



COVID-19 Behavioral Health Task Force

November 6, 2020



Welcome to Behavioral Task Force Meeting

- ❖ You were automatically muted upon entry.
- ❖ Please keep yourself on mute throughout the meeting to limit feedback.
- ❖ Do not put us on hold.
- ❖ To unmute your line - click on the microphone icon or press “*6” on your phone.
- ❖ Please use the chat feature for questions.

Thank you.

Agenda

- ❖ Housekeeping: Lauren Prole
- ❖ Welcome: Dr. Sara Salek
- ❖ Community-Wide Integrated Healthcare Strategy PSA: Dr. Sandra Stein
- ❖ Southern Arizona Crisis Line Update: Johnnie Gasper
- ❖ COVID-19 Hotline and Crisis Line Updates: Justin Chase
- ❖ ADHS Update: Teresa Ehnert
- ❖ Immunization Update: Dana Goodloe
- ❖ Questions, Open Discussion & Wrap-Up: All

Community-Wide Integrated Healthcare Strategy PSA

Dr. Sandy Stein
Medical Director for Care Integration
Banner Health

Behavioral Health Epidemic

- Numerous BH symptoms/diagnosis associated with Covid-19 are presenting across the U.S. demonstrating potential increased morbidity and mortality
- CDC reports highest risk for vulnerable groups: Younger adults, racial/ethnic minorities, essential workers and unpaid adult caregivers
- CDC Data (sample June 18th-24th):
 - Young adults aged 18-24: 25% considered suicide, 50% reported anxiety and/or depressive symptoms
 - Overall Americans: Two-fold increase in considering suicide, 1/3 reported anxiety and/or depressive symptoms
 - Compared to previous year: Tripling of Anxiety (26%), Quadrupling of Depression (24%)
 - Significant elevation with black and Hispanic populations
- Youth data: 7/10 report struggling with mental health issues including:
 - Half with anxiety
 - 43 % with depression
 - 61% loneliness
 - Increased risks associated with missed milestones
 - 80% of teens say mental health issues are major concern
 - 80% say they are uncomfortable asking for help
 - Significant risk factor

Behavioral Health Epidemic Continued

- Critical implications from a public health perspective
- Collaborative brainstorming essential including a community-based strategy:
 - Enhanced suicide action planning/crisis planning: Aligned with AHCCCS/ADHS
 - Integrated approaches are even more critical now:
 - PCP/PH Screening
 - Provider education
 - Integrated providers
 - Timely access to BH care with positive screen
 - Collaborative care models
 - BH Innovations: Not one size fits all
 - Leveraging technology
 - Member/community education and awareness
 - Member outreach
 - Stigma reduction
 - BH diagnosis and treatment: Not just a BH issue
 - Need to implement broad strategies prioritizing most vulnerable groups
- **Brainstorming to develop a community-wide integrated healthcare strategy**

Southern Arizona Crisis Line Update

Johnnie Gasper
Manager - Crisis System
Arizona Complete Health

Crisis System-Overview



- IB Calls and Episodes/Primary Presentation
 - Added volume for review against previous year/months
 - Significant change in volume
 - CY2019 against CY2020 CMT activity showed a 5% decrease
 - Supports CMT activations less affected then overall volume and episode changes
 - Pending Full October data
 - Current data suggests increase in October compared to September
 - Predicting a 2.5% increase-only a slight but closer to rolling 12 month average

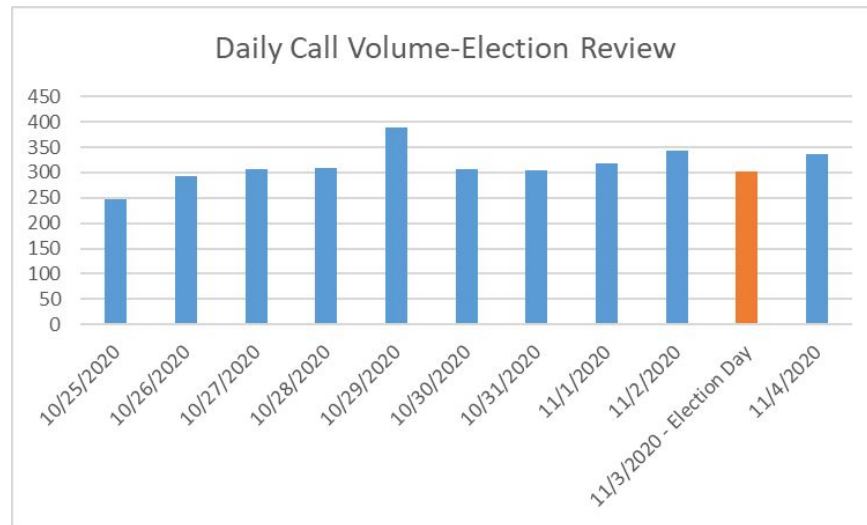
	CY2019 Avg	Rolling 12	Sep-20	Change CY2019	Change Rolling 12
Inbound Volume	10425	9273	8867	-17.6%	-4.6%
	CY2019 Avg	Rolling 12	Sep-20	Change CY2019	Change Rolling 12
Anxiety	25.5%	26.8%	26.2%	0.8%	-0.6%
Self-harm/Suicidal	20.1%	17.9%	18.4%	-1.7%	0.5%
Psychosis	14.1%	13.9%	16.0%	1.9%	2.1%
Substance use/abuse	6.0%	6.5%	7.1%	1.1%	0.7%
Coordination of care	7.6%	9.7%	6.8%	-0.8%	-2.9%
DTO	4.9%	5.0%	5.5%	0.6%	0.5%
Aggression	3.9%	4.9%	5.5%	1.6%	0.6%
Depression	5.7%	5.1%	4.9%	-0.7%	-0.2%
Social Concerns	3.2%	3.4%	3.2%	-0.1%	-0.3%
Other	3.9%	2.1%	2.3%	-1.6%	0.2%
Medical/medications	1.7%	1.7%	1.7%	0.0%	0.0%
DV	1.6%	1.3%	1.2%	-0.4%	-0.1%
Housing problems	1.2%	1.1%	0.6%	-0.5%	-0.4%
Follow up	0.7%	0.6%	0.5%	-0.2%	-0.1%

