

FREQUENTLY ASKED QUESTIONS

ACC AND AMERICAN INDIAN MEMBERS

Q: What is the American Indian Health Program (AIHP) and who does it serve?

A: The American Indian Health Program (AIHP) is currently a fee for service program administered by AHCCCS for eligible American Indians. AIHP reimburses for physical and behavioral health services when provided by or through the Indian Health Services (IHS) or tribally owned or operated organizations. AIHP also pays for physical health services with other medical facilities, such as your local hospital. These facilities are called “non-IHS/638 facilities.”

Q: What changes are happening for AIHP and when will they be effective?

A: Currently most members that are enrolled in AIHP are also enrolled with a Regional Behavioral Health Authority (RBHA) or Tribal RBHA for behavioral health services. On October 1, 2018, AIHP will pay for and handle physical and behavioral health services for most eligible American Indian adults and children. AIHP will also pay for services related to a Children’s Rehabilitative Services condition. Members will still be allowed to choose AIHP and a TRBHA (when available) for behavioral health services.

Q: How will AHCCCS Complete Care impact American Indian members?

A: In addition to the changes to AIHP, American Indian members who have not been determined to be seriously mentally ill will have the choice of integrated care through either AIHP or through AHCCCS Complete Care (“ACC”) health plan. When a member chooses AIHP, the member also has the choice of a TRBHA (when available) to have their care coordinated by the TRBHA.

See additional FAQs related to AHCCCS Complete Care.

Q: Will American Indian members still be allowed to change enrollment?

A: American Indian members can still choose to change enrollment between AIHP or the AHCCCS Complete Care (ACC) Plan at any time. However, a member can still only change from one ACC Plan to another once a year.

American Indian members may continue to choose to receive services at any time from an IHS facility or tribally owned or operated organizations.

Q: Will there be changes for American Indian members who are determined to be seriously mentally ill?

A: American Indian members who are determined to be seriously mentally ill (“SMI”) will receive services from the RBHA but can also still choose AIHP for physical health services. American Indian members determined to be SMI that currently receive services with the TRBHA will stay the same. There is no change in service delivery or choice.

Q: Will the crisis system change?

A: No, the crisis system will remain the same.