



COVID-19 Behavioral Health Task Force

October 22, 2021

Behavioral Health Task Force Agenda

- Welcome: Dr. Sara Salek
- AHCCCS Update: Dr. Sara Salek
- ADHS Update: Antonio Hernandez
- Kids at Hope: Rick Miller
- Compassion Fatigue and Burnout Project: Wayne Tormala
- Crisis Data Review: Will Buckley
- Questions, Open Discussion & Wrap-Up: All

AHCCCS Update

Sara Salek

AHCCCS Updates

- COVID-19 Vaccine Strategies
 - https://azahcccs.gov/AHCCCS/Downloads/COVID19/VaccineRates_MedicaidBeneficiaries_20210917.pdf
- Crisis service utilization
- Opioid treatment locator
 - <https://opioidservicelocator.azahcccs.gov/>
- Telehealth
- Maternal Mental Health Advisory Committee

ADHS Update

Antonio Hernandez

Kids at Hope

Rick Miller
Founder



ABSOLUTE SCIENTIFIC FACT

Hopeful people do better in life than those without hope!

- Socially/Emotionally (relationships/self esteem/optimism)
- Achieve More Goals
- Happier
- Healthier
- Longevity



Optimism



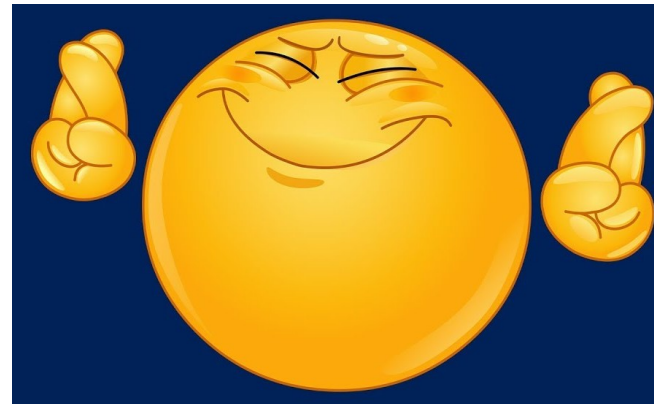
Self Esteem



Grit



Self Efficacy



Wishful Thinking



Resilience



Resilience

Risk
Trauma

HOPE



**BECAUSE ALL KIDS ARE CAPABLE OF SUCCESS,
NO EXCEPTIONS!**

From Curriculum, Programs, Services, Protocols to Culture

Culture



**believed
and
practiced**

HERE



**Creating
&
Activating**

Creating & Activating Hope





HOPE

*The ability to visit your future-
home & family; education &
career; community & service;
hobbies & recreation*

*return to the present and prepare
yourself for the journey*

An aerial photograph of a river delta, showing a complex network of blue water channels winding through a vast, brown, textured landscape. The water channels are irregular and interconnected, creating a maze-like pattern. The land appears to be a mix of soil and vegetation, with varying shades of brown and tan. The overall scene is a natural, organic formation of water and land.

What is the simplest and most effective way to prevent the spread of biological diseases?

- Wash your Hands
- Stay Home if your Sick
- Cover your mouth and nose
- Get a Vaccine

An aerial photograph of a winding asphalt road through rolling green hills. The sun is low in the sky, casting long shadows and a warm, golden glow over the landscape. The road curves through the hills, and a wooden fence runs along its edge. The hills are covered in lush green grass, and some small trees are scattered throughout. The overall scene is peaceful and scenic.

What is the simplest and most effective way to prevent the spread of hopelessness?



