ACC Update

September 12, 2018

Readiness

Readiness Assessment Tool Completion as of 8/31/2018

	% Completed
Health Plan 1	97%
Health Plan 2	94%
Health Plan 3	93%
Health Plan 4	90%
Health Plan 5	89%
Health Plan 6	83%
Health Plan 7	75%

Readiness (cont.)

- Expect outstanding items to be submitted September 14th

- Responses will be sent out no later than September 28th

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Workgroups

- TRBHA

- Crisis System Roundtable- including crisis system stakeholders

- CRS Transition- including the MSICs

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Workgroups (cont.)

- Medical Management
  - A number of topics including:
    - Care Coordination
    - ED Wait Times
    - Coordination with the TRBHA
    - Crisis
    - ASD
    - Justice Reach-in

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Crisis Services

- Crisis FAQs are available on the AHCCCS website

  https://www.azahcccs.gov/AHCCCS/Downloads/ACC/View_Crisis_System_FAQs.pdf

Crisis Services (cont.)

- Will crisis service responsibility or delivery change for Medicaid/KidsCare members (Title XIX/Title XXI)?

  o The RBHAs are responsible for the delivery of timely crisis services, including telephone, community-based mobile, and facility-based stabilization (including observation not to exceed 24 hours). ...

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Crisis Services (cont.)

o The ACC Plan will be responsible for all other medically necessary services related to a crisis episode and shall ensure timely follow up and care coordination, whether the member received crisis services within, or outside the GSA, to ensure stabilization of the member and appropriate delivery of ongoing necessary treatment and services.

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Crisis Services (cont.)

What services are considered a crisis service and when are the RBHA and ACC Plans responsible?

Service	Population	Setting	Codes	Responsible Party
Crisis services within first 24 hours	Medicaid, KidsCare and State Only	All settings except observation crisis stabilization units	H2011, S9484, S9485	RBHA
Crisis services within first 24 hours	Medicaid, KidsCare and State Only	Observation crisis stabilization units	S9484, S9485, H0031, H0038, 90791, T1002, T1016	RBHA
Crisis phones	Medicaid, KidsCare and State Only	Telephonic	T1016	RBHA
Assessments	Medicaid, KidsCare	ED/Medical Floor	H0031, 90791, 90792	ACC or RBHA for member with SMI

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Crisis Services (cont.)

Service	Population	Setting	Codes	Responsible Party
ED visits (not considered "crisis services")	Medicaid, KidsCare	ED	99281 -99285	ACC or RBHA for member with SMI
ED visits are considered "crisis services"	State Only	ED	99281 -99285	RBHA
Assessments for pre-petition screening (for consideration for COE referral)	Medicaid, KidsCare and State Only	All		County or county designation
SMI assessments for SMI determination	Medicaid, KidsCare	All		ACC
SMI assessments for SMI determination	State Only	All		RBHA

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Post 10/1 Reporting

- Phone calls
  - Daily from 10/2 to 10/9
  - High level overview discussion of the transition and any concerns/issues identified
- Daily Emails
  - Member/Provider calls received
  - Identified issues/concerns, including transportation and pharmacy

Post 10/1 Reporting (cont.)

- Weekly Emails
  - Claims volume for specific provider types
  - Identified issues/concerns regarding behavioral health providers claim submissions
  - Updates on newly contracted providers load status

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Questions?

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Thank You.

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