

## KidsCare Eligibility Office Activity

	Hotline Calls	New Applications Received-Forms	New Applications Received Children + Parents	New Applications Processed Children + Parents	Renewals Processed Children + Parents	Changes Processed Children + Parents	DES to KidsCare Children	KidsCare to DES*	KidsCare Eligible Children as of the 1st	Medicaid Eligible Children** as of the 1st
1998	8,436	6,782	*					1877	0	
1999	35,058	24,169					10,705	22,640	5,283	
2000	48,639	26,727					12,696	26,788	27,765	
2001	63,452	42,581					9,299	35,593	42,875	
2002	85,890	37,078					5,878	30,860	55,697	
2003	88,135	35,874	108,908	117,442	44,382	53,567	6,746	27,981	48,681	
2004	118,603	40,432	105,201	111,540	48,974	48,995	8,680	25,506	49,897	
2005	156,878	33,602	116,886	122,367	50,189	47,079	14,751	23,613	48,083	
2006	158,012	37,528	130,800	123,496	52,707	98,850	15,307	30,564	55,996	
2007	140,288	48,946	117,754	123,145	61,796	151,408	13,058	24,557	58,617	
Jan. 2008	9,412	2,397	7,257	7,624	7,759	11,642	1,291	1,711	63,530	
Feb. 2008	9,042	2,872	9,285	8,597	7,361	10,912	1,441	1,762	63,585	
Mar. 2008	8,642	3,712	11,734	11,436	7,639	15,857	2,118	2,101	64,240	
Apr. 2008	10,206	2,813	8,968	10,267	8,859	10,615	1,312	2,271	65,064	
May. 2008	8,818	2,415	8,116	9,063	8,142	11,895	1,294	2,439	66,317	
Jun. 2008	9,495	2,459	8,809	9,253	6,543	10,702	1,193	2,393	65,837	
Jul. 2008	7,621	2,285	8,214	8,777	6,200	12,157	1,130	2,663	65,913	
Aug. 2008	7,149	2,925	12,167	12,174	5,849	11,585	1,744	2,787	65,013	
Sep. 2008	6,784	2,798	10,199	10,321	5,083	11,219	1,243	2,549	64,384	
Oct. 2008	6,500	2,660	9,709	10,504	5,368	13,016	1,322	3,080	64,153	
Nov. 2008	5,339	3,190	12,130	12,695	6,065	12,428	1,476	3,061	64,754	
Dec. 2008	5,446	2,295	8,898	8,404	10,572	11,337	1,259	2,941	64,377	
Jan. 2009	5,594	2,988	12,248	10,626	7,593	12,815	1,509	2,728	61,201	
Feb. 2009	7,386	4,350	12,297	7,780	4,654	10,956	877	2,796	59,577	
Mar. 2009	10,036	4,021	13,871	11,157	4,525	6,827	891	2,210	57,674	580
Apr. 2009	10,734	4,377	12,915	12,481	4,051	6,760	1,275	2,455	56,380	2,988
May. 2009	11,122	5,681	18,337	17,454	5,680	6,710	1,711	2,547	55,154	6,758
Jun. 2009	11,200	4,788	13,888	12,824	5,646	11,582	1,490	3,492	53,408	9,685
Jul. 2009	11,180	4,075	11,825	11,592	5,529	9,328	1,221	3,215	51,838	12,433
Aug. 2009	10,257	6,045	17,764	17,776	6,214	8,275	1,677	3,444	49,485	14,932
Sep. 2009	9,752	6,725	16,339	12,468	4,989	16,098	1,083	3,538	47,689	16,986
Oct. 2009	9,435	7,233	15,194	18,908	3,855	8,038	1,329	4,202	46,957	18,576
Nov. 2009	6,444	4,926	9,610	13,412	3,778	7,960	952	3,472	46,784	19,550
Dec. 2009	7,334	5,355	11,779	13,860	5,897	6,937	1,142	3,378	46,886	20,985
Jan. 2010	6,353	4,909	10,218	13,083	6,135	6,773	1,710	2,879	45,820	21,979
Feb. 2010	5,779	4,202	8,698	11,023	6,370	8,860	1,210	2,333	42,151	22,357
Mar. 2010	5,489	4,044	8,956	10,060	6,503	7,510	496	2,262	38,599	22,818
Apr. 2010	3,735	2,742	5,055	6,122	5,669	6,706	193	1,843	36,108	22,856
May. 2010	1,727	1,104	1,556	2,346	3,079	5,662	46	1,546	33,708	22,413
June, 2010	***260	1,805	2,478	2,309	2,282	5,588	60	2,886	32,221	21,429
<b>Total KidsCare Enrollment as of July 1, 2010</b>									<b>30,445</b>	<b>21,135</b>

\* Information for these columns not available until 2003

\*\* Information for this column does not exist before March 2009

\*\*\*Due to a change in the call flow of the AHCCCS Communications Center, only national hot line calls will be reflected in this report effective 7/1/10. Previous months reflected all KidsCare calls to the Communications Center.

**Hotline Calls:** Calls to KidsCare Hotline that were answered during the month

**New Applications Received – Forms:** Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received.

**New Applications Received - Children + Parents:** Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the KidsCare database.

**New Applications Processed - Children + Parents:** Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

**Renewals Processed – Children + Parents:** Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

**Changes Processed – Children + Parents:** Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no effect on either premium or eligibility. Each eligible person in the household with the change is counted.

**DES to KidsCare Children:** Beginning December 2006: Children whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the "New Applications Received" and "New Applications Processed" counts.

**KidsCare to DES:** Child applicants who are already Title XIX through DES at the time of application or who are eligible for KidsCare and are subsequently approved for Title XIX by DES, and moved to DES caseloads.

Medicaid Eligible Children: Children determined by the KidsCare Office to be eligible for Medicaid. (beginning March 2009)

Beginning November 2009, calendar months are used for all reported information