CREATING HOPE

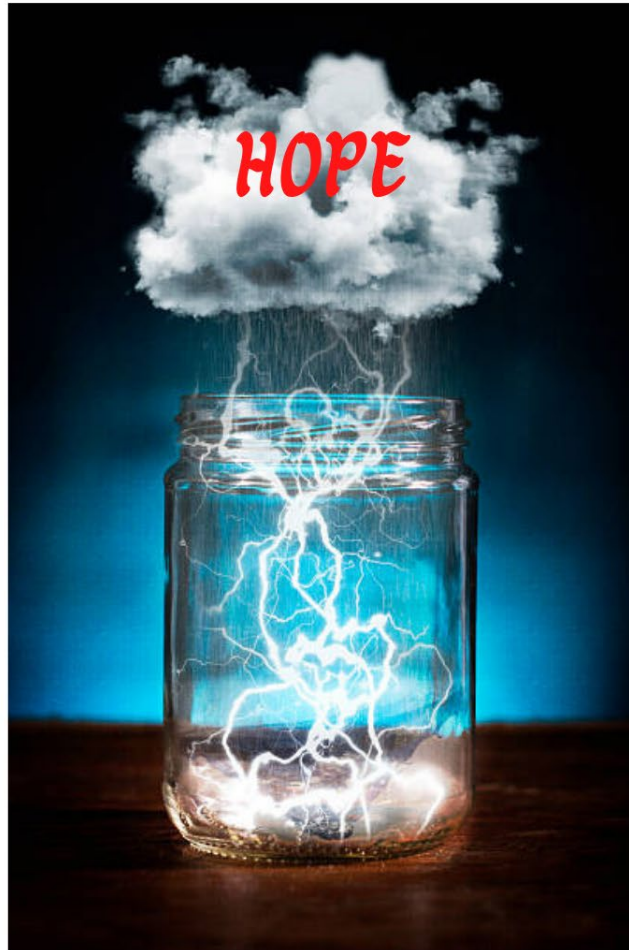
- BELIEVE
- CONNECT
- TIME TRAVEL

The DNA of HOPE



Add a little bit of body text





- ACTIVATING
HOPE
Goals
Pathways
Agency



Other notes:

MENTAL TIME TRAVEL

Home and Family
Education and Career
Community and Service
Hobbies and Recreation

Goals

Pathways

Agency

Mental
TIME TRAVEL



A Box of Jigsaw Pieces

With no picture as a reference.

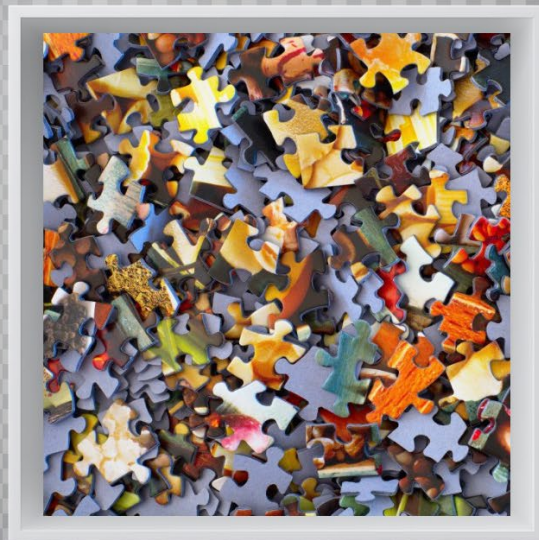
How difficult is it to put the pieces together with out the picture on the box?



SYNERGY OF HOPE



Jigsaw Pieces with the Picture on the Box



The Cover on the Box

The Framework

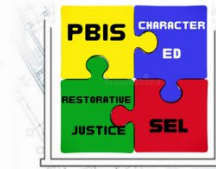
Universal Truth II **CONNECT**

Children succeed when they have meaningful, sustainable relationships with caring adults.

Aces

- Anchor Parent
- Other Caring Adults
- High Expectations
- Opportunities for Success

(FIRST BEARING WALL)



Universal Truth I **BELIEVE**

Children succeed when they are surrounded by adults who believe they can succeed.
All Children are capable of success, NO EXCEPTIONS!
(FOUNDATION)

Universal Truth III **TIME TRAVEL**

Children succeed when they can articulate their future.

