

Janice K. Brewer, Governor
Thomas J. Betlach, Director

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Our first care is your health care
ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

April 12, 2010

Carolyn Rose
Chief Executive Officer
Health Choice Arizona
410 North 44th Street
Suite 900
Phoenix, AZ 85008

SUBJECT: Notice to Cure for Failure to Comply with March 2, 2010 Director's Decision:
[REDACTED]

Dear Ms. Rose:

Under the authority granted to Arizona Health Care Cost Containment System (AHCCCS) by Section D, Paragraph 72 and Attachment H) #36 of the Acute Care Contract, AHCCCS issues this Notice to Cure against Health Choice Arizona (HCA). The basis for the notice is HCA's failure to comply with the March 2, 2010 Director's Decision regarding AHCCCS member [REDACTED]

In that Director's Decision, HCA was ordered to immediately authorize the provision of the requested pancreas only transplant, since the evaluation had already taken place. It was not until notified by AHCCCS on April 2nd that this failure was a violation of the Contract and the Decision that HCA complied with the order.

HCA is hereby noticed that any future failure to timely implement a Director's Decision will result in an immediate sanction. If you have any questions regarding this matter, please contact Rodd Mas, Acute Care Operations Manager at 602-417-4072.

Sincerely,

Michael Veit
Contracts and Purchasing Administrator

Cc: Tom Betlach, Director
Kate Aurelius, Deputy Director
Shelli Silver, Assistant Director, DHCM
Kathy Rodham, Finance Manager, DHCM
Rodd Mas, Acute Care Operations Manager, DHCM