*Rolling 12 is taken from September 2019-August 2020

Crisis System Continued



- CISM Update
 - Completed CISM response for each Pima County Health Dept. Office
 - High levels of attendance and request for additional support
 - Pima County team members focused on election
 - Reviewing Resiliency Training
 - Beginning contact with previously supported hospitals
- Election Update
 - No notable increase in volume on election day-was lowest since 10/26
 - Presentation will be reviewed after monthly reporting is received to determine if there were any shifts in call types



COVID-19 Hotline, Crisis Line & Resilient Arizona Updates

Justin Chase , LMSW, CPHQ, FACHE
Chief Executive Officer
Crisis Response Network





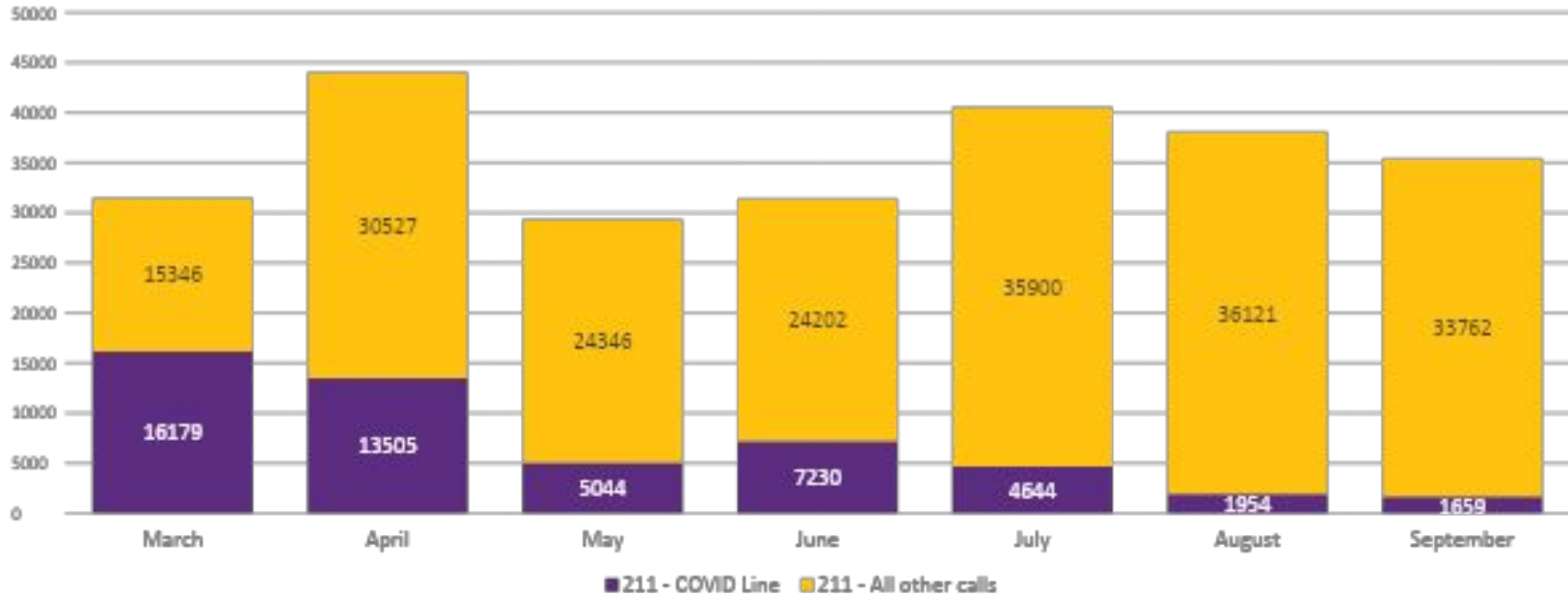
COVID-19 Hotline, Crisis Line & Resilient Arizona Updates