Four Destinations

- Home & Family
- Hobbies & Recreation
- Community & Service
- Education & Career

(SECOND BEARING WALL)

Kids at Hope



The Framework

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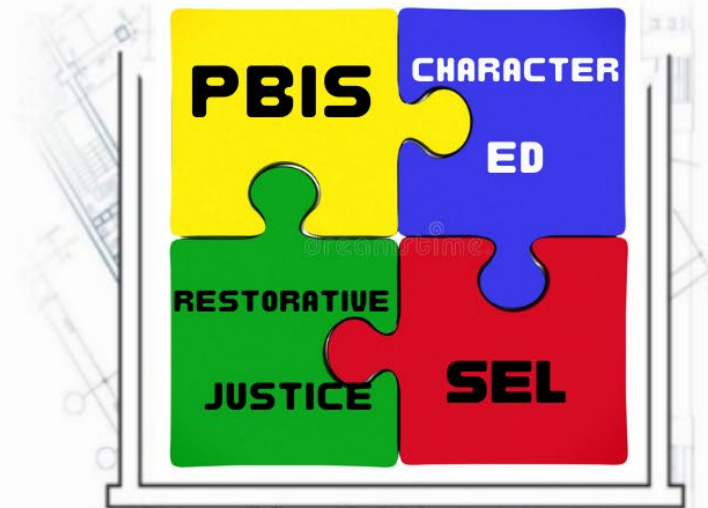
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Questions

