



SOLICITATION AMENDMENT #1

<p align="center">YH20-0001 HEAplus Maintenance and Operations RFP</p>	<p align="center">Solicitation Due Date: March 24, 3:00 pm Arizona Time</p>	<p>Procurement Officer: Meggan LaPorte</p> <p>Email: procurement@azahcccs.gov</p>
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A signed copy of this amendment must be submitted with your solicitation response.

This Solicitation is amended as follows:

The attached Answers to Questions are incorporated as part of this solicitation amendment.

<p>OFFEROR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS SOLICITATION AMENDMENT.</p>	<p>THIS SOLICITATION AMENDMENT IS HEREBY EXECUTED ON THIS DAY, IN PHOENIX, AZ.</p>
<p>SIGNATURE OF AUTHORIZED INDIVIDUAL:</p>	<p>SIGNATURE: SIGNATURE ON FILE</p>
<p>TYPED NAME:</p>	<p>TYPED NAME: Meggan LaPorte, CPPO, MSW</p>
<p>TITLE:</p>	<p>TITLE: Chief Procurement Officer</p>
<p>DATE:</p>	<p>DATE:</p>



**ANSWERS TO VENDOR QUESTIONS
ROUND #1**

HEAplus Maintenance and Operations RFP #YH20-0001

Please note that additional answers will be posted in the coming weeks via another solicitation amendment for other questions submitted to AHCCCS by the due date.

Question #	VENDOR NAME	Paragraph # or Title	Page #	Vendor Question	AHCCCS Response
1.	Deloitte Consulting	5. Purpose of RFP	23	<p>The RFP indicates a minimum qualification of (5) five years of recent experience in maintaining, operating, and enhancing highly-integrated ACA/Medicaid Eligibility and Enrollment (E&E) Systems. Can the State please clarify if “recent” experience pertains to current (ongoing) experience or within the last year?</p> <p>Also, we assume this requirement applies only to the experience of a prime vendor and does not include subcontractor experience. Please clarify if this is incorrect.</p>	<p>The RFP states "a minimum of five (5) years of recent experience in maintaining, operating, and enhancing highly-integrated ACA/Medicaid Eligibility and Enrollment (E&E) systems" is required. As such qualifying experience can include ongoing experience as long as the experience referenced is applicable to ACA E&E systems and includes M&O and enhancement of such systems. The minimum requirement must be met by the date of proposal submission.</p> <p>This interpretation is correct. The requisite five (5) years experience shall apply to the prime vendor (Offeror) and does not include subcontractor experience.</p>
2.	Deloitte	6.4	47	<p>The State has requested vendors to provide a fixed cost quote for both an Online Knowledge Management System, and Separate Reporting Region enhancements in the Cost Proposal, however there does not seem to be requirements defining these enhancements. Can the State update Exhibit A – Technical Proposal with the desired requirements for these enhancements so that all bidders are bidding the same scope of work?</p>	<p>The online knowledge management system and separate reporting region have not been defined. The State is requesting that the awarded Contractor conduct initial requirements gathering and present options for a potential online knowledge management system and reporting region. The Fixed Prices tab of Exhibit B - Cost Proposal includes line items to estimate costs for requirements gathering, development/implementation, and maintenance and operations of an online knowledge management system and reporting region. Additionally, as stated in the Instructions Tab of Exhibit B - Cost Proposal, the online knowledge management system and reporting region will not be evaluated and the State may or may not choose to move forward with the award and implementation of an online knowledge management or reporting region system.</p>
3.	N/A	Exhibit D -Proposal Submission Instructions		<p>What are the abilities that I can expect when submitting documents into the SFTP Server</p>	<p>Once you have been granted permission to the SFTP server, you should be able to perform the following:</p> <ol style="list-style-type: none"> 1. Download documents 2. Upload Documents 3. Rename documents you have uploaded <p>You will not be able to delete or alter any documents after they are loaded.</p>



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Question #	VENDOR NAME	Paragraph # or Title	Page #	Vendor Question	AHCCCS Response
					If you wish to change a document that you have uploaded prior to the solicitation due date, we recommend you rename the original document to "DELETE" then upload a new document. No actions shall be allowed after the due date.
4.	Alluma	Exhibit D -Proposal Submission Instructions		The instructions on filling out the sections of the "AHCCCS Electronic Data Exchange Request Form" do not match the sections of the Electronic Data Exchange Request Form provided in the link located in Exhibit D. Is there an updated Electronic Data Exchange Form, or will the State update the instructions to filling out the form?	AHCCCS is aware that the instructions on the form and the instructions in Exhibit D are not identical. This form is used for multiple purposes and not specific to this RFP process. Do your best to fill out the form as instructed in Exhibit D and submit. AHCCCS will work with vendors if any information is missing or needs to be clarified.