CLAIMS CLUES

A Publication of the AHCCCS DFSM Claims Department

April 2014

Billing Reminders

Outpatient hospital billing restrictions per A.A.C. R9-22-712.45 (A) advises that AHCCCS shall not reimburse hospitals for emergency room treatment, observation hours, or other outpatient hospital services performed on an outpatient basis if the member is admitted as an inpatient to the same hospital.

R9-22-712.45 (B) continues, advising that AHCCCS shall include payment for the emergency room, observation, and other outpatient hospital services provided to the member before the hospital admission in the AHCCCS Inpatient Tiered Per Diem Capped Fee-For-Service Schedule.

The UB04 billing must have dates of service encompassing all services related to the inpatient stay. Claims submitted with service dates that do not match the itemization and medical records will be denied. This is considered a billing error denial, not a denial of service.

Note from Provider Registration

New Registration for Independent Providers (Type 24) Ends May 1, 2014

Effective May 1, 2014, AHCCCS will no longer accept new applications for Independent Providers (Type 24) because AHCCCS will phase out the Independent Provider Program by the end of 2014. AHCCCS encourages persons wanting to provide Direct Care Services to members of the Arizona Long Term Care System (ALTCS) to seek employment with a Direct Care Service Agency.

As of May 1, 2014, prospective Independent Providers should contact local Direct Care Service Agencies or the ALTCS member's Tribal Case Manager for a listing of available Direct Care Service Agencies.

PERM 2014 CYCLE "Save the Date"

The following is your invitation to the CMS provider education webinar/conference calls. We encourage all of our AHCCCS providers to take part in one of the scheduled sessions to help prepare for the coming PERM audit. Your involvement is critical in the success of the audit.

Alaska, **Arizona**, District of Columbia, Florida, Hawaii, Indiana, Iowa, Louisiana, Maine, Mississippi, Montana, Nevada, New York, Oregon, South Dakota, Texas, Washington

PERM Cycle 3 Provider Education Webinar/Conference Calls

The Centers for Medicare & Medicaid Services (CMS) will host four Payment Error Rate Measurement (PERM) provider education webinar/conference calls during Cycle 3 (2014). The purpose is to provide opportunities for the providers of the Medicaid and Children's Health Insurance Program (CHIP) communities to enhance their understanding of specific Provider responsibilities during the PERM.

The PERM program is designed to measure improper payments in the Medicaid and CHIP programs, as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Improvement Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 IPERIA).

Webinar/Conference call participants will learn from presentations that feature;

- The PERM process and provider responsibilities during a PERM review
- Recent trends, frequent mistakes and, best practices
- The Electronic Submission of Medical Documentation, esMD program

The presentations will be repeated for each session. You will have the opportunity to ask questions live through the conference lines, via the webinar, and through the dedicated PERM Provider email address at; PERMProviders@cms.hhs.gov .

Presentation materials and participant call in information will be posted as downloads on the "Providers" tab of the PERM website at;

http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/PERM/Providers.html

The Webinars are being presented on the Adobe Connect Pro platform. To test your connection in advance, launch: https://webinar.cms.hhs.gov/common/help/en/support/meeting_test.htm

Tuesday, June 10, 2014 3:00-4:00pm ET

The two step audio/ webinar process is;

1. **Audio:** Login to: https://cms.webex.com/cms/j.php?J=992454311 the call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.

2. **Webinar:** In a separate window, login to; https://webinar.cms.hhs.gov/perm2014cycle3web/ to access the webinar.

Thursday June 26, 2014 3:00-4:00pm ET

<u>The two step audio/ webinar process is;</u>

1. **Audio:** Login to: https://cms.webex.com/cms/j.php?J=998353879 the call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to; https://webinar.cms.hhs.gov/perm2014cycle3web/ to access the webinar.

Wednesday, July 16, 2014, 3:00-4:00pm ET

<u>The two step audio/ webinar process is;</u>

1. **Audio:** Login to: https://cms.webex.com/cms/j.php?J=997166126 the call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to; https://webinar.cms.hhs.gov/perm2014cycle3web/ to access the webinar.

Wednesday, July 30, 2014, 3:00-4:00pm ET

<u>The two step audio/ webinar process is;</u>

1. **Audio:** Login to https://cms.webex.com/cms/j.php?J=991531095 the call-in#/meeting ID/access code will display on your screen (keep this open) when you dial in.
2. **Webinar:** In a separate window, login to; https://webinar.cms.hhs.gov/perm2014cycle3web/ to access the webinar.

CMS encourages all participants to submit questions not addressed in the session to our dedicated PERM Provider email address at; PERMProviders@cms.hhs.gov or, you may also contact **your** State PERM Representatives with any questions and for information about education and training in your state.

Please check the CMS Website and PERM Provider's page regularly for helpful education materials, FAQs, and updates at http://www.cms.gov/PERM/.