Compassion Fatigue and Burnout Project

Wayne Tormala

Crisis Data Review

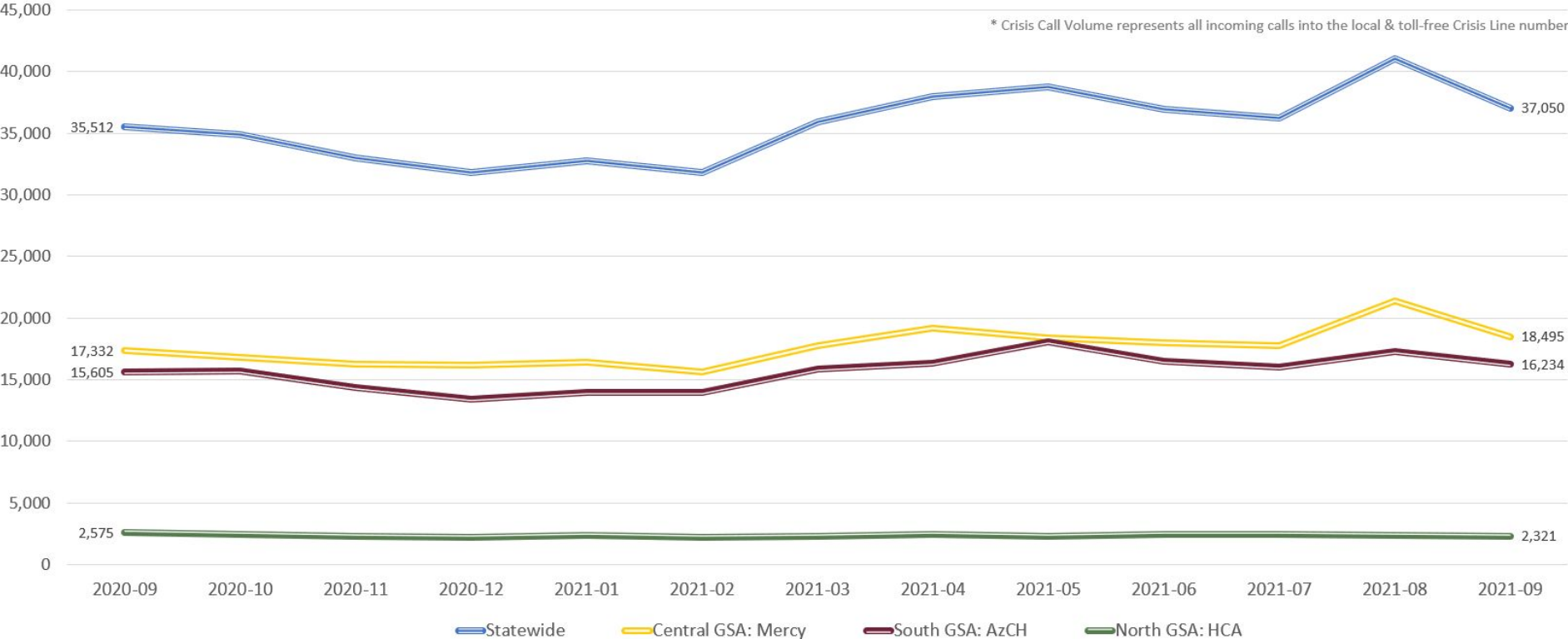
Will Buckley

Business Intelligence Manager

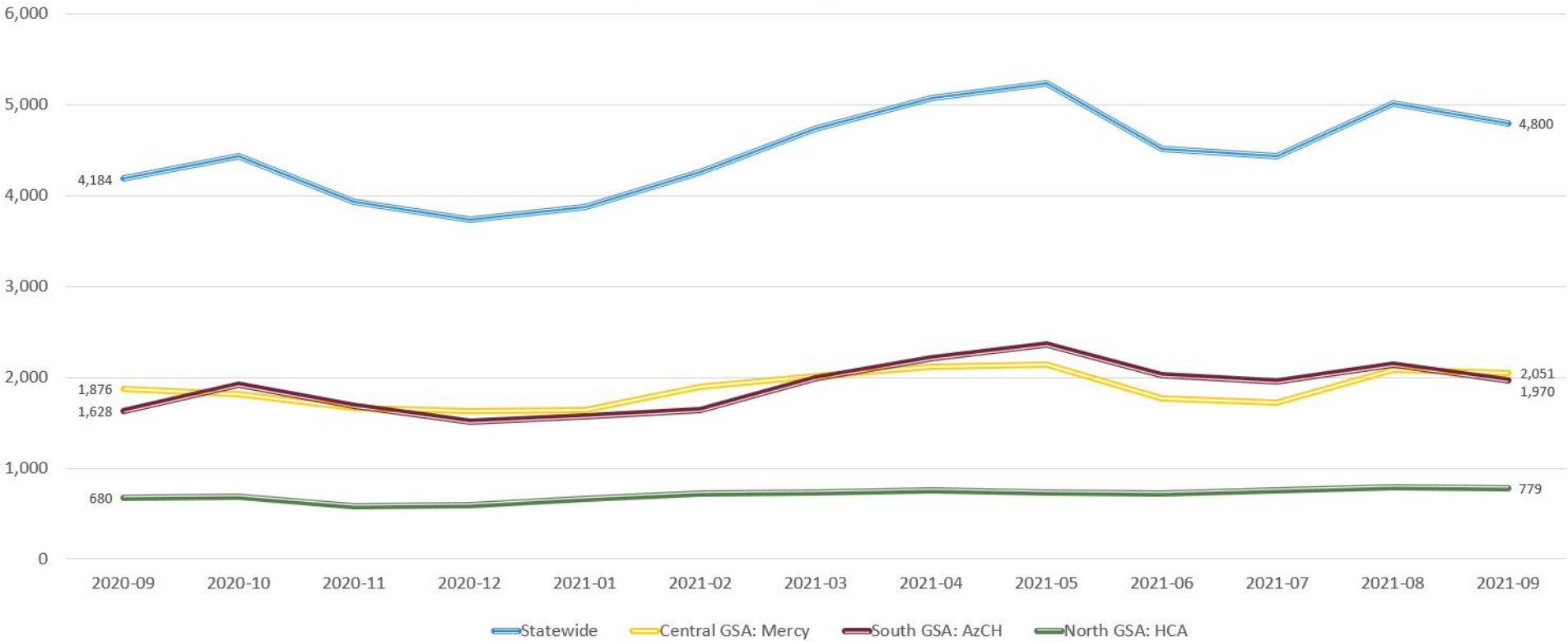
AHCCCS Office of Data Analytics (AODA)

