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As previously discussed we worked with and obtained individual MCO plans to implement this requirement and or attestation that the MCO was already in compliance.

Multi Line Encounters – AHCCCS will work with each Contractor on their individual timelines for implementation of these changes as needed.

Since its been a few months, I'm just looping back around to verify with each MCO that they are:

- In compliance;
- Are actively working towards compliance per their previously stated plan;
- Or are actively working towards compliance with a modified plan (also please share this plan individually).

Please let me know related to the above by no later than COB next Friday 4/19, and let me know if you have any questions. Thank you in advance for your updates or confirmations!