Welcome to today's Tribal Consultation Meeting!

We will begin shortly. All lines have been automatically muted.

While you are waiting TEST YOUR AUDIO.
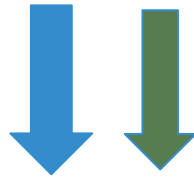
LISTEN FOR MUSIC.

Please use the chat feature for questions or raise your hand.

Thank you.

Zoom Webinar Controls

Navigating your bar on the bottom...

- **Windows**: You can also use the **Alt**+Y keyboard shortcut to raise or lower your hand.

- **Mac**: You can also use the **Option**+Y keyboard shortcut to raise or lower your hand.

Select a Speaker

Same as System

✓ Built-in Output (Internal Speakers)

Test Speaker & Microphone...

Leave Computer Audio

Audio Settings...

Chat

Raise Hand

Leave

Audio Settings

AHCCCS
Arizona Health Care Cost Containment System

Special Tribal Consultation Meeting: COVID-19 Update
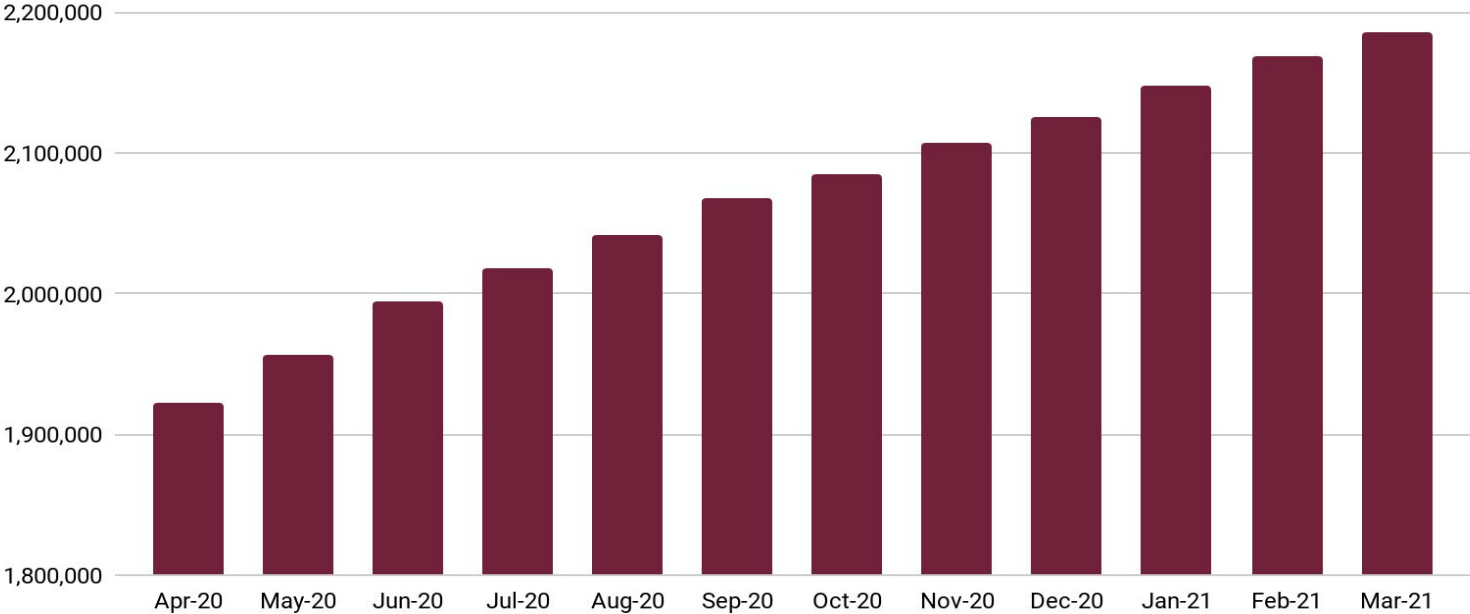
March 24, 2021

