



# Quality Improvement Updates

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# Performance Measures: CYE 2019

- No changes
- Based on Contract Year Ending 2019 (10/1/18-9/30/19)
- Will be run by HSAG

# Performance Measures: CYE 2020

Per request of the MCOs:

- Data will be run by the MCOs
- Data will be validated by the EQRO (HSAG)
- Data will be reflective of the calendar year: 1/1/2020-12/31/2020
- AHCCCS and HSAG will issue general guidance around data standardization
- PIP data will also be calculated by the MCOs

# COVID-19 Impacts to PMs

- Not clear on what NCQA and/or CMS will do in terms of measures
- Does appear that telehealth will be incorporated into measures, but still researching the details of which measures, any limitations, etc.
- Understand that measures may be significantly impacted and not comparable
- Encourage ongoing partnership with providers to work through performance concerns and impacts from COVID

# Performance Measures: CYE 2021 and Beyond

- Measures will be based on calendar year: 1/1/20XX-12/31/20XX
- Measures will still be by line of business (e.g. ACC, SMI, LTC)

# MCO Accreditation

- AHCCCS will be meeting with NCQA to work through details related to the process
- Anticipate requiring Medicaid Module as well as LTSS Designation (as appropriate for LOB)

Perceived benefits of accreditation/limited duplication of effort

- Initial questions that came in with the contract revisions will all be addressed; may be pulled out of contract responses and issued separately
- Any future questions, please email:

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- Question: Would the MCOs be interested in a workgroup on accreditation?