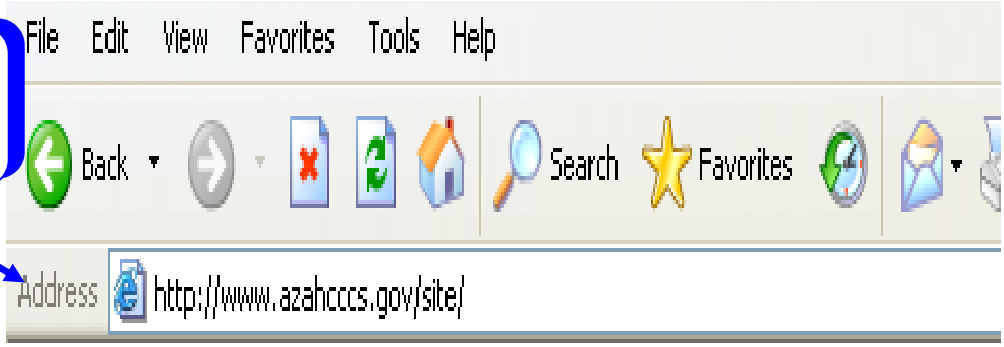
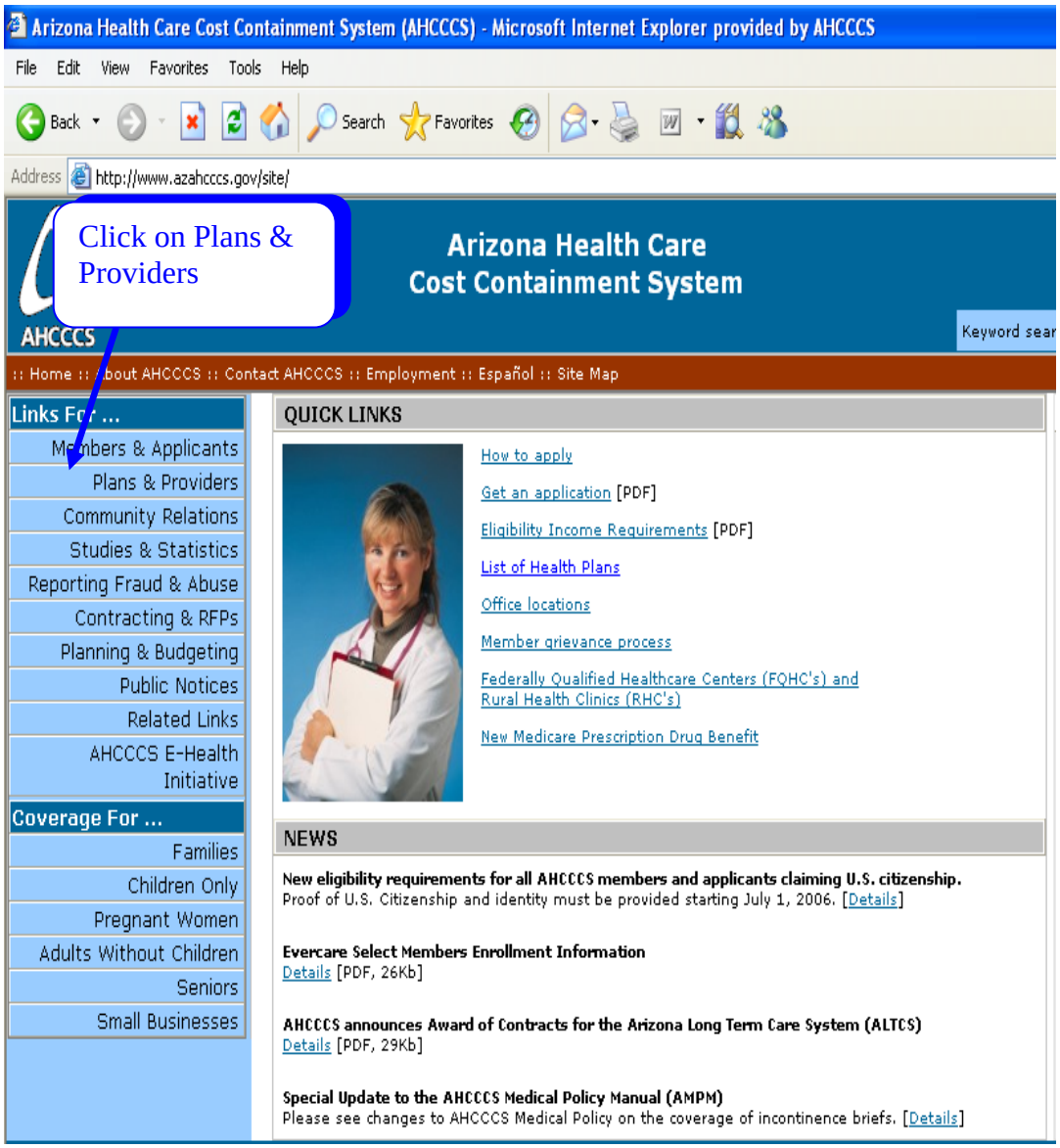
AHCCCS ON-LINE CLAIM SUBMISSION MANUAL

