CCP) is to assist individuals and communities in recovering from the challenging effects of natural and human-caused disasters through the provision of community-based outreach and psychoeducational services.
  - Short term disaster relief Grant to support community based outreach and individual needs assessment that includes the identification of serious emotional distress
    - Individual Counseling
    - Group Counseling
    - Brief Educational Supportive Contacts
    - Public Education Meetings
    - Assessment, Referral and Resource Linkage
    - Community Networking and Support



## AHCCCS SAMHSA Grant Award

- AHCCCS awarded 2 million SAMHSA Emergency COVID-19 Grant on April 16, 2020
  - Limited dollars to support discharging Members from hospitals who are at risk for COVID and cannot return home or to a residential setting and would allow some of the funds for recovery housing
  - o Implementation beginning in April 2020



Provide best practice resources for BH providers on how to minimize risk of COVID transmission

- 1. Disseminate ADHS and County resources
- 2. Disseminate BH specific resources
- Arizona specific developed protocol
  - Inpatient units managing T36
- National resources including SAMHSA



Thank You.



### **General Resources**

- <u>ADHS & ASU Center for Mindfulness, Compassion and</u> <u>Resilience</u>
- <u>American Medical Association Managing Mental Health</u>
  <u>During COVID-19</u>
- <u>American Psychiatric Association COVID-19 Resources</u>
- <u>American Psychiatric Nurse Association COVID-19 Tips and</u> <u>Resources for Psychiatric-Mental Health</u>
- <u>ArizonaTogether.org</u>
- Arizona Adverse Childhood Experience Consortium-COVID-19 Resources Hospice of the Valley Virtual Support Groups for Grief & Loss
- <u>HHS Considering Faith, Community and Mental Health</u> <u>During the COVID-19 Crisis</u>
- <u>SAMHSA Coronavirus (COVID-19) Guidance and Resources</u>
- <u>ACL Coronavirus disease 2019 (COVID-19) Guidance and</u>
  <u>Resources</u>
- For Doctors, By Doctors a hotline for fellow Physicians to offer peer support to each other: 1-888-409-0141
   8:00 am-12:00 midnight EST 7 days a week



- <u>COVID-19 Healthcare Planning Checklist</u>
- <u>CMS COVID-19 Long-Term Care Facility Guidance</u>



### **General Resources**

#### Articles

- <u>The Grief Over Canceled Milestones Is Real. Here's How to</u> <u>Cope</u>
- Harvard Business Review, That Discomfort You're Feeling is Grief
- NASMHPD- Peer-Led Recommendations for Supporting Individuals Receiving Care in State Psychiatric Facilities during the COVID-19 Crisis
- Substance Abuse and Mental Health Services Administration (SAMHSA)- Intimate partner violence and child abuse during COVID-19
- <u>The Opioid Crisis and the Black/African American</u> Population: An Urgent Issue
- <u>After Incarceration: A Guide To Helping Women Reenter</u> <u>the Community</u>
- How COVID-19 may increase domestic violence and child abuse

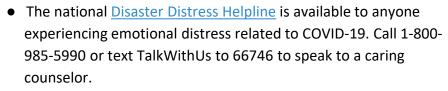
#### Virtual support group meetings

- <u>Alcoholics Anonymous</u>
- <u>Narcotics Anonymous</u>
- <u>Al-Anon</u>
- <u>Smart Recovery</u>
- Life Ring Secular Recovery



# Teacher/Educator/Parent Resources

- <u>National Center for School Mental Health: (NCSMH)</u>
- If you are in crisis, call the <u>National Suicide Prevention Lifeline</u> at 1800 273-TALK (8255) or contact the Crisis Text Line by texting TALK to 741741
- Chat: <u>Suicide Prevention Lifeline Chat</u>
- Many counselors or other behavioral health professionals may be available through telehealth services
- The <u>American Foundation for Suicide Prevention</u> has great resources specific to mental health and COVID-19 (talking points, radio PSA, social sharing, guidance, etc)
- Some important tips from the American Foundation for Suicide Prevention:
  - Stay focused on what you can control
  - Limits news intake
  - Stick to a daily routine
  - Stay connected to the people you care about
    - Reach out when you are feeling lonely
    - o Check in on older neighbors



- SAMHSA's "<u>Coping With Stress During Infectious Disease</u> <u>Outbreaks</u>" page outlines the signs of stress and steps you can take to alleviate stress.
- AHCCCS Suicide Prevention website
- For veterans, resources include the <u>Be Connected Support Line</u> 1-866-4AZ-VETS (429-8387), and the <u>Veterans Crisis Line</u> 1-800-273-8255 and press 1
- For LGBTQ youth, <u>The Trevor Lifeline</u> **1-866-488-7386** or text "TREVOR" to 678-678 provides 24/7 support
- <u>Resources by County</u>



### **Telehealth Resources**

**CMS Toolkit** 

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## Webinars

The Science of Happiness, Health & Well-being during COVID-19 May 1st at 2pm

Combating Social Isolation for Seniors during the COVID-19 Pandemic May 7th at 1pm