AHCCCS
Arizona Health Care Cost Containment System

AHCCCS Updates

Shelli Silver, AHCCCS Deputy Director

COVID-19 Public Health Emergency-Specific Information

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AHCCCS Enrollment: April 2020- March 2021

Public Health Emergency (PHE)

- Currently extended through 4/20/2021
- HHS letter to Governors on 1/22/21
- PHE will likely remain in place for the entirety of 2021
- When a decision is made to terminate the declaration or let it expire, HHS will provide 60 days' notice
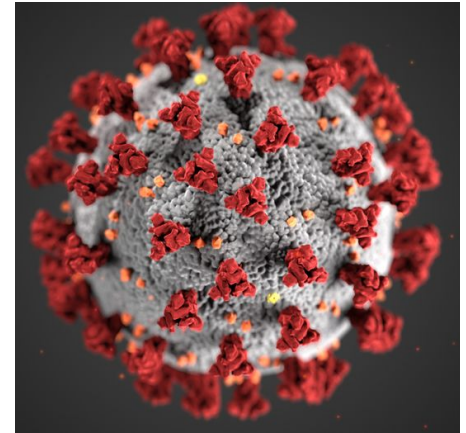
NAMD Statement

Providing states assurance that the PHE will extend through 2021 removes a significant source of uncertainty which materially impacts state budgeting and planning for Medicaid programs and state budgets writ large. It also ensures states and Medicaid providers can continue employing important flexibilities in the program, such as rapidly enrolling new providers to administer COVID-19 vaccines and providing behavioral health services remotely via audio/video technology or over the phone. With these tools, states can continue ensuring that Medicaid members are able to access care, providers remain viable and services are as robust as possible.

COVID-19
Vaccination

AHCCCS Vaccine Strategy

AHCCCS
Arizona Health Care Cost Containment System

COVID FAQs and Where To Find Webpage

WHERE CAN I FIND THE COVID-19 VACCINE?

WHEN WILL IT BE MY TURN TO GET THE VACCINE?

Each county prioritizes their vaccine distribution according to their populations. It can be different from county to county. Find vaccination sites in your county at azhealth.gov/findvaccine and see which phase your county is currently in.

WHERE DO I GO TO GET VACCINATED?

- State Farm Stadium in Glendale, AZ *(all available Jan. and Feb. appointments are full.)*
- Phoenix Municipal Stadium in Phoenix, AZ (coming Feb. 1, all available Feb. appointments are full.)
    - Book an appointment: podvaccine.azdhs.gov/ *If you received a first dose at State Farm Stadium, you will receive an email invitation to schedule a second dose for self, family member(s) and dependent(s).*
- Find vaccination sites in your county at azhealth.gov/findvaccine

IS THE VACCINE FREE?

AHCCCS members will **not** be charged for the COVID-19 vaccine.

IS THE COVID-19 VACCINE SAFE?
AHCCCS

COVID-19 Vaccine Distribution Strategy
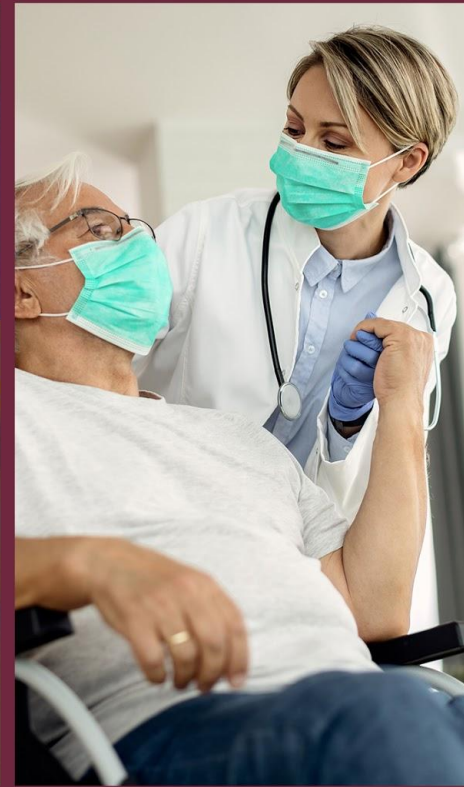
COVID-19 Vaccine Strategies: Registering for Vaccine

