

DATE: July 21, 2021

SUBJECT: COVID-19 Emergency Dental Coding Guidance-Teledentistry
PPE Prior Authorization Change and 2021 New Codes

In response to the COVID-19 emergency declaration, AHCCCS is providing emergency medical coding guidance related to Teledentistry.

1. Teledentistry codes D9995 and D9996 have been opened for use.
 - a. **D9995** teledentistry - synchronous; real-time encounter; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
 - i. Is synchronous (audio/video)
 - b. **D9996** teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
 - i. Is asynchronous (store and forward)
2. The following codes are covered with the use of D9995-D9996
 - a. **D0140** limited oral evaluation - problem focused;
 - b. **D0170** Re-evaluation-limited, problem focused (established patient; not post-operative visit)
 - c. **D0220** Intraoral - periapical first radiographic image
 - d. **D0230** Intraoral - periapical each additional radiographic image
 - e. **D0240** Intraoral - occlusal radiographic image
 - f. **D0270** Bitewing - single radiographic image
 - g. **D0272** Bitewings - two radiographic images
 - h. **D0273** Bitewings - three radiographic images
 - i. **D0274** Bitewings - four radiographic images
 - j. **D0277** Vertical bitewings - 7 to 8 radiographic images.
 - k. **D0330** Panoramic radiographic image
 - i. Applies to members under 6
3. Effective 1/1/2021 these new codes must be billed with D9995-D9996
 - a. D0701 Pano image- capture only
 - b. D0702 2-D Ceph image-capture only
 - c. D0703 2-D Oral/facial photo- capture only
 - d. D0705 Extra oral post- image capture only
 - e. D0706 Intraoral-occl.- image capture only
 - f. D0707 Intraoral- PA-image capture only
 - g. D0708 Intraoral- BW- image capture only
4. The following codes will **NOT** be allowed for Teledentistry D9995 and D9996.
 - a. **D0120** Periodic oral evaluation - established patient.
 - b. **D0150** Comprehensive oral evaluation - new or established patient

5. Prior Authorization List can be found on the Dental Coding Limits Document
6. Prior Authorization will be required starting 1/1/2021 for the dental codes that were waived during the PHE.
7. Licensed Arizona Dentists, Request Your Free PPE by 8/31/2020
 - a. Please click on the following link for all guidance related to this PPE request.
 - b. [Licensed Arizona Dentists, Request Your Free PPE by 8/31/2020](#)