

### KidsCare Eligibility Office Activity

	Hotline Calls	New Applications Received-Forms	New Applications Received Children + Parents	New Applications Processed Children + Parents	Renewals Processed Children + Parents	Changes Processed Children + Parents	DES to KidsCare Children	KidsCare to DES*	KidsCare Eligible Children as of the 1st	Medicaid Eligible Children <sup>2</sup> as of the 1st
1998	8,436	6,782	1	1	1	1		1877	0	
1999	35,058	24,169					10,705	22,640	5,283	
2000	48,639	26,727					12,696	26,788	27,765	
2001	63,452	42,581					9,299	35,593	42,875	
2002	85,890	37,078					5,878	30,860	55,697	
2003	88,135	35,874	108,908	117,442	44,382	53,567	6,746	27,981	48,681	
2004	118,603	40,432	105,201	111,540	48,974	48,995	8,680	25,506	49,897	
2005	156,878	33,602	116,886	122,367	50,189	47,079	14,751	23,613	48,083	
2006	158,012	37,528	130,800	123,496	52,707	98,850	15,307	30,564	55,996	
2007	140,288	48,946	117,754	123,145	61,796	151,408	13,058	24,557	58,617	
2008	94,454	32,821	115,486	119,115	85,440	143,365	16,823	29,758	63,530	
Jan. 2009	5,594	2,988	12,248	10,626	7,593	12,815	1,509	2,728	61,201	
Feb. 2009	7,386	4,350	12,297	7,780	4,654	10,956	877	2,796	59,577	
Mar. 2009	10,036	4,021	13,871	11,157	4,525	6,827	891	2,210	57,674	580
Apr. 2009	10,734	4,377	12,915	12,481	4,051	6,760	1,275	2,455	56,380	2,988
May. 2009	11,122	5,681	18,337	17,454	5,680	6,710	1,711	2,547	55,154	6,758
Jun. 2009	11,200	4,788	13,888	12,824	5,646	11,582	1,490	3,492	53,408	9,685
Jul. 2009	11,180	4,075	11,825	11,592	5,529	9,328	1,221	3,215	51,838	12,433
Aug. 2009	10,257	6,045	17,764	17,776	6,214	8,275	1,677	3,444	49,485	14,932
Sep. 2009	9,752	6,725	16,339	12,468	4,989	16,098	1,083	3,538	47,689	16,986
Oct. 2009	9,435	7,233	15,194	18,908	3,855	8,038	1,329	4,202	46,957	18,576
Nov. 2009	6,444	4,926	9,610	13,412	3,778	7,960	952	3,472	46,784	19,550
Dec. 2009	7,334	5,355	11,779	13,860	5,897	6,937	1,142	3,378	46,886	20,985
Jan. 2010	6,353	4,909	10,218	13,083	6,135	6,773	1,710	2,879	45,820	21,979
Feb. 2010	5,779	4,202	8,698	11,023	6,370	8,860	1,210	2,333	42,151	22,357
Mar. 2010	5,489	4,044	8,956	10,060	6,503	7,510	496	2,262	38,599	22,818
Apr. 2010	3,735	2,742	5,055	6,122	5,669	6,706	193	1,843	36,108	22,856
May. 2010	1,727	1,104	1,556	2,346	3,079	5,662	46	1,546	33,708	22,413
Jun. 2010	260 <sup>3</sup>	1,805	2,478	2,309	2,282	5,588	60	886	32,221	21,429
Jul. 2010	293	1,610	2,228	2,187	3,421	4,596	53	846	30,445	21,135
Aug. 2010	235	1,684	2,436	2,482	2,938	5,463	54	1,099	28,782	20,343
Sep. 2010	113	1,155	1,656	1,822	2,347	4,700	23	1,099	27,365	19,323
Oct. 2010	81	703	1,030	792	2,299	4,637	18	1,449	26,188	18,565
Nov. 2010	67	581	818	787	2,572	16,802 <sup>4</sup>	34	7,396	25,086	17,410
Dec. 2010	185	386	605	838	2,191	3,676	12	1,124	23,980	10,226 <sup>4</sup>
Jan. 2011	128	353	526	827	2,517	2,850	11	775	22,944	9,298
Feb. 2011	115	318	529	493	2,800	2,599	15	684	22,158	8,859
Mar. 2011	97	286	450	557	2,880	3,156	8	750	21,050	8,447
Apr. 2011	98	241	357	427	3,044	2,668	12	615	20,128	8,025
May. 2011	79	277	468	465	2,727	1,996	19	563	19,165	7,656
Jun. 2011	60	360	614	591	3,156	2,453	25	644	18,646	7,244
Jul. 2011	59	277	460	452	2,771	1,742	18	533	17,649	6,942*
Aug. 2011	120	351	573	511	2,918	1,651	15	535	16,662	6,489
<b>Total KidsCare Office Enrollment as of September 1, 2011</b>									<b>15,752</b>	<b>6,172</b>

\* Revised August 1, 2011

1 Information for these columns not available until 2003

2 Information for this column does not exist before March 2009

3 Due to a change in the call flow of the AHCCCS Communications Center, only national hot line calls will be reflected in this report effective 7/1/10. Previous months reflected all KidsCare calls to the Communications Center.

4 During November 2010, 7,323 children who were eligible for Medicaid were transferred to DES because the household is Medicaid eligible, and no one is receiving KidsCare.

**Hotline Calls:** Calls to KidsCare Hotline that were answered during the month

**New Applications Received – Forms:** Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received.

**New Applications Received - Children + Parents:** Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the KidsCare database.

**New Applications Processed - Children + Parents:** Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

**Renewals Processed – Children + Parents:** Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

**Changes Processed – Children + Parents:** Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no effect on either premium or eligibility. Each eligible person in the household with the change is counted.

**DES to KidsCare Children:** Beginning December 2006: Children whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the "New Applications Received" and "New Applications Processed" counts.

**KidsCare to DES:** Child applicants who are already Title XIX through DES at the time of application or who are eligible for KidsCare and are subsequently approved for Title XIX by DES, and moved to DES caseloads.

**Medicaid Eligible Children:** Children determined by the KidsCare Office to be eligible for Medicaid. (beginning March 2009)

Beginning November 2009, calendar months are used for all reported information.