



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Welcome to today's Tribal Consultation meeting!

While you are waiting TEST YOUR AUDIO.

LISTEN FOR MUSIC.

You were automatically muted upon entry.

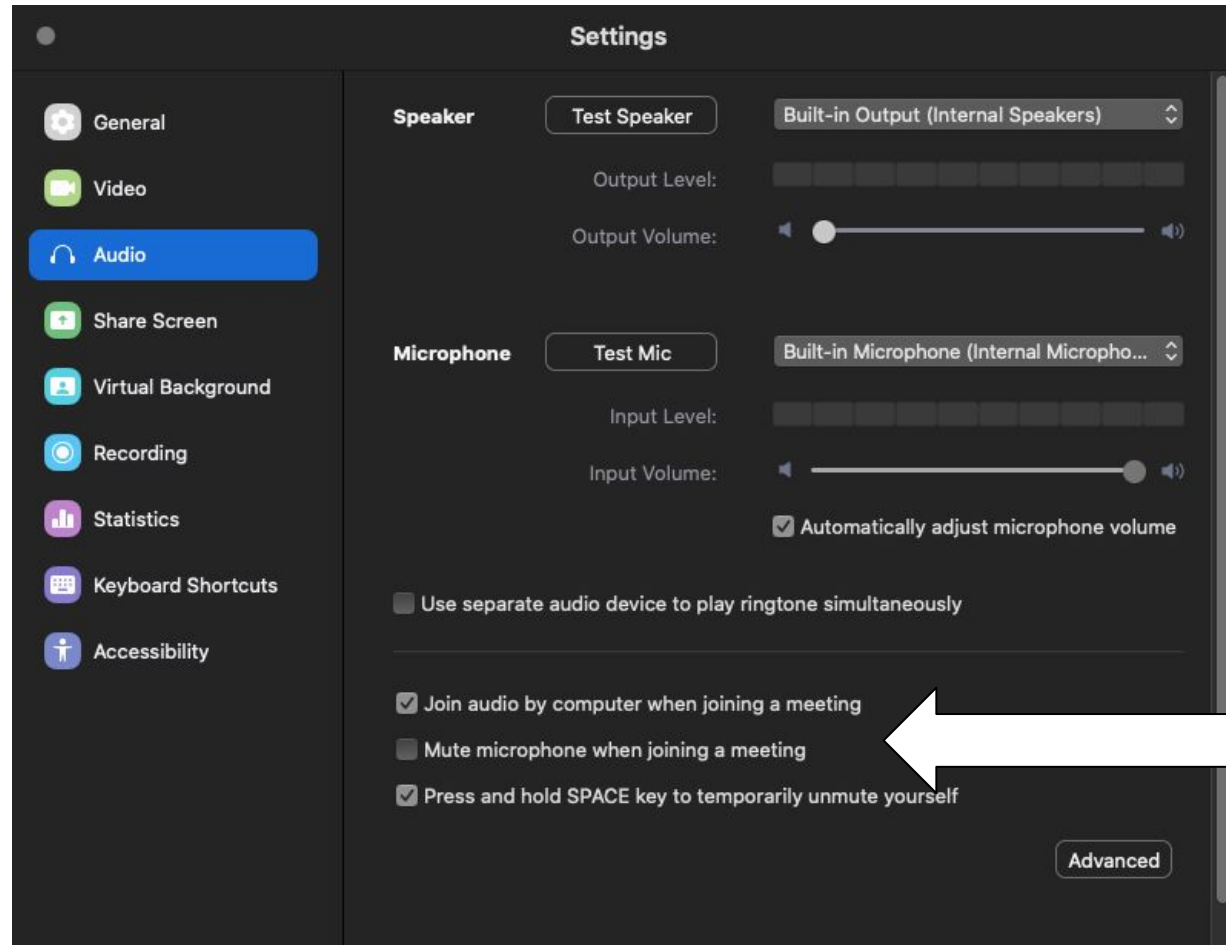
Please only join by phone or computer.

Please use the chat feature for questions or raise your hand.



Thank you.