Crisis Call Volume September 2020 - September 2021

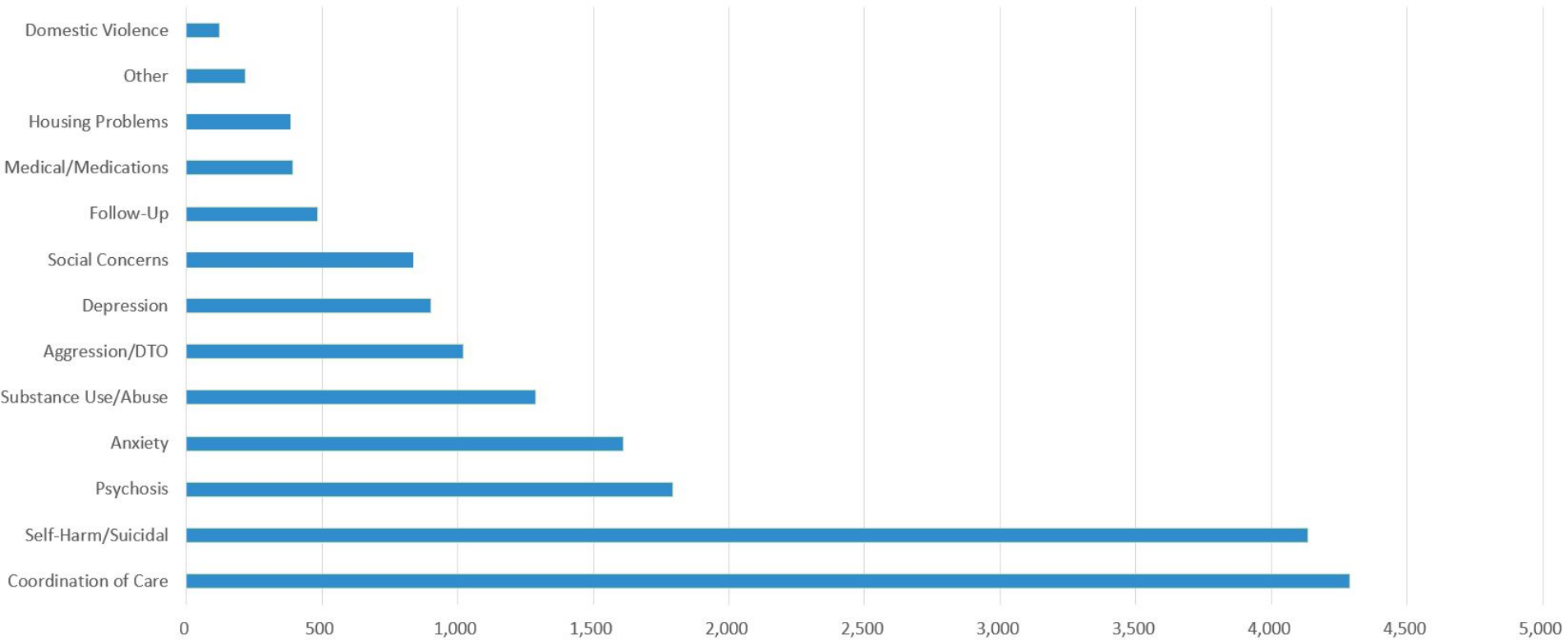
* Crisis Call Volume represents all incoming calls into the local & toll-free Crisis Line numbers