For AHCCCS members who request assistance:

- Crisis Response Network staff will be registering AHCCCS members for vaccination appointments
- Crisis Response Network staff will also assist with transportation scheduling in conjunction with the vaccine appointment scheduling
- Arizona COVID-19 Hotline number (1-844-542-8201)

COVID-19 Vaccine Strategies: Transportation

- Traditional NEMT model leverages a drop-off, pick-up approach
- In order to address the need for time spent in a vehicle while going through a drive-through vaccination event, AHCCCS is adopting a temporary rate/policy for NEMT to include payment for the time spent in a vehicle

[COVID-19 FAQs (azahcccs.gov)](azahcccs.gov)

COVID-19 Vaccine Strategies: Mobile Vaccinators

- Leveraging onboarded mobile providers that can travel to congregate care settings as well as home-based settings

- All interested staff and residents can be vaccinated at the same time

- AHCCCS health plans coordinating directly with counties, congregate care/home-based settings, and on-boarded mobile providers

COVID-19 Vaccine Strategies: Data Analysis

- Given many sites are not billing for vaccine administration, hybrid methodology using claims/encounters + ASIIS data is key to understanding AHCCCS member COVID-19 vaccine rates

DFSM Vaccination Update

- 3 vaccines available now
- Efforts to vaccinate differ by county
- Groups eligible for vaccine range from 1A to 1C
- DFSM efforts concentrate on the congregate settings
- Progress report:
  - 214 congregate setting facilities identified (BHRF, AL, SNF, etc.)
  - Lists shared with counties and providers for inclusion in vaccination
  - Vaccinations available also through PODS, pharmacies and on tribal land through IHS/638 facilities

Vaccine Administration

The AHCCCS Fee-For-Service Program (FFS) shall reimburse COVID-19 vaccine administration fee(s) to the following AHCCCS registered providers:

- Pharmacies obtaining the vaccine directly from the federal government,

- IHS & 638 Tribal facilities administering the vaccine, and

- The Arizona Department of Health Services (ADHS) COVID-19 Onboarded providers.

Vaccine administration billing

- IHS/638 clinics
  - Vaccine administration can be provided and AIR can be billed as part of billable visit. AHCCCS is awaiting CMS response on additional AIR for RN administration based on individual or standing orders.
- IHS/638 pharmacies
  - AHCCCS is also temporarily allowing IHS/638 pharmacies to be reimbursed an additional pharmacy AIR for COVID-19 administration fee(s) in addition to the limitation of one pharmacy AIR per day per member per facility. We will also continue to reimburse a second AIR for the flu vaccine.

DFSM Updates

- AHCCCS is temporarily modifying Non-Emergency Medical Transportation (NEMT) wait time billing rules and reimbursement through the end of the PHE.
- NEMT providers may be reimbursed for transportation of a member to, through, and from a drive-through vaccination site.
- Providers may bill for wait time (T2007) at the site using the TU modifier effective February 22, 2021.
- Additional coding & billing guidance information found on the COVID-19 FAQ page.

Open Discussion

Other AHCCCS Updates (not COVID-Specific)

AHCCCS APR-DRG Rebase Timeline

Benjamin Kauffman, AHCCCS Reimbursement Administrator

APR-DRG Rebase Timeline

- AHCCCS plans to implement APR-DRG 3M Version 38 on October 1, 2021
  - APR-DRG 3M Version 34 is in use for October 1, 2020 rates
- APR-DRG payment model does not impact the Inpatient AIR
- Benefits from implementing Version 38:
  - Updates Version 34 that was published October 1, 2016
  - DRG relative weights are updated using most recent claim data
  - Data for DRG relative weights use only ICD-10 diagnosis codes
  - Eliminates having to implement a version that could be impacted by COVID-19 data

