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ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

DATE: April 5, 2012

TO: Holders of AHCCCS Contractor Operations Manual

FROM: P.J. Schoenstene, Contracts and Policy Administrator
Division of Health Care Management, AHCCCS

SUBJECT: AHCCCS Contractor Operations Manual (ACOM)
Update, March 2012

This memo describes additions to the ACOM Manual for the month of March:

- Chapter 200, Policy 206 – Claims Payment Responsibility and Claims Filing/Dispute Process for Behavioral Health
The policy was deleted as it has been incorporated into the Fee-For-Service Manual.
- Chapter 400, Policy 419 – ALTCS Network Standards
This policy was updated to include the Division of Developmental Disabilities (DDD) ALTCS information.

Individuals with questions related to this policy should contact P.J. Schoenstene at 602-417-4617 or by e-mail at pj.schoenstene@azahcccs.gov .