Justin Chase, President/CEO
November 6, 2020

211 Statewide COVID-19 Hotline

211 Call Volume

Total: 250,149 calls

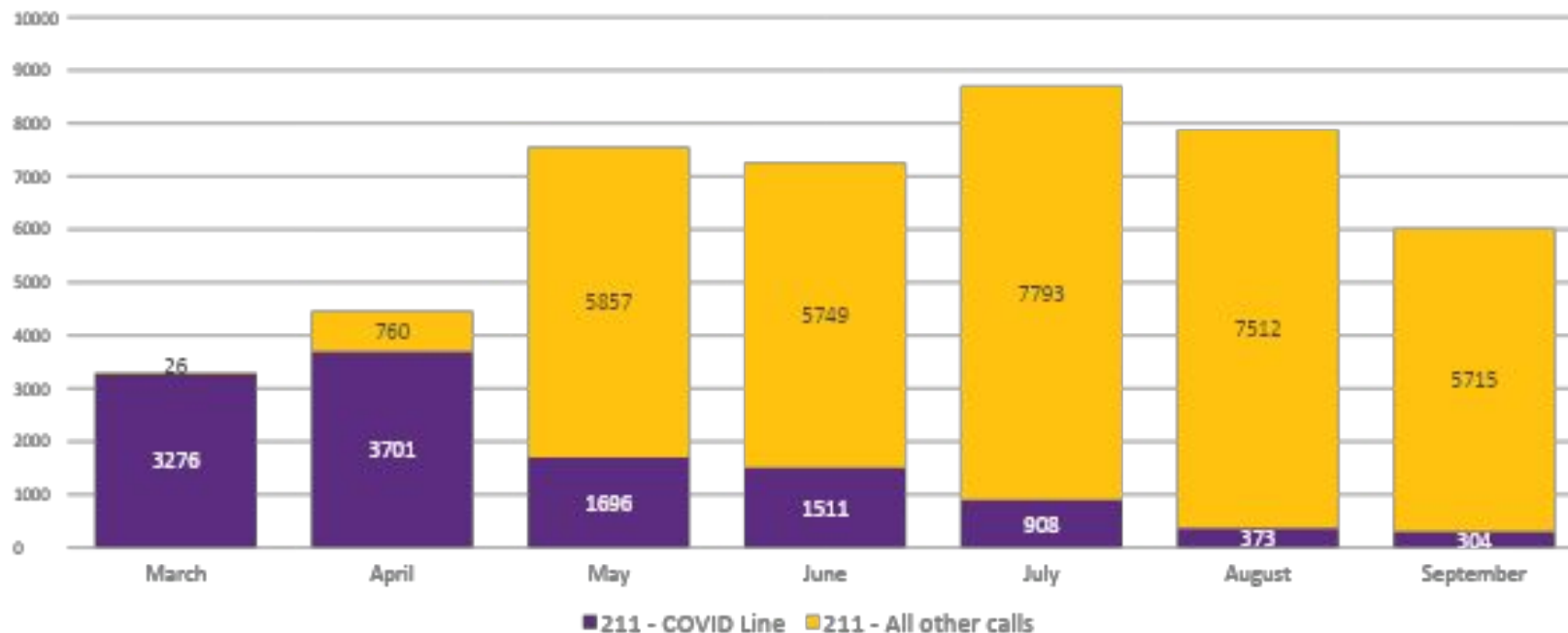


211 Statewide Volume

2.1.1

Arizona

211 Calls Handled by Staff
Total: 45,181 calls



211 Statewide Volume

Top Needs Identified

2.1.1

Arizona

	Jul - 2020	Aug - 2020	Sep - 2020	Total
Utility Assistance	3,748	4,235	4,713	12,696
Housing Expense Assistance	2,592	2,538	3,211	8,341
Disaster Relief Services	923	744	643	2,310
Emergency Shelter	786	826	675	2,287
Residential Housing Options	627	727	701	2,055
Emergency Food	677	663	507	1,847
Housing Search and Information	323	307	249	879
Nutrition Related Public Assistance Programs	163	180	225	568
Administrative Entities	148	139	220	507
Categorical Program Administrative Units	153	149	129	431
Health Education	91	66	228	385
Personal Goods/Services	101	142	103	346
Disease/Disability Specific Screening/Diagnosis	142	76	87	305
Meals	117	72	102	291
Landlord/Tenant Assistance	113	101	73	287
Unemployment Insurance	81	119	76	276
Detoxification	50	133	89	272
General Legal Aid	60	92	95	247

Crisis Line Updates

September vs. October 2020

Measure	September 2020	October 2020	Variance
Total Call Volume	21,391	20,778	2.9% Decrease
Mobile Team Dispatches	2,339	2,294	1.9% Decrease
Reasons for Call			
Depression	684	630	7.9% Decrease
Anxiety	896	744	17% Decrease
Medical	314	390	24.2% Increase
Suicidal/Self-Harm	2,726	2,580	5.4% Decrease
Domestic Violence	95	116	22.1% Increase
Population			
Adults	9,865	9,094	7.8% Decrease
Children (<18)	1,757	1,683	4.2% Decrease

Crisis Line Updates

(2019 vs 2020)

Measure	October 2019	October 2020	Variance
Total Call Volume	22,387	20,778	7.2% Decrease
Mobile Team Dispatches	2,337	2,294	1.8% Decrease
Reasons for Call			
Depression	538	630	17.1% Increase
Anxiety	597	744	24.6% Increase
Medical	260	390	50% Increase
Suicidal/Self-Harm	2,540	2,580	1.6% Increase
Domestic Violence	110	116	5.5% Increase
Population			
Adults	7,694	9,094	18.2% Increase
Children (<18)	1,640	1,683	2.6% Increase

Crisis Line Updates (CY2019 vs Rolling 12)

	CY2019 Avg.	Rolling 12	Change
Aggressive/DTO	6.38%	6.68%	4.98%
Anxiety	6.55%	7.33%	12.13%
Coordination of Care	17.62%	17.74%	0.84%
Depression	5.58%	5.54%	-0.55%
Domestic Violence	1.11%	1.09%	-2.24%
Follow-Up	2.21%	1.91%	-13.56%
Housing Problems	3.92%	3.51%	-10.37%
Medical or Medications	3.54%	3.43%	-2.99%
Psychosis	7.63%	8.20%	7.53%
Self-Harm/Suicidal	25.56%	24.89%	-2.46%
Social Concerns	8.94%	9.71%	8.82%
Substance Abuse	10.96%	9.97%	-8.91%
Total	100.00%	100.00%	