APR-DRG Rebase Timeline

- Calendar Year 2019 claim and encounter data will be used for rate setting purposes
- AHCCCS rebase will be evaluating the following items:
  - Implement rates that are budget neutral in aggregate
  - Inpatient outlier payment thresholds
  - Service Policy Adjustors
  - High Utilization, Out-of-State Hospitals criteria
- AHCCCS has formed a workgroup and invited all hospitals reimbursed using the APR-DRG method to participate with the expected completion by early May

Open Discussion

AHCCCS Policy Updates

AHCCCS TC Process for Policies

- In agreement with tribes as of calendar year 2016, AHCCCS has created a standard process for tribes and ITUs to submit written testimony regarding new or revised AHCCCS Medical Policy Manual (AMPM) or AHCCCS Contractors Operations Manual (ACOM) policies.
- AHCCCS also welcomes requests or recommendations from tribes or ITUs to include a particular AMPM or ACOM policy on a Tribal Consultation, usually Quarterly, Agenda for discussion.

AHCCCS Policy Process - Tribal Input Protocol

1. **Initial Policy Overview during Tribal Consultation Meeting**
   a. **For all new or substantially revised AMPM or ACOM policies undergoing the AHCCCS Policy Process**
2. AHCCCS Policy Committee (APC)
3. Written Testimony on behalf of a tribe or ITU via the AHCCCS Policy Public Comment Portal
4. Request/Recommend for AMPM/ACOM Policy to be included on TC agenda for consultation

Step 1: Initial Policy Overview

Background:

Tribes and ITUs have requested that AHCCCS bring "any and all" policies we are considering creating or making changes to to TC as a "heads up"

Protocol:

- At earliest possible time, AHCCCS Policy Lead presents overview of policy at TC
- Engage in discussion: This is the time for tribes and ITUs to brainstorm with our agency on considerations for the policy at a high level BEFORE changes are made or policies are written.
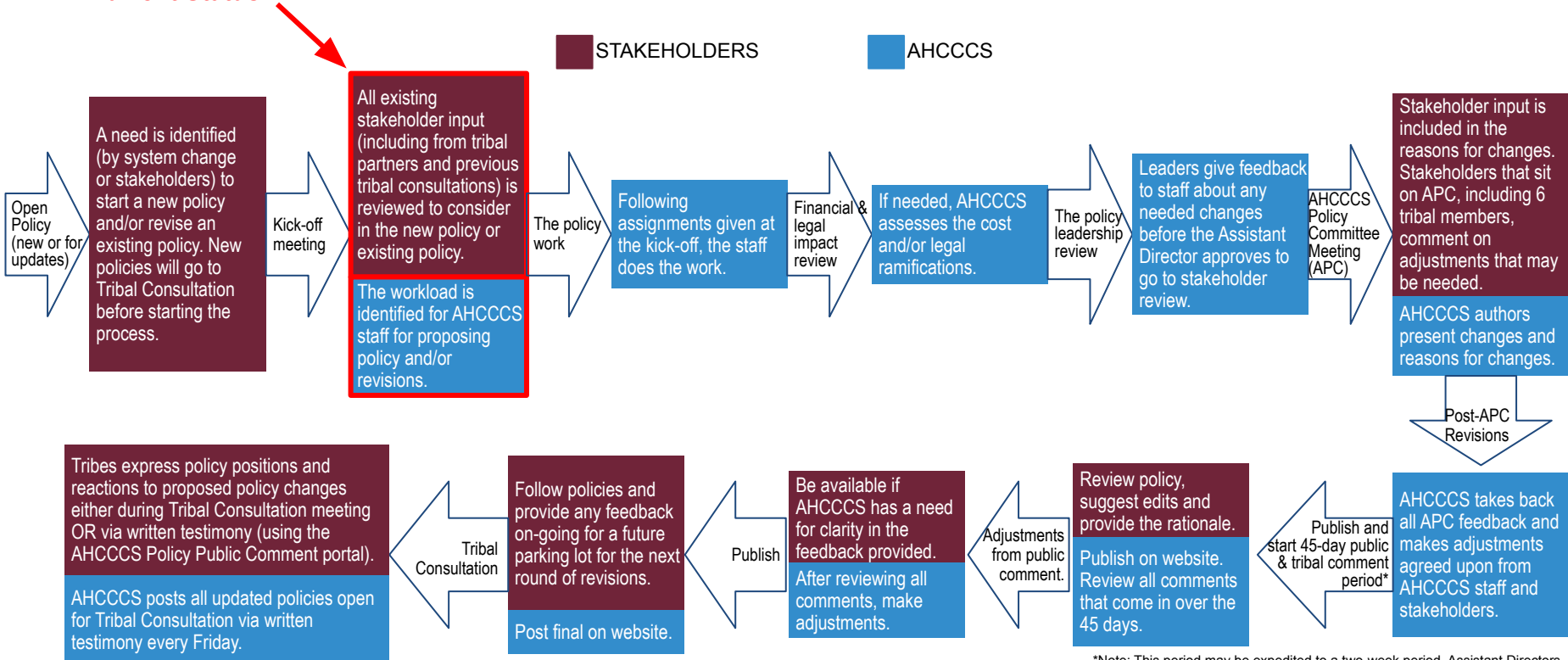
Workflow for AHCCCS Policies

