



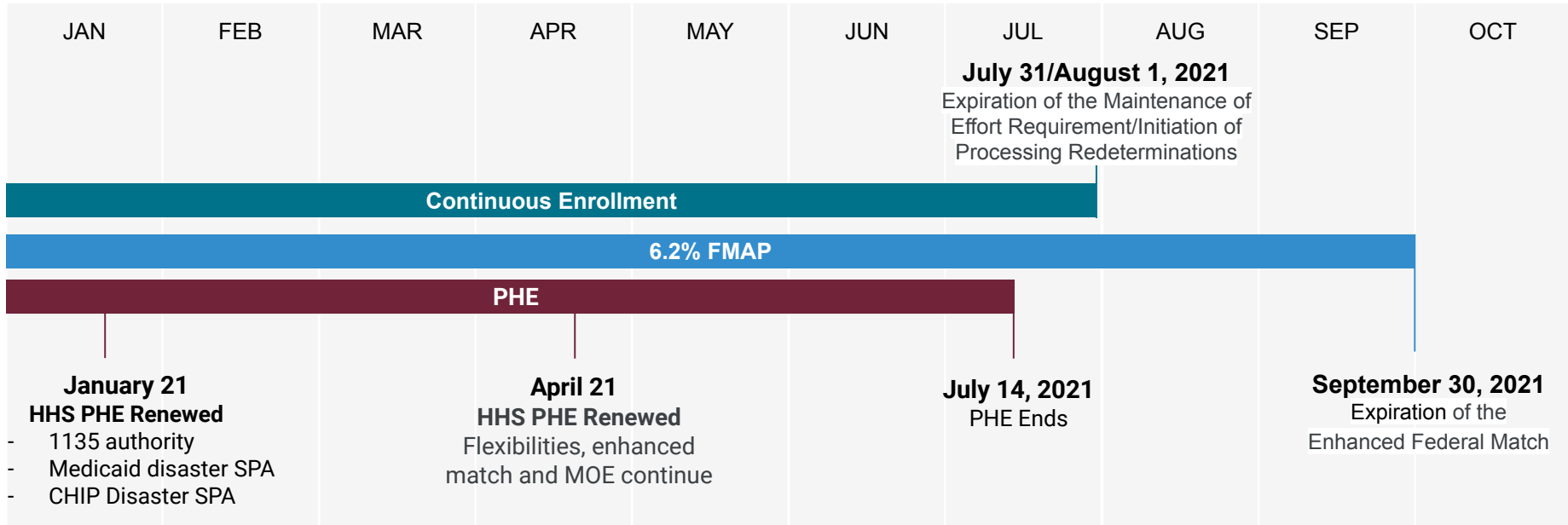
Unwinding from the PHE

Key Flexibilities Offered During the Public Health Emergency

- Streamlined provider enrollment
- Amended prior and continued authorization processes
- Provided continuous eligibility
- Waived premiums and copays
- Enhanced electronic method for services (telehealth and telephonic)

For a complete list see the [table](#) on the AHCCCS website

PHE Timeline as of April 21, 2021



Current Unwinding Work: Eligibility

Continued developing system and manual processes to conduct normal eligibility activities when possible, along with planning for the PHE ending.

- Monthly system jobs are processing all renewal types. If eligibility is continued due to the PHE, that information is included on the decision letter.
- MOE change - Members may be moved to eligibility groups within the same tier of coverage, which may change the benefit package. Ineligible members may be disenrolled from full services if they qualify for a Medicare Savings Program.
- **NO MEMBER WILL BE DISENROLLED from coverage entirely during the PHE with these exceptions; death, voluntary withdrawal, aged out of KidsCare, no longer an AZ resident, eligibility was approved due to error or fraud.**

Health Plan Unwinding Recommendations

- AzAHP communication - outlining recommendations for which COVID-19 flexibilities should remain in place, modified or phased out - received on March 26th
- Recommendations under review
- Will provide response no later than May 28th

Questions?

Thank You.

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