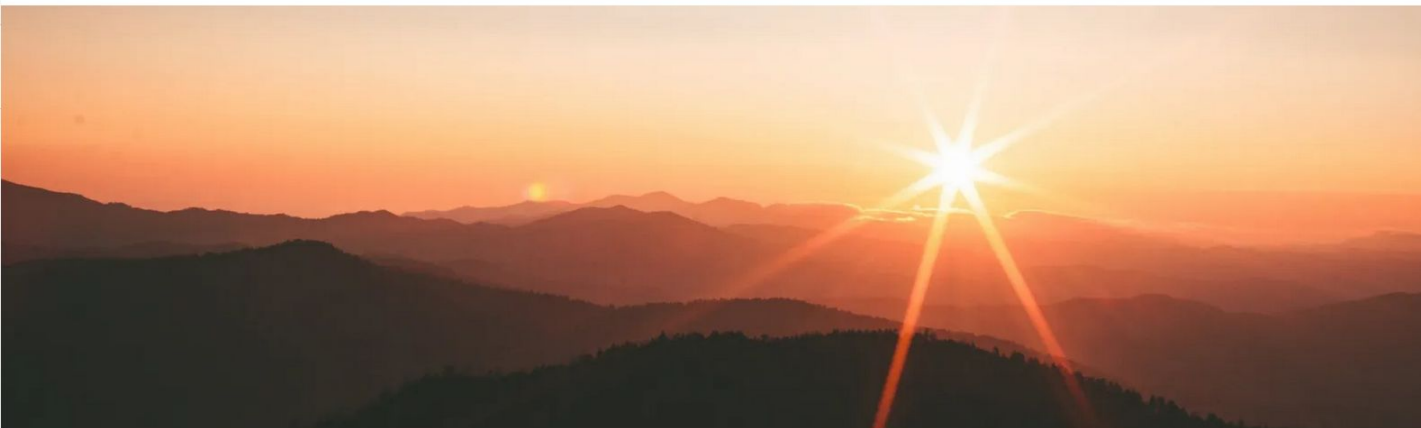
RESILIENT *Arizona*

CRISIS COUNSELING PROGRAM

Call 2-1-1 to connect with an Arizona Crisis Counseling Provider.

RESILIENT *Arizona*
CRISIS COUNSELING PROGRAM

HOME ABOUT PROVIDERS COVID-19 ESPAÑOL MEDIA



What we do

Resilient Arizona Crisis Counseling Program is a federally funded program that helps people and communities recover from the effects of disasters and/or pandemics through short-



Free and confidential

Our services are 100% free and confidential.



Providers

Resilient Arizona providers are located throughout Arizona and specialize in short-term counseling and emotional support. Dial 2-1-1 to connect with a provider today.



Visit www.resilientarizona.org



CALL 2-1-1 TO CONNECT WITH A CRISIS COUNSELING PROVIDER.

CENTRAL ARIZONA



ENPACT - Suicide Prevention Center
Phone: 602-750-4555
Hours of operation: 24/7
Email: enpact@lafro.org

Crisis Preparation and Recovery
Phone: 480-477-5822
Hours of operation: 7 AM - 6 PM
Email: crisisprep@crisisprep.org



RI International
Phone: 602-455-0332
Hours of operation: 8 AM - 6 PM

Family Involvement Center
Phone: 602-268-0555
Hours of operation: 9:30 AM - 5:30 PM
Email: familyinvolvement@fics.org



NORTHERN ARIZONA



The Guidance Center
Phone: 520-754-4545
Hours of operation: 24/7

RI International
Phone: 602-455-0332
Hours of operation: 8 AM - 6 PM



Family Involvement Center
Phone: 602-268-0555
Hours of operation: 9:30 AM - 5:30 PM
Email: familyinvolvement@fics.org

SOUTHERN ARIZONA



La Frontera Center
Phone: 520-389-5685
Hours of operation: 8 AM - 7 PM
Email: lafrontera@lafro.org

RI International
Phone: 602-455-0332
Hours of operation: 8 AM - 6 PM



Family Involvement Center
Phone: 602-268-0555
Hours of operation: 9:30 AM - 5:30 PM
Email: familyinvolvement@fics.org

RESILIENT *Arizona*

CRISIS COUNSELING PROGRAM

Primary Service	Number Served ISP	Number Served RSP	TOTAL
Unique Referrals	1777	1053	2,830
Individual Crisis Counseling	578	306	884
Group Counseling/Public Education	572	416	988
Brief Educational/Supportive Contact	1,460	477	1,937
Total Unique Interactions	2,610	1,199	3,809

ADHS Update

Teresa Ehnert

Bureau Chief, Public Health Emergency Preparedness
Health Emergency Operation Center/ ESF8
PHEP/HPP Director, Arizona

COVID-19 Immunization Update

Dana Goodloe

Arizona Department of Health Services Chief,
Immunization Program Office
Arizona Department of Health Services



COVID-19

VACCINE TASK FORCE

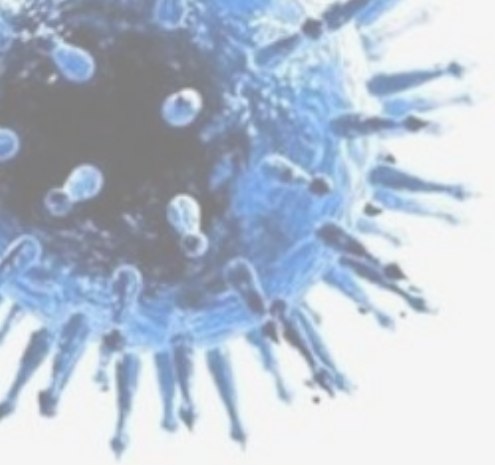
BRIEFING

November 6, 2020

Agenda Discussion Topics

- Flu Resources for Providers
- ACIP Updates on COVID-19 Vaccine
- Draft COVID-19 Vaccination Plan
 - Phased Vaccination Approach
 - Local Allocator System
 - Role of VAPAC
 - Overview of Vaccine Distribution
- Provider Recruitment Update
- **Next Steps & Q&A Discussion**





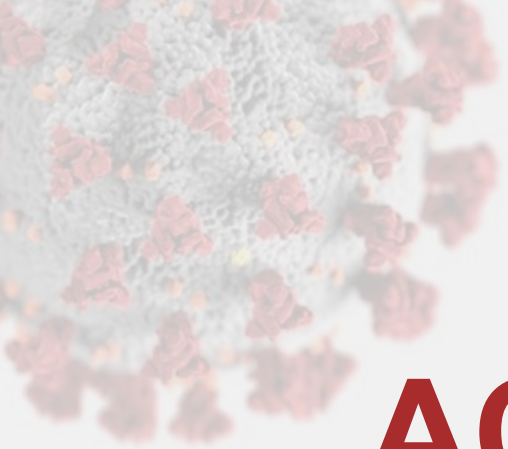
Influenza Provider Resources

Flu Resources for Arizona Providers

- Register vaccine locations on VaccineFinder at <https://locating.health/register>.
- Participate in and share the statewide flu media campaign [ROLL UP YOUR SLEEVE](#) and get your flu vaccine.
- Stay up to date on the state's case counts on the [ADHS flu dashboard](#) and COVID-19 dashboard.
- Employers are encouraged to review the [ADHS Flu Toolkit for Businesses](#).



