

11/14/2018 - Updates in red.

### Encounter Timeliness Editing –

Background:

- Associated Language –

*Professional, Institutional and Dental Encounters not involving services eligible for Federal Drug Rebate processing shall be received by AHCCCS no later than 210 days after the end of the month in which the service was rendered, or the effective date of the enrollment with the Contractor, whichever date is later. Failure to submit encounters within 210 days may result in sanctions as specified in the AHCCCS Encounter Manual.*

*Encounter Timeliness Standards and Enforcement -*

*Historical standard required enforcement of timeliness of encounter submissions within 240 days of the end date of service, or date of eligibility posting if later*

*Timeliness standard will be revised effective 10/1/2018 to within 210 days of the end date of service, or date of eligibility posting if later*

- Ensure data is submitted as timely as possible to ensure usability, etc.



Reminder Regarding Timeliness of Encounter Submissions.msg

- Reminder that if an Encounter is initially submitted (new day or denied) and is timely any subsequent replacements/resubmissions as long as submitted as such will also be considered timely

**It is our intent to turn this editing back to a fail status during the first quarter of 2019.** Notification will sent as to the actual date the edit status is updated.

Exceptions:

- Transplant Related – *Logic already in place to bypass for Transplant related encounters*
- COB/TPL- Medicare – *Short term – AHCCCS will allow this as an exception as part of the pend/sanction process as requested by Contractors; Long term – AHCCCS will evaluate logic to exempt timeliness editing for all secondary encounters.*
- Claims Paid Under Appeal – *AHCCCS will allow this as an exception as part of the pend/sanction process as requested by Contractors*

Sanctions:

- Based on a monthly reporting process that will select all encounters which fail timeliness edits R805 or R806 during the reporting month by submitter
- Sanctions were be one time per encounter
- The same dollar thresholds exempting other sanctions (< \$200.00) will apply
- Sanction tracking and data flow will be finalized and shared with MCO's

## **Multi Line Encounters –**

### Background:

- Associated Language –  
*Multiple line Encounter submissions:  
New standards will require Contractors to submit all lines of a claim as a single encounter, thereby matching the structure of the claim to its resulting encounter*
- *Final requirement timeline under development*
- Consistency among MCO's.
- Billing rules requiring or associating service lines.
- Efficiency of processing.
- Ease of data reporting.

### Special Handling Rules:

- Claims with multiple lines that result in “mixed status” (paid and denied lines) should be split appropriately and submitted in the appropriate files as exceptions to this reporting policy.
- Please note the rules related to what denials should or should not be submitted to AHCCCS will not be changing. If a scenario were to occur where a “mixed status” claim had “AHCCCS defined Administrative denials, as well as denials that did not meet the AHCCCS reporting rules, only those lines paid and/or meeting the Administrative denial criteria are expected to be submitted.

### Timeline and Next Steps:

- AHCCCS will continue to work individually with each MCO on their applicable timeframes for implementation.