

DATE: December 23, 2014

TO: IHS/638 Facilities

FROM: Rebecca Fields, Division of Fee for Service Management

SUBJECT: Auditing

The AHCCCS Division of Fee for Service Management (DFSM) conducts audits on claims submitted to the Fee for Service program on a routine basis.

During some of our recent audits of IHS/638 facilities DFSM has encountered the following errors when reviewing claims:

- Pharmacy claims submitted to AHCCCS for Part D covered drugs
- Multiple pharmacy claims billed for the same date of service
- Billing for multiple vaccines given during the same visit
- Billing the All Inclusive Rate for non-covered services such as adult dental, allergy and podiatrist services
- Unbundling global charges for deliveries
- Radiologist claims for readings billed on the incorrect form type
- Same day admit discharge billed as an inpatient claim

Important documents that billers should be familiar with:

- AHCCCS Medical Policy Manual
- IHS/638 Provider Billing Manual
- AHCCCS Telehealth Manual
- AHCCCS Behavioral Health Guide
- Claims Clues

It's extremely important that billers stay up to date on current policies as well as any updates to policies.

DFSM will continue to audit to ensure that claim reimbursement is in accordance with AHCCCS policies and procedures.