Find Vaccines Near You



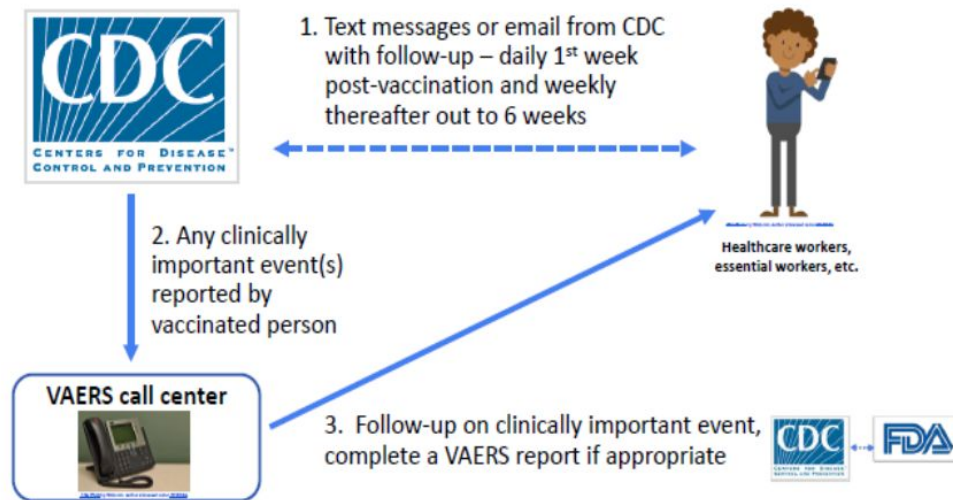
ACIP Updates on COVID-19 Vaccine

Status of COVID-19 Vaccine Development

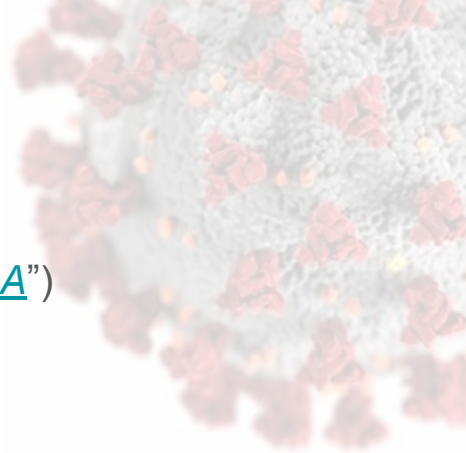
SAFETY & EFFICACY REMAIN TOP PRIORITY

- There are 200 vaccines in development [worldwide](#), including four vaccines in Phase III Clinical Trials in the U.S.
- VRBPAC will be reconvened prior to any FDA action to vote on whether data supports use of vaccine under an emergency use authorization (EUA)
- ACIP vaccine reviews have focused on equitable, just, and fair guidelines for a COVID-19 vaccine to be safe and effective
- Vaccine safety monitoring will continue after there is an EUA through [VAERS](#) and other active surveillance systems

Vaccine safety assessment for essential workers (V-SAFE)