Section 1:

How to sign on

Go to the AHCCCS Web-site (www.azahcccs.gov/site/)



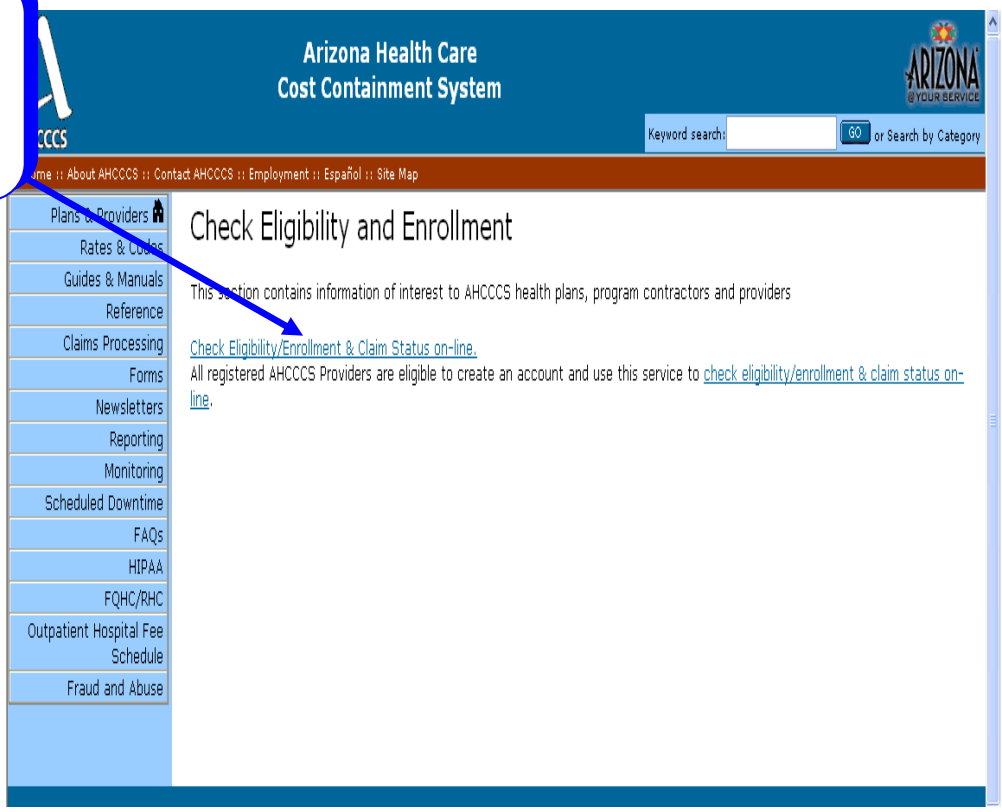


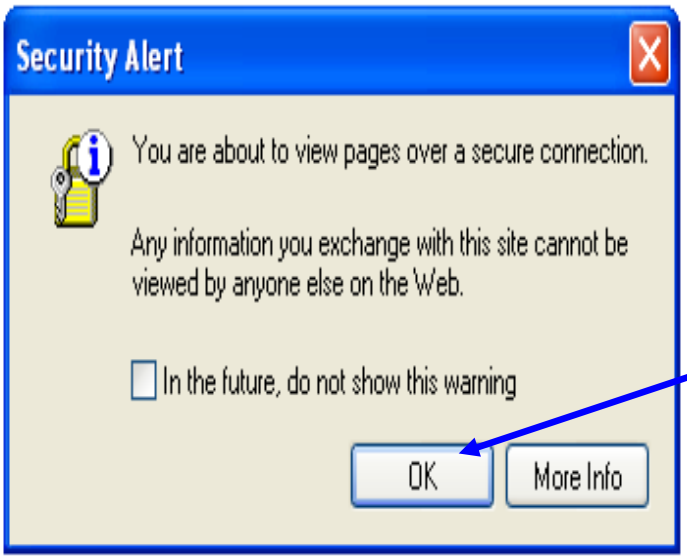
Click on

Check Eligibility / Enrollment & Claim Status on-line

Click on

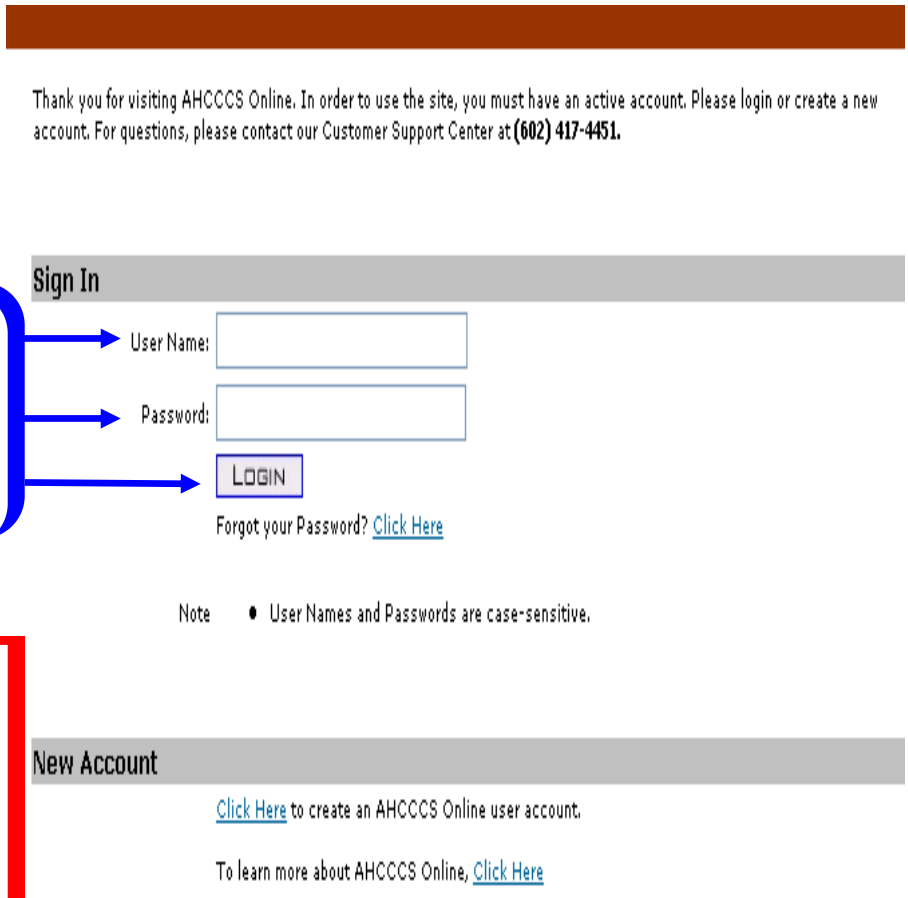
Check Eligibility / Enrollment Claim Status on-line





A Security Alert box will appear (for first time users only).

Just click on the OK button.



Enter your User Name

Password

Click on Login

NOTE:

If you do not have a User Name and Password or are a first time user go to Section 2 (Create ID & Password)

Click on

Claim Submission.

Note:

See Section 4 – 4.c

For instructions on how to submit your claims.

AHCCCS

Arizona Health Care Cost Containment System

:: FAQ :: LogOut ::

Main Menu

- Eligibility and Enrollment Status
- Provider Information
- Claim Status
- Electronic Remittance Advice
- Prior Authorization Inquiry
- Newborn Notification
- Claim Submission

Account Information

- User Name: anonymous
- User ID: 0000015
- Type: Individual
- IP: 170.68.241.1
- Provider ID: 000000
- User Account

CONFIRMED SECURE WEB SITE
Health Care Cost Co
CLICK TO VERIFY
JUL 17 2006 10:41:02