Audio Settings



The screenshot shows the Zoom application settings window, specifically the Audio settings. The left sidebar contains various settings categories: General, Video, Audio (highlighted in blue), Share Screen, Virtual Background, Recording, Statistics, Keyboard Shortcuts, and Accessibility. The main panel is titled 'Settings' and is divided into two sections: 'Speaker' and 'Microphone'. The 'Speaker' section includes a 'Test Speaker' button, a dropdown menu for 'Built-in Output (Internal Speakers)', an 'Output Level' bar, and an 'Output Volume' slider. The 'Microphone' section includes a 'Test Mic' button, a dropdown menu for 'Built-in Microphone (Internal Micropho...', an 'Input Level' bar, an 'Input Volume' slider, and a checked checkbox for 'Automatically adjust microphone volume'. Below these sections are several checkboxes: 'Use separate audio device to play ringtone simultaneously' (unchecked), 'Join audio by computer when joining a meeting' (checked), 'Mute microphone when joining a meeting' (unchecked), and 'Press and hold SPACE key to temporarily unmute yourself' (checked). A white arrow points from the right edge of the image towards the 'Join audio by computer when joining a meeting' checkbox. At the bottom right of the settings panel is an 'Advanced' button.

Settings

Speaker Test Speaker Built-in Output (Internal Speakers)

Output Level: [Progress Bar]

Output Volume: [Slider]

Microphone Test Mic Built-in Microphone (Internal Micropho...)

Input Level: [Progress Bar]

Input Volume: [Slider]

Automatically adjust microphone volume

Use separate audio device to play ringtone simultaneously

Join audio by computer when joining a meeting

Mute microphone when joining a meeting

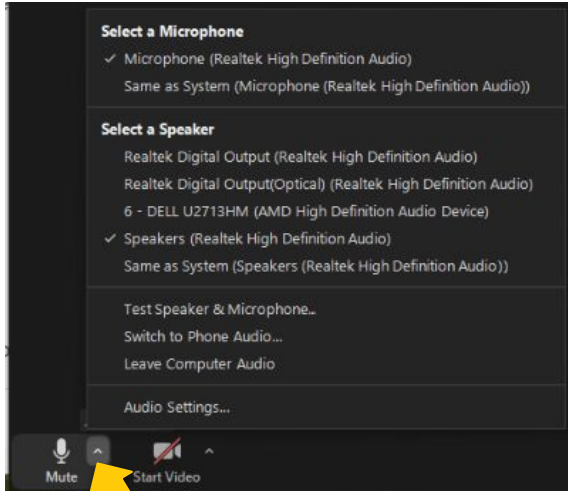
Press and hold SPACE key to temporarily unmute yourself

Advanced

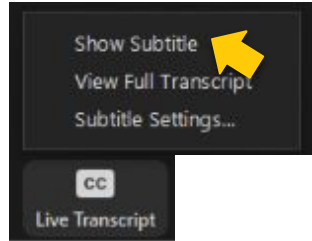
Zoom Webinar Controls

Navigating your bar on the bottom...

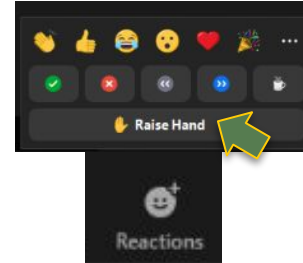
Audio Settings



Turn on Closed Captioning



Raise Hand



Chat



KEYBOARD SHORTCUTS TO RAISE HAND

Windows: Alt+Y to raise or lower your hand

Mac: Option+Y to raise or lower your hand

Tips for successful ZOOM PARTICIPATION



MUTE your mic
when you're not
speaking



BACKGROUND
NOISE watch when
turning on mic



Limit the
DISTRACTIONS
around you



Look at the
CAMERA
not your screen



PREPARE & queue
docs or links that
you plan to share



Stay FOCUSED by
not texting or side
conversations



Use GALLERY
VIEW to see all
participants



Use CHAT to ask
questions or share
resources

This Meeting Is Being Recorded

The recording shall be the sole property of AHCCCS and participation in this meeting indicates your waiver of any and all rights of publicity and privacy.

Please disconnect from this meeting if you do not agree to these terms.