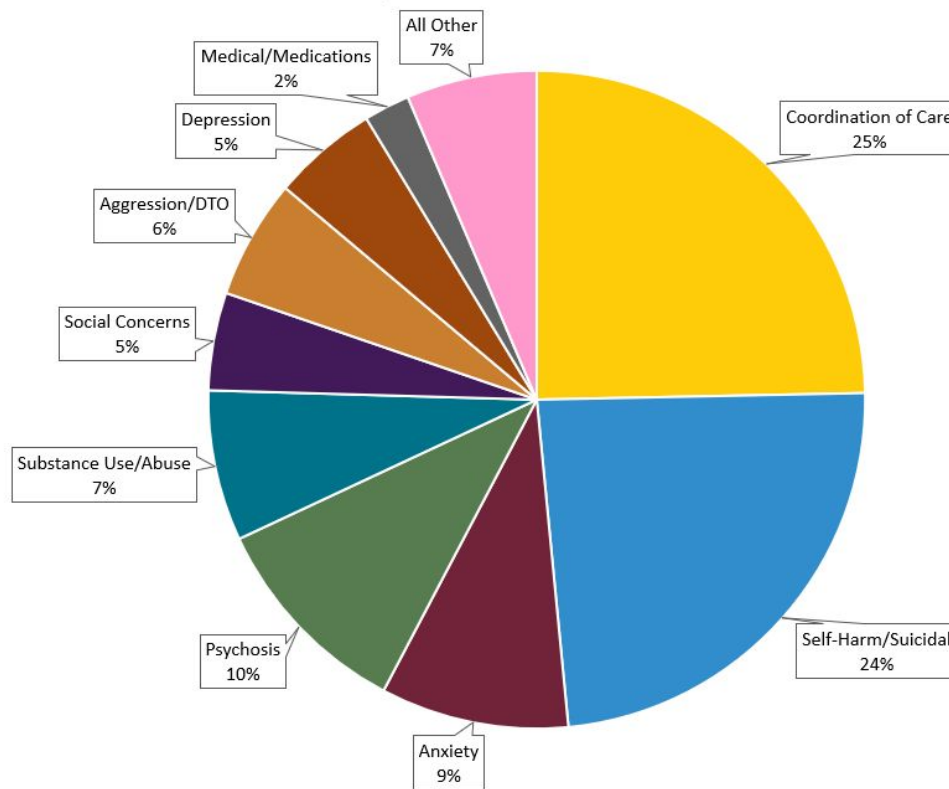
Mobile Team Dispatch Volume September 2020 - September 2021