■ STAKEHOLDERS   ■ AHCCCS

Open Policy (new or for updates)

A need is identified (by system change or stakeholders) to start a new policy and/or revise an existing policy. New policies will go to Tribal Consultation before starting the process.

Kick-off meeting

All existing stakeholder input (including from tribal partners and previous tribal consultations) is reviewed to consider in the new policy or existing policy.

The workload is identified for AHCCCS staff for proposing policy and/or revisions.

The policy work

Following assignments given at the kick-off, the staff does the work.

Financial & legal impact review

If needed, AHCCCS assesses the cost and/or legal ramifications.

The policy leadership review

Leaders give feedback to staff about any needed changes before the Assistant Director approves to go to stakeholder review.

AHCCCS Policy Committee Meeting (APC)

Stakeholder input is included in the reasons for changes. Stakeholders that sit on APC, including 5 tribal representatives, comment on adjustments that may be needed.

AHCCCS authors present changes and reasons for changes.

Post-APC Revisions

AHCCCS takes back all APC feedback and makes adjustments agreed upon from AHCCCS staff and stakeholders.

Publish and start 45-day public & tribal comment period*

Review policy, suggest edits and provide the rationale.

Publish on website. Review all comments that come in over the 45 days.

Adjustments from public comment.

Be available if AHCCCS has a need for clarity in the feedback provided.

After reviewing all comments, make adjustments.

Publish

Follow policies and provide any feedback on-going for a future parking lot for the next round of revisions.

Post final on website.

Tribal Consultation

Tribes express policy positions and reactions to proposed policy changes either during Tribal Consultation meeting OR via written testimony (using the AHCCCS Policy Public Comment portal).

AHCCCS posts all updated policies open for Tribal Consultation via written testimony every Friday.

*Note: This period may be expedited to a two-week period. Assistant Directors determine which policies must undergo the Public Comment and Tribal Consultation process.

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Workflow for ACOM 448

AHCCCS Contractors Operations Manual (ACOM) 448 Overview

David Bridge, AHCCCS Director of Housing Programs

ACOM 448 Reference Documents
(For review ahead of TC. Use to guide discussion of policy.)