Day Two Agenda

Opening Remarks

Day One Recap - AHCCCS & ADHS

Open Mic - Tribal Perspective

Questions for Comments & Discussion

Post Consultation Call to Action Items



Special Tribal Consultation Meeting

June 2, 2023



ARIZONA DEPARTMENT
OF HEALTH SERVICES



Opening Prayer



Valaura Imus-Nahsonhoya

Office of the Governor Katie Hobbs

MMIP Coordinator

Opening Remarks & Day One Recap



April Tinhorn
Tinhorn Consulting

Arizona Health Care Cost Containment System (AHCCCS)

Recap of Day One

AHCCCS Potential Solutions

AHCCCS is seeking feedback on the following:

- **Requiring proof of tribal membership or IHS eligibility to enroll in AIHP,**
- Removing the phone option for AIHP enrollment changes unless proof of IHS eligibility is on record,
- Freezing enrollment changes to AIHP unless proof of IHS eligibility is provided or on record,
- Exploring tribally-operated MCOs,
- Re-creating the Covered Behavioral Health Services Guide,
- Conducting data pulls for populations served and utilization, and/or
- Setting max limits for each code and requiring PA for anything above the limit.

Common Themes

- Meaningful tribal engagement
 - Tribal liaison to visit all regions of the state
 - Tribal involvement in AHCCCS policy development process
- General consensus that some documentation should be required for AIHP enrollment
 - Suggested documents include: Tribal ID, descendency letter/verification, CIB, mirroring IHS standards, affidavit of birth, verification from BIA, tribal business license.
 - Need to ensure this doesn't pose a barrier to care for vulnerable, accept documentation that will work for each tribe, consider a waiver process while members are retrieving tribal documents.
 - Need to establish partnerships with DES, Census Offices, CHW/CHRs

Common Themes

- Establish a public list of reputable providers
- Increase care coordination and case management for rural FFS populations
- Increase vetting of providers
 - Random site visits
- Increased Transparency by AHCCCS
 - More granular, frequent data pulls
- Increased culturally competent care and collaboration with tribes on best practices
- Need to be mindful of unintended increased burden on members, tribes and providers
 - Existing lack of resources in rural communities
 - Tribes should not be punished for the actions of bad actors

Actions

- AHCCCS will continue to evolve tribal consultation format
- AHCCCS will explore how to further involve tribes in the policy development process
- AHCCCS will propose a list of tribal documents for enrollment in AIHP for tribes to evaluate and discuss at the next TC
- AHCCCS will evaluate what can be published regarding a registry of providers
- AHCCCS will schedule a follow up TC specific to this issue
- AHCCCS will implement increased vetting for problematic provider types
- AHCCCS will continue to pull data and update the tribes on what is going well and what is not
- AHCCCS will recreate the BH services guide

Open Discussion

Arizona Department of Health Services (ADHS)

Recap of Day One

ADHS Potential Solutions

- Eliminate ownership loopholes
- Increase fine limits in statute
- Require fine payment with annual licensing fee
- Monitoring fee for non-compliant licensees
- Eliminate inspection loopholes
- More Stringent Requirements for BHRFs
- Remove SLH confidentiality
- Funding for electronic systems
- Funding for additional staff

Common Themes

- Meaningful tribal consultation:
 - Collaboration and education with TRBHA/tribes
- Need for increased oversight:
 - More frequent site visits, random site visits, leverage TRBHA criteria for site visits, evaluate BHRF/SLHs closer to the reservation
 - Limiting number of facilities a BHP can be affiliated with and how many BHTs a BHP can oversee
- More thorough vetting of providers applying for a license:
 - Verify physical address
 - Background checks/fingerprint clearance cards

Common Themes

- Enforce and increase fines:
 - Higher fines, suspend provider license if not paid
 - Create an inability to renew license if fines not paid
- Website search engine for facilities works well, but needs to be expanded
- Open statute/rule to implement needed changes.
 - Expedite if possible
- Require accreditation for select providers; consider a rating/scoring system to assess quality of providers
- Close loopholes proposed by ADHS as well as the SLH/IC/77 partnership loophole
- Monitor ownership and address changes more closely
 - Requirement to report changes