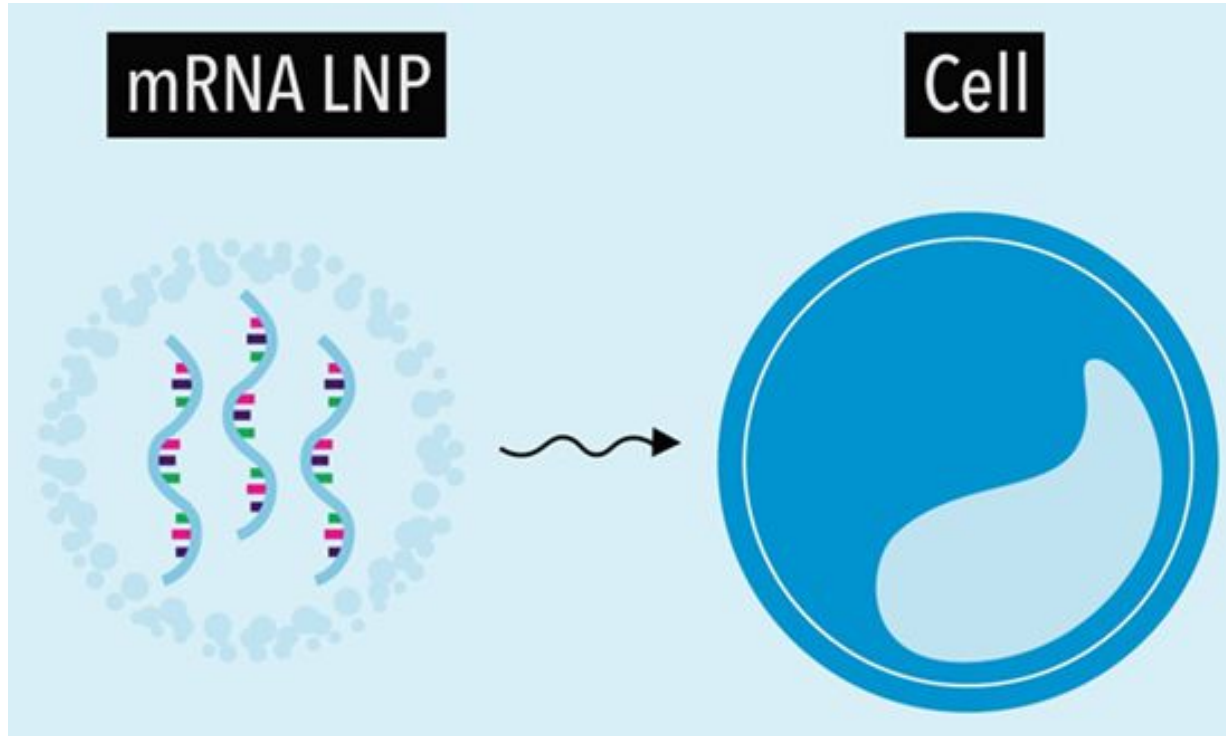
Phase III Clinical Trials in the U.S



- Pfizer/BioNtech: BNT162b2 Vaccine (“[CDC Playbook Vaccine A](#)”)
 - **42,133** participants enrolled as of 10/26/2020
 - 35,771 participants have received their second vaccination
 - 30% of U.S. participants enrolled have “diverse backgrounds”
- Moderna: mRNA-1273 Vaccine **Enrollment Complete** (“[CDC Playbook Vaccine B](#)”)
 - **30,000** participants enrolled as of 10/22/2020
 - 25,654 participants have received their second vaccination
- AstraZeneca: AZD1222 Vaccine announced removal of FDA hold 10/23, resuming Phase III trials
- Janssen: Ad26.COV2.S Vaccine announced lifting of safety pause 10/23, resuming Phase III trials

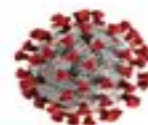
Sources: <https://www.modernatx.com/cove-study>; <https://www.pfizer.com/science/coronavirus/vaccine>; <https://connect.trialscope.com/studies/34986a8a-b779-4169-a35c-5d929149d426>; <https://www.reuters.com/article/us-health-coronavirus-pfizer/pfizer-says-coronavirus-vaccine-study-shows-mostly-mild-to-moderate-side-effects-idUSKBN26631T>

How mRNA Vaccines Are Made



AstraZeneca COVID-19 Vaccine

Non-replicating Viral Vector



Chimpanzee Adenovirus DNA

SARS-CoV2 Spike Protein DNA



Chimp Adenovirus DNA

SARS-CoV2 Spike Protein

Chimp Adenovirus DNA

mRNA



mRNA



mRNA



Spike Proteins



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Health and Wellness for all Arizonans

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ACIP Modeling Strategies for Initial Vaccine Allocation

- Initially vaccinating adults 65+ in Phase 1B generally averts the greatest % of **deaths**
 - Approximately 1 to 11% increase in averted deaths across various scenarios
- Initially vaccinating essential workers or high-risk adults in Phase 1B generally averts the greatest % of **infections**
 - Approximately 1 to 5% increase in averted infections across various scenarios
- The earlier the vaccine roll-out is relative to increasing transmission, the greater the averted percentages and differences between various strategies
- Continued non-pharmaceutical measures will be needed to slow the spread of SARS-CoV-2
- ACIP policy recommendations will weigh immunity and epidemiological considerations, such as possibility of reinfection after 3 months and increased risk of hospitalization among pregnant women

Policy questions that the COVID-19 Vaccine Work Group will further address at another meeting:

- *Should COVID-19 Vaccine “A” be recommended for adults in the U.S.?*
- *Who should be recommended to receive COVID-19 Vaccine “A” during Phase 1?*



Draft COVID-19 Vaccination Plan

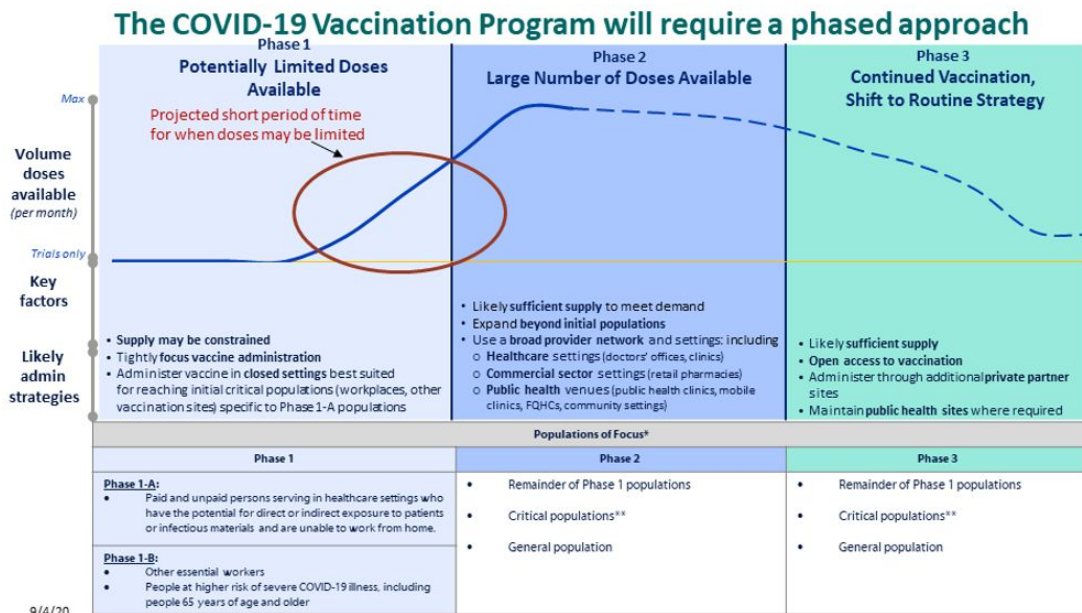
Status of Draft Vaccination Plan *(In Development)*