- Current ACOM 448 Policy: https://azahcccs.gov/shared/Downloads/ACOM/PolicyFiles/400/448.pdf
  - Attachments A-D: https://azahcccs.gov/shared/ACOM/
- Draft ACOM 448 (provided with the AHCCCS Housing Administrator Request for Proposal): https://www.azahcccs.gov/Resources/Downloads/Solicitations/Open/RFPs/YH21-0002/YH21-0002_Draft_AHCCCS448HousingPolicy.pdf

ACOM 448 Housing Policy

Tentative APC Date

- April-May 2021

Tentative Publishing Date

- Prior to October 1, 2021

Directly Impacts

- MCOs

Summary

- Modification to the current ACOM 448 Policy in light of the new statewide AHCCCS Housing Administrator

Policy Outline

- Policy focused on AHCCCS Housing Programs
  - o Covers Community Living Properties and Scattered Site Program
  - o SMI Housing Trust Fund Application Process
  - o Provides guidance on wraparound service coordination
- Key proposed updates
  - o Incorporating the AHCCCS Housing Administrator
  - o Reviewing referral and eligibility processes
    - ▪ Increasing accessibility for eligible persons
- Policy adherence does not directly impact FFS system but the AHCCCS Housing Administrator will help enhance coordination for FFS members

Open Discussion

AHCCCS welcomes any recommendations of language for inclusion or exclusion at this time

Topics and Questions to Consider

Goal: Ensure that all persons designated SMI experiencing homelessness or with a housing need are aware of and can access AHCCCS Housing Program subsides or resources. This includes AI/AN members.

- Are there unique "providers" within tribal systems who may be able to identify, assess, engage or deliver supportive services to eligible members with housing needs?
- What are key organizations or institutions that may be addressing homelessness or housing crises at discharge?
- Are there unique circumstances or situations in which eligible members may be likely to become homeless?
- Are there other recommended evidence based or cultural practices that should be recognized to reduce barriers or make housing or housing related services more effective?

Feedback Timeline

- Feedback on ACOM 448 can be submitted to Amanda Bahe through Close of Business April 6, 2021.
    - Email to Amanda.Bahe@azahcccs.gov

AHCCCS Policies Currently Open for Written Testimony

As of March 24, 2021

- AHCCCS policies open for the 45-day Tribal Consultation written testimony period via the AHCCCS public comment portal:
  - o **Deadline of April 19, 2021**
    - ▪ **ACOM Policy 401 – Change of Contractor, AHCCCS Complete Care Contractors**
      - – APC Date: March 04, 2021
      - – TC Written Comment Notification sent out March 11, 2021
    - ▪ **ACOM Policy 401 – Attachment A – Change of Contractor, AHCCCS Complete Care Contractors**
      - – APC Date: March 04, 2021
      - – TC Written Comment Notification sent out March 11, 2021
    - ▪ **AMPM 1620-O – Abuse, Neglect, and Exploitation Reporting Standard**
      - – APC Date: March 04, 2021
      - – TC Written Comment Notification sent out March 11, 2021

Announcements

Housing Waiver Posted for Public Comment

Public Forums

Date	Zoom Information
March 31, 2021 **1:00 p.m. - 3:00 p.m.** **(AZ/Pacific time)**	**Meeting link:** bit.ly/AmendmentForum1 **Passcode:** AHCCCS2! **Call-in numbers:** 408-638-0968, 646-876-9923, 301-715-8592, 877-853-5257 (Toll Free), 888-475-4499 (Toll Free), 833-548-0276 (Toll Free) or 833-548-0282 (Toll Free) **Webinar ID:** 894 6996 7126 **Passcode:** 65647117

Date	Zoom Information
April 8, 2021 **2:00 p.m. - 4:00 p.m.** **(AZ/Pacific time)**	**Meeting Link:** bit.ly/ AmendmentForum2 **Passcode:** AHCCCS2! **Call-in numbers**: 346-248-7799, 312-626-6799, 646-876-9923, 833-548-0282 (Toll Free), 877-853-5257 (Toll Free), 888-475-4499 (Toll Free) or 833-548-0276 (Toll Free) **Webinar ID:** 882 6307 0979 **Passcode:** 10613032

Next AHCCCS Tribal Consultation:

April 5, 2021 at 12pm

Please check AHCCCS Tribal Consultation Webpage for meeting information.

*Please note that this will be a Special Tribal Consultation specific to the AHCCCS 1115 Waiver Housing Amendment and Targeted Investments 2.0 Proposal.

Thank You.

Have a great day!