Actions

- ADHS will include TRBHA/tribal leaders in communications plan for tribal focused announcements.
- ADHS will schedule a follow-up with TRBHA to discuss collaboration and education requested.
- ADHS will continue to conduct tribal connects across Arizona
- ADHS will continue to involve tribes in discussions on future policy changes that have the potential to impact the tribal communities or tribal members in the state of Arizona
- ADHS will work on next steps to move forward with proposed policy changes

Open Discussion

Common Themes Outside of AHCCCS & ADHS Control

Recap of Day One

Common Themes

- Approval of staffing requests and other resource needs
- Single point of reporting for all FWA issues
- Availability of vetted Behavioral Health Residential Facility/Sober Living Homes on tribal land or closer
- Housing stock/resources

Open Discussion

An orange ceramic mug is the central focus, sitting on a light-colored desk. The words "Break Time" are written in white, cursive-style font on the side of the mug, with a white horizontal line underneath. In the background, a laptop is open, and a smartphone lies flat on the desk. A small green plant in an orange pot is also visible, though out of focus.

Break
Time

We will resume at
10:45 am MST

Scope of the Problem: The Tribal Perspective

Open Floor

Questions for Discussion

AHCCCS

- What do you think would be the most effective potential solution(s) proposed by AHCCCS?
- Are there other forms of documentation for tribal membership that should be considered for AIHP enrollment?
- Do you see or anticipate any other issues related to the BHRF/SLH situation?
- What other ideas do you have as it relates to potential solutions?

ADHS

- Which of the ideas for improvements suggested by ADHS do you think would be most impactful?
- What other ideas do you have related to licensing?
- What licensing-related issues are you seeing?
- What is currently working well? Where should we focus?

Closing Remarks

Announcements

Announcements

- A post-consultation survey will be sent by June 9, 2023
- Written testimony can be submitted via email to Christine.Holden@azahcccs.gov by July 7, 2023

Next AHCCCS Tribal Consultation:

June 22, 2023 at 1 p.m.

Please check the [AHCCCS Tribal Consultation](#) webpage for meeting information.

*Please send any agenda recommendations to Christine.Holden@azahcccs.gov by June 9, 2023.

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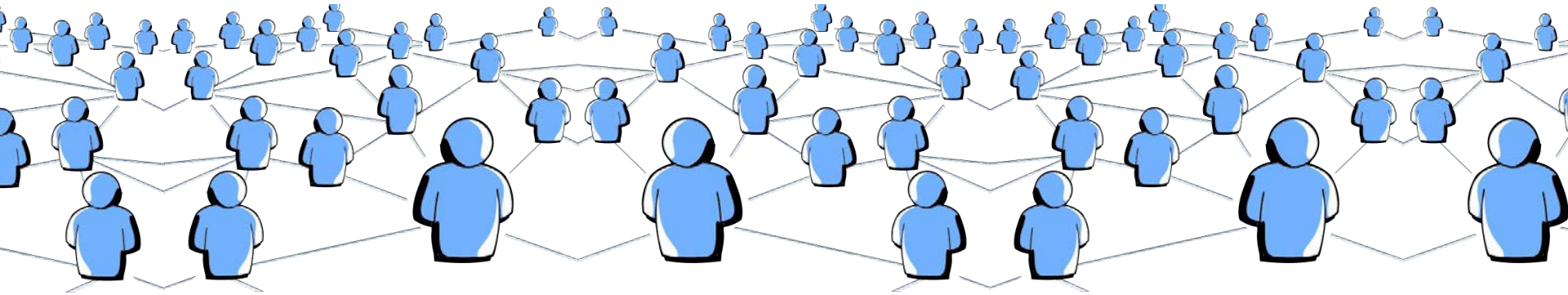
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Learn about AHCCCS' Medicaid Program on YouTube!



Watch our Playlist:

[Meet Arizona's Innovative Medicaid Program](#)

Other Resources - Quick Links

- AHCCCS [Waiver](#)
- AHCCCS [State Plan](#)
- AHCCCS [Grants](#)
- AHCCCS [Whole Person Care Initiative \(WPCI\)](#)
- AHCCCS [Office of Human Rights](#)
- AHCCCS [Office of Individual and Family Affairs](#)
- [Future RBHA Competitive Contract Expansion](#)

Thank You.

Have a great day!