Crisis Call Center - Top Reasons for Calls September 2021 Statewide

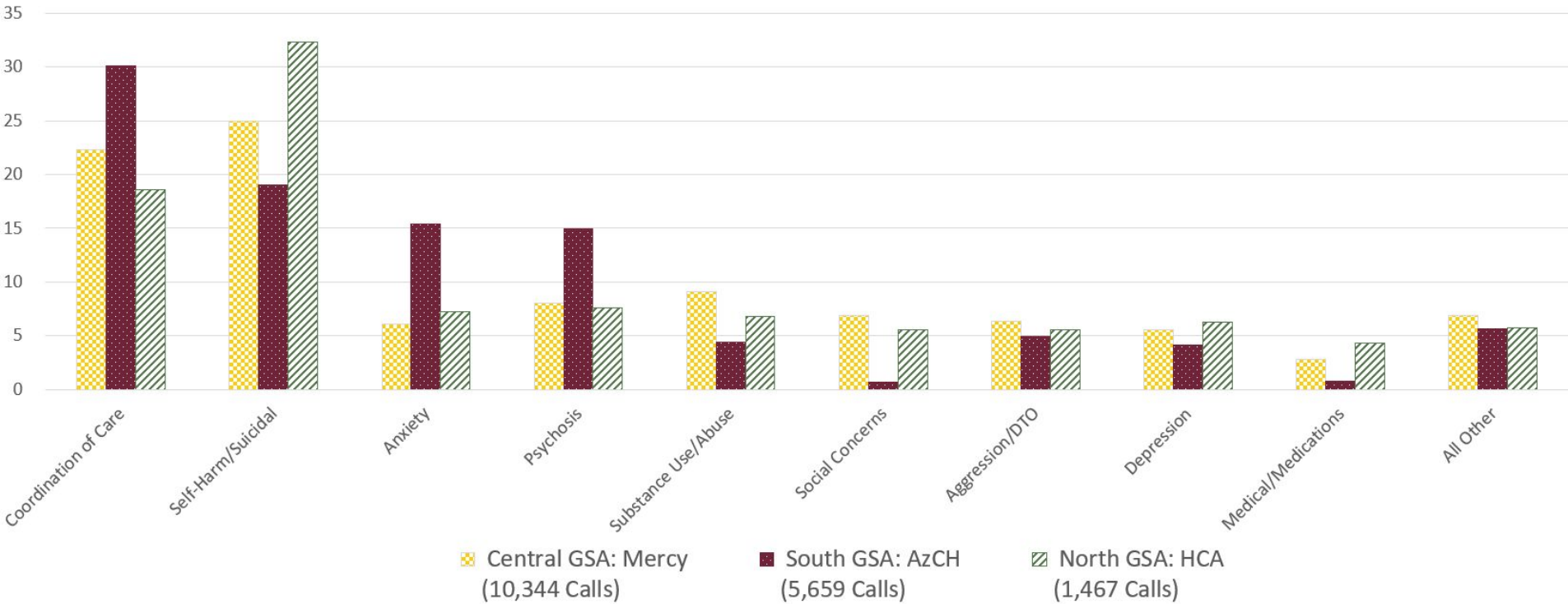


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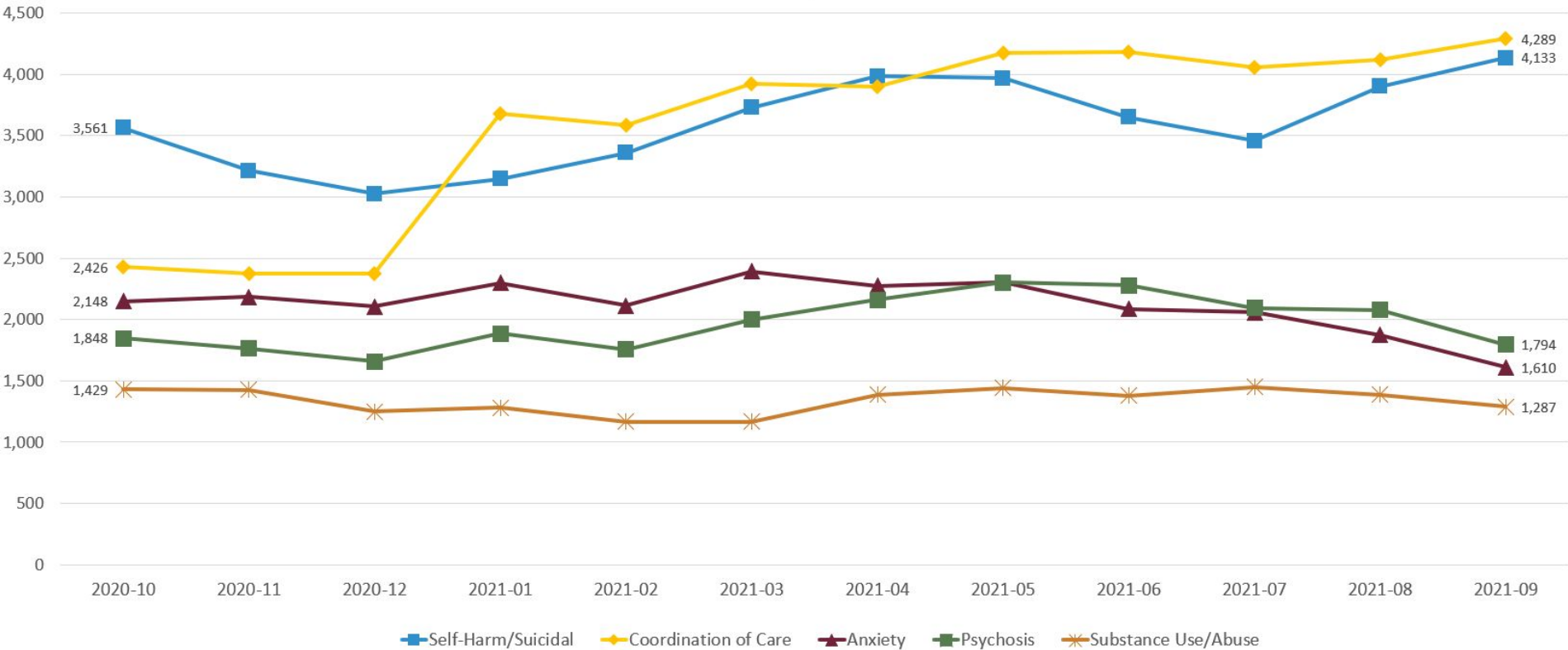