- The Draft Arizona COVID-19 Vaccination Plan is a working document, which is being updated as we receive more information from CDC.
- An initial draft copy was submitted to CDC on October 16th and shared with local allocators for review and comments.
- More info available on [ADHS website](#)

CDC Vaccination Program Interim Playbook

The Purpose of the CDC [Playbook](#)

- To assist states and their partners with planning and operationalizing a vaccination response to COVID-19
- To inform CDC awardees of required and recommended activities and guidance for COVID-19 vaccination plan development and implementation
- There are 15 detailed sections that cover IIS requirements, reporting, and monitoring, etc.
- Version 2.0 is now available



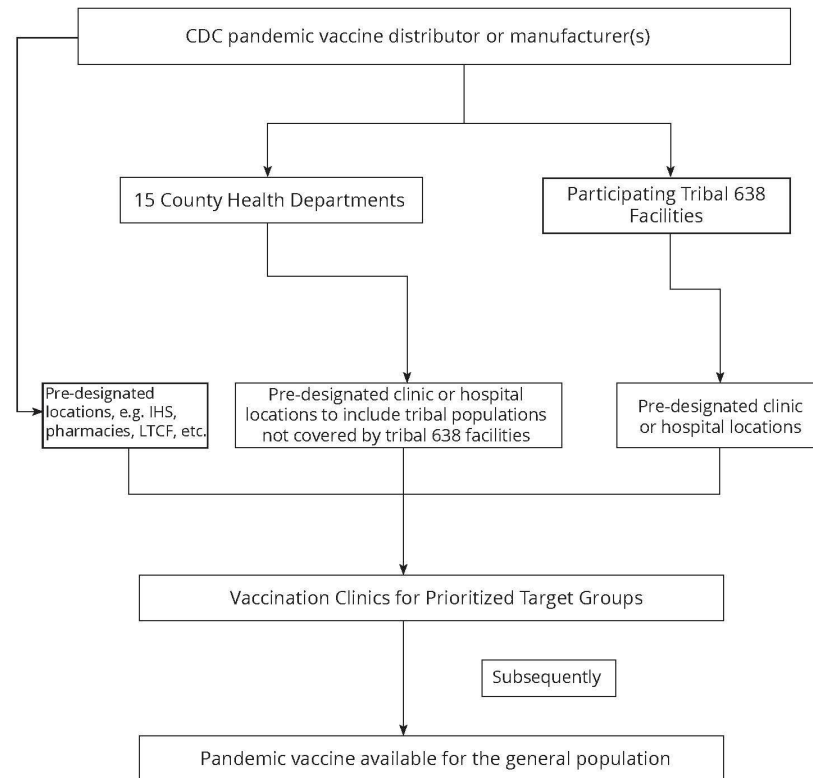
*Planning should consider that there may be initial age restrictions for vaccine products.

**See Section 4: Critical Populations for information on Phase 1 subset and other critical population groups.

Vaccination Plan follows local allocator model

Introduction and Background

- Phased Planning Process & Partner Involvement
- Lessons Learned from H1N1 & Past Vaccination Responses
- Organizational Structure & Role of VAPAC
- Local Allocator System
- *Partner feedback is essential throughout planning process*