For security purposes, your session will b

Claim Status allows providers to check the status of **Fee-For-Service** c
capitated Health Plan, please contact the Health Plan for claim inquiries. F
information, please click on Health Plan Listing.

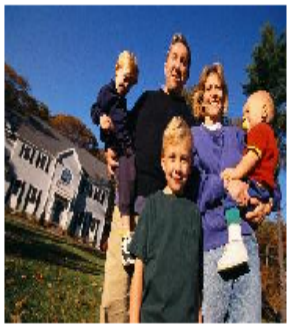
Claim Submission allows providers to submit **Fee-For-Service** claims to
Professional, Institutional and Dental claims will be accepted.

Prior Authorization Inquiry will allow providers to verify the status of prev

Eligibility and Enrollment Status allows providers to verify an AHCCCS re
Health Plan. Providers also can obtain Medicare and other third party cov

Newborn Notification allows providers to submit newborn information to A
Center is not available.

Provider Information allows providers to update their correspondence ad
update) their Service and Pay-To Addresses, Group Affiliations and Autho
please click on AHCCCS Provider Registration.



The AHCCCS mainframe systems will ha
downtimes (usually weekends), the web
602-417-4444. During system downtim
immediate assistance regarding eligibility
for eligibility inquiries at **602-417-7200**
at **602-417-7670**. For a full list of conta