

## KidsCare Eligibility Office Activity

	Hotline Calls	New Applications Received-Forms	New Applications Received Children + Parents	New Applications Processed Children + Parents	Renewals Processed Children + Parents	Changes Processed Children + Parents	DES to KidsCare Children	KidsCare to DES Children	KidsCare Eligible Children as of the 1st
1998	8,436	6,782	*					1877	0
1999	35,058	24,169					10,705	22,640	5,283
2000	48,639	26,727					12,696	26,788	27,765
2001	63,452	42,581					9,299	35,593	42,875
2002	85,890	37,078					5,878	30,860	55,697
2003	88,135	35,874	108,908	117,442	44,382	53,567	6,746	27,981	48,681
2004	118,603	40,432	105,201	111,540	48,974	48,995	8,680	25,506	49,897
2005	156,878	33,602	116,886	122,367	50,189	47,079	14,751	23,613	48,083
Jan. 2006	11,788	2,273	10,671	9,446	4,071	3,672	1,317	1,782	55,996
Feb. 2006	10,625	2,956	10,748	9,350	4,085	5,467	1,194	1,660	55,546
Mar. 2006	11,965	3,362	12,542	11,863	4,724	16,396	1,236	1,477	55,884
Apr. 2006	11,017	2,816	10,444	9,898	3,558	10,042	1,088	1,725	57,082
May. 2006	13,199	2,016	10,336	11,804	6,148	8,140	1,383	1,947	58,370
Jun. 2006	13,669	2,630	10,225	11,507	6,083	7,073	1,387	2,603	59,250
Jul. 2006	13,466	2,871	10,022	9,067	5,886	6,901	1,539	3,149	58,313
Aug. 2006	17,595	4,827	13,932	10,549	4,219	8,259	1,534	3,010	57,818
Sep. 2006	15,730	2,675	10,233	10,144	5,170	14,510	1,414	2,960	56,898
Oct. 2006	16,538	3,504	9,699	9,650	3,259	7,291	1,054	3,277	57,438
Nov. 2006	11,785	4,719	10,807	12,569	3,295	9,261	1,407	3,197	57,854
Dec. 2006	10,635	2,879	11,141	7,649	2,209	1,838	754	3,777	58,246
Jan. 2007	13,789	3,512	8,060	11,742	2,899	11,833	813	3,824	58,617
Feb. 2007	12,417	5,509	13,447	12,750	2,970	12,631	972	2,202	58,899
Mar. 2007	13,839	5,455	12,604	13,561	3,328	18,648	995	2,185	61,478
Apr. 2007	12,906	3,554	8,836	10,384	2,912	11,543	513	1,814	62,290
May. 2007	12,648	3,842	8,441	8,447	3,618	12,329	638	2,148	64,261
Jun. 2007	10,317	4,324	9,962	10,404	4,879	11,688	1,412	2,065	64,453
Jul. 2007	10,742	3,754	8,227	9,739	4,304	12,525	1,265	1,827	64,424
Aug. 2007	12,281	3,639	8,114	8,401	6,033	13,182	1,255	1,987	65,552
Sep. 2007	10,415	5,392	12,757	9,413	3,375	12,818	1,652	1,839	65,376
Oct. 2007	12,213	3,851	9,882	10,535	8,977	11,311	1,268	1,579	65,189
Nov. 2007	9,993	3,447	9,403	9,201	9,695	11,182	1,204	1,657	65,049
Dec. 2007	8,728	2,667	8,021	8,568	8,806	11,718	1,071	1,430	64,115
Jan. 2008	9,412	2,397	7,257	7,624	7,759	11,642	1,291	1,711	63,530
Feb. 2008	9,042	2,872	9,285	8,597	7,361	10,912	1,441	1,762	63,585
Mar. 2008	8,642	3,712	11,734	11,436	7,639	15,857	2,118	2,101	64,240
Apr. 2008	10,206	2,813	8,968	10,267	8,859	10,615	1,312	2,271	65,064
May. 2008	8,818	2,415	8,116	9,063	8,142	11,895	1,294	2,439	66,317
Jun. 2008	9,495	2,459	8,809	9,253	6,543	10,702	1,193	2,393	65,837
Jul. 2008	7,621	2,285	8,214	8,777	6,200	12,157	1,130	2,663	65,913
Aug. 2008	7,149	2,925	12,167	12,174	5,849	11,585	1,744	2,787	65,013
Sep. 2008	6,784	2,798	10,199	10,321	5,083	11,219	1,243	2,549	64,384
Oct. 2008	6,500	2,660	9,709	10,504	5,368	13,016	1,322	3,080	64,153
Nov. 2008	5,339	3,190	12,130	12,695	6,065	12,428	1,476	3,061	64,754
Dec. 2008	5,446	2,295	8,898	8,404	10,572	11,337	1,259	2,941	64,377
<b>Total KidsCare Enrollment as of January 1, 2009</b>									<b>61,201</b>

\* Information for these columns not available until 2003

**Hotline Calls:** Calls to KidsCare Hotline that were answered during the month

**New Applications Received – Forms:** Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received.

**New Applications Received - Children + Parents:** Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the KidsCare database.

**New Applications Processed - Children + Parents:** Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

**Renewals Processed – Children + Parents:** Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

**Changes Processed – Children + Parents:** Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no effect on either premium or eligibility. Each eligible person in the household with the change is counted.

**DES to KidsCare Children:** Beginning December 2006: Children and parents whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the "New Applications Received" and "New Applications Processed" counts.

**KidsCare to DES Children:** Children who have applied or who are eligible for KidsCare and are identified by KidsCare staff as meeting Title XIX requirements. Their applications are forwarded to DES for determination. These children may be included in any of the other counts.