

EXHIBIT G: TRANSITION REQUIREMENTS

The receiving Contractor is responsible for allowing transitioning members (for October 1, 2018 enrollment) access to providers as described below. Although AHCCCS recognizes the importance of a smooth transition and preserving the existing relationships between providers and members, in order for the member to continue receiving services from a provider, the provider must agree to serve the member and may participate as a network provider or sign a single case agreement.

Service Type	Provider Type	Adult	Child (under 21 years of age)
BH Services	Specialist	The Contractor shall allow members receiving behavioral health treatment at the time of transition that is provided by a specialist and identified in the member's service plan to be rendered by the specific provider regardless of whether or not the specialist participates in the Contractor's provider network. If the provider remains outside the Contractor's network, the specialist may continue providing the service for the duration of the treatment or six months; whichever occurs first. Cases with extenuating circumstances will be resolved on a case by case basis.	The Contractor shall allow members receiving behavioral health treatment at the time of transition that is provided by a specialist and identified in the member's service plan to be rendered by the specific provider regardless of whether or not the specialist participates in the Contractor's provider network. If the provider remains outside the Contractor's network, the specialist may continue providing the service for the duration of the treatment or six months; whichever occurs first. Cases with extenuating circumstances will be resolved on a case by case basis.
CRS Services	Specialist	The Contractor shall allow members receiving an active course of treatment, identified in the service plan for a serious and chronic physical, developmental or behavioral health condition to receive the services from their established provider for the duration of their treatment or six months; whichever occurs first, regardless of whether or not the specialist participates in the Contractor's provider network. Cases with extenuating circumstances will be resolved on a case by case basis.	The Contractor shall allow members receiving an active course of treatment, identified in the service plan for a serious and chronic physical, developmental or behavioral health condition to receive the services from their established provider for the duration of their treatment or six months; whichever occurs first, regardless of whether or not the specialist participates in the Contractor's provider network. Cases with extenuating circumstances will be resolved on a case by case basis.
CRS Services	MSIC	Transitioning members may continue to utilize their previous MSIC when the receiving Contractor has not been successful in contracting with the MSIC.	Transitioning members may continue to utilize their previous MSIC when the receiving Contractor has not been successful in contracting with the MSIC.

Service Type	Provider Type	Adult	Child (under 21 years of age)
Services requiring ongoing care not generally provided by a primary care provider. (Active Treatment)	Specialist	The Contractor shall allow members receiving an active course of treatment, identified in the service plan, to treat a serious and chronic physical, developmental or behavioral health condition to receive the services from their established provider for the duration of their treatment, or six months; whichever occurs first, regardless of whether or not the specialist participates in the Contractor's provider network. Cases with extenuating circumstances will be resolved on a case by case basis.	The Contractor shall allow children receiving an active course of treatment, identified in the service plan, to treat a serious and chronic physical, developmental or behavioral health condition to receive the services from their established provider for the duration of their treatment, or six months; whichever occurs first, regardless of whether or not the specialist participates in the Contractor's provider network. Cases with extenuating circumstances will be resolved on a case by case basis.
Services provided by any provider who meets the definition of a primary care provider	PCP	The Contractor shall provide, at a minimum, a 90-day transition period for members who have an established relationship with a PCP who does not participate in the Contractor's provider network, during which the member may continue to seek care from their established PCP while the member, Contractor, and/or Contractor care manager finds an alternative PCP within the Contractor's provider network.	The Contractor shall provide, at a minimum, a 90-day transition period, for children who have an established relationship with a PCP who does not participate in the Contractor's provider network, during which the child may continue to seek care from their established PCP while the child and child's parents and/or guardian, the Contractor, and/or Contractor care manager finds an alternative PCP within the Contractor's provider network.
Obstetrics	OB/GYN Specialist	The Contractor shall ensure pregnant women in the third trimester or members anticipated to deliver within 30 days of transition are authorized to receive services from their OB provider and deliver at the chosen delivery site regardless of whether or not the specialist and/or hospital participates in the Contractor's provider network.	The Contractor shall ensure pregnant members in the third trimester or members anticipated to deliver within 30 days of transition are authorized to receive services from their OB provider and deliver at the chosen delivery site regardless of whether or not the specialist and/or hospital participates in the Contractor's provider network.

[END OF SECTION I: EXHIBITS]