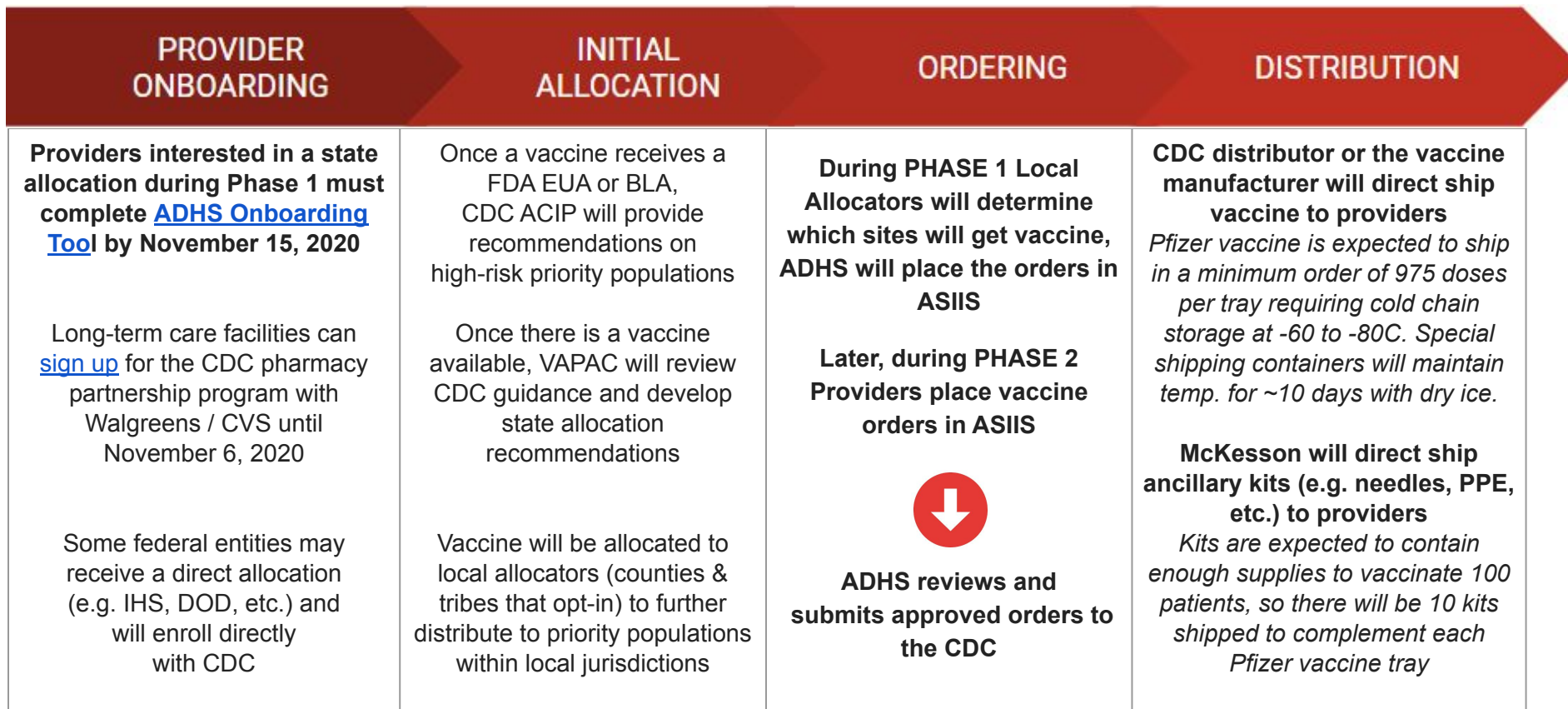


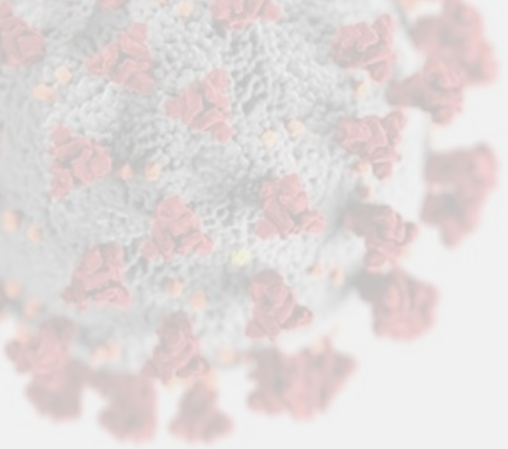
Vaccine and Antiviral Prioritization Advisory Committee (VAPAC)

- VAPAC includes key subject matter experts that play an important role in pandemic vaccine prioritization and allocation
- VAPAC is responsible for reviewing CDC/ACIP guidance and providing recommendations
- ADHS will utilize the recommendations to develop an allocation plan for the state



Overview of Vaccine Distribution Process



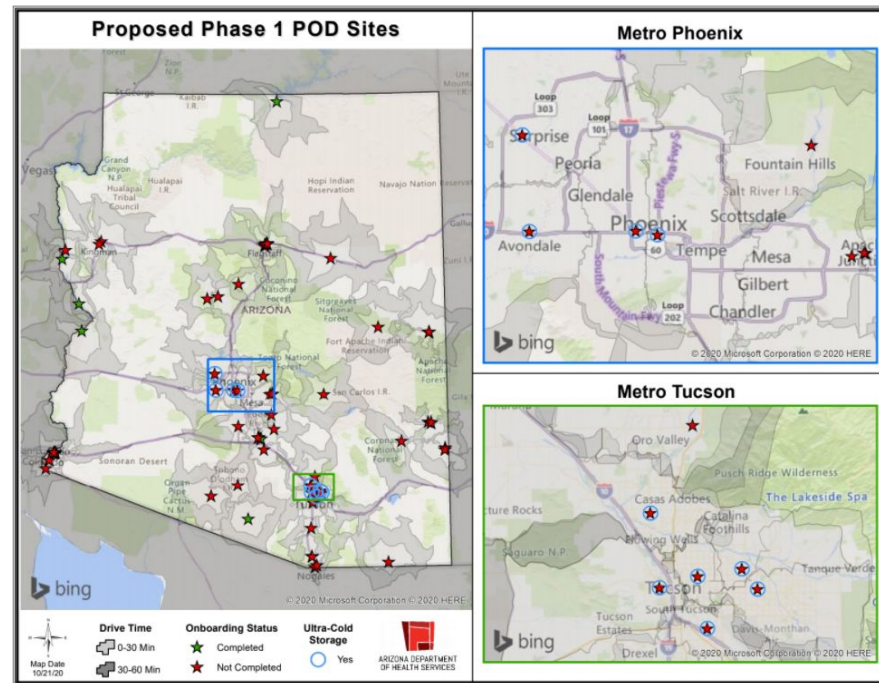


COVID-19

Provider Recruitment & Next Steps

Arizona Provider Onboarding Update

Onboarding Activities as of November 2, 2020	Total
Number of provider locations that have started ADHS Provider Onboarding process	811
Number of provider locations that have completed entire survey, including CDC Provider Agreement	212
Number of potential Phase 1 POD sites proposed by local jurisdictions	83



**ADHS will be responsible for reporting provider information to CDC once provider agreements and data submission are complete.*

Ongoing Provider Recruitment Activities

- County level reports are being distributed weekly to support local planning efforts
- ADHS has promoted the [sign-up](#) process for CDC's Pharmacy Partnership for LTC Program (information on participating and non-participating facilities will be shared with local allocators)
- Providers are encouraged to complete [ADHS Onboarding Tool](#) process to be eligible to receive vaccine by CDC readiness target date - November 15th



COVID-19 Vaccination Plan: Next Steps

- [Draft Arizona COVID-19 Vaccination Plan](#) is available for review on the ADHS website
- CDC has urged states to be ready to receive vaccine by November 15, 2020
- Additional immunization resources for providers are available at:
 - [AIPO TRAIN](#)
 - [TAPI](#)
 - [CDC Vaccine Resources](#)

ANNOUNCEMENT

Providers are encouraged to complete ADHS Onboarding Tool by November 15, 2020

REGISTER ONLINE:

<https://redcap.link/onboard>

...



Questions, Open Discussion & Wrap Up

Next Meeting - November 20th

(Meetings are every other Friday)

Thank You.

Future Topics - Send topics you want to discuss to lauren.prole@azahcccs.gov