■ Coordination of Care ■ Self-Harm/Suicidal ■ Anxiety ■ Psychosis ■ Substance Use/Abuse ■ Social Concerns ■ Aggression/DTO ■ Depression ■ Medical/Medications ■ All Other

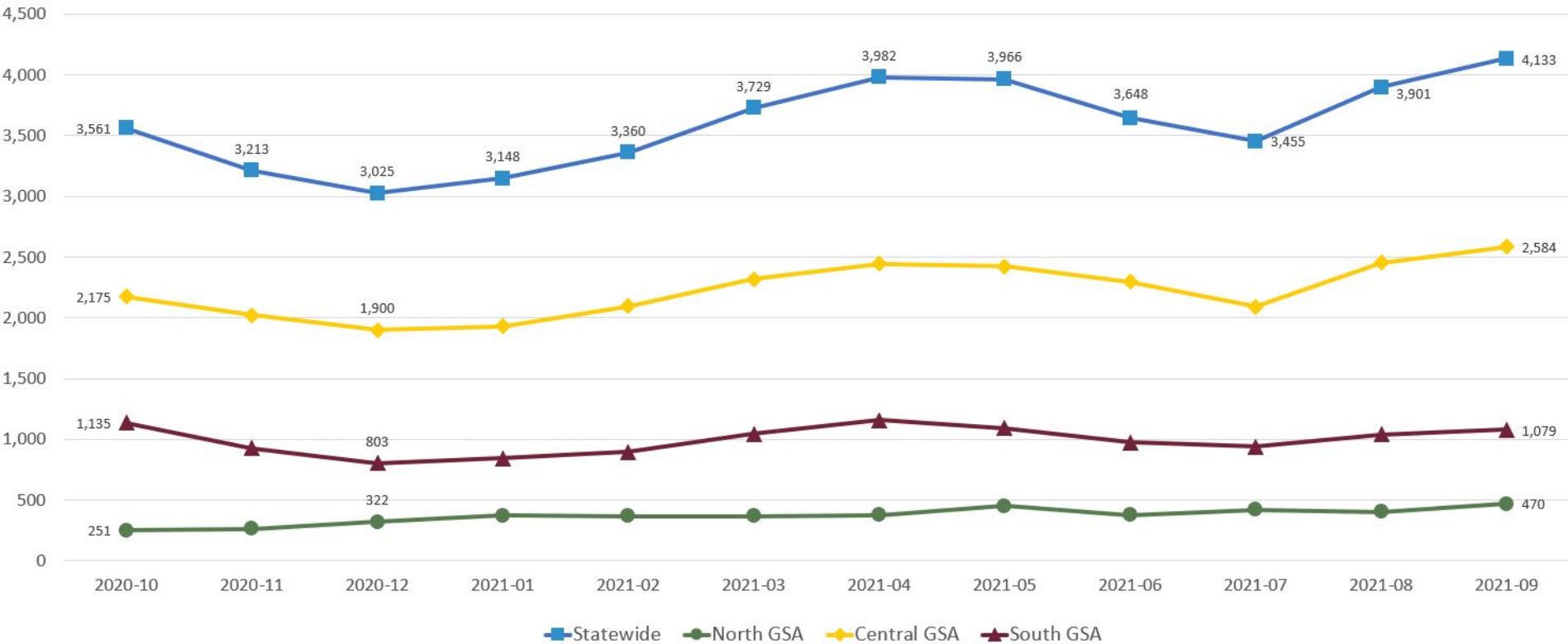
Crisis Call Center - Top Reasons for Calls September 2021 (By RBHA/GSA, Rate Per 100 Calls)



Top Five Reasons For Crisis Calls by Volume October 2020 - September 2021



Self-Harm/Suicidal Call Volume October 2020 - September 2021





Questions, Open Discussion & Wrap Up

Thank you!

- See the Behavioral Health Task Force web page for meeting past meeting presentations -
<https://www.azahcccs.gov/AHCCCS/CommitteesAndWorkgroups/BehavioralHealthTaskForce.html>
- Send future topics you want to discuss to lauren.prole@azahcccs.gov